



A  Sempra Energy utility®

*Seasonal savings,
service and safety*



Easy ways to save on home improvements

Whether you're a renter or homeowner, our **Energy Savings Assistance*** and **Residential Direct Install programs** offer free home improvements and energy-efficient appliances to those who qualify. Qualifying is based on the number of people in your household and your annual income.

To learn more, visit sdge.com/esa or sdge.com/rdi.

Energy-efficient lighting

Consider LEDs which use at least 75% less energy and last up to 25 times longer than traditional incandescent lighting.

During the holidays, a switch over to LEDs can help you save up to 90% in lighting costs.

To learn more, visit sdge.com/lighting.

SDG&E Marketplace

Finding deals on energy-saving products is now just a click away. Visit marketplace.sdge.com and browse from a selection of appliances and other products.

*As long as the residence was not previously served by the program.

Preparing for stormy weather

When bad weather arrives or there are outages, you'll want to know where to go for information.

Our outage map at sdge.com/outage makes it easy to find information about planned and unplanned outages. You can get estimated restoration times and learn the cause of an outage.



You can also check weather conditions at sdgeweather.com. Our extensive weather network provides real-time data to public safety agencies and helps us forecast where outages may occur so our crews can respond quickly.

Did you know?

It's a good idea to get your gas appliances checked every year. We have service technicians who can come to your home and perform operational checks on your natural gas appliances at no charge.* To make an appointment, visit sdge.com/serviceorder or call **1-800-411-7343**.



*Available to SDG&E natural gas customers only.

Statewide electric rate reform

The changes to the electric rate structure that began last fall as part of statewide rate reform are continuing. Recent changes as of July 1 include a simpler two-tier rate structure. Also, baseline allowances – the set amount of electricity provided for basic needs – were reduced to meet state requirements. Finally, the CARE discount was adjusted.

What to expect on your electric bill

Winter season electricity rates begin on Nov. 1. Wintertime rates are 2¢ to 3¢ lower than those in the summer so this may affect your bill.

For more information on how rates are changing, visit [sdge.com/ratereform](https://www.sdge.com/ratereform).



Helpful programs and services

If you meet certain household size and income requirements, you may qualify for energy and money-saving programs:



- ▶ A discount of 30% or more each month on your SDG&E® bill through the **California Alternate Rates for Energy (CARE) program***.
- ▶ A reduced rate for electricity through the **Family Electric Rate Assistance (FERA) program**.

Other programs that may help are:

- ▶ Savings for people with qualifying medical conditions through our **Medical Baseline Allowance program**.
- ▶ **Level Pay Plan** – even out the highs and lows and receive a more predictable bill each month.



To learn more, visit [sdge.com/assistance](https://www.sdge.com/assistance).

*High energy use could result in removal from the program.

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and on social media:



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