



A Sempra Energy utility

Stay cool in September. Though it's the start of fall, September can still see some high temps. Be energy wise by visiting Cool Zones, instead of running your air conditioning. To learn more and visit sdge.com/cool-zones.

SEPTEMBER 2019

How to read your gas and electric meters

Meters measure your energy use. If you'd like to know how to read them, you'll find instructions posted on our website. Visit sdge.com/readmeters to download a short, illustrated guide on how to read:

- Electric meters, which have scrolling digital displays that show your kilowatt-hour (kWh) use, date, time and other system information.
- Gas meters, which have dials that can be read like the hands on a clock to measure natural gas use.

To request assistance in reading your gas and electric meters visit one of our branch offices.

You'll find branch office locations

posted online at sdge.com/locations,

or by calling us

at 1-800-411-7343.



2018 POWER CONTENT LABEL San Diego Gas & Electric <https://www.sdge.com/bill-inserts>

ENERGY RESOURCES	2018 SDG&E POWER MIX	2018 SDG&E ECOCHOICE MIX	2018 CA POWER MIX**
Eligible Renewable	43%	100%	31%
- Biomass & biowaste	2%	0%	2%
- Geothermal	0%	0%	5%
- Eligible hydroelectric	0%	0%	2%
- Solar	20%	100%	11%
- Wind	21%	0%	11%
Coal	0%	0%	3%
Large Hydroelectric	0%	0%	11%
Natural Gas	29%	0%	35%
Nuclear	0%	0%	9%
Other	1%	0%	<1%
Unspecified sources of power*	27%	0%	11%
TOTAL	100%	100%	100%

* "Unspecified sources of power" means electricity from transactions that are not traceable to specific generation sources.

** Percentages are estimated annually by the California Energy Commission based on the electricity generated in California and net imports as reported to the Quarterly Fuel and Energy Report database and the Power Source Disclosure Program.

For specific information about this electricity product, contact:

San Diego Gas & Electric
800-411-7343

For general information about the Power Content Label, please visit:

<http://www.energy.ca.gov/pcl/>

For additional questions, please contact the California Energy Commission at:

Toll-free in California: 844-454-2906
Outside California: 916-653-0237

Don't fall for scammers pretending to be SDG&E employees



Please be aware of a new scam that is targeting SDG&E® customers regarding payment for new electrical meters. Scammers work year-round to defraud people, and sometimes these con artists pretend to be SDG&E® employees. Criminals who impersonate utility employees often threaten to take immediate and drastic actions, such as shutting off power, as a way to create a sense of urgency, and get victims to pay quickly before realizing it's a scam. Customers can often identify scammers by the way they demand payment, including pre-paid debit cards, green dot cards, and cryptocurrencies, such as Bitcoin. **NOTE: SDG&E will never ask you for pre-paid debit cards or cryptocurrencies as payment. Read the following to learn how to identify a scammer.**

Phone impersonation

If you receive a phone call from a person claiming to work for SDG&E and the caller asks for payment over the phone, it's a scam. We never proactively contact customers to get their credit card, banking or other financial information over the phone. Even if you have a past-due balance that needs to be paid, remember we'll always provide past-due notices in writing before shutting off service. If in doubt, call SDG&E at 1-800-411-7343.

Text messages and mobile apps

Clever scammers have begun to solicit money from customers via mobile devices. Mobile apps and text messaging make it easier than ever for criminals to demand and collect payment. Mobile payment apps are convenient, and busy or distracted customers can fall prey to scams. **Note: SDG&E will never ask you to use mobile payment apps as a way to pay your bill.**

SDG&E employee onsite? Ask for company ID

From time to time, we hear about people dressed in what appears to be an SDG&E or service uniform, visiting a customer's business or home. The fake employees tell the customer they need to perform a routine inspection. Then one of the imposters distracts the customer while the other steals cash and other valuables.

Next time someone claiming to work for SDG&E seeks to enter your home or business, make sure that person is wearing an SDG&E uniform and ask to see the company identification card. Look to ensure that person arrived in an SDG&E marked company vehicle.

Customer Service Hotline/Self Help

Scammers often set up temporary phone numbers that sound just like a real call center. You may be greeted with "Welcome to SDG&E" and the menu options may seem the same, but these are fake call center recordings. Never use a number given to you by a caller. Always validate and get published numbers from our website or directory service.

Don't be the next victim

New scams arise every day. Arm yourself with information by visiting sdge.com/scams. If you're still suspicious, call us at 1-800-411-7343.



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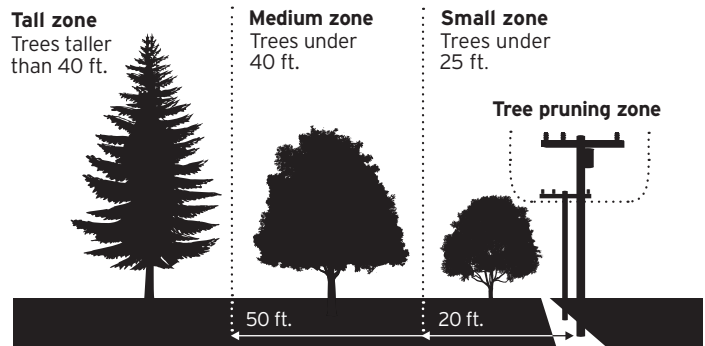
See if you qualify for a monthly energy bill discount, free energy-efficient home improvements or other financial help at sdge.com/assistance.

Plant trees in safe spots to help prevent outages and fires

With trees, beauty is more than branch deep. Trees help clean the air, prevent erosion and conserve watersheds. They can add shade, or just be nice to look at. But, when branches or roots touch overhead or underground electric equipment, it can cause problems with safety and reliability. Here are some safety tips to consider when planting trees.

- Pair the right tree with the right place. By knowing how trees grow - and where to plant them - you can help prevent electric shock hazards, power outages and fires.
- You'll find five types of trees that are popular locally and compatible with overhead power lines in our brochure, "Tree care for power safety," at sdge.com/treesafety.
- Browse our tree planting guide at sdge.com/treeguide to learn more about trees you're considering.
- Know what's below. Before you break ground:
- Contact DigAlert at **811** or digalert.org at least two working days in advance.
- DigAlert will arrange to locate and mark underground utility-owned lines - free - so you can avoid dangerous and costly damage.
- Have a qualified professional locate gas lines that belong to you - typically those that run from the meter to your gas appliances. See sdge.com/your-gas-lines.

Plant trees by height zone and distance from overhead electric lines



- Never prune trees near electric equipment. It can cause severe shock or death if you touch an electric line or any object that's touching an electric line.
- State law requires any tree pruning within 10 feet of power lines must be done by a line-clearance-qualified arborist.
- Report concerns. Call us at **1-800-411-7343** to request an inspection if you're concerned about vegetation growing close to a power line or transformer. If a tree poses a hazard, we'll prune it on a priority basis. For regularly scheduled vegetation management work in your area, visit sdge.com/treesafety.

Are you following us on social?

Learn more about what we're doing in the community, fun events and how we are helping to keep California green. Plus, it's a great way to stay-up-to-date regarding any outages or emergencies.

[Facebook.com/SanDiegoGasandElectric](https://www.facebook.com/SanDiegoGasandElectric)

[Instagram.com/sdge](https://www.instagram.com/sdge)

twitter.com/sdge

Be prepared in case of an emergency



Wildfire season is upon us, and SDG&E is doing everything it can to keep our residents and business safe. Make sure your contact info is updated on sdge.com/MyAccount. Click on the "Alerts and Subscriptions" tab and click on "Outage Notifications".

Driving an electric vehicle has never been easier

Are you in the market for a new car? Have you considered an electric vehicle (EV)? There are many benefits to driving electric vehicles now.

- Save on gas
- Charging Stations are popping up all over San Diego
- Charging at home is affordable with our EV pricing plans
- Save the environment - full electric vehicles produce zero greenhouse gas emissions
- Take advantage of the carpool lane



If you're interested in a hassle-free electric vehicle test drive, join us for EV day on September 14 at Liberty Station. Or find more Ride and Drive events on our facebook events page. To learn more, visit sdge.com/ev or sdge.com/evguide to take a quiz to find the right electric vehicle for you.