

## Get up to \$4,000 towards a used EV

Driving electric just got more affordable with SDG&E's new Pre-Owned Electric Vehicle (EV) Rebate Program that rewards qualifying customers with rebates of up to \$4,000 when you buy or lease a used EV. Vehicles purchased after January 1, 2024, qualify for the program. Don't miss out on your chance to save on driving costs while contributing to a cleaner, healthier environment. To learn more or apply, visit [EVRebates.sdge.com](https://EVRebates.sdge.com).



## My Energy Center is arriving: get ready!

This summer SDG&E's My Account will transition to My Energy Center, a new portal with streamlined navigation and a fresh look and feel. This safe and secure portal will make it easy to manage your energy usage and costs for all your energy providers. So, if you buy your electricity from a Community Choice Aggregator (CCA), you'll be able to access your CCA account information from My Energy Center too.

While the portal is an upgrade, rest assured that the security and convenient features and services you know from "My Account" will remain intact - like viewing and paying your bill, Auto Pay, paperless billing and scheduling services online or within an app.

You can seamlessly log in to the new My Energy Center with your same My Account log-in credentials. And if you already have the SDGE app - it will automatically update to the new My Energy Center app.

## Electrical equipment safety

The safety of our customers, employees and the communities we serve is our highest priority. We urge everyone to follow these safety tips in the event of a vehicle accident involving electrical equipment:



- If your vehicle hits a power pole or electrical equipment such as a pad-mounted transformer box, it is very important to remain inside the vehicle and call 911 immediately. The ground around your vehicle may be energized.
- Wait for emergency crews to arrive to de-energize the equipment and don't get out of the vehicle until they tell you it's safe to do so.
- Warn others not to touch the vehicle. Anyone who comes into contact with the vehicle or the ground around the vehicle can be injured.
- If you must leave the vehicle for safety reasons, open the door or window and jump clear without touching the vehicle and the ground at the same time. Be careful not to fall back against the vehicle and make sure to avoid touching any wires on the ground.

Always assume damaged electrical equipment is energized and stay clear. Following these tips can help you stay safe. For more safety tips, visit [sdge.com/safety](https://sdge.com/safety).

## SDG&E's accessible information, resources and services

SDG&E is committed to supporting all our customers, including those who may need additional assistance.

Do you or does someone in your household have a disability? Or use an electronic medical device for health, safety or independence? Let us know at [sdge.com/AFN-survey](https://sdge.com/AFN-survey).

SDG&E has several accessible resources, including:

- Communications in more than twenty languages, including American Sign Language (ASL), during a Public Safety Power Shutoff
- Billing statements in large font or Braille for those who are blind or have low vision
- Assistance programs like bill discounts, debt forgiveness and flexible payment programs for those who qualify at [sdge.com/assistance](https://sdge.com/assistance)
- And more!

Visit [sdge.com/AFN](https://sdge.com/AFN) to learn more about SDG&E's accessible resources, programs and services.

## Metallic balloon safety tips

Did you know that metallic balloons have caused over 520 costly outages and 18 dangerous fire ignitions in the last five years? Metallic balloons bring smiles to picnics, parties and family gatherings. But, when left untethered outside, they may float into power lines, cause an electrical surge and blow the circuit - resulting in a power outage and even sparking an electrical fire.



Keep metallic balloons indoors, but if your festivities take you outdoors, keep them securely fastened. After using a metallic balloon, dispose of it by puncturing it in several places. Find more safety tips at [sdge.com/safety](https://sdge.com/safety).

## Recibe Hasta \$4,000 para un VE Usado

Conducir un vehículo eléctrico (VE) ahora es más económico con el nuevo Programa de reembolso de vehículos usados de SDG&E que recompensa a los clientes que califiquen con un crédito de hasta \$4,000, cuando compren o arrenden un VE. Los vehículos comprados después del 1 de enero del 2024 califican para este programa. No pierdas la oportunidad de ahorrar en costos de combustible y al mismo tiempo contribuir a un medio ambiente más limpio y sano. Para más información, visita [EVRebates.sdge.com](https://EVRebates.sdge.com).



## 5 Reasons you should try Auto Pay

In the age of digital convenience, managing finances has become simpler and more efficient. One such convenience is Auto Pay - a service that automatically deducts payments from your account on predetermined dates. While some may still prefer manual payments, there are compelling reasons why signing up for Auto Pay for your energy bill is a smart choice.

### 1. Never miss a payment

Life can be hectic, and with our busy schedules, it's easy to forget bill due dates. With Auto Pay, you eliminate the risk of missing payments. Auto Pay ensures that your payments are made on time, every time.

### 2. Save time and effort

Manually paying bills can be time-consuming. Auto Pay streamlines this process by automating payments, freeing up your time. Once set up, you can enjoy peace of mind knowing that your bills are being taken care of automatically.

### 3. Hassle-free way to manage your budget

Auto Pay can help you stick to your budget. By automatically scheduling payments, you can ensure that essential bills are paid promptly, avoiding the temptation to overspend or delay payments.

### 4. Secure and reliable

Concerns about security are natural. Many utilities, like SDG&E, have strong security measures to safeguard your information. With encrypted transactions and authentication protocols, Auto Pay is more secure than mailing a check which can get lost or stolen.

### 5. Allows flexibility

You have the flexibility to monitor your transactions and make changes as needed. You can modify or cancel Auto Pay at any time online or on our app. Download SDG&E's app on The App Store or Google Play.

Learn more at [sdge.com/Auto-Pay](https://sdge.com/Auto-Pay). Consider enrolling in paperless billing to reduce clutter and lower your environmental impact. Get details at [sdge.com/paperless](https://sdge.com/paperless).

## MONTHLY SEASONAL TIP:

Check your A/C filter every one to two months and keep clothes dryer vents and lint filters clean. Dirty filters cause equipment to work harder and use more energy. Find more summer energy-saving tips at [sdge.com/MyEnergy](https://sdge.com/MyEnergy).

## Moving? Transfer your service online.

Start, transfer or stop services online via mobile app.



It's convenient and only takes a few minutes - no calls, no waiting.

- Online scheduling shows earliest available dates
- If plans change, update your request online

Plus, there are more online services to make your move easy.

- Download Letters of Residency or Credit History
- Get help with other services like phone, internet and TV

Visit our moving center at [sdge.com/move](https://sdge.com/move).

Visit [sdge.com/MobileApp](https://sdge.com/MobileApp) for more information or to download our app.



## IT'S WILDFIRE SEASON

To receive alerts in case of wildfires or other emergencies, make sure your contact information is up to date. Sign up at [sdge.com/notifications](https://sdge.com/notifications).