

Application: A.22-05-XXX

Exhibit No.: SDGE-5B

Witness: Brenda Gettig

**PREPARED DIRECT TESTIMONY OF
BRENDA GETTIG – CHAPTER 5B
ON BEHALF OF SAN DIEGO GAS & ELECTRIC COMPANY**

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



MAY 2, 2022

TABLE OF CONTENTS

| | | |
|------|---|----|
| I. | INTRODUCTION | 1 |
| II. | DATA INPUTS AND CALCULATIONS | 2 |
| | A. The DR Cost Effectiveness Report | 2 |
| | B. Adjustment Factors | 3 |
| | 1. A Factor | 3 |
| | 2. B Factor..... | 3 |
| | 3. C Factor..... | 4 |
| | 4. D Factor | 4 |
| | 5. E Factor..... | 4 |
| | 6. F Factor | 4 |
| | 7. G Factor | 5 |
| | C. Treatment of Benefits | 5 |
| | 1. Capacity Benefits | 5 |
| | 2. Energy and GHG Benefits | 5 |
| | 3. CAISO Market Revenue..... | 5 |
| | D. Treatment of Costs..... | 6 |
| | 1. Allocation of Support Costs..... | 6 |
| | 2. Alignment of Incentives and Signaling Costs..... | 6 |
| | 3. Excluded Costs..... | 7 |
| | 4. Additional Costs..... | 8 |
| | 5. Portfolio Analysis | 8 |
| III. | AUTO DEMAND RESPONSE | 8 |
| IV. | SENSITIVITY ANALYSIS | 8 |
| | A. Sensitivity Analysis of A Factor | 8 |
| | B. Sensitivity Analysis of Ex-Ante Load Impacts..... | 9 |
| | C. Sensitivity Analysis of Participant Costs..... | 9 |
| | D. Sensitivity Analysis of Generation Capacity Value..... | 10 |
| V. | QUALITATIVE ANALYSIS of non-energy impacts..... | 10 |
| VI. | CONCLUSION..... | 10 |
| VII. | WITNESS QUALIFICATIONS..... | 11 |

APPENDIX A - SDG&E DEMAND RESPONSE COST EFFECTIVENESS REPORT 2024-2027
APPENDIX B - SDG&E QUALITATIVE ANALYSIS OF NON-ENERGY IMPACTS 2023-2027

**PREPARED DIRECT TESTIMONY OF
BRENDA GETTIG
CHAPTER 5B**

I. INTRODUCTION

The purpose of my direct testimony is to describe the cost effectiveness (CE) analysis for the proposed San Diego Gas & Electric Company (SDG&E) demand response (DR) programs for the program years 2024 through 2027.¹ The analysis follows the 2016 Demand Response Protocols (“the Protocols”).² SDG&E performed CE analyses for each program individually and for the portfolio.

SDG&E reports its CE results using the four tests described in the Protocols: (1) the Total Resource Cost (TRC) test, (2) the Program Administrators Cost (PAC) test, (3) the Ratepayer Impact Measure (RIM) test, and (4) the Participant test (PCT).³ The inputs to these tests include the net present value of appropriate costs and benefits as specified by the Protocols, discounted over the program cycle. Additional detail on the data inputs used is presented in subsequent sections below. Table BG-1 presents the results for the Capacity Bidding Program (CBP), the Smart Energy Program (SEP), and the overall Portfolio. CBP offers Day Ahead (DA) and Day Of (DO) subprograms, and these were analyzed separately.

Table BG-1: CE Results for 2024 through 2027

| | CBP DA | CBP DO | SEP | Portfolio |
|--------------------|---------------|---------------|------------|------------------|
| TRC | 0.4 | 0.4 | 0.3 | 0.2 |
| PAC | 0.3 | 0.4 | 0.2 | 0.2 |
| RIM | 0.3 | 0.3 | 0.2 | 0.2 |
| Participant | 1.3 | 1.3 | 2.9 | 2.2 |

¹ See Prepared Direct Testimony of Brenda Gettig Chapter 5A for the CE analysis for the bridge funding year 2023.

² 2016 Demand Response Cost Effectiveness Protocols; Resolution E-4788, July 15, 2016, Appendix A.

³ Each of these tests is described in detail in the Commission’s Standard Practice Manual: https://www.cpuc.ca.gov/-/media/cpuc-website/files/uploadedfiles/cpuc_public_website/content/utilities_and_industries/energy_electricity_and_natural_gas/energy_programs/cpuc-standard-practice-manual.pdf

1 All benefits and costs in the tests are discounted to 2024 dollars. Table BG-2 shows the
2 benefits and costs included in the TRC tests.

3 **Table BG-2: NPV TRC Test Benefits and Costs**

| | CBP DA | CBP DO | SEP | Portfolio |
|---------------------|---------------|---------------|--------------|------------------|
| Benefits | 931,699 | 1,503,492 | 4,276,128 | 6,711,319 |
| Costs | 2,608,100 | 4,094,854 | 16,044,794 | 28,354,077 |
| Net Benefits | (1,676,401) | (2,591,362) | (11,768,666) | (21,642,758) |

4
5 **II. DATA INPUTS AND CALCULATIONS**

6 This section describes the data inputs and calculations used in the CE analysis.

7 **A. The DR Cost Effectiveness Report**

8 The DR Cost Effectiveness Report (DR Calculator) is the Commission approved tool for
9 calculating DR CE. The DR Calculator uses inputs from the Avoided Cost Calculator (ACC).
10 The ACC is the model developed by a third party under contract with the Commission to
11 determine the value of Distributed Energy Resources (DERs).

12 The DR Calculator was revised for the purposes of this application to accommodate the
13 inputs from the 2021 version of the ACC.⁴ Southern California Edison (SCE), on behalf of the
14 electric IOUs, hired Energy and Environmental Economics (E3) in 2021 to update the DR
15 Calculator with inputs from the 2021 version of the ACC. The primary revisions made to the DR
16 Calculator include the following:⁵

- 17 1. Updated avoided generation capacity costs.
- 18 2. Updated on-peak greenhouse gas (GHG) values and on-peak avoided costs of
19 energy to reflect non zero capacity values rather than vintage TOU periods.
- 20 3. Updated Renewable Energy Capacity Planning (RECAP) model availability and
21 dispatchability tables used to calculate A Factor.
- 22 4. Other minor revisions to improve functionality

⁴ Resolution E-5150 adopted version ACC 2021 Electric Model v1b on June 24, 2021.

⁵ A complete description of the updates is provided in: Energy and Environmental Economics, 2022 Demand Response Reporting Template Update Documentation, March 2022.

1 **B. Adjustment Factors**

2 The Protocols allow the benefits in the CE calculations to be adjusted by a set of seven
3 adjustment factors, named A through G. The factors are designed to be program specific
4 adjustments to the capacity benefits, energy benefits, and transmission and distribution benefits.
5 Each of the factors is discussed below, along with the values used in the analysis.

6 **1. A Factor**

7 The A Factor adjusts the capacity value according to the availability and dispatchability
8 of the program. The A Factor uses the Renewable Energy Capacity Planning (RECAP) model
9 developed by E3 to estimate loss of load probability.⁶ Each DR program has a specified window
10 of time and duration when it can be called upon for load curtailment. Using these parameters, the
11 percentage of time a program can be available when a positive probability of loss of load exists
12 is calculated. If a program event can be called any time there is a positive probability of loss of
13 load, the A Factor for that program would be 100%. Most SDG&E demand response programs
14 have some limitation on when their events can be called, resulting in A Factors below 100%.
15 Table BG-3 presents the calculated A Factors used in the analysis.

16 **Table BG-3: A Factors for 2024 through 2027**

| | CBP DA | CBP DO | SEP |
|--|---------------|---------------|--------------|
| Daily hours available to call | 1 pm to 9 pm | 1 pm to 9 pm | Noon to 9 pm |
| Event duration (hours) | 4 | 4 | 4 |
| Maximum hours per year available to call | 144 | 144 | 80 |
| A Factor | 94% | 94% | 94% |

17 **2. B Factor**

18 The B Factor adjusts the capacity value for differences in notification times. The
19 Protocols specify that day-ahead programs shall use a B Factor of 88%, day-of programs that can
20 be called in 30 minutes or less shall use a B Factor of 100%, and day-of programs that require
21 more than 30-minute notification shall use a B Factor of 94%.⁷ CBP DA requires day ahead
22

⁶ See <https://www.ethree.com/tools/recap-renewable-energy-capacity-planning-model/>.

⁷ Protocols, p. 33.

1 notification, and therefore a B Factor of 88% was used in the analysis. CBP DO requires a 40
2 minute notification and SEP requires a notification time of two hours. Therefore, both these
3 programs have a B Factor of 94%.

4 **3. C Factor**

5 The C Factor adjusts the capacity value for differences in triggers or the conditions under
6 which a program can be dispatched. The Protocols allow for a C Factor of 100% when the
7 program can be called at the utility's discretion. All of SDG&E's demand response programs
8 can be called at the utility's discretion; therefore, a C Factor of 100% was used for all programs
9 in this analysis.

10 **4. D Factor**

11 The D Factor adjusts the transmission and distribution (T&D) benefits according to a set
12 of four criteria: right time, right place, right certainty, and right availability. SDG&E is not
13 claiming T&D benefits for any of its programs; therefore, a D Factor of 0% was used for all
14 programs in this analysis.

15 **5. E Factor**

16 The E Factor adjusts energy benefits to account for the likelihood that demand response
17 events occur when energy prices are at their highest. The on-peak energy price used in the DR
18 Calculator is the average on-peak energy price when the avoided generation capacity value is
19 forecasted to be nonzero. These forecasted prices are averaged over the period 4 p.m. to
20 midnight; however, SDG&E's demand response programs can only be dispatched until 9 p.m.
21 To calculate the E Factor, SDG&E took the ratio of forecasted average energy prices during the
22 dispatch period as compared to the average energy price used in the DR Calculator. The
23 resulting E Factor is 132 percent.

24 **6. F Factor**

25 The F Factor allows additional value for programs that can provide flexible demand
26 response and can meet CAISO's Flexible Resource Adequacy Must Offer Obligation (FRAC-
27 MOO) criteria. The SDG&E programs in this application are not currently designed to meet the
28 FRAC-MOO criteria and therefore SDG&E is not claiming this additional benefit for any of the
29 programs in this analysis.

1 **7. G Factor**

2 The G Factor allows additional value for programs that can provide demand response
3 resources in certain constrained geographical regions. The 2016 Protocols allow SDG&E to use
4 a G Factor of 110%.⁸ Therefore, SDG&E used a G Factor of 110% for all programs in this
5 analysis.

6 **C. Treatment of Benefits**

7 The benefits estimated in the analysis include the avoided costs for generation capacity
8 and energy, avoided on-peak greenhouse gas (GHG) emissions, and earned CAISO market
9 revenue. SDG&E did not include benefits for transmission and/or distribution deferrals.

10 Qualitative benefits are discussed in a workpaper attached to this chapter.

11 **1. Capacity Benefits**

12 The forecasted capacity value per kW is estimated in the ACC and adjusted in the DR
13 Calculator by the A, B, C, F and G Factors described above. The forecasted load impacts used
14 are the 50th percentile ex-ante load impacts based on a 1-in-2 weather year, with participation
15 adjusted for the portfolio level. Results using the 10th and 90th percentile ex-ante load impacts
16 are presented as sensitivity analyses later in this chapter. The estimation process and results of
17 the ex-ante load impacts is explained in the Prepared Direct Testimony of Lizzette Garcia-
18 Rodriquez (Chapter 4B).

19 **2. Energy and GHG Benefits**

20 Benefits for avoided energy and GHG are estimated using the expected call hours of the
21 programs. The values for on-peak avoided energy and GHG (\$ per MWh) are derived from the
22 ACC. The on-peak average energy price is adjusted by the E Factor explained above.

23 **3. CAISO Market Revenue**

24 The programs analyzed are all bid into the day ahead market. SDG&E used the expected
25 number of awards and the average 2021 award price⁹ to estimate earned market revenue.

⁸ Protocols, p.34.

⁹ SDG&E escalated the average 2021 award price by 3% annually as a conservative estimate since the average on-peak energy price in the ACC is forecasted to escalate at a higher rate.

1 **D. Treatment of Costs**

2 **1. Allocation of Support Costs**

3 The Protocols state that indirect costs that support a group of programs should be
4 allocated across those programs and included in their respective CE tests. Where SDG&E was
5 able to identify certain costs directly related to specific programs, those costs were included
6 directly. Where costs were known to support a group of programs but exact amounts were
7 unknown, those costs were allocated across programs based on their total program budgets.¹⁰

8 SDG&E allocated support costs from the budget categories of Policy and Program
9 Support, ME&O, EM&V and IT. Table BG-4 shows the allocation of these support budgets that
10 were included in the CE tests.

11 **Table BG-4: Support Costs Included in CE Tests**

| Program | Policy Support | IT | EM&V | ME&O |
|----------------------------|-----------------------|-----------|-----------------|-----------------|
| CBP DA | 50,597 | 352,000 | 787,396 | 43,388 |
| CBP DO | 77,400 | 538,469 | 1,204,512 | 66,372 |
| SEP | 198,993 | 5,368,278 | 3,939,797 | 2,052,185 |
| Additional Portfolio Costs | 115,968 | 0 | 0 | 0 |
| Total | 442,958 | 6,258,747 | 5,931,705 | 2,161,945 |

12 **2. Alignment of Incentives and Signaling Costs**

13 The CE tests include only the portion of the proposed incentive budgets that align with
14 the ex-ante forecasted MWs. Additional incentive budget that is not included in the tests is
15 meant to cover additional growth beyond the forecast used in the analysis. The additional budget
16 not included in the tests will only be used if incremental enrollment and/or performance beyond
17 the forecasted impacts is realized.

18 Similarly, SDG&E excluded a portion of the proposed signaling costs for SEP from the
19 CE analysis. These costs are for signaling devices during a DR event and are based on the
20

¹⁰ Protocols, p. 24.

1 forecasted number of enrolled and connected devices. The additional signaling budget not
 2 included in the tests is meant to cover additional enrollment growth or unforeseen price increases
 3 not captured in this budget application.

4 **3. Excluded Costs**

5 In addition to incentive and signaling costs explained above, other costs in the proposed
 6 budget were not included in the CE tests as they are for activities that do not support the DR
 7 programs being analyzed. SDG&E excluded support costs for the Emergency Load Reduction
 8 Program (ELRP) as cost effectiveness was waived for this program.¹¹ Costs for proposed pilots
 9 are excluded from the analysis as their ex-ante impacts are uncertain. In addition, SDG&E
 10 excluded proposed budget costs for Rates, Rule 32 and Commission Directed Research as these
 11 activities do not directly support the DR programs analyzed. Table BG-5 summarizes the
 12 excluded costs.

13 **Table BG-5: Excluded Costs**

| Description | Amount Excluded | Reason for Excluding |
|---------------------------------------|-----------------|--|
| Incentive budget | 5,306,333 | The proposed budget allows for growth beyond the forecasted program enrollment and impacts. |
| Signaling budget | 1,570,935 | Similar to the incentives, the proposed budget includes an additional amount to allow for growth beyond the forecasted enrollment. |
| Pilots | 27,263,429 | Proposed pilots are excluded from the analysis as their ex-ante impacts are uncertain. |
| Residual costs for sunseting programs | 831,195 | These costs are to finalize the closing of BIP, TI and ACS-DO programs in 2024. |
| Rates and Rule 32 | 8,351,967 | Costs to support dynamic rates and Electric Rule 32 are external to the DR Portfolio. |
| Commission directed research | 800,000 | This budget is reserved for Commission research projects which are unknown at this time. |
| ELRP | 80,635,070 | Cost effectiveness for ELRP was waived per Decision 21-12-015 and 21-03-0156 |
| Total excluded costs | 124,758,929 | |

¹¹ D.21-12-015, p. 63 and D.21-03-056, p. 29.

1 **4. Additional Costs**

2 The Protocols require all costs supporting the programs to be included in the CE tests,
3 even though they may have been approved in a separate proceeding.¹² SDG&E included costs
4 budgeted for its Demand Response Management System (DRMS) approved in its recent General
5 Rate Case. The DRMS supports the demand response programs and pilots as well as Rule 32.

6 **5. Portfolio Analysis**

7 The portfolio analysis includes all costs and benefits in the individual programs. In
8 addition, the budgeted amount for Emerging Technology was included in the portfolio tests.

9 **III. AUTO DEMAND RESPONSE**

10 SDG&E’s proposed portfolio for 2024 through 2027 does not include incentives for Auto
11 Demand Response (AutoDR). Therefore, there is no analysis provided showing the impact on
12 cost effectiveness of including the AutoDR incentives.

13 **IV. SENSITIVITY ANALYSIS**

14 The Protocols require sensitivity analyses showing the impact on the TRC resulting from
15 a change in key variables. In particular, the variables specified are the A Factor, the ex-ante load
16 impacts, participant costs and the generation capacity values.¹³ Each of these is described below.

17 **A. Sensitivity Analysis of A Factor**

18 To evaluate how sensitive the TRC is to changes in the A Factor, SDG&E used a value of
19 10% lower than the base case as the low value, and a value of 100% as the high value. Table BG-
20 6 shows there is no significant impact in the TRC resulting from these changes in the A Factor.

21 **Table BG-6: Sensitivity of A Factor on TRC**

| Program | Base Case | | Sensitivity | | | |
|---------|-----------|-----|-------------|-----|----------|-----|
| | A Factor | TRC | A Factor | TRC | A Factor | TRC |
| CBP DA | 94% | 0.4 | 85% | 0.4 | 100% | 0.4 |
| CBP DO | 94% | 0.4 | 85% | 0.4 | 100% | 0.4 |
| SEP | 94% | 0.3 | 85% | 0.3 | 100% | 0.3 |

22

¹² Protocols, p. 17.

¹³ The Protocols also specify sensitivity analysis on the number of years used to amortize capital costs. SDG&E did not amortize costs in this analysis; therefore, the sensitivity on this variable is not applicable.

B. Sensitivity Analysis of Ex-Ante Load Impacts

The protocols specify to use the 10th and 90th percentile values of the load impacts in the sensitivity analysis. The 10th and 90th percentile load impacts for CBP do not change significantly; therefore, the TRC stays the same. For SEP, the impacts range from an average of 4 MW at the 10th percentile to 16 MW at the 90th percentile. Table BG-7 shows the impact on the TRC for SEP when the load impacts vary. As shown, the TRC ranges from 0.1 to 0.5 as the impacts change.

Table BG-7: Sensitivity of Load Impacts on TRC

| Program | 50 th Percentile (Base Case)1-in-2 Portfolio Ex-Ante Impacts | | 10% Percentile | | 90 th Percentile | |
|---------|--|-----|----------------------------------|-----|-----------------------------|-----|
| | Average Sept MW | TRC | Average Sept MW | TRC | Average August MW | TRC |
| CBP DA | 2.4 | 0.4 | No significant change in impacts | | | |
| CBP DO | 3.7 | 0.4 | No significant change in impacts | | | |
| SEP | 10 | 0.3 | 3.8 | 0.1 | 16.3 | 0.5 |

C. Sensitivity Analysis of Participant Costs

Participant costs used in the cost effectiveness tests are meant to represent transaction costs, value of service lost, and financial expenditures for equipment or other capital costs related to the program. Since the value of these costs are unknown, the Protocols specify to use a percentage of the value of incentives paid to the participant plus their bill reductions less their capital costs as a proxy for transaction costs plus value of service lost. For most programs, the percentage used for this is 75%. In addition, the low and high values for sensitivity analysis are 50% and 100%. A modification is specified in the Protocols for voluntary AC cycling programs. For these, the base case is 35% and the low and high values for sensitivity analysis are 10% and 60% respectively.¹⁴ Table BG-8 presents the change in TRC as a result of a change in participant costs. As shown, there is only a minor increase in the TRC for CBP DO when participant costs are reduced.

¹⁴ Protocols, p. 47.

Table BG-8: Sensitivity of Participant Costs on TRC

| Program | Base Case | | Sensitivity | | | |
|---------|-----------------|-----|-----------------|-----|-----------------|-----|
| | % Used in Proxy | TRC | % Used in Proxy | TRC | % Used in Proxy | TRC |
| CBP DA | 75% | 0.4 | 50% | 0.4 | 100% | 0.4 |
| CBP DO | 75% | 0.4 | 50% | 0.5 | 100% | 0.4 |
| SEP | 35% | 0.3 | 10% | 0.3 | 60% | 0.3 |

D. Sensitivity Analysis of Generation Capacity Value

For sensitivity tests on the adjusted generation capacity values, the values were lowered and raised by 30%. Table BG-9 shows the results of changes to the TRC for each program when the adjusted generation capacity values are adjusted 30% lower or 30% higher than the values used in the base case analysis.

Table BG-9: Sensitivity of Generation Capacity Value

| Program | Base Case TRC | TRC with Adjusted Capacity Value Reduced 30% | TRC with Adjusted Capacity Value Increased 30% |
|---------|---------------|--|--|
| CBP DA | 0.4 | 0.3 | 0.5 |
| CBP DO | 0.4 | 0.3 | 0.5 |
| SEP | 0.3 | 0.2 | 0.3 |

V. QUALITATIVE ANALYSIS OF NON-ENERGY IMPACTS

The Protocols require a qualitative analysis of social, utility, participant and market non-energy benefits or costs that may result from implementation of the proposed demand response programs, including possible impacts that may not exist. SDG&E has provided an analysis of qualitative benefits and costs of demand response in supporting workpapers.

VI. CONCLUSION

This concludes my prepared direct testimony.

1 **VII. WITNESS QUALIFICATIONS**

2 My name is Brenda Gettig. My business address is 8335 Century Park Court, San Diego,
3 California 92123. I have been employed by SDG&E as a Senior Business Analyst in the
4 Measurement and Evaluation Group for Customer Programs since 2006. My responsibilities
5 include the evaluation and cost effectiveness analysis of SDG&E's demand response and low-
6 income programs. I have a Masters in Economics from the University of California San Diego
7 and a Master of Business Administration from the University of South Florida.

8 I have previously testified before the California Public Utilities Commission.

APPENDIX A

SDG&E DEMAND RESPONSE COST EFFECTIVENESS REPORT 2024-2027

(This document will only be provided electronically due to it's size)

APPENDIX B

SDG&E QUALITATIVE ANALYSIS OF NON-ENERGY IMPACTS 2023-2027

Qualitative Analysis of Non-Energy Impacts Related to SDG&E Proposed Demand Response Programs for 2023 to 2027

Overview

As required by the Protocols, SDG&E provides this qualitative assessment of non-energy and non-monetary impacts related to its proposed demand response (DR) programs. The discussion addresses potential impacts related to SDG&E's proposed programs of Capacity Bidding (CBP) and AC Saver (ACS)¹ and is not meant to be a comprehensive analysis of impacts related to demand response in general. SDG&E does not quantify the impacts and does not include them in its cost effectiveness analysis. The Protocols require a descriptive analysis of potential impacts (benefits or costs) for four areas: social, utility, participant, and market. Each of these is discussed below.

Social Impacts

Social impacts may include health impacts, environmental impacts, and job creation or loss. The generation capacity avoided costs used in the cost effectiveness analysis include approved estimates of reduced emissions costs. While some research has been done to identify additional air quality benefits related to energy efficiency, no approved estimates are available at this time. Furthermore, the energy saved as a result of SDG&E's CBP and ACS programs is relatively small due to narrow event windows as well as pre-cooling and rebound effects.

SDG&E is unaware of any health or job impacts directly resulting from its programs. Were the CBP and ACS programs to cease operating, it is likely SDG&E staff would be assigned to other areas of operation, and aggregators and contractors working for SDG&E programs would continue working in the industry for other programs or in other capacities. Furthermore, any increase in jobs as a result of SDG&E's programs would potentially be offset by the loss of jobs related to producing additional generation which would be needed if DR programs did not exist.

Utility Impacts

Examples of non-energy impacts for the utility potentially could include changes in the number of customer calls requesting assistance and changes in arrearages or collection costs due to customer bill savings. Due to the relatively small amount of energy saved during event windows and resulting bill savings (assuming energy is saved and not shifted), it is unlikely there is any impact in arrearages or collection costs to the utility as a result of these programs. It is possible, however, there is an increase in customer calls related to program participation. For example, customers may call for additional information on the program, to complain about discomfort due to their air conditioning being cycled, or to opt out of program events. SDG&E does not have data supporting any change in utility costs as a result of operation of its DR programs. These impacts are difficult to quantify, and, even if they exist, likely do not result in a significant impact to the utility.

Participant Impacts

Negative participant impacts can include discomfort from reduced air conditioning, shifting energy intense activities to inconvenient times, and time and hassle related to participating in events. Positive impacts may include feeling good about helping the environment and contributing to corporate sustainability goals. In this section, results from recent customer surveys of ACS and CBP participants are provided to support the discussion.²

¹ For 2024 to 2027, SDG&E proposes to replace ACS with Smart Energy Program (SEP).

² See Nexant, 2021 Process Evaluation of San Diego Gas and Electric's Demand Response Programs, October 2021. CALMAC Study ID SDG0343.01.

Qualitative Analysis of Non-Energy Impacts
Related to SDG&E Proposed Demand Response Programs for 2023 to 2027

ACS program participants indicated many of them participate for environmental reasons in addition to financial incentives. For example, slightly less than half of ACS participants indicated one reason they participate is to help ensure grid reliability and to help the environment. Program participants also reported negative impacts related to their participation. For example, roughly 15% of ACS participants reported being uncomfortably warm on event days. In addition, approximately 40% of respondents reported they opted out of events due to negative impacts to their normal routines or because they could not leave home due to Covid-19 shelter in place restrictions.

CBP participants also reported they were motivated to participate by contributing to environmental benefits and prevention of rolling blackouts. Many companies promote their social, cultural, and environmental contributions and include participation in DR programs as part of a larger set of corporate sustainability goals. CBP participants also reported a negative impact from multiple consecutive event days where there was no opportunity between down times to return to previous production levels. The high number of events was reported as one of the primary reasons for customer withdrawal from the program.

CBP aggregators reported customer dissatisfaction with events called during periods of mild temperatures. In San Diego, the rationale for dispatch is not always clear to customers because the trigger price does not always correlate to high temperatures in San Diego, and this lack of understanding why events are being called leads to some customers feeling overused and undervalued. Non-participating businesses were also surveyed, and nearly half reported they did not want to join the program because it would impact business operations or customers' comfort.

Market Impacts

Potential impacts suggested in the Protocols such as market power mitigation and market transformation may be developing but have not been evaluated. Potential market impacts associated with DR may include technology and signaling advancements related to enabling technologies and Auto Demand Response (AutoDR); however, SDG&E has proposed sunsetting its AutoDR programs and is not proposing any technology incentives for program years 2024 through 2027.

Conclusion

Non-energy impacts in general are imprecise and difficult to identify and quantify. While a large body of research exists on non-energy impacts resulting from low-income energy efficiency programs, much of it is based on generalized assumptions rather than specific program attribution. A recent assessment of non-energy impacts related to the California Energy Savings Assistance (ESA) Program found that many of the impacts that had been used in cost effectiveness tests for years were not supported by research, overlapped with other benefits, or lacked supporting data to provide a reasonable calculation. While the study made some recommendations for improvement, it acknowledged there was still a high degree of uncertainty in estimating these impacts.³

In the sections above, SDG&E presents a discussion of potential non-energy impacts related to its proposed CBP and ACS DR programs. While customer survey responses present some evidence of both positive and negative impacts to participating customers, these impacts cannot be quantified at this time. In addition, social, utility and market impacts resulting from CBP and ACS program operations likely are insubstantial or do not exist.

³ APPRISE, INC.; California Energy Savings Assistance Program Non-Energy Benefits, January 2021.
https://pda.energydataweb.com/api/view/2471/Final%20CA%20ESA%20NEB%20Report%201-25-21_.pdf