ORA DATA REQUEST ORA-SDGE-058-CY8 SDG&E 2019 GRC – A.17-10-007 SDG&E RESPONSE

DATE RECEIVED: DECEMBER 12, 2017 DATE RESPONDED: DECEMBER 29, 2017

Exhibit Reference: SDG&E-17 SDG&E Witness: Gwen Marelli

Subject: Customer Services-Field & Meter Reading

Please provide the following:

- 1. Referring to GRM-10, lines 14-16, "A three-year average was chosen because 2014-2016 are the most recent historical years in which the full effects of smart meter implementation are reflected in work order volumes."
 - a. Were other forecasting methodologies looked at? If so, which methodologies? What was the rationale for rejecting them?
 - b. Was a last recorded year based forecast, plus and minus adjustments, considered? Is so, what was the rationale for not choosing it?

SDG&E Response 1:

- a. As indicated in Exhibit SDG&E-17, Section A.2, CS-F operations are primarily driven by work order volumes, which are largely driven by factors outside of SDG&E's control. These factors include customer growth, weather, the state of the economy, customer turnover, the level of natural gas and electric prices, customer appliances/equipment choices, emergency incidents such as fires and earthquakes, and changes to applicable laws and regulations. Therefore, SDG&E's TY 2019 forecast should be based on a historical average of years that sufficiently capture the volatility of these factors. SDG&E considered other forecasting methodologies such as the 5-year and 4-year average methodology and opted not to use these methodologies for the following reasons: a) A 5-year average would include 2012, during which time smart meter was still being deployed; and b) A 4-year average would include 2013 which is the year immediately after smart meter implementation and including this year may still not be representative of post smart meter implementation. As a result, SDG&E chose the 2014-2016 period as the optimal period since this would have incorporated the full effects of smart meter implementation in work order volumes and the volatility of the factors mentioned above.
- **b.** The last recorded year base forecast would be the 2016 Base Year and this was not one of the forecasting methodologies considered. This is because the SDG&E TY 2019 forecast should be based on a historical average of years that sufficiently capture the volatility of the factors stated in response to Q.1a.