

**NDC-SEU DATA REQUEST-002**  
**SOCALGAS- SDG&E 2019 GRC – A.17-11-007/8**  
**DATE RECEIVED: MARCH 6, 2018**  
**DATE RESPONDED: MARCH 20, 2018**

1. Which are the two air districts in SoCalGas' service territory that are in extreme nonattainment? (SCG-01-R at JBL-5). How many and what type of customers does SoCalGas serve in each air district?

**Utilities Response 1:**

South Coast Air Quality Management District (SCAQMD) and San Joaquin Valley Air Pollution Control District (SJVAPCD) are the two extreme non-attainment regions for ozone. SoCalGas provides service to more than 4.85 million active meters in SCAQMD and more than 280 thousand active meters in SJVAPCD. We serve a variety of customers in both regions including residential, commercial, industrial, agricultural, food processing and electric generation.

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2. For each year since 2012, provide the names and titles of the members of the SoCalGas Executive Safety committee.

**Utilities Response 2:**

SoCalGas objects to this request pursuant to Rule 10.1 of the Commission's Rules of Practice and Procedure, on the grounds that it seeks the production of information that is neither relevant to the subject matter involved in the pending proceeding nor is likely reasonably calculated to lead to the discovery of admissible evidence, and on the grounds that the burden and intrusiveness of this request outweigh the likelihood that the information sought will lead to the discovery of admissible evidence. Subject to and without waiving the foregoing objection, SoCalGas responds as follows: only the titles of the members of the SoCalGas Executive Safety Council are provided.

**2012:**

1. Chief Operating Officer
2. VP HR, Diversity & Inclusion
3. SVP Gas Operations
4. VP Environmental & Support Services
5. VP Field Services
6. VP Customer Services
7. Director Safety Wellness & Disability Services

**2013:**

1. Chief Operating Officer
2. VP HR, Diversity & Inclusion
3. SVP Gas Operations
4. VP Environmental & Support Services
5. VP Field Services
6. VP Customer Services
7. Director Safety Wellness & Disability Services

**2014:**

1. Chief Operating Officer
2. VP HR, Diversity & Inclusion
3. SVP Gas Operations
4. VP Environmental & Support Services
5. VP Field Services
6. VP Customer Services
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**Utilities Response 2 Continued:**

**2015:**

1. Chief Operating Officer
2. SVP Gas Engineering, Transmission & Storage Operations
3. SVP Customer Services
4. VP Human Resources, Diversity & Inclusion
5. VP Gas Operations Transmission & Storage
6. VP System Integrity
7. VP Operations Support & Chief Environmental Officer
8. VP Customer Services
9. Director - Safety, Wellness & Emergency Services

**2016:**

1. President & Chief Operating Officer
2. Chief Human Resources & Administrative Officer
3. SVP Gas Engineering & Distribution Operations
4. SVP Gas Transmission, Storage System Operations
5. VP Customer Services
6. VP Gas Distribution
7. VP Gas Transmission & Storage
8. VP Gas Engineering & System Integrity
9. VP Operations Support & Chief Environmental Officer
10. Director – Safety & Wellness

**2017:**

1. President & Chief Operating Officer
2. Chief Human Resources & Administrative Officer
3. SVP Gas Engineering & Distribution Operations
4. SVP Gas Transmission, Storage System Operations
5. VP Customer Services
6. VP Gas Distribution
7. VP Gas Transmission & Storage
8. VP Gas Engineering & System Integrity
9. VP Operations Support & Chief Environmental Officer
10. Director – Safety & Wellness

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3. “The purpose of the [SoCalGas Executive Safety] committee is to reinforce key safety tenets and have an open dialogue to discuss safety concerns and to develop actionable plans to address the issues or concerns as warranted.” (SCG-01-R at JBL-6). In each year since 2012, what have been the “actionable plans” developed as a result of these committee meetings?

**Utilities Response 3:**

SoCalGas’ Executive Safety Council does not have formal action plans, although at each meeting, items are raised, discussed and every item addressed or followed-up upon. At every meeting, we solicit and document safety concerns through employee dialogue sessions. Our process and commitment to our employees is to follow-up within 30 days and report status on the corrective action. New programs, initiatives, and enhancements to policy and standards have improved the safety culture for our employees, contractors, and customers as a result of the dialogue between front-line employees, supervision, and top leadership.

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4. For each year since 2012, provide the names and titles of the members of the SDGE Executive Safety Council.

**Utilities Response 4:**

SDG&E objects to this request pursuant to Rule 10.1 of the Commission's Rules of Practice and Procedure, on the grounds that it seeks the production of information that is neither relevant to the subject matter involved in the pending proceeding nor is likely reasonably calculated to lead to the discovery of admissible evidence, and on the grounds that the burden and intrusiveness of this request outweigh the likelihood that the information sought will lead to the discovery of admissible evidence. Subject to and without waiving the foregoing objection, SDG&E responds as follows: only the titles of the members of the SDG&E Executive Safety Council are provided.

**2012:**

1. President & COO
2. VP HR, Diversity & Inclusion
3. VP Environmental & Support Services
4. VP Electric Operations
5. VP Field Services
6. VP Sunrise Powerlink
7. VP Customer Services
8. Director Safety, Wellness & Disability Services

**2013:**

1. President & COO
2. VP HR, Diversity & Inclusion
3. VP Environmental & Support Services
4. VP Electric Operations
5. VP Field Services
6. VP Customer Services
7. Director Safety, Wellness & Disability Services

**2014:**

1. President & Chief Operating Officer
2. VP Human Resources, Diversity & Inclusion
3. VP Gas Operations
4. VP Electric Transmission and System Engineering
5. VP Operations Support
6. VP Electric Distribution Operations
7. VP Customer Services
8. Director Safety, Wellness & Disability Services

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**Utilities Response 4 Continued:**

**2015:**

1. Chief Energy Supply Officer
2. Chief Energy Delivery Officer
3. VP Human Resources, Diversity & Inclusion
4. VP Gas Operations
5. VP Electric Transmission and System Engineering
6. VP Operations Support & Chief Environmental Officer
7. VP Electric Distribution Operations
8. Director - Safety, Wellness & Employee Care Services

**2016:**

1. Chief Energy Supply Officer
2. Chief Energy Delivery Officer
3. VP Human Resources, Diversity & Inclusion
4. VP Gas Operations
5. VP Electric Transmission and System Engineering
6. VP Operations Support & Chief Environmental Officer
7. VP Electric Distribution Operations
8. Director - Safety, Wellness & Employee Care Services

**2017:**

1. Chief Operating Officer, SDG&E
2. Chief Human Resources & Administrative Officer
3. VP Customer Services
4. VP Enterprise Risk Management & Compliance
5. SVP Electric Operations
6. VP Electric Engineering & Construction
7. VP Gas Operations
8. VP Operations Support & Chief Environmental Officer
9. VP Electric System Operations
10. Director - Safety, Wellness & Employee Care Services

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5. “Comprised of top leadership, the [SDGE Executive Safety] council meets quarterly to engage directly with front-line employees and supervisors to listen and reinforce key safety tenets and have an open dialogue on safety issues, performance and culture.” (SDGE-01 at CAW-5). In each year since 2012, what have been the actionable plans developed as a result of these council meetings?

**SDG&E Response 5:**

SDG&E’s Executive Safety Council does not have formal action plans, although at each meeting, items are raised, discussed and every item addressed or followed-up upon. At every meeting, we solicit and document safety concerns through employee dialogue sessions. Our process and commitment to our employees is to follow-up within 30 days and report status on the corrective action. New programs, initiatives, and enhancements to policy and standards have improved the safety culture for our employees, contractors, and customers as a result of the dialogue between front-line employees, supervision, and top leadership.

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6. Please provide copies of the National Safety Council assessment for 2013 and 2016 for SoCalGas and SDGE.

**Utilities Response 6:**

*The information in this response is confidential and protected materials pursuant to PUC Section 583, GO 66-C/D and D.17-09-023.*

Please see the attached copies of the requested Safety Barometer Reports:

NDC-SEU-002-Q6\_SCG\_2013\_FullReport\_Safety Barometer (C)

NDC-SEU-002-Q6\_SCG\_2016\_FullReport\_Safety Barometer (C)

NDC-SEU-002-Q6\_SDGE\_2013\_FullReport\_Safety Barometer (C)

NDC-SEU-002-Q6\_SDGE\_2016\_FullReport\_Safety Barometer (C)



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7. In the 2016 NSC assessment of SoCalGas, what were the three program categories that showed increases in percentile scores over 2013? Did any categories decrease in score? (SCG-01-R at JBL-7).

**Utilities Response 7:**

See Table 2 of the 2016 SoCalGas Safety Barometer for a comparison of 2013 vs. 2016 results, by category.

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8. In the 2016 NSC assessment of SDGE, what program categories showed the greatest decrease in percentile scores over 2013? Did any categories increase in score? (SDGE-01 at CAW-6).

**SDG&E Response 8:**

See Table 2 of the 2016 SDG&E Safety Barometer for a comparison of 2013 vs. 2016 results, by category.

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9. What are the specific ways that SoCalGas is expanding communications and outreach activities to low-income customer and disadvantaged communities? (SCG-01-R at JBL-15).

**Utilities Response 9:**

SoCalGas is expanding its communications and outreach activities, which include targeted resources and activities for disadvantaged communities and low-income customers, as described in the following areas:

- Marketing and Communications – Please refer to Exhibit SCG-20-R, page ASC-19 beginning on line 3 through page ASC-20, line 10.
- Customer Insight and Analytics – Please refer to Exhibit SCG-20-R, page ASC-20 beginning on line 29 through page ASC-21, line 19.
- Digital Engagement – Please refer to Exhibit SCG-20-R, page ASC-21 beginning on line 21 through page ASC-22, line 28.

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10. How do SoCalGas and SDGE define the phrase “reasonable rates” as used throughout testimony? (e.g. SCG-01-R at JBL-1, JBL-3; SDGE-01 at CAW-1, CAW-7).

**Utilities Response 10:**

The Commission defines and determines reasonable rates. See, e.g., Cal. Pub. Util. Code § 451.