

**A.17-12-013: SDG&E 2018 Rate Design Window
CforAT Data Requests - Set 03**

To: John Pacheco, Michelle Somerville
From: Melissa W. Kasnitz
Date: April 20, 2018
Requested Response Date: May 4, 2018

Data Requests [CforAT Data Requests 1-11 were provided in Sets 1 & 2]:

12. In D.16-09-016, the Commission noted that, at the time the decision was issued, only customers who had previously been in arrears would be identified as eligible for an in-person visit prior to disconnection, and thus subject to exclusion from default TOU under Section 745(c)(1). D.16-09-016 at p. 31. The Commission further agreed with CforAT that further review of this customer group was needed and should be addressed later in the proceeding.
- a. Please describe all work that SDG&E has undertaken to identify customers who have not been in arrears but who would be eligible for an in-person visit prior to disconnection under the standard set out in Section 745(c)(1).
 - b. Please describe how SDG&E has ensured that customers who are eligible for an in-person visit prior to disconnection have been identified within SDG&E's database, or otherwise, so that they are appropriately excluded from default to TOU rates.