

**ORA DATA REQUEST
 ORA-SDGE-102-CY3
 SDG&E 2019 GRC – A.17-10-007
 SDG&E RESPONSE
 DATE RECEIVED: JANUARY 25, 2018
 DATE RESPONDED: FEBRAURY 7, 2018**

Exhibit Reference: SDG&E-17-R
SDG&E Witness: Gwen Marelli
Subject: Customer Services-Field

Please provide the following:

1. Referring to Ex. SDG&E-17-R, page GRM-B-14, Table GRM-13, column “Activity”, line “Increase due to the Order Forecast Methodology”, please provide an Excel spreadsheet showing how the Labor and non-labor values in this category were calculated.

SDG&E Response 01:

Please refer to the attached file labeled, “ORA-SDGE-102-CY3-Q1 Attachment.xlsx,” on how the labor and non-labor values for “Increase due to the Order Forecast Methodology” category was calculated.

SDG&E discovered a calculation error as shown below which is also noted on the attachment. A revision reflecting this change will be submitted by SDG&E at the next opportunity.

A	Exhibit SDG&E-17-R, Table GRM-13, page GRM-B-14	Labor	Non-Labor	Total
A.1	TY 2019 1% Increase in Drive Time due to Increasing Traffic Congestion	\$ 147	\$ 8	\$ 155
A.2	Increase due to the Order Forecast Methodology	\$ 920	\$ 49	\$ 969
A.3	Total	\$ 1,067	\$ 57	\$ 1,124
B	Below are the Corrected TY 2019 Estimated Costs for A.1 & A.2	Labor	Non-Labor	Total
B.1	TY 2019 1% Increase in Drive Time due to Increasing Traffic Congestion	\$ 140	\$ 7	\$ 147
B.2	Increase due to the Order Forecast Methodology	\$ 927	\$ 50	\$ 977
B.3	Total	\$ 1,067	\$ 57	\$ 1,124