

## How to recognize a pipeline leak

Be alert to signs you may see, hear or smell when there is a natural gas leak.

### SEE

If you see a damaged connection to a natural gas appliance, dirt/water blowing into the air, dry patch of grass, fire or explosion near a pipeline.

### HEAR

If you hear unusual sounds like hissing or whistling.

### SMELL

If you smell the distinctive odor\* of natural gas.

\*Some people may not be able to smell the odor of natural gas due to a weak sense of smell, becoming used to a smell after long exposure to it or another odor is masking it. Certain conditions in pipe and soil can cause odors to fade.

## How to locate major pipelines near you

Pipeline markers indicate the locations of most major pipelines near you. Since most pipelines are buried underground, pipeline markers are intended to let you know the approximate locations of major pipelines and include our emergency number. **However, markers don't indicate the depth or number of pipelines in the area or their exact locations.**

We also provide an online map that shows the location of our transmission and higher-pressure distribution pipelines.

Access our online map at: [sdge.com/gas-pipeline-map](https://sdge.com/gas-pipeline-map).

You can view the location of all transmission pipelines in the United States through the National Mapping System at <https://pvnpm.phmsa.dot.gov/PublicViewer/>.



## Keep your cool in the heat

Record-breaking heat waves are the new norm. Extreme heat events in the US are expected to become even more common and severe.



Here are a few ways to stay cool while reducing your energy use at home.

1. Chill out at a Cool Zone. Find one near you at [sdge.com/Cool-Zones](https://sdge.com/Cool-Zones).
2. Find out if you qualify for a free fan at [bit.ly/CoolZoneFans](https://bit.ly/CoolZoneFans).
3. Keep your home's blinds and curtains closed during the day to help keep the sun's rays out.
4. Your stove and oven can give off a lot of heat so grill outdoors or make meals that don't require heat like sandwiches and salads.
5. Run your ceiling fan counter-clockwise to push cool air down.
6. Run heat-generating appliances like the dishwasher before 4 p.m. or after 9 p.m. when electricity is less expensive.
7. Don't forget about your pets. When outdoors, carry water for your fur baby, try to stay in the shade and keep their paws off hot asphalt and other hot surfaces. At home, put ice cubes in their water bowl.

For more cool tips, visit [sdge.com/MyEnergy](https://sdge.com/MyEnergy).

### Moving soon?

Schedule your SDG&E service online - it's easy! With My Account, you can start, transfer or stop your service online or on our mobile app. Learn more at [sdge.com/move](https://sdge.com/move).

## What to do if you suspect a natural gas leak



If you smell a natural gas odor, hear the sound of natural gas escaping or see other signs of a leak:

**IMMEDIATELY EVACUATE** the area and, from a safe location, call **911** and SDG&E® at **1-800-611-7343**.

**DON'T** smoke or light a match, candle or other flame.

**DON'T** turn electrical appliances or lights on or off, operate motorized equipment or vehicles or use any device that could cause a spark.

**DON'T** attempt to control the leak or repair a damaged pipe or meter. Natural gas leaking from a plastic pipe can create static electricity that can ignite natural gas.

## Contact 811 before you dig - it's free

Gas pipelines may be located anywhere, including under streets and sidewalks.

**You most likely have utility-owned pipelines underground on your property**, possibly just inches below the surface. Excavation, demolition and other forms of digging are a major cause of pipeline damage. **It's important to know where they are before you begin any type of digging.**

Whether you're planning on building a major development or landscaping your yard, take three steps to protect your safety and the safety of those around you:

**1. Mark out** the proposed excavation with white paint or flags.

**2. Contact DigAlert at 811 or [digalert.org](https://digalert.org)**

at least two working days before you dig (not including the day of notification). DigAlert will arrange for buried utility-owned lines to be located and marked. This service is free.



**3. Make sure any contractor you hire**

**contacts DigAlert** to have utility-owned lines marked before any digging takes place.

Please be aware that SDG&E does not mark customer-owned gas lines. These typically run from the meter to your gas equipment and/or appliances. You will need to call a qualified professional to mark and maintain your gas lines. Learn more at [sdge.com/your-gas-lines](https://sdge.com/your-gas-lines).

## No-cost energy-efficient home upgrades

Do you rent or own a single-family home? Our Residential Energy Solutions Program can help you lower your energy use with no-cost energy-efficient upgrades like smart thermostats. Learn more at [sdge.com/RES](https://sdge.com/RES) or request an appointment for a no-cost energy assessment by calling our authorized contractor, Synergy Companies, at **888-272-8394**.

## 2022 POWER CONTENT LABEL

San Diego Gas & Electric®

[sdge.com/bill-inserts](https://sdge.com/bill-inserts)

Greenhouse Gas Emissions Intensity (lbs CO <sub>2</sub> e/MWh)			Energy Resources	2022 SDG&E Power Mix	2022 SDG&E EcoChoice Mix	2022 CA Power Mix
2022 SDG&E Power Mix	2022 SDG&E EcoChoice Mix	2022 CA Utility Average	<b>Eligible Renewable<sup>1</sup></b>	<b>44.8%</b>	<b>100.0%</b>	<b>35.8%</b>
<b>508</b>	<b>0</b>	<b>422</b>	Biomass & Biowaste	2.9%	0.0%	2.1%
<p>1000 800 600 400 200 0</p> <p>■ 2022 SDG&amp;E Power Mix ▨ 2022 SDG&amp;E EcoChoice Mix □ 2022 CA Utility Average</p>			Geothermal	0.0%	0.0%	4.7%
			Eligible Hydroelectric	0.0%	0.0%	1.1%
			Solar	28.0%	100.0%	17.0%
			Wind	13.9%	0.0%	10.8%
			Coal	0.0%	0.0%	2.1%
			Large Hydroelectric	0.0%	0.0%	9.2%
			Natural Gas	54.4%	0.0%	36.4%
			Nuclear	0.0%	0.0%	9.2%
			Other	0.0%	0.0%	0.1%
			Unspecified Power <sup>2</sup>	0.8%	0.0%	7.1%
			<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>
Percentage of Retail Sales Covered by Retired Unbundled RECs <sup>3</sup> :				<b>0%</b>	<b>0%</b>	
For specific information about this electricity portfolio, contact:				San Diego Gas & Electric 800-411-7343		
For general information about the Power Content Label, visit:				<a href="https://www.energy.ca.gov/programs-and-topics/programs/power-source-disclosure-program">www.energy.ca.gov/programs-and-topics/programs/power-source-disclosure-program</a>		

<sup>1</sup> The eligible renewable percentage above does not reflect RPS compliance, which is determined using a different methodology.

<sup>2</sup> Unspecified power is electricity that has been purchased through open market transactions and is not traceable to a specific generation source.

<sup>3</sup> Renewable energy credits (RECs) are tracking instruments issued for renewable generation. Unbundled renewable energy credits (RECs) represent renewable generation that was not delivered to serve retail sales. Unbundled RECs are not reflected in the power mix or GHG emissions intensities above.

## Pipeline maintenance and your safety

SDG&E pipelines deliver natural gas to approximately 863,000 residential and business customers. We routinely perform pipeline safety tasks – including patrolling, testing, repairing and replacing pipelines – and have ongoing technical training and testing for employees. Our integrity management plans outline our ongoing safety and maintenance activities and are available for review.

