

ORA DATA REQUEST
ORA-SDGE-145-CY3
SDG&E 2019 GRC – A.17-10-007
SDG&E RESPONSE
DATE RECEIVED: MARCH 1, 2018
DATE RESPONDED: MARCH 15, 2018

Exhibit Reference: SDG&E-17-R and Response to ORA-SDG&E-DR-101-CY, 1.b.

SDG&E Witness: Gwen R. Marelli

Subject: Customer Services-Field

Please provide the following:

1. Referring to “SDG&E's Response to ORA-SDG&E-DR-101-CY, 1.b.”; the table provided states that in BY 2016, there was a CS-F Supervision FTE count of 12.4. In supplemental workpaper “SDGE-17-WP - 1FC002 CS - Field Supervision”, it shows the number of supervisors to be 13.

a. How many CS-F Supervision FTE were there in BY2016?

b. How many CS-F Supervision FTEs were there in 2017?

SDG&E Response 01:

1.a. There were 12.4 CS-F Supervision FTEs in BY 2016. The Total Labor FTE of 13 shown on line #6 of supplemental workpaper, “SDGE-17-WP - 1FC002 CS - Field Supervision”, was mislabeled as BY 2016. Additionally, the amounts shown on lines 7 -9 are not BY 2016 costs as labeled and were not used for the forecast calculation.

The attached file labeled, “ORA-SDGE-145-Q1 Attachment.xlsx”, is a revised workpaper to replace the supplemental workpaper labeled, “SDGE-17-WP - 1FC002 CS - Field Supervision Supplemental Workpaper 1”, included in Exhibit SDG&E-17-WP-R on page 64 of 86. It also replaces the native supplemental workpaper, “SDG&E-17-WP_Supplemental_1FC002.000_1.xlsx”, sent to ORA on 10/30/2017. The 3-year average (2014 – 2016) CS-Field Supervision FTE of 13 is shown on line 3. This data was used to derive the ratio of 11.5 CS-F Operations FTE per CS-F Supervision FTE shown on line 4.

1.b. There were 10.4 CS-F Supervision FTEs in 2017 adjusted recorded data.