

## Get an early start on winter safety

### Carbon monoxide safety

Keep your family safe from this odorless, colorless gas.

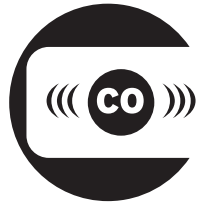
- Install a battery-operated carbon monoxide detector.
- Never use your oven to heat your home.
- Always run a portable generator outdoors.

### Appliance safety tips

- Schedule a free gas appliances safety check at [sdge.com/GasCheck](https://sdge.com/GasCheck) or on the mobile app.
- Remember to clean or replace your furnace filter.
- Have a fireplace? Start winter with a clean chimney flue.
- Clean out dryer lint to lower the chance of a fire.

### Outdoor safety

- Before using extension cords outdoors, check for damage like frayed wires or exposed conductors.
- Ensure outdoor outlets are weatherproof and GFCI protected.
- Raise electrical cords above ground level to prevent moisture from coming into contact with the connectors.
- Create a defensible space around your home by trimming trees and shrubs, and keeping them at a safe distance from power lines and electrical equipment.
- Consider using surge protectors to safeguard sensitive electronics and appliances.



## Proposition 65 warning

SDG&E is a regulated public utility that provides energy service to 3.7 million people through 1.49 million electric meters and 905,000 natural gas meters in San Diego and southern Orange counties. Our service area spans 4,100 square miles. For a map of our service area go to [sdge.com/about-us](https://sdge.com/about-us).

Natural gas and treated wood utility poles are used throughout our service area. In accordance with Proposition 65, the following warnings are provided:

### Natural gas combustion

**WARNING:** Entering this area can expose you to chemicals including formaldehyde, which is known to the State of California to cause cancer, and carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to [www.P65warnings.ca.gov](https://www.P65warnings.ca.gov).

### Treated wood utility poles

**WARNING:** Entering this area can expose you to chemicals including pentachlorophenol, which is known to the State of California to cause cancer. For more information go to [www.P65warnings.ca.gov](https://www.P65warnings.ca.gov).

Want to pay your bill in person? Find out where you can go at [sdge.com/payment-locations](https://sdge.com/payment-locations).

## Schedule your free gas appliances safety check

As the weather gets cooler, the use of natural gas appliances like water heaters, furnaces and ovens can go up. Schedule a free gas appliances check with SDG&E to make sure your appliances are working properly and efficiently to help keep gas bills lower. Getting your appliances inspected is a great way to help prevent carbon monoxide poisoning too.



One of SDG&E's gas technicians will come to your home or business to inspect your natural gas appliances. There are several complimentary services:

- Light and inspect gas pilot lights. Make sure pilot lights and burner flames are a clear blue.
- Check that gas appliances are operating safely and efficiently and not emitting carbon monoxide.

• Ensure gas furnaces are working properly and inspect the condition of the filter which improves the furnace's heating ability.

Visit [sdge.com/GasCheck](https://sdge.com/GasCheck) for details. You can schedule your appointment at [sdge.com/MyAccount](https://sdge.com/MyAccount) or on SDG&E's mobile app. When in My Account, select "Services," "Services Overview" then "Gas Appliances Check." If you're in the app, select the "More" tab. From "Services," select "Gas Appliances Check."



### Stay safe in stormy weather

When stormy weather is headed your way, be aware and be prepared for high winds and heavy rainfall. Don't touch downed power lines; call **911**. Get more safety tips at [sdge.com/safety](https://sdge.com/safety).

## 10 Energy-saving tips for the holidays

The holiday season is a time for celebrations and togetherness, but it can also be a time when energy bills go up. The good news is that you can enjoy the holidays while saving energy and money. Here are some easy tips to keep your home cozy and bright during the festive season while reducing your energy use.



- 1. Use LED lights:** Switch to energy-efficient LED holiday lights, which use a lot less energy than traditional incandescent lights. LEDs last longer and are safer because they are cool to the touch.
- 2. Set timers:** Use timers to automatically turn on and off your holiday lights and decorations. You'll save energy by not running them all night.
- 3. Opt for solar-powered lights:** Consider using solar-powered outdoor lights for your decorations, as they charge during the day and illuminate your outdoor space at night without using electricity.
- 4. Unplug decorations:** Remember to unplug holiday lights and decorations when they're not in use to prevent them from drawing power continuously.
- 5. Energy-efficient decorations:** Choose energy-efficient decorations, such as fiber optic trees, which use less electricity than traditional lit trees.
- 6. Use natural light:** Take advantage of natural daylight during the day by opening curtains and blinds, reducing the need for artificial lighting.
- 7. Lower the thermostat:** If you're hosting guests, lower your thermostat a few degrees since the extra body heat will help keep your home warm.
- 8. Cook efficiently:** When cooking holiday meals, use the right size pots and pans, cover them with lids and match burner sizes to pots to maximize energy efficiency.
- 9. Insulate windows and doors:** Make sure your home is properly insulated by sealing gaps around windows and doors to prevent heat loss.
- 10. Limit oven use:** Use smaller appliances like a slow cooker; for small dishes, use a microwave or toaster oven to reduce the need for the energy-intensive oven.

By following these tips, you can enjoy the holiday season while being mindful of energy conservation and your energy bills.

Find more tips at [sdge.com/MyEnergy](https://sdge.com/MyEnergy).

## Advertencia de la Proposición 65

SDG&E es una empresa de servicios públicos regulada que ofrece servicio de energía a 3.7 millones de personas a través de 1.49 millones de medidores eléctricos y 905,000 medidores de gas natural en los condados de San Diego y sur de Orange. Nuestra área de servicio abarca 4,100 millas cuadradas. Para ver un mapa de nuestra área de servicio visite a [sdge.com/about-us-esp](https://sdge.com/about-us-esp).

En toda nuestra área de servicio se utilizan gas natural y postes de madera tratados para servicios públicos. De conformidad con la Proposición 65, se proporcionan las siguientes advertencias:

### Combustión del gas natural

**ADVERTENCIA:** Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluyen formaldehído, conocido por el estado de California como causante de cáncer, y monóxido de carbono, conocido por el estado de California como causante de defectos congénitos u otros daños reproductivos. Para obtener más información, visite a [www.P65warnings.ca.gov](https://www.P65warnings.ca.gov).

### Postes de madera tratados para servicios públicos

**ADVERTENCIA:** Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluye pentaclorofenol, conocido por el estado de California como causante de cáncer. Para obtener más información, visite a [www.P65warnings.ca.gov](https://www.P65warnings.ca.gov).

## Get payment and bill assistance

Need help paying your energy bill? We offer bill and payment assistance including bill discounts, debt forgiveness and flexible payment arrangements.

- Our customer assistance programs can save you 30% or more on your bill.
- The Neighbor-to-Neighbor Fund provides up to \$600 toward your SDG&E bill if you are experiencing temporary financial hardship.
- Our Energy Savings Assistance Program (ESA) offers free energy-efficient home improvements.
- The Arrearage Management Payment Plan (AMP) allows debt forgiveness for past due account balances. Learn more at [sdge.com/AMP](https://sdge.com/AMP).

Find out if you qualify for any of these programs at [sdge.com/assistance](https://sdge.com/assistance).