

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to Examine  
Electric Utility De Energization of Power  
Lines in Dangerous Conditions.

R.18-12-005  
(Filed December 13, 2018)

**SAN DIEGO GAS & ELECTRIC COMPANY (U 902-E)  
PUBLIC SAFETY POWER SHUTOFF POST-EVENT GROUP REPORT  
FOR OCTOBER 29 – OCTOBER 31, 2023**

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November 14, 2023

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**SAN DIEGO GAS & ELECTRIC COMPANY (U 902-E)  
PUBLIC SAFETY POWER SHUTOFF POST-EVENT GROUP REPORT  
FOR OCTOBER 29 – OCTOBER 31, 2023**

In compliance with California Public Utilities Commission Public Safety Power Shutoff (PSPS) Order Instituting Rulemaking Phase 1 Decision (D.) 19-05-042, Phase 2 D.20-05-051, Phase 3 D.21-06-034 and PSPS Order Instituting Investigation D.21-06-014, San Diego Gas & Electric Company (SDG&E) hereby submits this report (Attachment A hereto) regarding the Public Safety Power Shutoff (PSPS) event that occurred in SDG&E’s service territory on October 29, 2023 – October 31, 2023. In accordance with D.19-05-042 and D.21-06-014, this report is being distributed to the service lists for the following Commission rulemaking proceedings: R.18-10-007 and R.18-12-005 as well as all lead affected local and county public safety partners.

Pursuant to the October 14, 2021 email ruling of ALJ Valerie Kao, SDG&E hereby provides the following link to access and download the attachments (geodatabase files and Excel workbook) to its PSPS Post-Event Report: <https://www.sdge.com/psp>.

Respectfully submitted,

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November 14, 2023

## **Attachment A**

**San Diego Gas & Electric Company  
Public Safety Power Shutoff Post-Event Report  
for October 29, 2023 – October 31, 2023**



Clay Faber  
Director – Regulatory Affairs  
San Diego Gas & Electric Company  
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November 14, 2023

Lee Palmer  
Director – Safety and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Re: SDG&E Public Safety Power Shutoff Post-Event Report for October 29 –  
October 31, 2023

Dear Director Palmer:

Pursuant to Ordering Paragraph (OP) 2 of Commission Decision (D.) 12-04-024, Section II.A of Commission Resolution ESRB-8, D.19-05-042, D.20-05-051, D.21-06-014 and D.21-06-034, San Diego Gas & Electric Company (SDG&E) submits this report regarding the Public Safety Power Shutoff (PSPS) event that occurred in SDG&E's service territory on October 29, 2023 – October 31, 2023. As noted in the PSPS reporting requirements, this report has been verified by an SDG&E officer in accordance with Rule 1.11 of the Commission's Rules of Practice and Procedure.

If you have any questions regarding this report, please contact Kris Bourbois at [kbourbois@sdge.com](mailto:kbourbois@sdge.com).

Sincerely,

/s/ Clay Faber  
Clay Faber  
Director – Regulatory Affairs



**SDG&E Public Safety Power Shutoff Post-Event Report: October 29 – October 31**

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Appendix 2 – Public Safety Partner Notifications: Descriptions, Dates, Times, and Copies of Notifications

Appendix 3 – CPUC Notifications: Descriptions, Dates, Times, and Copies of Notifications

Appendix 4 – AFN Community Based Organization (CBO) Notifications: Descriptions, Dates, Times, and Copies of Notifications

Appendix 5 – PSPS Event Data Workbook (Excel File Filed Via CD-ROM)

**Section 1 – Executive Summary**

**1. Brief description of the PSPS event starting from the time when the utility’s Emergency Operation Center is activated until service to all customers have been restored.**

As discussed below, the event described in this report involved the activation of SDG&E’s Emergency Operations Center (EOC) to monitor the potential for a Santa Ana wind event. While various PSPS protocols were initiated – such as customer notifications – SDG&E ultimately did not de-energize any customers.

SDG&E Meteorology began monitoring and communicating the potential for a Santa Ana wind event during the week of October 23, 2023. SDG&E’s in-house weather models, as well as subsequent webinars and conference calls with the National Weather Service (NWS) and the Southern Area Geographic Coordination Center (GACC) determined that this event would result in elevated fire weather with brief periods of critical fire weather. As was stated on these calls, the limiting factor to fire growth would be the large fuel load of higher-than-average fuel moisture in the chapparal. SDG&E weather models showed the potential for wind gusts of 30-45 mph with isolated higher gusts in wind-prone locations. Winds began increasing Sunday evening, October 29, reaching their first peak the next morning. The winds ramped up again for a secondary peak Monday evening, October 30, into Tuesday morning, October 31, before slowly dissipating. Winds were significantly lighter by early afternoon Tuesday.

SDG&E activated the EOC at a modified level 3 on Thursday, October 26 at 8:00am to manage the forecasted PSPS event and prepare advanced notifications. SDG&E deactivated the EOC effective at 4:00pm on Tuesday, October 31, returning to normal operations.

**2. A table including the maximum numbers of customers notified and actually de-energized; number of counties de-energized; number of tribes de-energized; number of Medical Baseline customers de-energized; number of transmission and distribution circuits de-energized; damage/hazard count; number of critical facilities and infrastructure de-energized. Hazards are conditions discovered during restoration patrolling or operations that might have caused damages or posed an electrical arcing or ignition risk had PSPS not been executed.**

**Table 1: PSPS Event Summary**

Total Customers			De-energized				Number of Circuits			Damage/ Hazard Count
PSPS Notified	De- energized	Cancelled	MBL Customers	Number of Counties	Number of Tribes	Critical Facilities and Infrastructure	Transmission De-energized	Distribution Circuits in Scope	Distribution Circuits De- energized	
1,109	0	1,109	0	0	0	0	0	10	0	0

**3. A PDF map depicting the de-energized area(s)**

Not applicable; SDG&E did not de-energize any customers during this event.

**Section 2 – Decision-Making Process**

- 1. A table showing all factors considered in the decision to shut off power for each circuit de-energized, including sustained and gust wind speeds, temperature, humidity, and moisture in the vicinity of the de-energized circuits**

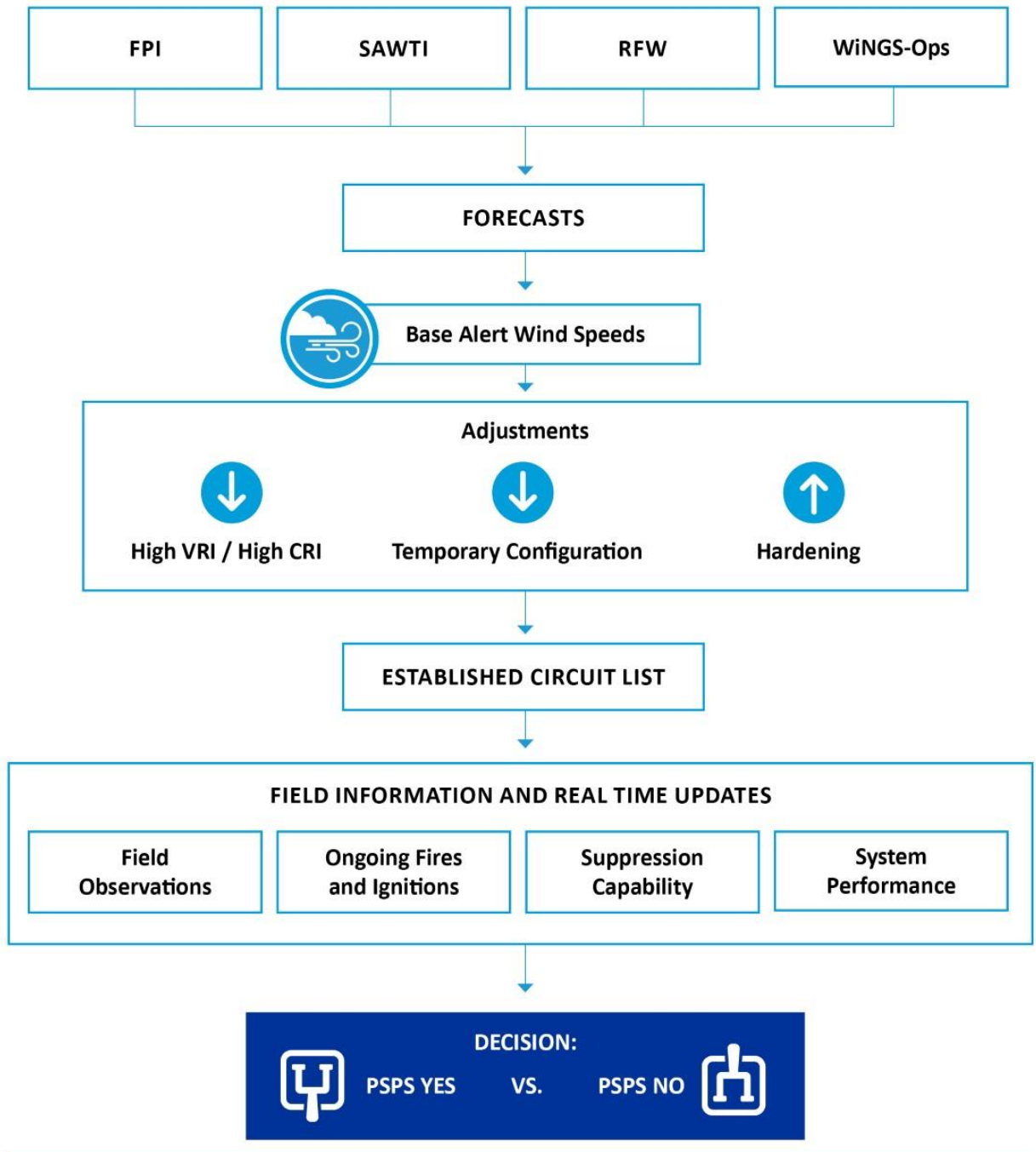
**Table 2: Factors Considered in the Decision to Shut Off Power**

Not applicable; SDG&E did not de-energize any customers during this event because observed fire weather conditions did not meet de-energization criteria.

- 2. Decision criteria and detailed thresholds leading to de-energization including the latest forecasted weather parameters versus actual weather. Also include a PSPS decision-making diagram(s)/flowchart(s) or equivalent along with narrative description**

Multiple factors inform the decision to de-energize. These factors are quantified into infrastructure and environmental risk factors. Infrastructure risk includes information in the field based on unresolved damage found during inspections, active temporary construction/configuration of the electrical system that may cause equipment to have de-rated mechanical strength, and a Circuit Risk Index (CRI) that identifies locations in the electrical system with a potential of having higher failure rates. Field environment issues may also include real-time observations from Qualified Electric Workers (QEWs), local fire authority response and fire suppression ability at the time of an event, and wind conditions. These factors are compiled and summarized by circuit section to assist with decisions to de-energize parts of the electrical system.

Figure 1: PSPS Decision-Making Flowchart



Baseline alert wind speeds are used to quantify infrastructure risk into actionable criteria. They are determined separately for each device tied to a weather station and are based on a variety of factors such as historical wind speeds, the Vegetation Risk Index (VRI), and the CRI. Alert wind speed thresholds are lowered if the VRI or the CRI rating is high. Other factors such as maintenance issues, existing construction, other real time observations, ongoing fires and/or ignitions, suppression capabilities, and/or system protection could lower the thresholds for specific events.

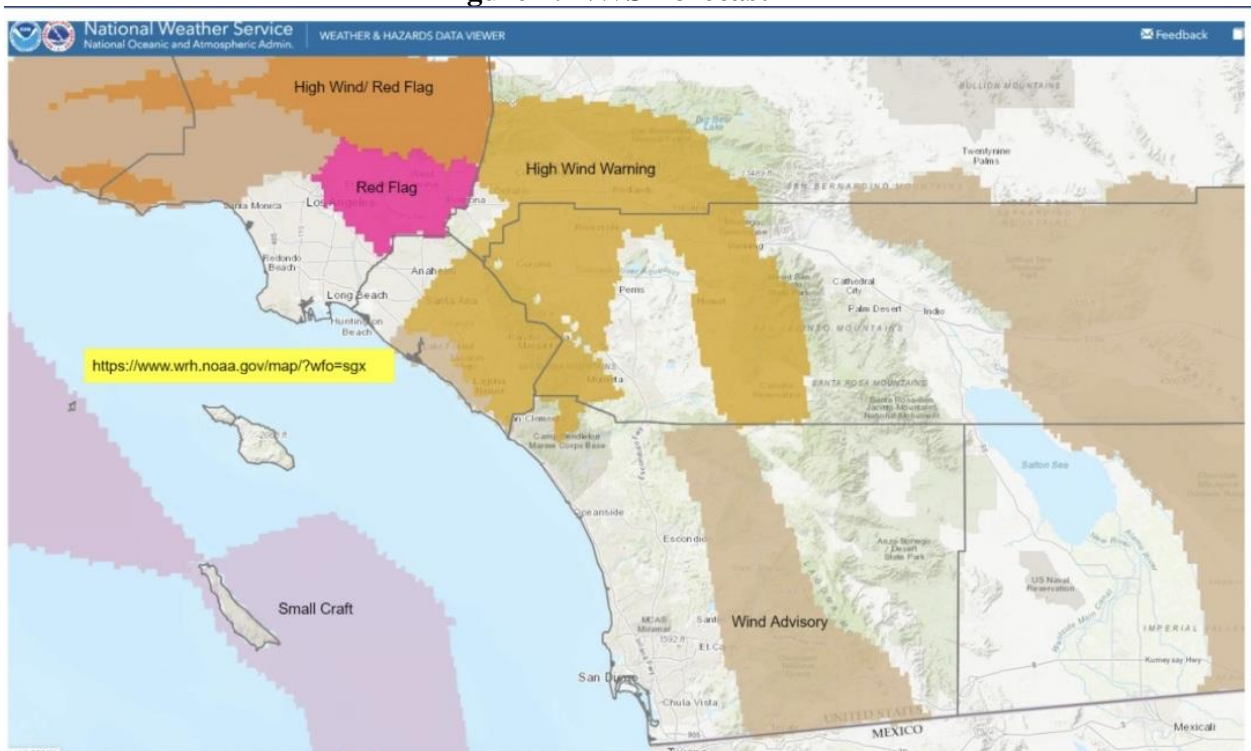
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In addition to local weather conditions, SDG&E closely monitored and considered wildfire activity throughout the region and the availability of fire suppression resources to the area. After monitoring and considering weather conditions, de-energizations for public safety were not implemented during this event. The central considerations in determining if PSPS were warranted are detailed below.

### Weather Forecasts and Conditions

**N6WS:** The NWS issued a High Wind Warning for Inland Orange County (Zone 554) and a Wind Advisory for Coastal Orange County (Zone 552) from 11:00pm Saturday, October 28 until 10:00pm Monday, October 30. Additionally, a Wind Advisory was issued for the San Diego County Mountains and Valleys (Zones 258 and 250) which was in effect from 2:00am Monday, October 30 until 8:00 pm Tuesday, October 31.

**Figure 2: NWS Forecast**



**Weather Forecasts:** SDG&E weather models showed the potential for a moderate strength Santa Ana wind event with peak wind gusts forecast to be 30-45 mph in backcountry areas, with isolated higher gusts possible in wind-prone locations. NWS wind gust forecasts also predicted wind gusts of 30-45 mph, with relative humidity values in the teens to 20s.

**Weather Conditions:** Humidity levels dropped into the teens across the service territory by late Sunday night, October 29, with fine dead fuel moistures reaching critical (below 7%) values by late Monday morning, October 30. Winds for most areas peaked in strength on Monday morning, October 30 with a secondary, slightly weaker, peak late Monday night into early Tuesday morning, October 31. Through the duration of the wind event, 109 SDG&E weather stations (40% of the SDG&E weather station network) measured wind gusts of 35

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mph or greater with 18 of those (~8%) measuring gusts of 45 mph and a network-wide peak wind gust of 64 mph. A total of 66 weather stations (~30% of the SDG&E weather network) met or exceeded their 95<sup>th</sup> percentile wind gust, while only four met or exceeded their 99<sup>th</sup> percentile wind gust. The 95<sup>th</sup> and 99<sup>th</sup> percentile wind gusts are calculated values based on a statistical analysis of a 10-year history of 10-minute wind reads for each of the weather stations during Santa Ana conditions. The 99<sup>th</sup> percentile wind is the cutoff between the top 1 percent and the bottom 99 percent of wind speeds. The 95<sup>th</sup> percentile wind is the cutoff between the top 5 percent and the bottom 95 percent of wind speeds.

**Local Fire Conditions and Fire Potential:** SDG&E’s Fire Potential index (FPI) is a tool for making operational decisions which will reduce fire threats and risks. The FPI is issued for a seven-day period and reflects key variables such as the state of native grasses across the service territory (“green-up”), fuels (ratio of dead fuel moisture component to live fuel moisture component), and weather (sustained wind speed and dew point depression). Each of these variables are assigned a numeric value and those individual numeric values are summed to generate a Fire Potential value from zero (0) to seventeen (17), each of which expresses the degree of fire threat expected for each of the seven days included in the forecast. The numeric values are classified as “Normal” for 0-11, “Elevated” for 12-14, and “Extreme” for 15-17.

While humidities and fine dead fuel moistures were forecast to become very dry, the limiting factor for extreme large fire potential was the higher-than-average Live Fuel Moisture (LFM) in the chapparal. With warm and dry conditions in place, the inland districts of the service territory were under an Elevated FPI for the event (maximum numeric ratings of 12 on Sunday, October 29, 13 on Monday, October 30 and Tuesday, October 31. The Santa Ana Wildfire Threat Index (SAWTI) was issued as “No Rating” due to the high live fuel moistures.

**Figure 3: Seven Day FPI Outlook**

**Seven Day FPI Outlook:**

	Sun 10/29	Mon 10/30	Tue 10/31	Wed 11/1	Thu 11/2	Fri 11/3	Sat 11/4	Sun 11/5
ME	Elevated 12	Elevated 13	Elevated 13	Elevated 12	Elevated 12	Elevated 12	Elevated 12	Elevated 12
RA	Elevated 12	Elevated 13	Elevated 13	Elevated 12	Elevated 12	Elevated 12	Elevated 12	Elevated 12
EA	Elevated 12	Elevated 13	Elevated 13	Elevated 12	Normal 11	Normal 11	Normal 11	Normal 11
NE	Elevated 12	Elevated 13	Elevated 13	Elevated 12	Normal 11	Normal 11	Normal 11	Normal 11
OC	Elevated 12	Elevated 13	Elevated 12	Elevated 12	Normal 11	Normal 11	Normal 11	Normal 11
NC	Normal 11	Normal 11	Normal 11	Normal 11	Normal 11	Normal 11	Normal 10	Normal 10
BC	Normal 11	Normal 11	Normal 11	Normal 11	Normal 11	Normal 11	Normal 10	Normal 10
CM	Normal 11	Normal 11	Normal 11	Normal 11	Normal 11	Normal 11	Normal 10	Normal 10



- 3. A thorough and detailed description of the quantitative and qualitative factors it considered in calling, sustaining, or curtailing each de-energization event including any fire risk or PSPS risk modeling results and information regarding why the de-energization event was a last resort, and a specification of the factors that led to the conclusion of the de-energization event.**

The NWS stated in their forecast discussion that there would be elevated fire conditions with periods of critical fire weather. The FPI was Elevated (12 and 13), and the SAWTI was “No Rating”. Winds in several communities were forecast to meet or exceed alert speed thresholds. While fire risk was forecast to be elevated due to high winds, low relative humidities, and critical fine dead fuel moistures (below 7%), the limiting factor for extreme large fire growth was the higher-than-normal Live Fuel Moisture throughout the region. As winds strengthened through the event, 30-second read capabilities were initiated in locations where alert speed thresholds were approached, allowing for near real-time observations of wind gusts that could be closely monitored and compared to historical gust statistics.

- 4. An explanation of how the utility determined that the benefit of de-energization outweighed potential public safety risks, and analysis of the risks of de-energization against not de-energizing. The utility must identify and quantify customer, resident, and the general public risks and harms from de-energization and clearly explain risk models, risk assessment processes, and provide further documentation on how the power disruptions to customers, residents, and the general public is weighed against the benefits of a proactive de-energization.**

SDG&E developed the WiNGS-Ops<sup>1</sup> platform to assess whether the advantages of proactive de-energization outweighed the potential safety risks to the public. WiNGS-Ops quantifies these two opposing scenarios following the enterprise risk quantification framework, which uses a multi-attribute value function (MAVF<sup>2</sup>) to quantify risk<sup>3</sup>.

The WiNGS-Ops application is an interactive, real-time tool that employs in-depth and

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<sup>1</sup> Reference Section 6.2: [https://www.sdge.com/sites/default/files/regulatory/2023-2025%20SDGE%20WMP%20with%20Attachments\\_Errata\\_10-23-23.pdf](https://www.sdge.com/sites/default/files/regulatory/2023-2025%20SDGE%20WMP%20with%20Attachments_Errata_10-23-23.pdf)

<sup>2</sup> Reference Section 6.1.1 and SDG&E Table 6-1 for Enterprise CoRE MAVF Attributes: [https://www.sdge.com/sites/default/files/regulatory/2023-2025%20SDGE%20WMP%20with%20Attachments\\_Errata\\_10-23-23.pdf](https://www.sdge.com/sites/default/files/regulatory/2023-2025%20SDGE%20WMP%20with%20Attachments_Errata_10-23-23.pdf)

<sup>3</sup> The Enterprise Risk Management Framework is based on the Settlement Agreement (SA) that the utilities and intervenors reached in the Safety Model Assessment (S-MAP) proceeding and which was adopted by the CPUC as the guiding framework for conducting risk assessments for RAMP. This structure was used in quantifying and analyzing the RAMP Risks. For further information please reference: [https://www.sdge.com/sites/default/files/regulatory/RAMP-C\\_SDGE%20FINAL%2011%202027.pdf](https://www.sdge.com/sites/default/files/regulatory/RAMP-C_SDGE%20FINAL%2011%202027.pdf)

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dynamic risk modeling at the feeder-segment level. The main objective of this tool is to inform the dynamic and complex de-energization decision on a segment-by-segment basis. For all those segments identified as potential candidates for PSPS, the WiNGS-Ops model quantifies Wildfire and PSPS risk, as well as identifies wind gust thresholds for which de-energization would likely produce a favorable outcome for its customers and the public.

The comparative assessments of Wildfire and PSPS risks are calculated from segment-specific criteria, including factors such as weather, customers, assets, enterprise assumptions, and event-specific assumptions. All this information is considered when generating MAVF risk scores:

**PSPS Risk:**

- Event duration: Forecasted outage duration for all customers anticipated to be impacted by the potential event. For this event, a 24 hour de-energization duration was assumed.
- Customers Impacted: Total number of customers (Residential and C&I) for each segment downstream of the SCADA sectionalizing device.
- Customer impact scaling factor: Subject matter expert scaling factors to increase the PSPS impact on Critical and Vulnerable populations. Scaling factors are incorporated only in the Safety attribute to artificially elevate the safety risk estimates for PSPS Critical Facilities, Urgent, Essential, Sensitive, and Access and Functional Needs (AFN) customers.
- Likelihood: Assumed 100%.
- Consequence:

<b>Risk Component</b>	<b>PSPS Consequence</b>
Safety	<p>Subject matter expert conservative assumption to estimate the potential number of Serious Injuries and Fatalities created by a PSPS de-energization event.</p> <p>Assumption: 1 fatality per 10 billion customer minutes de-energized. This assumption is estimated based on a review of historical PSPS events in California (2018-2021).</p>
Reliability	<p>SADI and SAIFI are calculated directly from the number of customers impacted at each feeder segment and assumed event duration.</p>
Financial	<p>Subject matter expert conservative assumption to estimate the potential financial loss of customers affected by a PSPS de-energization event.</p> <p>Assumption: For Residential customers a \$482 cost per event is calculated using the per diem rates applicable to San Diego, CA, for the fiscal year 2023, with the assumption of accommodating 4 family members per</p>



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	customer meter. For C&I customers, a \$1,446 cost per event is estimated <sup>4</sup> .
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**Wildfire Risk:**

- Likelihood: Estimated based on Failure Likelihood models and Conditional Ignition Likelihood Models<sup>5</sup>
- Consequence: The estimation of wildfire consequences is derived from data obtained through Technosylva simulations. Fire simulations are assessed at each asset location, considering predicted weather conditions during the PSPS event and historical worst-case fire-weather scenarios. These fire-weather conditions are analyzed to establish the potential size (acres burned) and impact (buildings destroyed) of potential ignitions. These estimates are based on Technosylva's proprietary wildfire modeling, which takes into account weather variables, advanced fuel layers, and an 8-hour unsuppressed fire spread model.

<b>Risk Component</b>	<b>Wildfire Consequence</b>
Safety	<p>Serious Injuries, Fatalities, and detrimental impacts of pollution on human health calculated based on Technosylva estimates of buildings destroyed and acres burned.</p> <p>Assumption: To estimate the total number of fatalities per structure destroyed, a 0.0028 factor is assumed. This factor is estimated based on an internal analysis conducted on the CALFIRE dataset.</p>
Reliability	Subject matter expert conservative assumption to estimate SAIDI and SAIFI values based on estimates of outage duration and assumed restoration duration.
Financial	<p>Subject matter expert conservative assumption to translate buildings destroyed and acres impacted estimated by Technosylva simulations to financial dollars.</p> <p>Assumptions:</p> <ul style="list-style-type: none"> <li>• Suppression and restoration cost: \$1766/acre</li> <li>• Structure Destroyed cost: \$1,000,000/structure destroyed</li> </ul>

The assumptions utilized for this event are currently undergoing thorough examination,

<sup>4</sup> Financial values were calculated in August 2023 in preparation for the 2023 fire season. A factor of three is assumed for C&I customers: [https://www.federalpay.org/perdiem/2023/california/sandiego#:~:text=The%20meals%20%26%20incidentals%20rate%20\(M%26IE,can%20generally%20keep%20the%20remainder.](https://www.federalpay.org/perdiem/2023/california/sandiego#:~:text=The%20meals%20%26%20incidentals%20rate%20(M%26IE,can%20generally%20keep%20the%20remainder.)

<sup>5</sup> Reference Section 6.2: [https://www.sdge.com/sites/default/files/regulatory/2023-2025%20SDGE%20WMP%20with%20Attachments\\_Errata\\_10-23-23.pdf](https://www.sdge.com/sites/default/files/regulatory/2023-2025%20SDGE%20WMP%20with%20Attachments_Errata_10-23-23.pdf)

## **SDG&E Public Safety Power Shutoff Post-Event Report: October 29 – October 31**

research, and review, and may be updated in future de-energization events.

Once the likelihood and consequence values for Wildfire and PSPS risks are estimated based on Safety, Reliability, and Financial attributes, SDG&E applies the MAVF framework to create unitless risk scores.

To evaluate the segment risk within the scope of the PSPS event, a “benefit/risk” ratio is calculated for each circuit by dividing the wildfire risk score (representing the potential benefit of PSPS) by the PSPS risk score (representing the potential public harm of PSPS). This comparison provides insights into the relative risk and benefit for each circuit.

The WiNGS-Ops findings were reviewed by subject matter experts with the Incident Commander both prior to and during the de-energization event.

### **5. Explanation of alternatives considered and evaluation of each alternative.**

SDG&E mobilized generators for two rural areas most likely to be impacted by PSPS. Since no de-energization activities occurred, the generators were not used.

**Section 3 – De-energized Time, Place, Duration and Customers**

- 1. The summary of time, place and duration of the event, broken down by phase if applicable.**

Not applicable; SDG&E did not de-energize any customers during this event.

- 2. A zipped geodatabase file that includes PSPS event polygons of de-energized areas. The file should include items that are required in Section 3.3.**

Not applicable; SDG&E did not de-energize any customers during this event.

- 3. A list of circuits de-energized, with the following information for each circuit. This information should be provided in both a PDF and excel spreadsheet.**

- **County**
- **De-energization date/time**
- **Restoration date/time**
- **“All Clear” declaration date/time**
- **General Order (GO) 95, Rule 21.2-D Zone 1, Tier 2, or Tier 3 classification or non-High Fire Threat District**
- **Total customers de-energized**
- **Residential customers de-energized**
- **Commercial/Industrial customers de-energized**
- **Medical Baseline (MBL) customers de-energized**
- **AFN other than MBL customers de-energized**
- **Other Customers**
- **Distribution or transmission classification**

Not applicable; SDG&E did not de-energize any customers during this event.

**Section 4 – Damage and Hazards to Overhead Facilities**

- 1. Description of all found wind-related damages or hazards to the utility’s overhead facilities in the areas where power is shut off.**

Not applicable; no facilities were de-energized during this event.

- 2. A table showing circuit name and structure identifier (if applicable) for each damage or hazard, County that each damage or hazard is located in, whether the damage or hazard is in a High Fire-Threat District (HFTD) or non-HFTD, Type of damage/hazard of damage.**

**Table 3: Damages and Hazards**

<b>Circuit/ Device Name</b>	<b>County</b>	<b>Structure Identifier</b>	<b>HFTD Tier</b>	<b>Type of Damage/Hazard</b>
N/A	N/A	N/A	N/A	N/A

Not applicable; no facilities were de-energized during this event.

- 3. A zipped geodatabase file that includes the PSPS event damage and hazard points. The file should include fields that are in the table in section 4.2 above.**

Not applicable; no facilities were de-energized during this event.

- 4. A PDF map identifying the location of each damage or hazard.**

Not applicable; no facilities were de-energized during this event.

## **Section 5 – Notifications**

- 1. A description of the notice to public safety partners, local/tribal governments, paratransit agencies that may serve all the known transit- or paratransit-dependent persons that may need access to a community resource center, multi-family building account holders/building managers in the AFN community, and all customers, including the means by which utilities provide notice to customers of the locations/hours/services available for CRCs, and where to access electricity during the hours the CRC is closed.**

Appendix 1 describes notifications to customers advising of CRC information, including where to find power when a CRC is closed. Additionally, customer notifications and ongoing communications refer customers to the SDG&E PSPS webpage ([sdge.com/ready](http://sdge.com/ready)) for real-time information related to CRCs. As part of SDG&E's PSPS notification process, all account holders including multi-family building account holders, receive notices prior to conducting a de-energization.

See Appendix 2 for a description of notifications to Public Safety Partners.

See Appendix 3 for a description of notifications to the CPUC.

See Appendix 4 for a description of notifications to AFN Community Based Organizations (CBOs). For the purpose of this report, AFN CBOs provide direct services to customers under the SDG&E AFN support model, including 211, paratransit, temporary hotel stays, emergency generators, County medical and social agencies, food support agencies and non-profit networks, CBOs that have influence and directly or indirectly serve AFN communities within the SDG&E service territory. SDG&E also leverages its AFN CBOs to help amplify PSPS messaging to reach each CBOs respective constituents, which includes multi-family building account holders and building managers. Additionally, through targeted campaigns to multi-family business managers, multi-family building managers who are not account holders are also encouraged to sign up for notifications through the Alerts App.

- 2. Notification timeline including prior to de-energization, initiation, restoration and cancellation, if applicable. The timeline should include the required minimum timeline and approximate time notifications were sent.**

See Appendix 1 for the timeline pertaining to customer notifications (note that only sent notifications are included in Appendix 1 of the Excel table, but the second half of Appendix 1 of this document includes the scripts for all customer notifications.)

See Appendix 2 for a timeline of all notifications to Public Safety Partners.

See Appendix 3 for a timeline of all notifications to the CPUC.

See Appendix 4 for timeline of all notifications to AFN Community Based Organizations.

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- 3. For those customers where positive or affirmative notification was attempted, use the following template to report the accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved. “Notification attempts made” and “Successful positive notification” must include the unique number of customer counts. When the actual notification attempts made is less than the number of customers that need positive notifications, the utilities must explain the reason. In addition, the utilities must explain the reason of any unsuccessful positive notifications.**

**Table 4: Positive Notification**

<b>Designation</b>	<b>Total Number of Customers</b>	<b>Notification Attempts Made</b>	<b>Timing of Attempts</b>	<b>Who made the Notification Attempt</b>	<b>Successful Positive Notification</b>
AFN	448	448	10/28/2023 07:19am	SDG&E	448
MBL	75	82	10/28/2023 04:13pm	SDG&E	75
MBL behind a master meter	N/A <sup>6</sup>	N/A	N/A	N/A	N/A

- 4. A copy or scripts of all notifications with a list of all languages that each type of notification was provided in, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners).**

See Appendix 1 for scripts of all customer notifications. SDG&E performs all primary customer notifications and encourages public safety and community partners to amplify PSPS messages on their platforms as appropriate. SDG&E offers all notifications in the following languages: English, Spanish, Tagalog, Cantonese, Mandarin, Vietnamese, Arabic, Korean, Russian, French, German, Farsi, Japanese, Punjabi, Khmer, Somali, Mixtec, Zapotec, Armenian, Hindi, Portuguese, and Thai. Additionally, SDG&E provides screen reader and Braille refresh reader accessible customer notifications with American Sign Language video and corresponding read-outs.

See Appendix 2 for copies of all notifications to Public Safety Partners.

See Appendix 3 for copies of all notifications to the CPUC.

See Appendix 4 for scripts and copies of all notifications to AFN CBOs. SDG&E performs AFN CBO partner notifications and encourages CBOs to amplify this messaging to their constituents.

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<sup>6</sup> As stated in SDG&E’s response to item 21 of its 2021 Notice of Violation, SDG&E will make the necessary system enhancements in time for the 2024 fire season if the Safety Enforcement Division (SED) confirms that breaking out MBL customers behind a master meter is required, given no CPUC decisions require the reporting of MBL customers behind a master meter.

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- 5. If the utility fails to provide notifications according to the minimum timelines set forth in D.19-05-042 and D.21-06-034, using the following template to report a breakdown of the notification failure and an explanation of what caused the failure.**

Not applicable, SDG&E is not aware of any failed notifications during this event.

**Table 5: Notification Failure**

<b>Notifications Sent to</b>	<b>Notification Failure Description</b>	<b>Number of Entities or Customer Accounts</b>	<b>Explanation</b>
Public Safety Partners excluding Critical Facilities and Infrastructure	Entities who did not receive 48- to 72-hour advance notification.	N/A	
	Entities who did not receive 1– 4-hour imminent notification.	N/A	
	Entities who did not receive any notifications before de-energization.	N/A	
	Entities who were not notified immediately before re-energization	N/A	
	Entities who did not receive cancellation notification within two hours of the decision to cancel.	N/A	
Critical Facilities and Infrastructure	Facilities who did not receive 48–72 hour advancenotification.	N/A	
	Facilities who did not receive 1-4 hour of imminent notifications.	N/A	
	Facilities who did not receive any notifications before de-energization.	N/A	
	Facilities who were not notified at de-energization initiation.	N/A	
	Facilities who were not notified immediately before re-energization.	N/A	
	Facilities who were not notified when re-energization is complete.	N/A	
	Facilities who did not receive cancellation notification within two hours of the decision to cancel	N/A	
All other affected customers	Customers who did not receive 24–48-hour advancenotifications.	N/A	

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Notifications Sent to	Notification Failure Description	Number of Entities or Customer Accounts	Explanation
	Customers who did not receive 1–4-hour imminent notifications.	N/A	
	Customers who did not receive any notifications before de-energization.	N/A	
	Customers who were not notified at de-energization initiation.	N/A	
	Customers who were not notified immediately before re-energization.	N/A	
	Customers who were not notified when re-energization is complete.	N/A	
	Customers who did not receive cancellation notification within two hours of the decision to cancel.	N/A	

**6. Explain how the utility will correct the notification failures.**

Not applicable, SDG&E is not aware of any notification failures during this event.

**7. Enumerate and explain the cause of any false communications citing the sources of changing data.**

Not applicable, SDG&E is not aware of any notification failures during this event.



**Section 6 – Local and State Public Safety Partner Engagement**

1. Use the following table to List the organization names of public safety partners including, but not limited to, local governments, tribal representatives, first responders and emergency management, and critical facilities and infrastructure the utility contacted prior to de-energization, the date and time on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in CPUC General Order 95, Rule 21.2-D.

The list of public safety partners contacted prior to de-energization is included in Appendix 5 as Table 6.

2. List the names of all entities invited to the utility’s Emergency Operations Center for a PSPS event, the method used to make this invitation, and whether a different form of communication was preferred by any entity invited to the utility’s emergency operation center.

SDG&E has a standing, open invitation to CalOES and the CPUC to embed a liaison in our virtual EOC. In addition, SDG&E hosted daily State Executive briefings and coordinated agency calls with all potentially impacted public safety partners and critical facilities and infrastructure customers. Below is the list of entities with whom SDG&E coordinated:

Section 6 – Local and State Public Safety Partner Engagement	
Entity List	
Entity Name	Type
American Tower Corporation	Critical Facilities and Infrastructure & Public Safety Partner
AT&T	Critical Facilities and Infrastructure & Public Safety Partner
Campo Band of Mission Indians	Critical Facilities and Infrastructure & Public Safety Partner
County of San Diego	Critical Facilities and Infrastructure & Public Safety Partner
Golden Acorn Casino	Critical Facilities and Infrastructure & Public Safety Partner
Iipay Nation of Santa Ysabel	Critical Facilities and Infrastructure & Public Safety Partner
Indian Health Council Inc	Critical Facilities and Infrastructure & Public Safety Partner
Kumeyaay Wind LLC	Critical Facilities and Infrastructure & Public Safety Partner
La Posta Band of Mission Indians	Critical Facilities and Infrastructure & Public Safety Partner
Level 3 Communications	Critical Facilities and Infrastructure & Public Safety Partner
Manzanita Band of Mission Indians	Critical Facilities and Infrastructure & Public Safety Partner
Mesa Grande Band of Mission Indians	Critical Facilities and Infrastructure & Public Safety Partner
Mountain Empire Unified School District	Critical Facilities and Infrastructure
Rainbow Municipal Water District	Critical Facilities and Infrastructure & Public Safety Partner
Santa Ysabel Band of Diegueno Mission Indians	Critical Facilities and Infrastructure & Public Safety Partner
Southern Indian Health Council Inc	Critical Facilities and Infrastructure
Sprint Nextel Corporation	Critical Facilities and Infrastructure & Public Safety Partner

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State Of California – CAL FIRE	Critical Facilities and Infrastructure & Public Safety Partner
Southern California Tribal Chairman's Association	Critical Facilities and Infrastructure & Public Safety Partner
T-Mobile	Critical Facilities and Infrastructure & Public Safety Partner
Tule Wind LLC	Critical Facilities and Infrastructure
Verizon Wireless	Critical Facilities and Infrastructure & Public Safety Partner
Viejas Band of Kumeyaay Indians	Critical Facilities and Infrastructure & Public Safety Partner

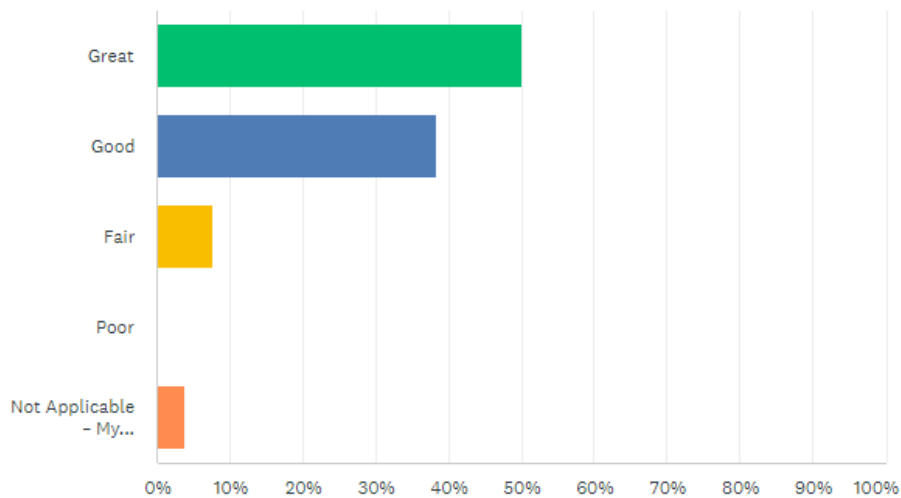
**3. A statement verifying the availability to public safety partners of accurate and timely geospatial information, and real time updates to the GIS shapefiles in preparation for an imminent PSPS event and during a PSPS event.**

SDG&E verifies that public safety partners receive accurate and timely potential GIS Public Safety Power Shutoff (PSPS) outage information through the ArcGIS Online system 48-72 hours before the period of concern for a PSPS event. They also receive accurate and timely real time updates to de-energized GIS PSPS outage information during a PSPS event through the same ArcGIS Online system. Public safety partners can export data from ArcGIS Online as GIS shapefiles. The partners that do not have access to the ArcGIS Online system receive accurate and timely GIS shapefiles through SDG&E’s PSPS External Data SharePoint Site, which are updated in real-time during a PSPS event.

**4. A description and evaluation of engagement with local and state public safety partners in providing advanced outreach and notification during the PSPS event.**

On November 1, 2023, the day after the EOC was de-activated, an online survey was distributed to all public safety partners to gauge the level of engagement throughout the event. The results are as follows:

**Figure 4: Public Safety Partner Engagement Results**



“They gave us the information we needed, didn't overkill the message, and provided us the necessary updates and ending to the event.” ~ Beth Glasco, Barona Band of Mission Indians

## **SDG&E Public Safety Power Shutoff Post-Event Report: October 29 – October 31**

A total of 88% of the responses were rated either good or great. The comments are currently being analyzed for any action or integration into lessons learned. Additionally, 139 unique visitors to the Partner Portal were logged and several portal registration requests were received during the activation with access granted within the 24-hour required period.

### **5. Specific engagement with local communities regarding the notification and support provided to the AFN community.**

SDG&E provided a variety of resources and education to AFN customers before and during this event. These resources include access to 211, which is a central resource hub for an individual seeking resources during PSPS, accessible transportation, generator grant program for individuals that qualify for portable back-up at no cost, no cost hotel stays and resiliency items if needed at Community Resource Centers (CRC). Though there were no de-energizations, SDG&E's Emergency Operations AFN Liaison responders were responding throughout the duration of this activation with communications to external AFN support partners. Within the 48-72-hour ahead window, engagement with our AFN partners, that can provide elevated support during PSPS, began through email communications of the potential PSPS due to high winds forecasted to hit SDG&E's service territory. Knowing that SDG&E was going into the weekend, SDG&E was able to communicate with AFN stakeholders before and established a cadence of communications to ensure they were kept in the loop. New this year, SDG&E established a daily check-in call around 11:30 am that started Sunday, October 29 through the end of the watch on Tuesday, October 31. This served as an opportunity for the AFN Liaison responder to provide a situational update, customer counts for those that had been notified and potential zip codes/communities in scope. This was also an opportunity to get a pulse on information or chatter that AFN partners were receiving, which was minimal on their end.

Communications began at the 48-72 and 24-12 hours ahead timeframe as well as an update when there was no new information to communicate, except that we continue to monitor the situation. All AFN partners were provided pertinent PSPS information, potentially impacted zip codes/communities, links to SDG&E News Center, website, and resources available through 211 San Diego.

SDG&E works closely with our AFN service partners to provide direct customer support during a PSPS. If needed, SDG&E was ready to provide the following services to customers and non-account holders with an AFN during a PSPS including same day generator delivery, accessible hotel stays at-no-cost, accessible transportation to a hotel, family or CRCs, preparedness items, warm meals, and food support gift cards for assistance. PSPS support is largely coordinated through 211 San Diego and 211 Orange County with AFN service partners who are under contract with SDG&E. Any unmet needs are directed to the SDG&E Emergency Operations Center AFN Liaison for resolution. 211 and the AFN Liaison have access to accessible communication tools and translators.

**Table 7: Services Provides to Customers with AFN**

Type of Service	Number Provided
Accessible Transportation Trips	N/A
Over Night Hotel Stays	N/A
Warm Meals Served at CRC/tribal support	N/A
Generator Requests	N/A
\$50 Gift Cards distributed	N/A

**6. Provide the following information on backup power (including mobile backup power) with the name and email address of a utility contact for customers for each of the following topics:**

- a. Description of the backup generators available for critical facility and infrastructure customers before and during the PSPS.**

Please see Table 8 in Section 6b below.

- b. The capacity and estimated maximum duration of operation of the backup generators available for critical facility and infrastructure customers before and during the PSPS.**

**Table 8: Community Generator Program Sites**

Location	# of Gens or Batteries	Type of Backup Power	Generator Size	Maximum Duration of Operation	PSPS Operation Status
Live Oaks Market, Restaurant & Gas Station - 37820 Old Hwy 80, Boulevard, CA 91905	1	Portable Generator	125-149 KVA TIER 4	Indefinitely, diesel generator	N/A
Mountain Top Market & Gas – 39710 Old Hwy 80, Boulevard, CA 91905	1	Portable Generator	70-84 KVA TIER 4	Indefinitely, diesel generator	N/A

- c. The total number of backup generators provided to critical facility and infrastructure customer’s site immediately before and during the PSPS.**

Generators/Mobile Batteries Deployed – 2 Total

- 2 Generators

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- 0 Mobile Batteries

**Table 9: Total Number of Backup Generators and Mobile Batteries**

Location	# of Gens or Batteries	Generator/Battery Size	Fuel Type
Live Oaks Market, Restaurant & Gas Station - 37820 Old Hwy 80, Boulevard, CA 91905	1	Generator - 125-149 KVA TIER 4	Diesel
Mountain Top Market & Gas - 39710 Old Hwy 80, Boulevard, CA 91905	1	Generator - 70-84 KVA TIER 4	Diesel

**d. How the utility deployed this backup generation to the critical facility and infrastructure customer’s site.**

Generators were transported from a small fleet of assets that SDG&E maintains at a nearby SDG&E microgrid site. Generators were sized to meet the load demands based on load profiles and a complete field evaluation to determine the most accessible and safest interconnection. Internal and contract operators transported and staged the generators and remained on stand-by at these customers in case a PSPS event was called.

**e. An explanation of how the utility prioritized how to distribute available backup generation.**

Temporary, portable generators were deployed to these two sites because they were determined to provide important services such as food, water, fuel, and other important supplies to the remote, rural community of Boulevard, but not classified as critical facilities. Circuit 445 was identified by SDG&E Meteorology to be at risk for a PSPS based upon the constant monitoring of weather conditions. Also, a direct request was made from the San Diego County Planning Group to SDG&E’s Public Affairs Manager, to provide a generator for the Live Oaks Market, Restaurant & Gas Station. A generator was also deployed to the Mountain Top Market & Gas because they not only provide key services but will also be included in the future Boulevard Microgrid, to be commissioned by late-2023.

f. Identify the critical facility and infrastructure customers that received backup generation.

**Table 10: Critical Facility and Infrastructure Customers**

Location	# of Customers	Critical Facility and Infrastructure Customers
N/A	N/A	N/A

**Table 11: Community Generator Program Sites**

Location	# of Customers	Critical Facility and Infrastructure Customers
Live Oaks Market, Restaurant & Gas - 37820 Old Hwy 80, Boulevard, CA 91905	1	Customer serves the remote, rural community of Boulevard – population 453. Provides important services such as food, water, and fuel but not classified as a critical facility.
Mountain Top Market & Gas - 39710 Old Hwy 80, Boulevard, CA 91905	1	Customer serves the remote, rural community of Boulevard – population 453. Plus, in close proximity to the San Diego County Fire Station and Sheriff’s offices as well as Clover Flat elementary school. Provides important services such as food, water, and fuel but not classified as a critical facility.

Any questions related to the information under this item may be directed to SDG&E at the following e-mail address: [DERGeneratorDeploymentTeam@SDGE.com](mailto:DERGeneratorDeploymentTeam@SDGE.com).<sup>7</sup>

<sup>7</sup> This e-mail inbox is monitored by SDG&E’s Distributed Energy Resources Generator Deployment team.

**Section 7 – Complaints and Claims**

1. **The number and nature of complaints received as the result of the de-energization event and claims that are filed against the utility because of de-energization. The utility must completely report all the informal and formal complaints, meaning any expression of grief, pain, or dissatisfaction, from various sources, filed either with CPUC or received by the utility as a result of the PSPS event.**

- a. **Complaints**

As of November 10, 2023, SDG&E received the following complaints regarding this PSPS event:

**Table 12: Number and Nature of Complaints Received**

Nature of Complaint	Number of Complaints
<b>PSPS Frequency/Duration</b> Including, but not limited to complaints regarding the frequency and/or duration of PSPS events, delays in restoring power, scope of PSPS and dynamic of weather conditions	0
<b>Safety/Health Concern</b> Including, but not limited to complaints regarding difficulties experienced by AFN/MBL populations, traffic accidents due to non-operating traffic lights, inability to get medical help, well water or access to clean water, inability to keep property cool/warm during outage raising health concern	1
<b>Communications/Notifications</b> Including, but not limited to complaints regarding lack of notice, excessive notices, confusing notice, false alarm notice, problems with getting up-to-date information, inaccurate information provided, not being able to get information in the prevalent languages and/or information accessibility, complaints about website, Public Safety Partner Portal, REST/DAM sites (as applicable)	12
<b>Outreach/Assistance</b> Including, but not limited to complaints regarding community resource centers, community crew vehicles, backup power, hotel vouchers, other assistance provided by utility to mitigate impact of PSPS	0
<b>General PPS Dissatisfaction/Other</b> Including, but not limited to complaints about being without power during PPS event and related hardships such as food loss, income loss, inability to work/attend school, plus any PPS-related complaints that do not fall into any other category	1
<b>Total:</b>	<b>14</b>

**b. Claims**

As of November 10, 2023, SDG&E did not receive any claims regarding this PSPS event:

**Table 13: Claims Filed Against SDG&E Due to De-energization**

Nature of Claim	Number of Claims
Property Damage	0
Solar Related	0
Food Loss	0
Inconvenience of Being Without Power	0
Business Loss	0
Hotel Stays	0
Generator	0
<b>Total:</b>	<b>0</b>



**Section 8 – Power Restoration**

- 1. A detailed explanation of the steps the utility took to restore power.**

Not applicable; no facilities were de-energized during this event.

- 2. The timeline for power restoration, broken down by phase if applicable.**

Not applicable; no facilities were de-energized during this event.

- 3. For any circuits that require more than 24 hours to restore, the utility shall explain why it was unable to restore each circuit within this timeframe, using the format below.**

**Table 14: Circuits Requiring More Than 24 Hours to Restore**

<b>Circuit Name</b>	<b>Reason the Utility was Unable to Restore the Circuit Within 24 Hours</b>
N/A	N/A

Not applicable; no facilities were de-energized during this event.

**Section 9 – Community Resource Centers**

- 1. The address of each location during a de-energization event, the location (in a building, a trailer, etc.), the assistance available at each location, the days and hours that it was open, and number of attendances.**

**Table 15: Community Resource Centers**

#	County	Site Name	Address	Operating Hours	Attendance	Site Type	Amenities Provided
1	N/A	N/A	N/A	N/A	N/A	N/A	N/A

SDG&E did not open Community Resource Centers (CRCs) during this event, as no customers were de-energized for public safety.

- 2. Any Deviations and explanations from the CRC requirement including operation hours, ADA accessibility and equipment.**

Not applicable. SDG&E did not open CRC during this event, as no customers were de-energized for public safety.

- 3. A map identifying the location of each CRC and the de-energized areas.**

Not applicable. SDG&E did not open CRCs during this event, as no customers were de-energized for public safety.

**Section 10 – Mitigations to Reduce Impact**

- Mitigation actions and impacts (both waterfall graph and map) including: sectionalization devices, temporary generation, microgrids, permanent backup generation, transmission switching, covered conductor, and any other grid hardening that mitigated the impact of the event.**

Not applicable; no customers were de-energized during this event.

**Section 11 – Lessons Learned from this Event**

- Threshold analysis and the results of the utility’s examination of whether its thresholds are adequate and correctly applied in the de-energized areas.**

Not applicable; no areas were de-energized during this event.

- Any lessons learned that will lead to future improvement for the utility.**

**Table 16: Lessons Learned from PSPS Event**

Issue	Discussion	Resolution
Confusing messaging to customers due to telecommunications providers sending out messages to their customers.	Several telecommunications providers sent notifications to their customers outside of the SDG&E potential scope areas that they may experience telecommunications outages due to SDG&E potential PSPS. Messages were sent prior to SDG&E notifying our customers and were sent to a wider geographic area.	Meet with the telecommunications partners to develop coordinated messaging to reduce the confusion to the customers.
Jurisdictions that were not in scope were notified.	Due to the regulatory requirement that notifications must be made to impacted and adjacent jurisdictions, the adjacent jurisdictions would prefer not to be notified since they will not be impacted.	Meet with the adjacent jurisdictions to explain the regulatory requirements and determine if there is a better way to notify them.
Address look-up tool on website needs clarifying note to proactively resolve potential errors in pasting addresses encountered by customers.	SDG&E learned that if a customer/user copies and pastes an address into the look-up tool on the PSPS website the map may generate an error for the user due to extra XML code the user pasted into the web form. Otherwise, the	Going forward, SDG&E will include a tool tip on the website alerting customers/users that if they are copying and pasting an address in the address lookup tool, it’s important to select the auto-generated address that populates below the address box before hitting

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	<p>map works as expected, including if a user clicks on the auto-generated address that pops up, or types an address.</p>	<p>submit. SDG&amp;E will explore additional ways to improve the experience when using the address lookup tool in case others are copying and pasting addresses directly into the tool. When SDG&amp;E’s Emergency Operations Center is activated for a PSPS and the PSPS website is getting ready to go live, our digital team utilizes a PSPS Admin Portal to monitor data that feeds the website and map. Several times through an event the digital teams analyze data -- for example addresses -- for accuracy, lat/long on the map and to ensure potential customers received notifications. The digital team can add, delete or modify data through the portal. We also stay closely aligned with the Customer Care Center, our Liaison Officer and our Social Media team to ensure there are not any comments or themes that we should address in the moment related to communications or the website.</p>
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**Section 12 – Other Relevant Information**

**1. This section must include any other relevant information determined by the utility.**

SDG&E’s deployment of situational awareness tools, such as drone imagery and 30-second read capabilities on weather stations, allowed for real-time observations that ultimately helped mitigate the impact in areas of concern. Drone imagery on poles within areas whose alert wind speed was being approached or exceeded was reviewed to understand asset type and condition as well as the terrain around the infrastructure in these areas. This provides additional situational awareness to aid in the decision making for de-energization.

Weather station 30-second read capabilities were initiated in locations where alert speed thresholds were approached, allowing for near real-time observations of de-energization events. This allows SDG&E to understand if the wind gusts are sustained in these areas and require de-energization for safety or are an anomaly that can be safely withstood by the infrastructure.

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**Officer Verification**

I am an officer of San Diego Gas & Electric Company and am authorized to make this verification on its behalf. I declare under penalty of perjury that the contents of the foregoing document are true to my own knowledge, except as to matters that are stated on information and belief, and as to those matters, I believe them to be true.

Executed this 14<sup>th</sup> day of November 2023, at San Diego, California.

/s/ Brian D'Agostino  
Brian D'Agostino  
Vice President – Wildfire & Climate Science  
San Diego Gas & Electric Company

**Appendix 1 - 5**

## **Appendix 1**

### **Customer Notifications: Descriptions, Dates, Times, and Scripts of Notifications**

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**Appendix 1 – Customer Notifications: Descriptions, Dates, Times, and Scripts of Notifications**

**Overview of Communications by Method<sup>2</sup>**

Notification Method	Total Notifications	Who Made the Notification
Cell Phone	2,313	SDG&E
Email	2,103	SDG&E
Landline/Home Phone	647	SDG&E
Text Message	2,571	SDG&E
<b>Total:</b>	<b>7,634</b>	

**Customer Notifications: Detailed Communications<sup>2</sup>**

Event Order	Description of Notification <sup>1</sup>	Required Minimum Timeline <sup>3</sup>	Date	Time of First Notification	Time of Last Notification	Cell Phone	Email	Landline/ Home phone	Text Message
Pre-de-energization (prior)	M2: 24-48 hours prior to a PSPS (Outage Warning)	48–24 hours	10/28/2023	19:13	19:23	569	621	442	830
	M3: 12 hours prior to PSPS (Outage Warning)	N/A	10/29/2023	12:52	13:02	833	741	97	830
Post-event	M14: PSPS risk passed, If previous notification received, no longer at risk of losing power	When a PSPS event is cancelled	10/31/2023	14:46	14:56	911	741	108	911
<b>Totals:</b>						<b>2,313</b>	<b>2,103</b>	<b>647</b>	<b>2,571</b>

<sup>1</sup>This table only includes actual notifications sent. However, all of SDG&E's PSPS notification scripts are also provided in Appendix 1.

<sup>2</sup>The total number of notifications does not represent unique customers. Some customers received notifications through multiple channels.

<sup>3</sup>Decision 19-05-042, Appendix A, Timing of Notification.



**2023 SDG&E PSPS Notification Scripts**  
*Accountholders and PSPS App Users Only*

**Message M1: 48-72 hours prior to PSPS (Outage Alert)**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

**Outage Alert:** High fire risk weather conditions are forecasted, and SDG&E may have to shut off power for public safety **within 48-72 hours**. If power is turned off for safety, a Community Resource Center may be opened, and you will be notified. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

View in more languages: [SDGE.com/m1t](https://sdge.com/m1t) or view in ASL:

<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M1>

VOICE

This is an important safety message from SDG&E about a possible public safety power shut off affecting your service. Press any key to continue.

**Outage Alert:** Forecasted high fire risk weather conditions are likely to affect power lines that serve your community and may require SDG&E to shut off power to reduce the risk of a wildfire **within 48-72 hours**. If power is shut off for safety, it will not be turned back on until the high fire risk has passed, and conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We recommend you plan for an extended outage.

If we turn off power, we may open a Community Resource Center in your area, and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. We will provide daily updates until the weather risk has passed or power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

EMAIL

Subject Line: **Outage Alert:** SDG&E Public Safety Power Shutoff likely

Body Copy: Outage Alert: This is an important safety message from SDG&E. Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power, **within 48-72 hours**, to reduce the risk of a wildfire. If we shut off power, we will not turn it back on until the high fire risk has passed, and conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We recommend you plan for an extended outage.

If we turn off power, we may open a Community Resource Center in your area, and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. We will provide daily updates until the weather risk has passed or power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

View in additional languages: [SDGE.com/m1e](https://sdge.com/m1e) or view in ASL:

<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M1>

**Message M2: 24-48 hours prior to a PSPS (Outage Warning)**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

**Outage Warning:** High fire risk weather conditions are forecasted, and SDG&E may have to shut off power for public safety **within 24-48 hours**. If power is turned off for safety, a Community Resource Center may be opened, and you will be notified. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

View in more languages: [SDGE.com/m2t](https://sdge.com/m2t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M2>

VOICE

This is an important safety message from SDG&E about a possible public safety power shutoff affecting your service. Press any key to continue.

**Outage Warning:** SDG&E is monitoring high fire risk weather conditions forecasted to begin **within 24 to 48 hours**. Due to these forecasts, your area is currently under a Public Safety Power Shutoff Warning. If power is shut off for at your location to reduce the risk of a wildfire, it will not be turned back on until the risk has passed, and conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during high fire risk conditions.

We recommend you plan for an extended outage. We will provide daily updates until the high fire risk has passed or power has been restored. Weather forecasts can change quickly, and power shutoff forecasts will be most accurate the day of the potential outage. If we turn off power, we may open a Community Resource Center in your area, and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

EMAIL

**Subject Line: Outage Warning - SDG&E Public Safety Power Shutoff possible in 24-48 hours.**

**Body Copy:** Outage Warning: This is an important safety message from SDG&E. SDG&E is monitoring high fire risk weather conditions forecasted to begin within 24-48 hours. Due to these forecasts, your area is currently under a Public Safety Power Shutoff Warning. If power is shut off at your location to reduce the risk of a wildfire, we will not turn it back on until the risk has passed, and conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during potential high fire risk conditions.

We will provide daily updates until the high fire risk has passed or power has been restored. Weather forecasts can change quickly. Power shutoff forecasts will be most accurate the day of the potential outage.

**What you need to know:**

- We recommend you plan for an extended outage.
- Be prepared to use your personal family emergency plan, if needed.
- SDG&E will continue to monitor high fire risk conditions and will contact you with further updates.
- If power is turned off for safety, we will work to turn service back on as soon as it is safe to do so, and we may open a Community Resource Center in your area.
- You will be notified when we open a Community Resource Center, where you can charge small electronics, get water and snacks, and learn more about the power outage in your area.
- In most cases, SDG&E expects to be able to turn power back on within 24 to 48 hours after high fire risk weather conditions have passed.
- Depending on how long high fire risk weather conditions last, or if repairs are needed to damaged power lines, power could stay off longer than 48 hours.
- If you have a backup generator, please do a safety check and make sure you have enough fuel to last several days. Generator safety tips can be found here ([sdge.com/generator](http://sdge.com/generator)).
- If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

View in additional languages: [SDGE.com/m2e](http://SDGE.com/m2e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M2>

### MESSAGE M3: 12 hours prior to PSPS (Outage Warning)

**Audience:** Accountholders and PSPS App Users

#### TEXT/SMS

**Outage Warning:** High fire risk weather conditions will likely require SDG&E to shut off power for public safety **within 12 hours**. If power is turned off for safety, a Community Resource Center may be opened, and you will be notified. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

View in additional languages: [SDGE.com/m3t](https://sdge.com/m3t) or view in ASL:

<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M3>

#### VOICE

This is an important safety message from SDG&E about a likely public safety power shutoff affecting your service. Press any key to continue.

**Outage Warning:** Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power in the **next 12 hours** to reduce the risk of a wildfire. If a Public Safety Power Shutoff occurs, we will not turn power back on until the high fire risk has passed, and conditions are safe to do so.

We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We recommend you plan for an extended outage.

If we turn off power, we may open a Community Resource Center in your area, and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. We will provide daily updates until the high fire risk has passed or power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

#### EMAIL

**Subject Line: Outage Warning: SDG&E Public Safety Power Shutoff likely in 12 hours.**

**Body Copy: Outage Warning:** This is an important safety message from SDG&E. Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power in the **next 12 hours** to reduce the risk of a wildfire. If a Public Safety Power Shutoff occurs, we will not turn power back on until the high fire risk has passed, and conditions are safe to do so.

We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We will provide daily updates until the risk has passed or power has been restored.

**What you need to know:**

- We recommend you plan for an extended outage.
- Be prepared to use your personal family emergency plan, if needed.
- SDG&E will continue to monitor high fire risk conditions and will contact you with further updates.
- If power is turned off for safety, we will work to turn service back on as soon as it is safe to do so, and we may open a Community Resource Center in your area.
- You will be notified when we open a Community Resource Center, where you can charge small electronics, get water and snacks, and learn more about the power outage in your area.
- In most cases, SDG&E expects to be able to turn power back on within 24 to 48 hours after high fire risk weather conditions have passed.
- Depending on how long high fire risk weather conditions last, or if repairs are needed to damaged power lines, power could stay off longer than 48 hours.
- If you have a backup generator, please do a safety check and make sure you have enough fuel to last several days. Generator safety tips can be found here ([sdge.com/generator](http://sdge.com/generator)).
- If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

View in additional languages: [SDGE.com/m3e](http://SDGE.com/m3e) or view in [ASL](#):  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M3>

**MESSAGE M4: Within 4 hours prior to PSPS (Outage Warning)**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

**Outage Warning:** This is an important safety message from SDG&E. High fire risk weather conditions will likely force SDG&E to shut off power for public safety in **the next 4 hours**. If power is turned off for safety, a Community Resource Center may be opened, and you will be notified. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m4t](https://sdge.com/m4t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M4>

VOICE

This is an important safety message from SDG&E about a likely public safety power shutoff affecting your service. Press any key to continue.

**Outage Warning:** Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power in the **next 4 hours** to reduce the risk of a wildfire. If a Public Safety Power Shutoff occurs, we will not turn power back on until the high fire risk has passed, and conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We recommend you plan for an extended outage.

If power is turn off, a Community Resource Center may be opened in your area, and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. We will provide daily updates until the high fire risk has passed or power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

We will notify you again if we shut power off. Weather could affect shutoff timing and wind-related outages could occur.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

EMAIL

Subject Line: **Outage Warning:** SDG&E Public Safety Power Shutoff likely in the **next 4 hours**.  
Body Copy: Outage Warning: Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power in the next 4 hours to reduce the risk of a wildfire. If a Public Safety Power Shutoff occurs, we will not turn power back on until the high fire risk has passed, and conditions are safe to do so.

We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. If power is turn off, a Community Resource Center may

be opened in your area, and you will be notified. We will provide daily updates until the high fire risk has passed or power has been restored. We will notify you again if we shut power off. Weather could affect shutoff timing and wind-related outages could occur.

**What you need to know:**

- We recommend you plan for an extended outage.
- Be prepared to use your personal family emergency plan, if needed.
- SDG&E will continue to monitor high fire risk conditions and will contact you with further updates.
- If power is turned off for safety, we will work to turn service back on as soon as it is safe to do so, and we may open a Community Resource Center in your area.
- You will be notified when we open a Community Resource Center, where you can charge small electronics, get water and snacks, and learn more about the power outage in your area.
- In most cases, SDG&E expects to be able to turn power back on within 24 to 48 hours after high fire risk weather conditions have passed.
- Depending on how long high fire risk weather conditions last, or if repairs are needed to damaged power lines, power could stay off longer than 48 hours.
- If you have a backup generator, please do a safety check and make sure you have enough fuel to last several days. Generator safety tips can be found here ([sdge.com/generator](http://sdge.com/generator)).
- If you see a downed power line, do not touch it. Assume it is energized and extremely dangerous. Report it immediately by calling 911
- If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m4e](http://SDGE.com/m4e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M4>



**MESSASE M5: Power may be shutoff overnight**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

**Outage Warning:** High fire risk weather conditions will likely require SDG&E to shut off power for public safety sometime overnight. If power is turned off for safety, a Community Resource Center may be opened, and you will be notified. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m5t](https://sdge.com/m5t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M5>

VOICE

This is an important safety message from SDG&E about a likely public safety power shut off affecting your service. Press any key to continue.

**Outage Warning:** Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power to reduce the risk of a wildfire. SDG&E could begin a Public Safety Power Shutoff **sometime overnight**. If we shut off power for safety, we will not turn it back on until the high fire risk has passed, and conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions.

We recommend you plan for an extended outage. If power is turned off, a Community Resource Center may be opened in your area, and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. We will provide daily updates until the high fire risk has passed or power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

We will notify you again if we shut power off. Weather could affect shutoff timing and wind-related outages could occur.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

EMAIL

Subject Line: **Outage Warning:** SDG&E Public Safety Power Shutoff **likely overnight**

Body Copy: **Outage Warning:** This is an important safety message from SDG&E about a likely Public Safety Power Shutoff affecting your service. Forecasted high fire risk weather conditions likely to affect power lines that serve your community may require SDG&E to shut off power to reduce the risk of a wildfire. SDG&E could begin a Public Safety Power Shutoff **sometime overnight**. If we shut off power, we will not turn it back on until the high fire risk has passed, and conditions are safe to do so.

We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. If power is turned off, a Community Resource Center may be opened in your area, and you will be notified.

We will provide daily updates until the high fire risk has passed or power has been restored. We will notify you again if we shut power off. Weather could affect shutoff timing and wind-related outages could occur.

**What you need to know:**

- We recommend you plan for an extended outage.
- Be prepared to use your personal family emergency plan, if needed.
- SDG&E will continue to monitor high fire risk conditions and will contact you with further updates.
- If power is turned off for safety, we will work to turn service back on as soon as it is safe to do so, and we may open a Community Resource Center in your area.
- You will be notified when we open a Community Resource Center, where you can charge small electronics, get water and snacks, and learn more about the power outage in your area.
- In most cases, SDG&E expects to be able to turn power back on within 24 to 48 hours after high fire risk weather conditions have passed.
- Depending on how long high fire risk weather conditions last, or if repairs are needed to damaged power lines, power could stay off longer than 48 hours.
- If you have a backup generator, please do a safety check and make sure you have enough fuel to last several days. Generator safety tips can be found here ([sdge.com/generator](http://sdge.com/generator)).
- If you see a downed power line, do not touch it. Assume it is energized and extremely dangerous. Report it immediately by calling 911
- If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m5e](http://SDGE.com/m5e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M5>

## MESSAGE M6: PSPS Confirmed - Power is Out

**Audience:** Accountholders and PSPS App Users

### TEXT/SMS

High fire risk weather conditions required SDG&E to shutoff power for public safety. A Community Resource Center may be opened in your area. When weather improves, we will inspect our power lines for damage before we restore power. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m6t](https://sdge.com/m6t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M6>

### VOICE

This is an important safety message from SDG&E about a public safety power shut off affecting your service. Press any key to continue.

**Power is out.** Due to high fire risk weather conditions affecting power lines serving your community, power has been turned off to reduce the risk of a wildfire. Depending on high fire risk conditions, your power could be out for up to 72 hours. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions.

When conditions are safe, SDG&E will inspect the power lines to make sure they are safe to operate and determine when power can be turned back on. We will provide daily updates until the risk has passed or power has been restored.

#### **What you need to know:**

- We will work to turn service back on as soon as it is safe to do so, and we may open a Community Resource Center in your area.
- You will be notified when we open a Community Resource Center, where you can charge small electronics, get water and snacks, and learn more about the power outage in your area.
- Be prepared to use your personal family emergency plan, if needed.
- SDG&E will continue to monitor high fire risk conditions and will contact you with further updates.
- In most cases, SDG&E expects to be able to turn power back on within 24 to 48 hours after high fire risk weather conditions have passed.
- Depending on how long high fire risk weather conditions last, or if repairs are needed to damaged power lines, power could stay off longer than 48 hours.
- If you have a backup generator, please do a safety check and make sure you have enough fuel to last several days. Generator safety tips can be found here ([sdge.com/generator](https://sdge.com/generator)).
- If you see a downed power line, do not touch it. Assume it is energized and extremely dangerous. Report it immediately by calling 911
- If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, Community Resource Centers, and additional support

available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

## EMAIL

Subject Line: SDG&E has turned power off for public safety.

Body Copy: **Power is Out.** Due to high fire risk weather conditions affecting power lines serving your community, power has been turned off to reduce the risk of a wildfire. Depending on high fire risk conditions, your power could be out for up to 72 hours. We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions.

When conditions are safe, SDG&E will inspect the power lines to make sure they are safe to operate and determine when power can be turned back on. We will provide daily updates until the risk has passed or power has been restored.

### What you need to know:

- We will work to turn service back on as soon as it is safe to do so, and we may open a Community Resource Center in your area.
- You will be notified when we open a Community Resource Center, where you can charge small electronics, get water and snacks, and learn more about the power outage in your area.
- Be prepared to use your personal family emergency plan, if needed.
- SDG&E will continue to monitor high fire risk conditions and will contact you with further updates.
- In most cases, SDG&E expects to be able to turn power back on within 24 to 48 hours after high fire risk weather conditions have passed.
- Depending on how long high fire risk weather conditions last, or if repairs are needed to damaged power lines, power could stay off longer than 48 hours.
- If you have a backup generator, please do a safety check and make sure you have enough fuel to last several days. Generator safety tips can be found here ([sdge.com/generator](http://sdge.com/generator)).
- If you see a downed power line, do not touch it. Assume it is energized and extremely dangerous. Report it immediately by calling 911
- If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m6e](http://SDGE.com/m6e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M6>

**MESSAGE M7: PSPS will continue overnight**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

High fire risk weather conditions required SDG&E to shut off power for public safety. Power will remain off overnight. Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information and additional support available. If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m7t](http://SDGE.com/m7t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M7>

VOICE

This is an important message from SDG&E about a public safety power shut off affecting your service. Press any key to continue.

Thank you for your continued patience during this Public Safety Power Shutoff. SDG&E is inspecting the power lines for any damage to determine how quickly power can be turned back on safely. SDG&E crews will continue to work as long as conditions are safe; however, your power will remain off overnight.

We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We will provide updates until power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

EMAIL

Subject Line: SDG&E has shut off power for public safety. **Power will remain out overnight.**

Body Copy: Thank you for your continued patience during this Public Safety Power Shutoff. SDG&E is inspecting the power lines for any damage to determine how quickly power can be turned back on safely. SDG&E crews will continue to work as long as conditions are safe; however, your power will remain off overnight.

We know being without electricity is difficult and we appreciate your patience. Safety is our top priority during these high fire risk conditions. We will provide daily updates until the power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m7e](https://sdge.com/m7e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M7>

**MESSAGE M8: CRC opened**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

High fire risk weather conditions have required SDG&E to shutoff power for public safety in your area. Community Resource Center(s) is/are now open in your area. For details, please visit [SDGE.com/Ready](http://SDGE.com/Ready) and monitor your texts for more updates. If you see a downed power line, call 911.

More languages: [SDGE.com/m8t](http://SDGE.com/m8t). View in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M8>

**VOICE**

This is an important message from SDG&E about a public safety power shutoff in your area. Press any key to continue.

Due to high fire risk weather conditions affecting power lines serving your community, SDG&E has turned off power to reduce the risk of a wildfire. A Community Resource Center has been opened where you can charge small electronics, get water and snacks, and learn more about the power outage in your area. For more information or to find where to access electricity when the Community Resource Center is closed, visit [SDGE.com/Ready](http://SDGE.com/Ready).

We know being without electricity is difficult and we appreciate your patience. When conditions improve, SDG&E will inspect the power lines to make sure they are safe to operate and determine when power can be safely turned back on. We will provide regular updates until the risk has passed or power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available by dialing 211 or (VRS) 858-300-1211.

For more information, including our outage map with estimated restoration times, Community Resource Center locations, and available support, visit [sdge.com/Ready](http://sdge.com/Ready). Details can also be found in the 'Alerts by SDG&E' app, on our X.com page (formerly known as Twitter), or by calling 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more updates.

**EMAIL**

Subject Line: SDG&E power remains off for public safety, Community Resource Center(s) are open.

Body Copy: Due to high fire risk conditions affecting power lines serving your community, SDG&E has turned off power to reduce the risk of a wildfire. A Community Resource Center has been opened where you can charge small electronics, get water and snacks, and learn more about the power outage in your area. For more information or to find where to access electricity when the Community Resource Center is closed, visit [SDGE.com/Ready](http://SDGE.com/Ready).

Safety is our top priority during these high fire risk conditions. We will provide regular updates until the power has been restored. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available by dialing 211 or (VRS) 858-300-1211.

For more information, including our outage map with estimated restoration times, Community Resource Center locations, and available support, visit [sdge.com/Ready](http://sdge.com/Ready). Details can also be found in the 'Alerts by SDG&E' app, on our X.com page (formerly known as Twitter), or by calling 800-411-7343. If you see a downed power line, call 911.

Thank you again for your continued patience as we work to keep your community safe.

Read this message in other languages: [SDGE.com/m8e](https://sdge.com/m8e). View in ASL:

<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M8>



**MESSAGE M9: PSPS risk continues; power remains off**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

Due to high fire risk weather conditions the power is turned off, and will remain off, for public safety. We may open a Community Resource Center and we will notify you. For the most up to date information, visit [SDGE.com/Ready](https://sdge.com/Ready). If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m9t](https://sdge.com/m9t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M9>

**VOICE**

This is an important message from SDG&E about a public safety power shutoff affecting your service. Press any key to continue.

Due to high fire risk weather conditions affecting power lines that serve your community, the power remains off for public safety. When weather conditions improve, SDG&E will inspect the power lines to make sure they are safe to operate and determine when power can be turned on. Safety is our top priority during these high fire risk conditions. We understand there is no good time to be without power and we appreciate your patience.

We may open a Community Resource Center and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. For Community Resource Center locations and hours of operation, visit [SDGE.com/Ready](https://sdge.com/Ready). If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

Subject Line: SDG&E turned power off for public safety and it will remain out.

Body Copy: This is an important safety message from SDG&E about a public safety power shutoff affecting your service. Due to high fire risk weather conditions affecting power lines that serve your community, the power remains off for public safety. When high fire risk weather conditions improve, SDG&E will inspect the power lines to make sure they are safe to operate and determine when power can be turned on. Safety our top priority during these high fire risk conditions. We understand there is no good time to be without power and we appreciate your patience.

We may open a Community Resource Center and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. For Community Resource Center locations and hours of operation, visit [SDGE.com/Ready](https://sdge.com/Ready). If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m9e](https://sdge.com/m9e) or view in ASL:

<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M9>

**MESSAGE M10: Safety Inspections of Power Lines Started (Patrolling)**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

High fire risk weather conditions required SDG&E to shutoff power for public safety. SDG&E has started inspecting power lines to determine when power can be turned back on. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information. If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m10t](https://sdge.com/m10t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M10>

VOICE

This is an important message from SDG&E about a public safety power shutoff affecting your service. Press any key to continue.

High fire risk weather conditions have improved, and SDG&E crews are inspecting power lines to make sure they are safe to operate and determine when power can be turned back on. Please be aware that some inspections could take place on your property. We understand there is no good time to be without power and appreciate your patience as we work as quickly and safely as possible. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

EMAIL

Subject Line: SDG&E is determining when power can be turned back on.

Body Copy: This is an important safety message from SDG&E about a public safety power shutoff affecting your service. High fire risk weather conditions have improved, and SDG&E crews are inspecting power lines to make sure they are safe to operate and determine when power can be turned back on. Please be aware that some inspections could take place on your property. We understand there is no good time to be without power and appreciate your patience as we work as quickly and safely as possible. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m10e](https://sdge.com/m10e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M10>

**MESSAGE M11: Powerline Inspections - damage found**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

High fire risk weather conditions damaged power lines and repairs will delay power being turned back on. We may open a Community Resource Center and you will be notified. Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information. If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m11t](http://SDGE.com/m11t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M11>

**VOICE**

This is an important message from SDG&E about a public safety power shut off affecting your service. Press any key to continue.

High fire risk weather conditions damaged power lines that serve local communities and necessary repairs will delay the power being turned back on. SDG&E crews are working to get the power back on as quickly as possible. We understand there is no good time to be without power and we appreciate your patience as we work as quickly and safely as possible.

We may open a Community Resource Center and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. For Community Resource Center locations and hours of operation, visit [SDGE.com/Ready](http://SDGE.com/Ready).

If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

**Subject Line:** SDG&E Public Safety Power Shutoff extended; Damage to Powerlines

**Body Copy:** This is an important safety message from SDG&E about a public safety power outage affecting your service. High fire risk weather conditions damaged power lines that serve local communities. The necessary repairs will delay the power being turned back on. SDG&E crews are working to get the power back on as quickly as possible. We understand there is no good time to be without power and we appreciate your patience as we work as quickly and safely as possible.

We may open a Community Resource Center and you will be notified. You can charge small electronics, get water and snacks, and learn more about the power outage in your area. For Community Resource Center locations and hours of operation, visit [SDGE.com/Ready](https://sdge.com/Ready).

If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m11e](https://sdge.com/m11e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M11>

**MESSAGE M12: Power Restored; However, PSPS risk continues and PSPS possible**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

Due to a change in weather, high fire-risk conditions have decreased in your area and SDG&E has turned your power back on. Weather conditions can continue to change, and Public Safety Power Shutoffs could again affect your service, possibly overnight. We will provide more information as it becomes available. Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information. If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m12t](http://SDGE.com/m12t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M12>

**VOICE**

This is an important message from SDG&E about a public safety power shutoff affecting your service. Press any key to continue.

Due to a change in weather, high fire-risk conditions have decreased in your area. Your power should be back on following a public safety power shutoff. However, weather conditions can continue to change, and public safety power shutoffs could again affect your service, possibly overnight.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

Subject Line: SDG&E has turned power back on, risk of PSPS continues.

Body copy: Due to a change in weather, high fire-risk conditions have decreased in your area. Your power should be back on following a public safety power shutoff. However, weather conditions can continue to change, and public safety power shutoffs could again impact your service, possibly overnight. We'll provide updates as more information as it becomes available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m12e](http://SDGE.com/m12e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M12>

**MESSAGE M13: 1 hour prior to power restoration**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

High fire risk weather conditions required SDG&E to shutoff power for public safety. SDG&E crews are finishing inspections of power lines and power should be turned back on within the next hour. Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information. If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m13t](http://SDGE.com/m13t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M13>

**VOICE**

This is an important message from SDG&E about a public safety power shutoff affecting your service. Press any key to continue.

High fire risk weather conditions have improved, and SDG&E crews are finishing inspections of power lines that serve your community. Power should be turned back on within the next hour. We understand there is no good time to be without power and appreciate your patience as we work as quickly and safely as possible. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

Subject Line: SDG&E Power Should be Restored Within the Next Hour

Body Copy: This is an important safety message from SDG&E about a public safety power shutoff affecting your service. High fire risk weather conditions have improved, and SDG&E crews are finishing inspections of power lines that serve your community and power should be turned back on within the next hour. We understand there is no good time to be without power and appreciate your patience as we work as quickly and safely as possible. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your email for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: SDGE.com/m13e or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M13>

**MESSAGE M14: PSPS risk passed, If previous notification received, no longer at risk of losing power**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

High fire risk weather conditions have passed for a Public Safety Power Shutoff in your area. You are no longer at risk of your power being turned off. For more information, visit SDGE.com/Ready. Thank you.

Additional languages: SDGE.com/m14t or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M14>

**VOICE**

This is an important message from SDG&E about a public safety power shutoff affecting your service. Press any key to continue.

High fire risk weather conditions have passed in your area. If you received a previous notification about a potential Public Safety Power Shutoff, you are no longer at risk of a power outage. For more information, please visit SDGE.com/Ready.

Thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

Subject Line: SDG&E Public Safety Power Shutoff event has ended; you are no longer at risk of losing power.

Body Copy: This is an important safety message from SDG&E about a public safety power outage affecting your service. High fire risk weather conditions have passed in your area. If you received a previous notification about a potential Public Safety Power Shutoff, you are no longer at risk of a power outage. For more information, please visit SDGE.com/Ready.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: SDGE.com/m14e or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M14>



**MESSAGE M15: Power Restored (Final Notification)**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

High fire risk weather conditions have passed, and your power should now be back on. If the power is still out, please call 1-800-411-7343. Please visit [SDGE.com/Ready](http://SDGE.com/Ready) for up-to-date information. This is a final notification.

Additional languages: [SDGE.com/m15t](http://SDGE.com/m15t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M15>

**VOICE**

This is an important message from SDG&E about a public safety power shut off affecting your service. Press and key to continue.

Your power should now be back on. If the power is still out, please call 1-800-411-7343. The high fire risk weather conditions have passed, and this is a final notification.

We understand there is no good time to be without power and we thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

Subject Line: SDG&E Power Restored - your power should be back on.

Body Copy: This is an important safety message from SDG&E about a public safety power shutoff affecting your service. Your power should now be back on. If the power is still out, please call 1-800-411-7343. The high fire risk weather conditions have passed, and this is a final notification.

We understand there is no good time to be without power and we thank you again for your continued patience as we work to keep your community safe!

Additional languages: [SDGE.com/m15e](http://SDGE.com/m15e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M15>

**Message M16: Customers Transitioning onto a Microgrid (Outage Warning)**

**Audience:** Accountholders and PSPS App Users

TEXT/SMS

**Outage Warning:** High fire risk weather conditions are forecasted, and SDG&E may have to shut off power for public safety. If power is shut off for safety, microgrid backup power will be provided to your location to shorten your outage time. Your power may be out for up to an hour while your electric service is being connected to a microgrid. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information and additional support. Please monitor your texts for more detailed communications.

View in more languages: [SDGE.com/m16t](https://sdge.com/m16t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M16>

VOICE

This is an important safety message from SDG&E about a possible public safety power shutoff affecting your service. Press any key to continue.

**Outage Warning:** SDG&E is monitoring high fire risk weather conditions. Due to these forecasts, your area is currently under a Public Safety Power Shutoff Warning. Microgrid backup power will be provided to your location to shorten your outage time. While SDG&E connects your location to microgrid backup power, you may be out of power for up to an hour while the connection takes place. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

We know being without electricity for any length of time is difficult and we appreciate your patience. Safety is our top priority during high fire risk conditions. When high fire risk conditions have passed, you will be reconnected to the electric grid, and you will be notified.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

EMAIL

Subject Line: **Outage Warning** - SDG&E Public Safety Power Shutoff possible

Body Copy: Outage Warning: This is an important safety message from SDG&E. SDG&E is monitoring high fire risk weather conditions. Due to these forecasts, your area is currently under a Public Safety Power Shutoff Warning. Microgrid backup power will be provided to your location to shorten your outage time. While SDG&E connects your location to microgrid backup power, you may be out of power for up to an hour while the connection takes place. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

We know being without electricity for any length of time is difficult and we appreciate your patience. Safety is our top priority during high fire risk conditions. When high fire risk conditions have passed, you will be reconnected to the electric grid, and you will be notified.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration, estimated restoration times, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

View in additional languages: [SDGE.com/m16e](https://sdge.com/m16e) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M16>

**Message M17: Conditions Improved; Customers Transitioning Off a Microgrid (Outage Alert)**

**Audience:** Accountholders and PSPS App Users

**TEXT/SMS**

High fire risk weather conditions have improved, and SDG&E crews are finishing inspections of power lines. When safe, you will be disconnected from the microgrid backup power providing you electricity and your power may be out for up to an hour as your electric service is reconnected to the electric grid. Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information. If you see a downed power line, call 911. Please monitor your texts for more detailed communications.

Additional languages: [SDGE.com/m17t](https://sdge.com/m17t) or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M17>

**VOICE**

This is an important message from SDG&E about a public safety power shutoff affecting your service. Press any key to continue.

High fire risk weather conditions have improved, and SDG&E crews are finishing inspections of power lines that serve your community. When it's safe to so do, you will be disconnected from microgrid backup power providing your electricity and your power may be out for up to an hour as your electric service is reconnected to the electric grid.

We understand there is no good time to be without power and appreciate your patience as we work as quickly and safely as possible. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

**EMAIL**

**Subject Line:** High Fire Risk Conditions Improved; Disconnection from Microgrid Backup Power

**Body Copy:** This is an important safety message from SDG&E about a public safety power shutoff affecting your service. High fire risk weather conditions have improved, and SDG&E crews are finishing inspections of power lines that serve your community. When it is safe to so do, you will be disconnected from microgrid backup power providing your electricity, and your power may be out for up to an hour as your electric service is reconnected to the electric grid.

We understand there is no good time to be without power and appreciate your patience as we work as quickly and safely as possible. If you rely on uninterrupted power for your health and safety, or need assistance, additional support may be available.

Please visit [SDGE.com/Ready](https://sdge.com/Ready) for the most up to date information, including outage map, outage duration and estimated restoration times, Community Resource Centers, and additional support available. You can also check the 'SDGE Alerts' app, follow us on Twitter or call 800-411-7343. If you see a downed power line, call 911. Please monitor your phone for more detailed communications.

Thank you again for your continued patience as we work to keep your community safe!

Additional languages: SDGE.com/m17e or view in ASL:  
<https://sdge.ahasalerts.com/ActiveAlerts.aspx?id=M17>

Notifications are made available in the following prevalent languages and American Sign Language:

1. English
2. Spanish
3. Mandarin
4. Tagalog
5. Vietnamese
6. Russian
7. Korean
8. Cantonese
9. Arabic
10. French
11. German
12. Armenian
13. Farsi
14. Japanese
15. Khmer
16. Thai
17. Hindu
18. Portuguese
19. Punjabi
20. Somali
21. Mixtec
22. Zapotec

## **Appendix 2**

### **Public Safety Partner Notifications: Descriptions, Dates, Times, and Copies of Notifications**

**Public Safety Power Shutoff Post-Event Report: October 29 – October 31, 2023**  
**Appendix 2 – Public Safety Partner Notifications: Descriptions, Dates, Times, and Copies of Notifications**

Event Order	Type of Notification	Recipients	Description	Date/Time Contacted
<b>Pre-de-energization (prior)</b>	48-72 Hours	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E Public Safety Power Shutoff Possible in 48-72 Hours	(72-hour) 10/26/23 at 8:37pm (48-hour) 10/27/23 at 9:10pm
	24-48 Hours	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E Public Safety Power Shutoff possible in 24-48 hours.	10/28/23 at 5:20pm
	Imminent	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E Public Safety Power Shutoff possible within 12 hours. SDG&E's Emergency Operations Center activated.	10/29/23 at 2:24pm (Update) 10/30/23 at 1:07pm
<b>Initiation (during)</b>	De-Energized	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E has shut off power for public safety	NA
	Update #1	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E has shut off power for public safety	NA
	Update #2	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E has shut off power for public safety	NA
	Update #3	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E has shut off power for public safety, Community Resource Centers to Open	NA



**Public Safety Power Shutoff Post-Event Report: October 29 – October 31, 2023**  
**Appendix 2 – Public Safety Partner Notifications: Descriptions, Dates, Times, and Copies of Notifications**

Event Order	Type of Notification	Recipients	Description	Date/Time Contacted
Restoration (after)	Imminent Re-Energize	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E power remains turned off for public safety. SDG&E is determining when power can be turned back on.	NA
	Update #4	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E has shut off power for public safety. Power will remain out overnight	NA
	Re-Energized	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E continues to restore power to impacted areas. Update as of 12 p.m.	NA
Post-event	Event Concluded	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	Final Notification: SDG&E Public Safety Power Shutoff event has ended	10/31/23 at 4:02pm
	Event concluded - Survey	Public safety partners including local and tribal governments, water/wastewater, emergency management, communications providers, hospitals and CBOs.	SDG&E Survey Request on Recent Public Safety Power Shutoff	11/1/23 at 3:18pm

**SDG&E Public Safety Power Shutoff Post-Event Report: October 29 – October 31**

<b>SDG&amp;E EMERGENCY MANAGEMENT</b> CalOES & County OES Warning Center Notifications								
<b>OPS PERIOD</b>	<b>NOTIFICATION TYPE (FIELDS TO COMPLETE)</b>	<b>TIME (OF REQUEST OR PROCESS)</b>	<b>DATE (OF REQUEST)</b>	<b>REQUESTER / INITIATED BY (FULL NAME / JURISDICTION NAME)</b>	<b>INFORMATION SOURCE</b>	<b>CalOES CONFIRMATION (REP NAME, TIME REPORTED)</b>	<b>MESSAGE CONTENTS / NOTES</b>	<b>Entered Date/Time</b>
0	Contact CalOES & County OES Warning Center	18:28	10/26/2023	Antoinette Romo	Sit Stat Lead	Joe Luera CalOES	CalOES Joe Luera Form 1 Submitted (18:28), confirmed received (18:28); County OES Nick Zobel 18:31 received	10/26/2023 18:30
0	Contact CalOES & County OES Warning Center	7:00	10/27/23	Antoinette Romo	Sit Stat Lead	Jim Parker CalOES	CalOES Jim Parker Form 2 Submitted (07:00); Confirmed received (07:00) County OES Nick Zobel 07:02 received.	10/27/2023 7:04
0	Contact CalOES & County OES Warning Center	15:01	10/27/23	Antoinette Romo	Sit Stat Lead	Fuchinh Xiong CalOES	CalOES Fuchinh Xiong Form 3 Submitted (15:01); Confirmed received (15:01) County OES Nick Zobel 15:04 received.	10/27/2023 15:04
0	Contact CalOES & County OES Warning Center	20:52	10/27/23	Antoinette Romo	Sit Stat Lead	Josh Kentner CalOES	CalOES confirmed receipt of Form 4 at 20:54 (Josh Kenter); County OES confirmed receipt at 20:57 Nick Zobel	10/27/2023 21:00
0	Contact CalOES & County OES Warning Center	7:00	10/28/23	Antoinette Romo	Sit Stat Lead	Fuchinh Xiong CalOES	CalOES Fuchinh Xiong Form 5 Submitted (07:00); Confirmed received (07:01) County OES Nick Zobel 07:02 received.	10/28/2023 7:04
0	Contact CalOES & County OES Warning Center	15:01	10/28/23	Manmeet Bhatia	Sit Stat	Nick Womack CalOES	CalOES SDGE Notification Form Submitted at 1501. Confirmed with CalOES Nick Womack at 1503; Confirmed with Nick Thomlinson County OES at 1505.	10/28/2023 15:17

**SDG&E Public Safety Power Shutoff Post-Event Report: October 29 – October 31**

1	Contact CalOES & County OES Warning Center	7:00	10/29/23	Antoinette Romo	Sit Stat Lead	Jim Parker CalOES	CalOES Form 7 Submitted at 7am. Confirmation of receipt made Spoke with Jim Parker from CalOES at 0700 confirmed receipt; Spoke with Nick Zubel from County OES at 0702 confirmed that Form 7 was sent to CalOES.	10/29/2023 11:17
1	Contact CalOES & County OES Warning Center	15:30	10/29/23	Christina Williams	Sit Stat Lead	Holly Lendl CalOES	PSPS Notification Form 8 Submitted to CalOES @1500 hours. Holly Lendl- Received form at 1500 hours 3:00pm on 10/29/23; Nick Zubel County OES-Aware Form was submitted 1500 hours 3:00pm 10/29/23	10/29/2023 15:39
2	Contact CalOES & County OES Warning Center	7:00	10/30/23	Antoinette Romo	Sit Stat Lead	Nick Womack CalOES	CalOES SDGE Notification Form 9 Submitted at 0700. Confirmed with CalOES Nick Womack at 0701; Confirmed with Nick Zubel County OES at 0701.	10/30/2023 7:30
3	Contact CalOES & County OES Warning Center	3:01	10/30/23	Manmeet Bhatia	Sit Stat	Jeff Parker CalOES	PSPS Notification Form 10 Submitted to CalOES @1500 hours. Jeff Parker - Received Confirmation form 10 at 1500 hours 3:01pm on 10/30/23; Nick Zubel County OES-Aware Form was submitted 1500 hours 3:03pm 10/30/23	10/30/2023 15:52
4	Contact CalOES Warning Center	7:00	10/31/23	Antoinette Romo	Sit Stat Lead	Dave Hetland CalOES	CalOES SDGE Notification Form 11 Submitted at 0700. Confirmed with CalOES Dave Hetland at 0700. Confirmed with Nick Zubel County OES at 0702. 1109 Customers 75 MBL	10/31/2023 7:26
6	Contact CalOES Warning Center	14:37	10/31/23	Manmeet Bhatia	Sit Stat Lead	Diego Navarro CalOES	PSPS Notification Form 12 Submitted to CalOES @14:30 hours. Diego Navarro- Received Confirmation (Form 12) at 14:30 hours 2:30 pm on 10/31/23; Nick	10/31/2023 14:55

## SDG&E Public Safety Power Shutoff Post-Event Report: October 29 – October 31

							Thomlison- County OES Aware Form was submitted 14:30 hours 2:30pm 10/31/23	
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**Image 1: CalOES PSPS Notification Dashboard**

**Public Safety Power Shutoff**

### PSPS Notification Dashboard - SDG&E View

**CalOES PSPS Data Manager**  
External Organization  ⓘ

**Summary**

Dashboard showing PSPS notification from submissions from San Diego Gas & Electric (SDG&E).

[View Full Details](#)

**Details**

- Dashboard**  
Dashboard
- June 5, 2023**  
Date Updated
- November 17, 2020**  
Published Date
- Organization**  
Anyone in your organization can see this content
- Custom License**  
[View license details](#)

**PSPS IOU Notification Forms** SDG&E Viewer

**Event**  
All Events
 

**Date Range**  
10/1/2023 - 11/6/2023

**Notifications (most recent first)**

Utility	Event Name	Stage	Submission Number	Customers Potentially Impacted	Customers De-Energized	Submission Date
SDG&E	SDG&E PSPS Event 10/31/23	Event Concluded	12	0	0	October 31 2023, 12:30:53
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	11	1,109	0	October 31 2023, 07:30:05
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	10	1,109	0	October 30 2023, 14:41:39
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	9	1,109	0	October 30 2023, 06:38:01
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	8	1,109	0	October 29 2023, 12:34:31
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	7	919	0	October 29 2023, 06:49:25
SDG&E	SDG&E PSPS Event 10/28/23	Activating PSPS Protocols/Potential to De-energize	6	919	0	October 28 2023, 14:52:33
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	5	919	0	October 28 2023, 06:34:06
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	4	919	0	October 27 2023, 20:45:03
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	3	56,775	0	October 27 2023, 14:55:05
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	2	56,775	0	October 27 2023, 06:24:35
SDG&E	SDG&E PSPS Event 10/29/23	Activating PSPS Protocols/Potential to De-energize	1	56,775	0	October 26 2023, 18:01:33

## Britton, Joseph C

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**From:** SDGE Liaison Officer Notifications  
**Sent:** Thursday, October 26, 2023 8:37 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** SDG&E Public Safety Power Shutoff Possible in 72 Hours / EOC Activation

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

SDG&E is monitoring possible high fire weather conditions forecasted to begin within 48-72 hours and has activated its Emergency Operations Center (EOC). Conditions may force SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

The estimated start time of the PSPS is Sunday, October 29 at noon. We anticipate it could last until Tuesday, October 31 at 1 p.m. Please note that if power is turned off for safety, restoration is dependent on weather conditions and can change.

Approximately 56,775 customers, including 5,344 Medical Baseline customers, in the following communities are potentially impacted by a PSPS. **This is an early estimation and the number of customers potentially affected will be refined tomorrow as the forecast is clearer.**

- Alpine
- Barona Reservation
- Boulevard
- Campo
- Campo Reservation
- Cuyapaipe Reservation
- Descanso
- Dulzura
- El Cajon
- Escondido

- Fallbrook
- Granite Hills
- Inaja and Cosmit Reservation
- Jamul
- Jamul Indian Village
- Julian
- La Jolla Reservation
- La Posta Reservation
- Lakeside
- Manzanita Reservation
- Mesa Grande Reservation
- Mount Laguna
- Pala
- Pala Reservation
- Palomar Mountain
- Pauma and Yuima Reservation
- Pauma Valley
- Pechanga Reservation
- Pine Valley
- Potrero
- Poway
- Ramona
- Rincon Reservation
- San Pasqual Reservation
- Santa Ysabel
- Santa Ysabel Reservation
- Sycuan Reservation
- Valley Center
- Viejas Reservation

If power is shut off, we will not turn it back on until conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience and partnership as we keep safety our

top priority during these potential high fire risk conditions. Please monitor your email for more detailed communication tomorrow.

For more information, please log-in to the [SDG&E Partner Portal](#). If you have not yet signed on the portal, we encourage you to do so at this time. To register, or for support with the Portal, please email [eseodsdge@sdge.com](mailto:eseodsdge@sdge.com).

Additional information can be found at, visit [sdge.com/ready](http://sdge.com/ready). The Public Safety Power Shutoff mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

**Additional Safety Partner Resources:**

Your SDG&E Contact Information:

SDG&E Liaison Officer

[SDGELiaisonOfficerNotifications@sdge.com](mailto:SDGELiaisonOfficerNotifications@sdge.com)

858-503-5450

Emergency Management Duty Officer

[eseodsdge@sdge.com](mailto:eseodsdge@sdge.com)

858-503-5173

Access and Functional Needs Liaison

[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

Please do not forward this contact information beyond your government or public safety teams.

Public Contact Information:

800-411-5173

[sdge.com/Ready](http://sdge.com/Ready)

Thank you,

SDG&E Liaison Officer



## Britton, Joseph C

---

**From:** SDGE Liaison Officer Notifications  
**Sent:** Friday, October 27, 2023 9:10 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** SDG&E Public Safety Power Shutoff Possible in 48 Hours

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

SDG&E is monitoring possible high fire risk weather conditions forecasted to begin within 48 hours. High fire risk conditions could impact the electric infrastructure serving local communities.

Moderate Santa Ana wind conditions are expected throughout San Diego and Orange Counties starting early Sunday into early Wednesday. Wind gusts are expected to reach 40 mph to 50 mph in some inland areas. A wind advisory will be in effect for inland portions of the County from 2 a.m. Monday to 5 p.m. Wednesday.

SDG&E has activated its Emergency Operations Center to monitor high fire risk conditions which may force SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

Approximately 919 customers, including 72 Medical Baseline customers, in the following communities are being notified of the potential for a PSPS.

- Alpine
- Boulevard
- Campo
- Campo Reservation
- Descanso
- Julian
- La Posta Reservation
- Manzanita Reservation
- Pala
- Santa Ysabel
- Santa Ysabel Reservation

The estimated start time of the PSPS is Sunday, October 29 at noon. We anticipate it could last until Tuesday, October 31 at 1 p.m. Please note that if power is turned off for safety, restoration is dependent on weather conditions and can change.

If you have obtained geographic information systems (GIS) data access from SDG&E, you will be able to receive GIS data via secure data transfer. If you have not set up access or have problems accessing this link, please see [Public Safety Power Shutoff map](#).

Another notification will be sent when conditions change or if we turn off power for safety.

For more information, please log-in to the [SDG&E Partner Portal](#). If you have not yet signed on the portal, we encourage you to do so at this time. To register, or for support with the Portal, please email [eseodsdge@sdge.com](mailto:eseodsdge@sdge.com). *(Please note the potential customer impact numbers have been updated in the Portal. The polygons are in the process of being updated).*

Additional information can be found at, visit [sdge.com/ready](http://sdge.com/ready). The Public Safety Power Shutoff mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

**Additional Safety Partner Resources:**

Your SDG&E Contact Information:

SDG&E Liaison Officer

[SDGELiaisonOfficerNotifications@sdge.com](mailto:SDGELiaisonOfficerNotifications@sdge.com)

858-503-5450

Emergency Management Duty Officer

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858-503-5173

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Public Contact Information:

800-411-5173

[sdge.com/Ready](https://sdge.com/Ready)

Thank you,

SDG&E Liaison Officer

SDG&E® values your privacy; view our [privacy policy](#)

## Britton, Joseph C

---

**From:** SDGE Liaison Officer Notifications  
**Sent:** Saturday, October 28, 2023 5:20 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** SDG&E Public Safety Power Shutoff possible in 24 hours  
**Attachments:** 2023 Bilingual ENG\_SPA SDG&E Community Partners Social Media Toolkit\_PSPS\_FINAL.docx

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego County starting in the afternoon on Sunday, October 29, 2023. Forecasted high fire risk conditions could impact the electric infrastructure serving local communities. SDG&E has opened its Emergency Operations Center to monitor high fire risk weather conditions which may force SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

Approximately 919 customers, including 63 Medical Baseline customers, in the following communities are being notified of the potential for a Public Safety Power Shutoff.

- Alpine
- Boulevard
- Campo
- Campo Reservation
- Descanso
- Julian
- La Posta Reservation
- Manzanita Reservation
- Pala
- Santa Ysabel
- Santa Ysabel Reservation

The estimated start time of the PSPS is Sunday, October 29 at noon. We anticipate it could last until Tuesday, October 31 at 1 p.m. Please note that if power is turned off for safety, restoration is dependent on weather conditions and can change.

If you have obtained geographic information systems (GIS) data access from SDG&E, you will be able to receive GIS data via secure data transfer. If you have not set up access or have problems accessing this link, please see [Public Safety Power Shutoff map](#).

For more information, please log-in to the [SDG&E Partner Portal](#). If you have not yet signed on the portal, we encourage you to do so at this time. To register, or for support with the Portal, please email [eseodsdge@sdge.com](mailto:eseodsdge@sdge.com).

Additional information can be found at, visit [www.sdge.com/ready](http://www.sdge.com/ready). The Public Safety Power Shutoff mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

Additional Safety Partner Resources:

A social media kit is attached and a [community flyer](#) is also available to communicate with your communities and constituents.

Your SDG&E Contact Information:

SDG&E Liaison Officer  
[SDGELiaisonOfficerNotifications@sdge.com](mailto:SDGELiaisonOfficerNotifications@sdge.com)  
858-503-5450

Emergency Management Duty Officer  
[eseodsdge@sdge.com](mailto:eseodsdge@sdge.com)  
858-503-5173

Access and Functional Needs Liaison  
[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

Please do not forward this contact information beyond your government or public safety teams.

Public Contact Information:  
800-411-5173  
[www.sdge.com/Ready](http://www.sdge.com/Ready)

Thank you,

SDG&E Liaison Officer  
SDG&E® values your privacy; view our [privacy policy](#)

## Britton, Joseph C

---

**From:** SDGE Liaison Officer Notifications  
**Sent:** Sunday, October 29, 2023 2:24 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** SDG&E Public Safety Power Shutoff possible in 12 hours. SDG&E's Emergency Operations Center activating at 4:00 p.m. Oct 29

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego County starting this afternoon, Sunday October 29, 2023. Forecasted high fire risk conditions could affect the power lines serving local communities. These conditions may SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

Approximately 1,109 customers, including 75 Medical Baseline customers, in the following communities have been notified of the potential for a Public Safety Power Shutoff.

- Alpine
- Boulevard
- Campo
- Campo Reservation
- Descanso
- Julian
- La Posta Reservation
- Manzanita Reservation
- Pala
- Santa Ysabel
- Santa Ysabel Reservation
- Viejas Reservation

SDG&E's Emergency Operations Center is activating today, Sunday Oct 29 at 4:00 p.m. The estimated start time of the PSPS is Sunday Oct 29 at 12noon. We anticipate it could last until Tuesday Oct 31 at 1:00 p.m. Please note that power restoration is dependent on weather conditions and can change.

Currently we have the following four Community Resource Centers (CRC's) identified to support any potential PSPS impacts: Boulevard, Descanso, Lake Morena, and Pine Valley. We will continue to monitor conditions, but should a PSPS be implemented, we will open one or more of these CRC's. Community Resource Center operational hours are 8am – 10pm each day the power is out due to a PSPS.

For more information, please log-in to the [SDG&E Partner Portal](#). If you have not yet signed on the portal, we encourage you to do so at this time. To register, or for support with the Portal, please email [eseodsdge@sdge.com](mailto:eseodsdge@sdge.com).

Additional information can be found at, visit [www.sdge.com/ready](http://www.sdge.com/ready). The Public Safety Power Shutoff mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

Additional Safety Partner Resources: A [social media kit](#) and [community flyer](#) are available to help you communicate with your communities and constituents.

SDG&E Contact Information:

SDG&E Liaison Officer

[SDGLEliaisonOfficerNotifications@sdge.com](mailto:SDGLEliaisonOfficerNotifications@sdge.com)

858-503-5450

Emergency Management Duty Officer

[eseodsdge@sdge.com](mailto:eseodsdge@sdge.com)

858-503-5173

Access and Functional Needs Liaison

[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

Please do not forward the contact information above beyond your government or public safety teams.

Public Contact Information:

800-411-5173

[www.sdge.com/Ready](http://www.sdge.com/Ready)

Thank you,

SDG&E Liaison Officer

SDG&E® values your privacy; view our [privacy policy](#)

## Britton, Joseph C

---

**From:** SDGE Liaison Officer Notifications  
**Sent:** Monday, October 30, 2023 1:07 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** SDG&E Public Safety Power Shutoff possible in 12 hours. SDG&E's Emergency Operations Center activated at 4:00 p.m. Oct 29

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

SDG&E is continuing to monitor forecasted high fire risk conditions that could affect the power lines serving local communities. These conditions may force SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

While we have not had to turn off power for safety, approximately 1,109 customers, including 75 Medical Baseline customers, in the following communities have been notified of the potential for a PSPS.

- Alpine
- Boulevard
- Campo
- Campo Reservation
- Descanso
- Julian
- La Posta Reservation
- Manzanita Reservation
- Pala
- Santa Ysabel
- Santa Ysabel Reservation
- Viejas Reservation

The estimated start time of conditions that could warrant a PSPS was Sunday, October 29 at noon. We anticipate it could last until Tuesday, October 31 at 1:00 p.m. Please note that power restoration is dependent on weather conditions and can change.

If a PSPS occurs, we will not turn it back on until conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience as we keep safety our top priority during these high fire risk conditions.

For more information, please log-in to the [SDG&E Partner Portal](#). To register, or for support with the Portal, please email [eseodsge@sdge.com](mailto:eseodsge@sdge.com).

Additional information can be found at, visit [www.sdge.com/ready](http://www.sdge.com/ready). The Public Safety Power Shutoff mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

Additional Safety Partner Resources: A [social media kit](#) and [community flyer](#) are available to help you communicate with your communities and constituents.



SDG&E Contact Information:

SDG&E Liaison Officer

[SDGELiaisonOfficerNotifications@sdge.com](mailto:SDGELiaisonOfficerNotifications@sdge.com)

858-503-5450

Emergency Management Duty Officer

[eseodsdge@sdge.com](mailto:eseodsdge@sdge.com)

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Public Contact Information:

800-411-5173

[www.sdge.com/Ready](http://www.sdge.com/Ready)

Thank you,

SDG&E Liaison Officer

SDG&E® values your privacy; view our [privacy policy](#)

## Britton, Joseph C

---

**From:** SDGE Liaison Officer Notifications  
**Sent:** Tuesday, October 31, 2023 4:02 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** SDG&E Public Safety Power Shutoff event has ended

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

High fire risk conditions have passed, and no public safety power shutoffs were required. As such, SDG&E's Emergency Operations Center has been de-activated. This is the final notification.

For more information, please log-in to the [SDG&E Partner Portal](#). If you have not yet signed on the portal, we encourage you to do so at this time. To register, or for support with the Portal, please email [eseodsdge@sdge.com](mailto:eseodsdge@sdge.com).

Additional information can be found at, visit [sdge.com/ready](https://sdge.com/ready). The Public Safety Power Shutoff mobile app, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

Thank you for your support and collaboration,  
Your SDG&E Contact Information:

SDG&E Liaison Officer  
[SDGELiaisonOfficerNotifications@sdge.com](mailto:SDGELiaisonOfficerNotifications@sdge.com)  
858-503-5450

Emergency Management Duty Officer  
[eseodsdge@sdge.com](mailto:eseodsdge@sdge.com)  
858-503-5173

Access and Functional Needs Liaison  
[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

Please do not forward this contact information beyond your government or public safety teams.

Public Contact Information:

800-411-5173

[sdge.com/Ready](https://sdge.com/Ready)

Thank you,

SDG&E Liaison Officer

SDG&E® values your privacy; view our [privacy policy](#)

## Britton, Joseph C

---

**From:** SDGE Liaison Officer Notifications  
**Sent:** Wednesday, November 1, 2023 3:18 PM  
**To:** SDGE Liaison Officer Notifications  
**Subject:** Public Safety Power Shutoff after-action engagement

**This is an important safety message from SDG&E. This information is intended for public safety and government partners. Please do not share this message publicly.**

While we activated our Public Safety Power Shutoff (PSPS) protocols October 26 - 31, improved weather conditions during that time resulted in no customer impacts. As part of our ongoing after-action process, we would appreciate if you would please take the following brief survey to provide feedback on our level of engagement with your organization.

The survey can be found at: <https://www.surveymonkey.com/r/JJ5H29P>

For more information, please log-in to the [SDG&E Partner Portal](#). To register, or for support with the Portal, please email [eseodsdge@sdge.com](mailto:eseodsdge@sdge.com). ***If you were using the Portal in your EOC and encountered an error, it may be caused by your network blocking an API data source that feeds the Dashboard map. If possible, please submit a request to your IT department to unblock the domain psp714.com so that you may view the Partner Portal on your internal network. Until that request is fulfilled, you can access the Partner Portal on a less restrictive external network or by using the mobile app on a cellular connection.***

Additional information can be found at, visit [sdge.com/ready](https://sdge.com/ready). The Public Safety Power Shutoff mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

### **Additional Safety Partner Resources:**

Your SDG&E Contact Information:

SDG&E Liaison Officer  
[SDGELiaisonOfficerNotifications@sdge.com](mailto:SDGELiaisonOfficerNotifications@sdge.com)  
858-503-5450

Emergency Management Duty Officer  
[eseodsdge@sdge.com](mailto:eseodsdge@sdge.com)  
858-503-5173

Access and Functional Needs Liaison  
[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

**Please do not forward this contact information beyond your government or public safety teams.**

Public Contact Information:

800-411-5173

[sdge.com/Ready](http://sdge.com/Ready)

Thank you,

SDG&E Liaison Officer

## **Appendix 3**

### **CPUC Notifications: Descriptions, Dates, Times, and Copies of Notifications**

**Public Safety Power Shutoff Post-Event Report: October 29 – October 31, 2023**  
**Appendix 3 – CPUC Notifications: Descriptions, Dates, Times, and Copies of Notifications**

Event Order	Type of Notification	Required Minimum Timeline <sup>1</sup>	Date/Time Sent	Description of Notification
<b>Pre-de-energization (prior)</b>	Initial Notice for PSPS Event	72–48 hours	(72 hour) 10/26/23 at 6:45pm (48 hour) 10/27/23 at 9:05pm	<ul style="list-style-type: none"> <li>• Weather details and number of potentially impacted customers</li> <li>• Link to SDG&amp;E’s secure public safety partner PSPS Portal to access anticipated timing of de-energization and re-energization, consolidated device information, maps and GIS shapefiles</li> <li>• Time of EOC activation</li> </ul>
	Initial Notice for PSPS Event	48–24 hours	(24 hour) 10/28/23 at 4:18pm	
	Initial Notice for PSPS Event	N/A	(12 hour) 10/29/23 at 10:43am	
	Initial Notice for PSPS Event	1–4 hours prior to PSPS (if possible)	N/A	
<b>Initiation (during)</b>	De-energized	When de-energization is initiated	N/A	<ul style="list-style-type: none"> <li>• Weather details and number of potentially impacted customers</li> <li>• Details of current PSPS outages (timing, customer and community impacts)</li> <li>• Link to SDG&amp;E’s secure public safety partner PSPS Portal to access anticipated timing of de-energization and re-energization, consolidated device information, maps and GIS shapefiles</li> </ul>
	Update	N/A	(Update) 10/30/23 at 7:25pm	
<b>Restoration (after)</b>	Re-energized	When re-energization efforts begin or immediately before re-energization begins	N/A	<ul style="list-style-type: none"> <li>• Details of current PSPS outages (timing, customer and community impacts)</li> <li>• Status of restoration efforts</li> <li>• Anticipated timing of re-energization</li> <li>• Link to SDG&amp;E’s secure public safety partner PSPS Portal to access anticipated timing of de-energization and re-energization, consolidated device information, maps and GIS shapefiles</li> </ul>
	Update	N/A	N/A	
	At the time service is restored to all customers	When re-energization is complete	N/A	<ul style="list-style-type: none"> <li>• Timing of full restoration and EOC demobilization</li> <li>• Timing of post-event report</li> </ul>
	PSPS cancelled	When PSPS event is cancelled	(All Clear) 10/31/23 at 3:26pm	<ul style="list-style-type: none"> <li>• Timing of event conclusion</li> <li>• Timing of "all clear" notices to customers</li> <li>• Timing of post-event report</li> </ul>

<sup>1</sup>Decision 19-05-042, Appendix A, Timing of Notification.

## Bourbois, Kristopher

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**From:** SDGE EOC Regulatory Notifications  
**Sent:** Thursday, October 26, 2023 6:45 PM  
**To:** CPUC PSPS Notifications; SDGE EOC Regulatory Notifications  
**Cc:** Emergency Operations; David Erne (CEC); Skopec, Dan; Faber, Clay; Sidhar, Shivani N; Hernandez, Nicolina; Jones Reed, Debran; Kauss, Kent W; Lansinger, William; Logan Lones, Loren; Peters, Dennis C; Salas, Israel; Ayon, Lourdes; Kloberdanz, Kari; Bourbois, Kristopher; Woldegiorgis, Shewit T; Porter, Thom W; Knobbe, Michael J  
**Subject:** SDG&E Notification (10/26 @ 6:45p.m.): Potential PSPS Event, October 29–31, 2023  
**Categories:** Data Req

Hello,

Today, October 26, 2023, SDG&E has activated its Emergency Operations Center (EOC) and initiated its Public Safety Power Shutoff (PSPS) protocols based on Santa Ana weather conditions forecasted to impact San Diego County starting in the afternoon on Sunday, October 29, 2023.

At this time, SDG&E expects to provide advanced notification to 56,775 customer accounts that will potentially be impacted by this event, including 5,344 Medical Baseline (MBL) customers. **This is an early estimation and the number of customers potentially affected will be refined tomorrow as the forecast is clearer.** All of the potentially impacted areas are located within Tier 3 of the HFTD. Additional information, including anticipated timing of de-energization and re-energization, consolidated device information, maps, and GIS shapefiles are available on SDG&E's secure PSPS partner portal at <https://portal.sdgepartners.com>.

### Weather event details

- Santa Ana weather conditions are expected to arrive in SDG&E's service area on Sunday, October 29. Winds are expected to peak in the morning on Monday, October 30 and gradually decrease by Tuesday evening (10/31).
- Fire Potential Index (FPI) on October 29 – October 31 is expected to be elevated in portions of San Diego County.

Unless there are changes requiring immediate notification, we will provide another update tomorrow, Friday, October 27.

Thank you,  
SDG&E Regulatory Affairs



## Bourbois, Kristopher

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**From:** SDGE EOC Regulatory Notifications  
**Sent:** Friday, October 27, 2023 9:05 PM  
**To:** CPUC PSPS Notifications; SDGE EOC Regulatory Notifications  
**Cc:** Emergency Operations; David Erne (CEC); Skopec, Dan; Faber, Clay; Sidhar, Shivani N; Kauss, Kent W; Lansinger, William; Logan Lones, Loren; Peters, Dennis C; Salas, Israel; Ayon, Lourdes; Kloberdanz, Kari; Bourbois, Kristopher; Woldegiorgis, Shewit T; Porter, Thom W; Knobbe, Michael J  
**Subject:** SDG&E Notification (10/27 @ 9:04 p.m.): Potential PSPS Event, October 29–31, 2023

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Data Req

Hello,

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego County starting in the afternoon on Sunday, October 29, 2023.

Today, October 27 SDG&E is providing advanced notification to 919 customer accounts that will potentially be impacted by this event, including 72 Medical Baseline (MBL) customers. All of the potentially impacted areas are located within Tier 3 of the HFTD. Additional information, including anticipated timing of de-energization and re-energization, consolidated device information, maps, and GIS shapefiles are available on SDG&E's secure PSPS partner portal at <https://portal.sdgepartners.com>. *(Please note the potential customer impact numbers have been updated in the portal. The polygons are in the process of being updated).*

### Weather event details

- Santa Ana weather conditions are expected to arrive in SDG&E's service area on Sunday, October 29. Winds are expected to peak in the morning on Monday, October 30 and gradually decrease by Tuesday evening (10/31).
- Fire Potential Index (FPI) on October 29 – October 31 is expected to be elevated in portions of San Diego County.
- A wind advisory will be in effect for inland portions of San Diego County from 2:00 a.m. Monday, October 30 to 5:00 p.m. Wednesday, October 31.

Unless there are changes requiring immediate notification, we will provide another update tomorrow, Saturday, October 28.

Thank you,  
SDG&E Regulatory Affairs

## **Bourbois, Kristopher**

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**From:** SDGE EOC Regulatory Notifications  
**Sent:** Saturday, October 28, 2023 4:18 PM  
**To:** CPUC PSPS Notifications; SDGE EOC Regulatory Notifications  
**Cc:** Emergency Operations; David Erne (CEC); Skopec, Dan; Faber, Clay; Sidhar, Shivani N; Kauss, Kent W; Lansinger, William; Logan Lones, Loren; Peters, Dennis C; Salas, Israel; Ayon, Lourdes; Kloberdanz, Kari; Bourbois, Kristopher; Woldegiorgis, Shewit T; Porter, Thom W; Knobbe, Michael J  
**Subject:** SDG&E Notification (10/28 @ 4:18 p.m.): Potential PSPS Event, October 29–31, 2023

Hello,

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego County starting in the afternoon on Sunday, October 29, 2023.

Today, October 28 SDG&E is providing advanced notification to 919 customer accounts that will potentially be impacted by this event, including 63 Medical Baseline (MBL) customers. All of the potentially impacted areas are located within Tier 3 of the HFTD. Additional information, including anticipated timing of de-energization and re-energization, consolidated device information, maps, and GIS shapefiles are available on SDG&E's secure PSPS partner portal at <https://portal.sdgepartners.com>.

### Weather event details

- Santa Ana weather conditions are expected to arrive in SDG&E's service area on Sunday, October 29. Winds are expected to peak in the morning on Monday, October 30 and gradually decrease by Tuesday evening (10/31).
- Fire Potential Index (FPI) on October 29 – October 31 is expected to be elevated in portions of San Diego County.
- A wind advisory will be in effect for inland portions of San Diego County from 2:00 a.m. Monday, October 30 to 5:00 p.m. Wednesday, October 31.

Unless there are changes requiring immediate notification, we will provide another update in advance of anticipated de-energization.

Thank you,  
SDG&E Regulatory Affairs

## **Bourbois, Kristopher**

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**From:** SDGE EOC Regulatory Notifications  
**Sent:** Sunday, October 29, 2023 10:43 AM  
**To:** CPUC PSPS Notifications; SDGE EOC Regulatory Notifications  
**Cc:** Emergency Operations; David Erne (CEC); Skopec, Dan; Faber, Clay; Sidhar, Shivani N; Kauss, Kent W; Lansinger, William; Logan Lones, Loren; Peters, Dennis C; Salas, Israel; Ayon, Lourdes; Kloberdanz, Kari; Bourbois, Kristopher; Woldegiorgis, Shewit T; Porter, Thom W; Knobbe, Michael J  
**Subject:** SDG&E Notification (10/29 @ 10:43 a.m.): Potential PSPS Event, October 29–31, 2023

Hello,

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego County starting in the afternoon on Sunday, October 29, 2023.

Today, October 29 SDG&E is providing advanced notification to 1,109 customer accounts that will potentially be impacted by this event, including 75 Medical Baseline (MBL) customers. All of the potentially impacted areas are located within Tier 3 of the HFTD. Additional information, including anticipated timing of de-energization and re-energization, consolidated device information, maps, and GIS shapefiles are available on SDG&E's secure PSPS partner portal at <https://portal.sdgepartners.com>.

### Weather event details

- Santa Ana weather conditions are expected to arrive in SDG&E's service area on Sunday, October 29. Winds are expected to peak in the morning on Monday, October 30 and gradually decrease by Tuesday evening (10/31).
- Fire Potential Index (FPI) on October 29 – October 31 is expected to be elevated in portions of San Diego County.
- A wind advisory will be in effect for inland portions of San Diego County from 2:00 a.m. Monday, October 30 to 5:00 p.m. Wednesday, October 31.

Unless there are changes requiring immediate notification, we will provide another update in advance of anticipated de-energization.

Thank you,  
SDG&E Regulatory Affairs

## Bourbois, Kristopher

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**From:** SDGE EOC Regulatory Notifications  
**Sent:** Monday, October 30, 2023 7:25 PM  
**To:** pspnotification@cpuc.ca.gov; SDGE EOC Regulatory Notifications  
**Cc:** Emergency Operations; David Erne (CEC; Skopec, Dan; Faber, Clay; Sidhar, Shivani N; Kauss, Kent W; Lansinger, William; Logan Lones, Loren; Peters, Dennis C; Salas, Israel; Ayon, Lourdes; Kloberdanz, Kari; Bourbois, Kristopher; Woldegiorgis, Shewit T; Porter, Thom W; Knobbe, Michael J  
**Subject:** SDG&E Notification (10/30 @ 7:23 p.m.): Potential PSPS Event, October 29–November 1, 2023

Hello,

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego and Orange Counties that started early Sunday into early Wednesday, November 1, 2023.

As of today, October 30, SDG&E provided advanced notification to 1,109 customer accounts that would potentially be impacted by this event, including 75 Medical Baseline (MBL) customers. All of the potentially impacted areas are located within Tier 3 of the HFTD. Additional information, including anticipated timing of de-energization and re-energization, consolidated device information, maps, and GIS shapefiles are available on SDG&E's secure PSPS partner portal at <https://portal.sdgepartners.com>.

### Weather event details

- Santa Ana weather conditions are expected to remain in SDG&E's service area until Wednesday, November 1. Winds peaked in the morning of Monday, October 30 and will subside yet persist through Tuesday into Wednesday, November 1.
- Fire Potential Index (FPI) on October 29 – November 1 is expected to be elevated in all inland districts of San Diego County & Orange County.
- A wind advisory will be in effect for inland portions of San Diego County and mountain areas until 8:00 p.m. Tuesday, October 31; and high wind warning for Orange County until 10:00 p.m. Monday, October 30.
- San Diego County is not currently under a Fire Watch or Red Flag Warning; however, gusty winds are forecasted in localized areas in the mountains.

Unless there are changes requiring immediate notification, we will provide another update in advance of anticipated de-energization.

Thank you,  
SDG&E Regulatory Affairs

## **Bourbois, Kristopher**

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**From:** SDGE EOC Regulatory Notifications  
**Sent:** Tuesday, October 31, 2023 3:26 PM  
**To:** PSPSNotification@cpuc.ca.gov; SDGE EOC Regulatory Notifications  
**Cc:** Emergency Operations; David.Erne@energy.ca.gov; Skopec, Dan; Faber, Clay; Sidhar, Shivani N; Kauss, Kent W; Lansinger, William; Logan Lones, Loren; Peters, Dennis C; Salas, Israel; Ayon, Lourdes; Kloberdanz, Kari; Bourbois, Kristopher; Woldegiorgis, Shewit T; Porter, Thom W; Knobbe, Michael J  
**Subject:** SDG&E Notification (10/31 @ 3:22 p.m.): PSPS Event Concluded

Hello,

SDG&E has concluded this potential PSPS event as of 03:22 today, Tuesday, October 31. All customers who were notified of this potential event have received "all clear" notifications. No customers were de-energized during this event.

SDG&E will file and serve its post-PSPS event report within 10 business days of the conclusion of this event in accordance with the guidelines set forth in Resolution ESRB-8, Decision (D.) 19-05-042, D.20-05-051, and D.21-06-034.

Thank you,  
SDG&E Regulatory Affairs

## **Appendix 4**

### **AFN Community Based Organization (CBO) Notifications: Descriptions, Dates, Times, and Copies of Notifications**

**Public Safety Power Shutoff Post-Event Report: October 29 – October 31, 2023**

**Appendix 4 – AFN Community Based Organization (CBO) Notifications: Descriptions, Dates, Times, and Copies of Notifications**

Event Order	Type of Notification	Timeline	Date/Time Sent	Description of Notification
Pre-de-energization (prior)	Initial Notice for PSPS Event	72 hours	10/27/2023 at 5:27am	<ul style="list-style-type: none"> <li>• SDG&amp;E EOC Activated</li> <li>• Weather details and number of potentially impacted customers</li> <li>• Link to SDG&amp;E’s Social Media Kit that includes PSPS Spanish and AFN content</li> <li>• Contact information for Customers to Request Services</li> </ul>
	Initial Notice for PSPS Event	72–48 hours	10/27/2023 at 9:50pm	
	Initial Notice for PSPS Event	48–24 hours	10/29/2023 at 2:48pm	
Initiation (during) and Restoration (after)	De-energized	When de-energization is initiated	N/A	<ul style="list-style-type: none"> <li>• Details of current PSPS outages</li> <li>• Link to SDG&amp;E’s PSPS Web Page and Social Media Kit</li> <li>• Contact information for Customers to Request Services</li> </ul>
	Update	As necessary - Courtesy Update	N/A	
	At the time service is restored to all customers	When re-energization is complete	N/A	<ul style="list-style-type: none"> <li>• Timing of full restoration and EOC demobilization</li> </ul>
	PSPS cancelled	When PSPS event is cancelled	10/31/2023 at 3:17pm	<ul style="list-style-type: none"> <li>• Timing of EOC demobilization</li> </ul>

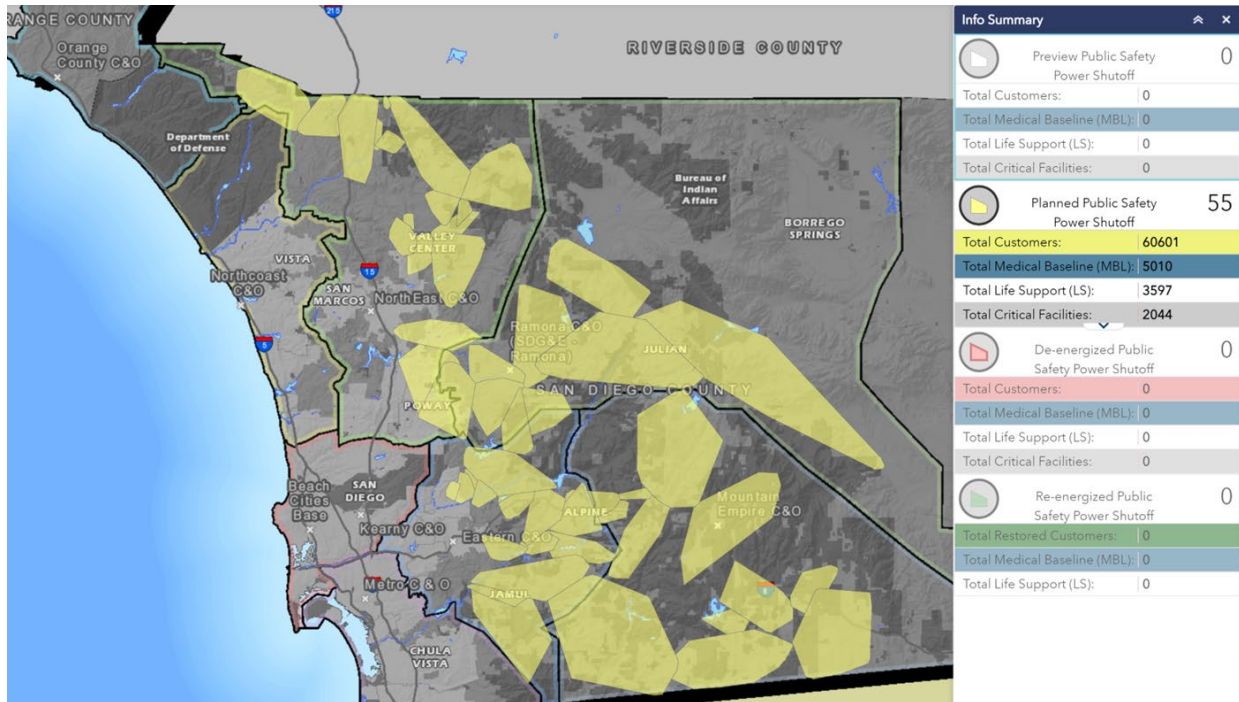
**From:** [AFNLiaison](#)  
**To:** [AFNLiaison](#)  
**Subject:** SDG&E Public Safety Power Shutoff Possible in 72-48 Hours  
**Date:** Friday, October 27, 2023 5:26:35 AM  
**Attachments:** [image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image008.png](#)  
[image002.png](#)

This is an important safety message from SDG&E. This information is intended to help inform our network of community-based partners to help your organization prepare for a potential Public Safety Power Shutoff (PSPS) and to better support the community we all serve.

SDG&E is monitoring possible high fire weather conditions forecasted to begin within 48 to 72 hours. These conditions may force SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas. The estimated start time of the PSPS is Inland Orange County 0400-1300 Sunday and the mountains of San Diego County: 2300 Sunday through 1300 Tuesday. Please note that power restoration is dependent on weather conditions and can change.

At this time, SDG&E expects to provide advanced notification to **56,775** customer accounts that will potentially be impacted by this event, including **5,344** Medical Baseline (MBL) customers.

Map of potentially impacted areas



If power is shut off, we will not turn it back on until conditions are safe to do so. We know being without electricity is difficult and we appreciate your patience and partnership as we keep safety our top priority during these potential high fire risk conditions. Please monitor your email for more detailed communication tomorrow.

Additional information can be found on [sdge.com/ready](#). The Public Safety Power Shutoff Mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

**Your SDG&E Contact Information:**

SDG&E AFN Liaison Officer  
[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

**Public Contact Information:**

PSPS Support Services Call 211 (VRS) 858-300-1211  
SDG&E Customer Contact Center 800-411-5173  
[sdge.com/Ready](#)



Thank you,

**AFN Liaison Officer**

Emergency Operations Center

E [AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

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## Rathbun, Christina

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**From:** Rathbun, Christina  
**Sent:** Friday, October 27, 2023 9:50 PM  
**To:** AFNLiaison  
**Cc:** AFNLiaison  
**Subject:** SDG&E Public Safety Power Shutoff Possible in 48 Hours

**This is an important safety message from SDG&E. This information is intended to help inform our network of community-based partners to help your organization prepare for a potential Public Safety Power Shutoff (PSPS) and to better support the community we all serve.**

High fire risk conditions could impact the electric infrastructure serving local communities.

SDG&E has activated its Emergency Operations Center to monitor high fire risk conditions which may force SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

Approximately 919 customers in the following communities are being notified of the potential for a PSPS.

- Alpine
- Boulevard
- Campo
- Descanso
- Julian
- Pala
- Santa Ysabel
- Campo Reservation
- Campo Reservation | La Posta Reservation
- Manzanita Reservation | Campo Reservation | La Posta Reservation
- Santa Ysabel Reservation

The estimated start time of the PSPS is Sunday, October 29<sup>th</sup> at noon. We anticipate it could last until Tuesday, October 31<sup>st</sup> at 1p.m.. Please note that power restoration is dependent on weather conditions and can change.

Another notification will be sent when conditions change or if we turn off the power for safety.

Additional information can be found at, visit [sdge.com/ready](https://sdge.com/ready). The Public Safety Power Shutoff Mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

### Your SDG&E Contact Information:

SDG&E AFN Liaison Officer  
[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

**Public Contact Information:**

PSPS Support Services **Call 211** (VRS) 858-300-1211

SDG&E Customer Contact Center **800-411-7343**

[sdge.com/Ready](http://sdge.com/Ready)

Thank you,

**AFN Liaison Officer**

Emergency Operations Center

E [AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

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## **Graff, Mia F.**

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**From:** AFNLiaison  
**Sent:** Sunday, October 29, 2023 2:48 PM  
**Subject:** SDG&E Public Safety Power Shutoff Possible in 12 Hours. SDG&E's Emergency Operations Center (EOC) Activating at (INSERT TIME)  
**Attachments:** 10.29.23 Wind Advisory\_PSPS Prep\_Talking Points FINAL.pdf

This is an important safety message from SDG&E. This information is intended to help inform our network of community-based partners to help your organization prepare for a potential Public Safety Power Shutoff (PSPS) and to better support the community we all serve.

Attached are the most updated Talking Points.

SDG&E Public Safety Power Shutoff (PSPS) protocols remain activated based on Santa Ana weather conditions forecasted to impact San Diego County starting this afternoon, Sunday October 29, 2023. Forecasted high fire risk conditions could affect the power lines serving local communities. These conditions may cause SDG&E to initiate a Public Safety Power Shutoff (PSPS) where we proactively turn off power to reduce the risk of a wildfire for customers in high-risk areas.

SDG&E's Emergency Operations Center (EOC) is activating today, Sunday Oct 29 at 4:00pm. The estimated start time of the PSPS is Sunday, Oct 29 at 12noon. We anticipate it could last until Tuesday, Oct 31 at 1:00pm. Please note that power restoration is dependent on weather conditions and can change.

Currently we have the following four Community Resource Centers (CRC's) identified to support any potential PSPS impacts: Boulevard, Descanso, Lake Morena, and Pine Valley. We will continue to monitor conditions, but should a PSPS be implemented, we will open one or more of these CRC's. Community Resource Center operational hours are 8am – 10pm each day the power is out due to a PSPS.

Approximately 1,109 customers, including 75 Medical Baseline customers, in the following communities have been notified of the potential for a Public Safety Power Shutoff.

- Alpine
- Boulevard
- Campo
- Campo Reservation
- Descanso
- Julian

- La Posta Reservation
- Manzanita Reservation
- Pala
- Santa Ysabel
- Santa Ysabel Reservation
- Viejas Reservation

Additional information can be found at, visit [sdge.com/ready](https://sdge.com/ready). The Public Safety Power Shutoff Mobile App, [Alerts by SDG&E](#), is also available for download for updates for potential and active Public Safety Power Shutoff events.

**Your SDG&E Contact Information:**

SDG&E AFN Liaison Officer

[AFNliaison@sdge.com](mailto:AFNliaison@sdge.com)

**Public Contact Information:**

PSPS Support Services **Call 211** (VRS) 858-300-1211

SDG&E Customer Contact Center **800-411-5173**

[sdge.com/Ready](https://sdge.com/Ready)

Thank you,

SDG&E AFN Liaison Officer

Access and Function Needs Liaison

[AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

## Fehse, Matt R

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**From:** AFNLiaison  
**Sent:** Tuesday, October 31, 2023 3:17 PM  
**To:** AFNLiaison  
**Cc:** AFNLiaison  
**Subject:** High Risk Conditions Have Passed - SDG&E EOC has been de-activated

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

AFN PSPS Support Services Partners,

High fire risk conditions have passed. As such, SDG&E's Emergency Operations Center has been de-activated. **This is a final notification. All support service partners may stand down.**

As always we are grateful and we appreciate the partnership with you.

With thanks-

### AFN Liaison Officer

Emergency Operations Center

E [AFNLiaison@sdge.com](mailto:AFNLiaison@sdge.com)

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**Appendix 5**

**PSPS Event Data Workbook  
(Excel File Filed Via CD-ROM)**