BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for
Approval of its Residential Rate Design Window
Proposals, including to Implement a Residential Default
Time-Of-Use Rate along with a Menu of Residential Rate
Options, followed by addition of a Fixed Charge
Component to Residential Rates (U39E)

And Related Matters.

Application 17-12-012
Application 17-12-013

PREPARED REBUTTAL TESTIMONY OF CYNTHIA FANG

ON BEHALF OF SAN DIEGO GAS & ELECTRIC COMPANY

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

June 7, 2018



TABLE OF CONTENTS

I.	INTRODUCTION		. 1
II.	RESPONSE TO ORA'S DIRECT TESTIMONY		. 2
	A.	3-period vs. 2-period Default Rate	. 2
	B.	Schedule TOU-D Applicability	. 3
	C.	Seasonal Differentials	. 5
	D.	CARE Discount	. 6
III.	RESP	RESPONSE TO CALSSA'S DIRECT TESTIMONY	
IV.	RESPONSE TO CforAT'S DIRECT TESTIMONY		. 7
V.	RESPONSE TO EDF'S DIRECT TESTIMONY9		9

1 PREPARED REBUTTAL TESTIMONY OF 2 CYNTHIA FANG I. INTRODUCTION 3 4 The purpose of my Rebuttal Testimony is to respond to the prepared direct testimony 5 submitted by intervening parties in San Diego Gas & Electric's ("SDG&E") 2018 Residential Rate Design Window ("RDW") Application ("A.") 17-12-013 on policy issues related to 6 7 SDG&E's rate design proposals in this proceeding. Specifically, I will address the 8 recommendations presented by the following parties: 9 Office of Ratepayer Advocates ("ORA") witnesses Eric Duran and Nathan Chau ("Default Time-Of-Use ["TOU"] rates) and Christopher Hogan (Southern 10 11 California Edison Company ["SCE"] and Pacific Gas and Electric Company ["PG&E"] California Alternate Rates for Energy ["CARE"]" Discount); 12 13 California Solar and Storage Association ("CALSSA") witness Brad Heavner; 14 Environmental Defense Fund ("EDF") witness Steven Moss; and 15 Center for Accessible Technology ("CforAT") witness Melissa Kasnitz. 16 My testimony is organized as follows: 17 Section II – Response to ORA's Direct Testimony 18 Section III – Response to CALSSA's Direct Testimony 19 Section IV – Response to CforAT's Direct Testimony 20 Section V – Response to EDF's Direct Testimony 21 In addition, Rebuttal Testimony is provided by the following SDG&E witnesses: 22 Jeffrey Shaughnessy – TOU Rate Design 23 Leslie Willoughby – Load Impact Results of SDG&E's Opt-In TOU Pilot 24 Christopher Bender – Mass TOU Default Migration Plan 25 Horace Tantum IV – TOU Marketing, Education & Outreach ("ME&O")

II. RESPONSE TO ORA'S DIRECT TESTIMONY

A. 3-period vs. 2-period Default Rate

ORA recommends that SDG&E's proposed 2-Period Opt-Out TOU rate become the default rate, and that the proposed 3-Period Default TOU rate be an optional rate for customers.¹ ORA argues that the March/April mid-day super off-peak period, which they call a "spring season" is unlikely to drive customer behavior and that it adds to the complexity of the 3-Period Default TOU rate.² They contend that since the 3-Period Default TOU rate is more complex, it therefore is more difficult for customers to understand and will affect how they respond to TOU price signals.³

SDG&E does not believe that the 3-Period Default TOU rate is too complex for customers, nor does it agree that the higher level of complexity will negatively impact customers' ability to understand and respond to price signals. On the contrary, SDG&E believes that the 3-Period Default TOU rate will provide customers with better and more opportunities to maximize their bill savings, due to the super off-peak period that does not exist in the 2-Period Opt-Out rate. This is further addressed in the Rebuttal Testimony of Leslie Willoughby.

ORA points to Figure 5.2-2 from the Nexant TOU Opt-In Pilot Final Report, stating that SDG&E's 3-Period Opt-In Pilot rate saw a higher percentage of customer opt-outs than its 2-Period Opt-In Pilot rate. While the number of opt-outs for the 2-Period Opt-In Pilot rate was slightly higher for the 3-Period Opt-In Pilot rate, it should be noted that the percentages of customers who chose to opt-out across both rates and all climate zones were under 4%. Nexant

¹ ORA *Testimony on 2018 Residential Rate Design Window Phase 2A* (May 7, 2018) ("ORA Direct Testimony"), at 1-1.

 $^{^{2}}$ *Id.* at 1-4.

³ *Id.* at 1-2.

⁴ *Id.* at 1-6.

describes these opt-out rate percentages as "low" and "very low" for the hot/moderate and cool climate zones, respectively.⁵ Additionally, while SDG&E agrees there is a small degree of correlation, there is no direct evidence that the 3-Period Opt-In Pilot rate being "too complex" is the driving cause of the differences between 3-Period and 2-Period Opt-In Pilot rates.

Moreover, the on-peak periods for both rates are the same (4PM – 9PM), meaning that customers will receive a higher price signal during that time, but will have additional opportunities to save on their bills during the super-off peak period with the proposed 3-Period Default TOU rate. SDG&E's proposed 3-Period Default TOU rate offers customers 58 hours a week at the lowest, Super Off-Peak rate, a feature that the 2-Period rate does not have. This Super-Off Peak period includes Midnight to 6:00am daily, and the additional hours of 6:00am to 2:00pm on weekends and holidays. These additional weekend hours provide customers with many opportunities to shift usage out of the Peak and even Off-Peak hours in order to save. Of course, any customers who feel that the 2-Period rate is the better option for them will have the ability to select that rate, or the Tiered Opt-Out rate instead. In addition, as outlined in the Direct Testimony of SDG&E witness Horace Tantum IV, SDG&E will implement comprehensive ME&O efforts in order to prepare customers for the transition to TOU rates, and make sure they have the opportunity to select one of the opt-out rates if they decide that is best for their household.

B. Schedule TOU-D Applicability

ORA also proposes that SDG&E should limit the eligibility of its proposed Schedule TOU-D to those customers who were previously eligible for Schedules DR-SES and EV-TOU-2

⁵ Nexant, *California Statewide Opt-In Time-of-Use Pricing Pilot – Final Report* (March 30, 2018) at 112 (available as Attachment A to the Rebuttal Testimony of L. Willoughby).

⁶ 58 hours represents 34.5% of the hours in a week.

(i.e., customers with a solar energy system or an electric vehicle).⁷ In Chapter 1 of my Direct Testimony, I discuss SDG&E's proposal to open the eligibility of Schedule TOU-D to all residential customers.⁸ ORA is concerned that opening this un-tiered TOU rate to all customers will result in a revenue shortfall,⁹ and that an un-tiered TOU rate available to all residential customers would heavily favor high-usage customers, as they are able to avoid paying for the baseline credit embedded in the standard residential tiered rate.¹⁰

SDG&E is aware that there is the potential for high-usage customers to benefit from the move to an un-tiered TOU rate. However, despite the fact that D.15-07-001 approved the glidepath guidance to reach a Tier 1/Tier 2 differential of 25% by 2019, high tier differentials continue to be a problem for SDG&E's residential customers who face a current Tier 1/Tier 2 differential of 75% and 2018 differentials that are expected to increase. Further, failure to reconsider (in this proceeding) the composite tier methodology for the implementation of fixed charges means that higher upper tiered rates are expected to continue to be an issue for residential customers on tiered rates. Currently, residential un-tiered TOU rates are only available for residential customers that have adopted some form of technology, such as solar or electric vehicles, resulting in a situation where only high-use customers with technology are

⁷ ORA Direct Testimony at 1-11.

⁸ Prepared Direct Testimony of Cynthia Fang on Behalf of San Diego Gas & Electric Company, Chapter 1 (December 20, 2017) ("Direct Testimony of C. Fang"), at CF-18.

⁹ ORA Direct Testimony at 1-11.

¹⁰ *Id.* at 1-12.

¹¹ Advice Letter ("AL") 3183-E, currently pending.

¹² Amended Scoping Memo and Ruling of Assigned Commissioner for Phases and II and III of the Proceeding and Joint Ruling with Administrative Law Judges ("Amended Scoping Memo"), dated April 10, 2018, at 10 (ruling that the following was out of scope: "Whether the Commission should continue to require that revenues from fixed charges be used exclusively to reduce Tier 1 rates and, if so, what the composite ratio should be.").

¹³ Schedule DR-SES is currently applicable to individually metered residential customers with Solar Energy Systems. Available at http://regarchive.sdge.com/tm2/pdf/ELEC_ELEC-SCHEDS_DR-SES.pdf.

able to avoid paying for the existing cost-shift associated with tiered rates by moving to a more cost-based rate. SDG&E does not believe that it is appropriate to limit these more cost-based options only to residential customers with technology.

C. Seasonal Differentials

ORA notes that due to recent changes in SDG&E's seasonal differential, customers are seeing an increased differential between winter and summer rates.¹⁴ As addressed in the Rebuttal Testimony of Jeffrey Shaughnessy, this is due to the change in SDG&E's seasonal definitions, which were modified in D.17-08-030 (as part of SDG&E's 2016 General Rate Case ["GRC"] Phase 2 proceeding [A.15-04-012]). This change is primarily driven by the change to SDG&E's summer season from a six-month to a five-month season. In its 2016 GRC Phase 2, SDG&E initially proposed no change to the seasonal definition. The change was a compromise position responding to ORA's proposal to shorten SDG&E's Summer season from six months to four months.¹⁵ In the Rebuttal Testimony of Cynthia Fang within the 2016 GRC Phase 2, SDG&E stated it was amenable to a five-month summer rather than a four-month summer, and specifically noted that making this change would "increase rate differentials between summer and winter rates and between on-peak and off-peak rates in the summer...." To artificially lower these differentials, which would be the result of ORA's proposal in this proceeding, would provide customers with inaccurate price signals.

Schedule EV-TOU-2 is currently applicable to customers who require service for charging of a currently registered Motor Vehicle. Available at http://regarchive.sdge.com/tm2/pdf/ELEC_ELEC-SCHEDS_EV-TOU-2.pdf.

¹⁴ ORA Direct Testimony at 1-8.

¹⁵ A.15-04-012, ORA *Testimony on San Diego Gas and Electric's 2016 General Rate Case Phase 2* (June 3, 2016), at 6-1.

¹⁶ A.15-04.012, SDG&E Prepared Rebuttal Testimony of Cynthia Fang on Behalf of San Diego Gas & Electric Company in Support of Second Amended Application, Chapter 1 (August 30, 2016), at CF-26.

D. CARE Discount

ORA expresses its support for SCE's and PG&E's proposals to implement CARE discounts that are a line-item on customer bills.¹⁷ As correctly noted by ORA, these proposals allow for a discount structure that is transparent and straightforward, and can be consistently applied to both tiered and TOU rate structures.¹⁸ SDG&E has already implemented such a format for its CARE discount, and also supports the proposals of SCE and PG&E to do the same.

III. RESPONSE TO CALSSA'S DIRECT TESTIMONY

In its direct testimony, CALSSA requests that SDG&E be ordered to offer an additional optional TOU rate that is more sophisticated than SDG&E's proposed 3-Period Default TOU rate in order to incentivize distributed energy resources ("DER") adoption. CALSSA suggests using a TOU framework suggested by the California Independent System Operator ("CAISO") as a model for this additional rate, which includes four TOU periods and three seasons on weekdays, but only two seasons on weekends/holidays. SDG&E believes CALSSA's proposal for a rate design focused on further incenting DER adoption to be beyond the scope of Phase 2A of this proceeding. Indeed per the Amended Scoping Memo, rates that incentivize distributed energy resources are out of scope within this proceeding. The focus of this proceeding is to look at options to support Default TOU - a "menu of options" for *all* residential customers. SDG&E's proposed menu of options includes a 3-period option, which already includes a midday super-off peak period in March and April, a simpler 2-period option with reduced

¹⁷ ORA Direct Testimony at 4-1.

¹⁸ Ibid

¹⁹ CALSSA Prepared Direct Testimony of Brad Heavner on Behalf of The California Solar & Storage Association (May 7, 2018) ("CALSSA Direct Testimony"), at 4.

²¹ Amended Scoping Memo, at 10.

²² Res. E-4769 (March 17, 2016) at 20.

differentials, as well as the current tiered option. ORA already raises concerns that SDG&E's 3-period option is too complex. As such, CALSSA's proposal for an *even* more complex rate does not seem appropriate at this time. Moreover, issues related to SDG&E's TOU periods and seasonal definitions were recently addressed in SDG&E's 2016 GRC Phase 2, and implemented on December 1, 2017.²³ In that decision, the Commission noted that five years is "the effective period for TOU rates as described in Assembly Bill 327."²⁴

In sum, the only rate design items within scope for Phase 2A of this proceeding are those listed in the Amended Scoping Memo, including the reasonableness of SDG&E's proposed 3-Period Default TOU rate, 2-Period Opt-Out TOU rate, Opt-Out Tiered rate and proposal to create Schedule TOU-D.

IV. RESPONSE TO CFORAT'S DIRECT TESTIMONY

In its direct testimony, CforAT expresses concern that SDG&E has not specifically identified how its rate design proposals incorporate the Rate Design Principle of affordability. However, all of the existing programs and provisions applicable to low-income, medical baseline, or other vulnerable customers will remain in place. For example, SDG&E's proposed 3-Period Default TOU and 2-Period Opt-Out TOU rates include baseline credits which provide each customer with up to 130% of their baseline allowance at lower-tiered rate values. Additionally, SDG&E's existing tiered, non-TOU rate schedule (Schedule DR) will remain available to customers who wish to opt-out of TOU rates.

²³ A.15-04-012, decided in D.17-08-030.

²⁴ D.17-08-030 at 29. Assembly Bill ("AB") 327 modifies Section 745(c)(3) to read "The commission shall strive for time-of-use rate schedules that utilize time periods that are appropriate for at least the following five years."

²⁵ CforAT Testimony of Melissa W. Kasnitz in Support of The Center For Accessible Technology Regarding Consolidated RDW Applications – Track IIA (SDG&E) (May 7, 2018) ("CforAT Direct Testimony"), at 2.

Moreover, SDG&E's CARE, Family Electric Rate Assistance ("FERA"), and Medical Baseline programs will continue to be available to existing and new customers. SDG&E's CARE discount is currently administered in the form of a line-item discount, which ensures that the discount value is consistent between tiered and TOU rate schedules. CforAT stated that it does not oppose SCE and PG&E's proposals to implement a similar line-item CARE discount structure at this time. This will ensure that SCE and PG&E's CARE discounts are also applied consistently to participating customers, regardless of whether they are on a TOU or tiered rate schedule.

In addition to the above tiered TOU rate design which applies to all residential customers, and the program-based protections available for low-income and vulnerable customers, there are groups of customers who will not be included in the 2019 Mass TOU Default, and therefore will see no impact resulting from the mass transition to TOU rates. Specifically, pursuant to the California Public Utilities ("P.U.") Code Section 745(c)(1), SDG&E, SCE, and PG&E (collectively, the "IOUs"), are required to exempt certain customers from Mass TOU Default. In addition, in D.17-09-036, the Commission directed SDG&E to exclude customers participating in or eligible for the CARE and FERA programs from its Default TOU Pilot.²⁷ As shown in the Direct Testimony of SDG&E witness Christopher Bender, the customers that SDG&E intends to exclude from its residential Mass TOU Default implementation include, but are not limited to, customers enrolled in the Medical Baseline program, customers requiring an in-person visit or third party notification prior to disconnection, and CARE/FERA-eligible customers in SDG&E's Mountain and Desert climate zones (Hot Zones).²⁸ The Rebuttal Testimony of Horace Tantum

²⁶ *Id.* at 15.

²⁷ D.17-09-036, Ordering Paragraph 3 at 55.

²⁸ SDG&E *Prepared Direct Testimony of Christopher Bender on Behalf of San Diego Gas & Electric* (December 20, 2017) ("Direct Testimony of C. Bender"), Attachment A at 13.

discusses how SDG&E plans to identify its CARE/FERA-eligible customers, consistent with methods used for prior TOU pilots.

V. RESPONSE TO EDF'S DIRECT TESTIMONY

EDF seeks clarification regarding how SDG&E's proposed Schedule TOU-D would differ from the other three TOU rates.²⁹ SDG&E understands "the other three TOU rates" to mean the other rates that SDG&E proposes in the instant proceeding. Schedule TOU-D will be an un-tiered, 3-period TOU rate (with the same structure as the current schedules DR-SES and EV-TOU-2 which SDG&E proposes to eliminate and re-name, respectively). Both the 3-Period Default TOU and the 2-Period Opt-Out TOU rate that SDG&E proposes for implementation in 2019 will be tiered TOU rates, meaning that they include a baseline credit for usage that falls within 130% of a customer's baseline allowance.³⁰ Additionally, SDG&E proposes a "Higher Fixed Charge" optional rate which will be addressed in Phase 3 of this proceeding.³¹ This rate will be un-tiered like Schedule TOU-D, but will include a cost-based monthly service fee.

This concludes my Rebuttal Testimony.

²⁹ EDF Opening Phase IIA Testimony of Steven Moss on Behalf of Environmental Defense Fund (May 7, 2018) ("EDF Direct Testimony"), at 5-6.

³⁰ SDG&E *Prepared Direct Testimony of Jeffrey Shaughnessy On Behalf of San Diego Gas & Electric Company* (December 20, 2017) ("Direct Testimony of J. Shaughnessy"), at JS-8.

³¹ *Id.* at JS-13.