

**ORA DATA REQUEST
ORA-SDGE-134-CY3
SDG&E 2019 GRC – A.17-10-007
SDG&E RESPONSE
DATE RECEIVED: FEBRUARY 14, 2018
DATE RESPONDED: MARCH 1, 2018**

Exhibit Reference: ORA-SDGE-094-CY3_Q1 Attachment.xlsx

SDG&E Witness: Gwen Marelli

Subject: Customer Services-Field

Please provide the following:

1. Referring to ORA-SDGE-094-CY3_Q1 Attachment.xlsx, which was included in SDG&E's response to data request ORA-SDG&E-DR-094-CY3, Question 1: in regards to calculation Step A, "Order volume", Excel cell E15-E19 ("BY 2016"), and F15-F19 ("2017 estimated"), for each line item:

- a. Meter Work - O & M - CUST/COMPANY CHANGE – GAS,
- b. Meter Work - O & M - CUST/COMPANY TEST(CHANGE) – GAS,
- c. Meter Work - O & M - MISC COMPANY WORK, and
- d. Meter Work - O & M - PERIODIC TEST/CHANGE-GAS),

Please explain the change in order volume from 2016 to 2017. Please provide supporting workpapers.

SDG&E Response 01:

SDG&E's plan for 2017 is based on the number of potential meter replacements. During 2016, sampling of three families of meters indicate they may fail the parameters prescribed in SDG&E's Gas Meter Performance Control Program (GMPCP). The total volume of meters remaining in service for these three families of meters as of 2016 was 43,250. SDG&E planned about 1/3 of the volume for its 2017 forecast for meter changes which equates to approximately 14,000 meter change orders. In addition, SDG&E planned 4,000 meter change orders to perform its annual compliance testing of meters needed for the GMPCP. The sum of these two counts totals 18,000 meters. The estimated 18,000 meter change order volume for 2017 was then distributed to the four order types listed above based on 2016 BY order volumes.