

Reduce your energy bill this summer

Here are some helpful tips and tools to help you conserve energy this summer and become a power pro!

Shift your use

- When possible, use large heat-generating appliances such as washers, dryers and dishwashers outside of the on-peak hours of 4 p.m. to 9 p.m. – when energy rates are the highest.



Get bill alerts

- Energy Alerts are an easy way to monitor your energy use and bill before it arrives. Get weekly energy use alerts or customize your notifications for when your bill reaches a dollar amount that you set.

Keep your A/C fit

- Check your air conditioner's filter every 1-2 months. Dirty filters cause your system to work harder to keep you cool, wasting energy.

Block the heat and hot air

- Weatherstrip and caulk drafty doors and windows to keep the cold air in and hot air out.

Resources to help you manage your summer bill

- The Neighbor-to-Neighbor program provides eligible customers up to \$600 to offset their outstanding bills. SDG&E customers may apply if they are experiencing serious illness, temporary unemployment, disability or unusual hardship. Learn more at sdge.com/NTN.
- A new, no-cost energy efficiency upgrade program for renters and owners of single-family homes is now available. Residential Energy Solutions has no income restrictions and has the potential to help families achieve long-term savings on their energy bills. Get details at sdge.com/RES.
- By signing up for Level Pay, you get a more predictable, consistent bill each month and spread out any bill spikes. Level Pay automatically adjusts your energy bill every three months so you can budget more easily. Enroll at sdge.com/LPP.

For more information on energy-saving tips and resources, visit sdge.com/MyEnergy.

Need help with your energy bill?

You may qualify for a bill discount. Assistance programs help lower your monthly energy bill while keeping your home comfortable.

California Alternate Rates for Energy (CARE) Program: Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA.

You could receive an 18% discount on your electricity bill. Visit sdge.com/FERA to learn more.

The Low-Income Home Energy Assistance Program (LIHEAP) offers up to \$1,000 in financial assistance towards your energy bill. Learn more at sdge.com/LIHEAP.

Online applications are easy, fast and convenient. To learn more, visit sdge.com/Assistance.



Proposition 65 warning

SDG&E is a regulated public utility that provides energy service to 3.7 million people through 1.49 million electric meters and 905,000 natural gas meters in San Diego and southern Orange counties. Our service area spans 4,100 square miles. For a map of our service area, go to sdge.com/about-us.

Natural gas and treated wood utility poles are used throughout our service area. In accordance with Proposition 65, the following warnings are provided:

Natural gas combustion

WARNING: Entering this area can expose you to chemicals including formaldehyde, which is known to the State of California to cause cancer, and carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65warnings.ca.gov.

Treated wood utility poles

WARNING: Entering this area can expose you to chemicals including pentachlorophenol, which is known to the State of California to cause cancer. For more information go to www.P65warnings.ca.gov.

Moving? Transfer your service online.

Start, transfer or stop services online with SDG&E's My Account or mobile app.



It's convenient and only takes a few minutes – no calls, no waiting.

- Online scheduling shows earliest available dates
- If plans change, update your request online

Plus, there are more online services to make your move easy.

- Download Letters of Residency or Credit History
- Get help with other services like phone, internet and TV

Visit our moving center at sdge.com/move.

Visit sdge.com/MobileApp for more information or to download our app.

Request this alert if heat is harmful to your health

If extreme heat would be harmful to the health of anyone living in your home and a moderate indoor temperature is a must, be sure to enroll in SDG&E's **Temperature Sensitive Program**. With this free service, you'll receive advance notice, if possible, of power outages. An automated phone call will alert you to prepare for a temporary loss of air conditioning.



To sign up for the Temperature Sensitive Program, download the program application at sdge.com/TempSensitive.

If you participate in SDG&E's **Medical Baseline Program**, then you're already on the call list for outage notices and do not need to enroll in the Temperature Sensitive Program.

Advertencia de la Proposición 65

SDG&E es una empresa de servicios públicos regulada que ofrece servicio de energía a 3.7 millones de personas a través de 1.49 millones de medidores eléctricos y 905,000 medidores de gas natural en los condados de San Diego y sur de Orange. Nuestra área de servicio abarca 4,100 millas cuadradas. Para ver un mapa de nuestra área de servicio visite a sdge.com/about-us.

En toda nuestra área de servicio se utilizan gas natural y postes de madera tratados para servicios públicos. De conformidad con la Proposición 65, se proporcionan las siguientes advertencias:

Combustión del gas natural

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluyen formaldehído, conocido por el estado de California como causante de cáncer, y monóxido de carbono, conocido por el estado de California como causante de defectos congénitos u otros daños reproductivos. Para obtener más información, visite a www.P65warnings.ca.gov.

Postes de madera tratados para servicios públicos

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluye pentaclorofenol, conocido por el estado de California como causante de cáncer. Para obtener más información, visite a www.P65warnings.ca.gov.

¿Necesita ayuda con su factura de energía?

Usted puede calificar para un descuento en su factura. Los programas de asistencia de SDG&E ayudan a reducir su factura mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés):

Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CARE.

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés):

Si no califica para CARE y su hogar tiene 3 o más personas, puede calificar para FERA. Podría recibir un 18% descuento en su factura de electricidad. Visite sdge.com/FERA para obtener más información.

El Programa de Asistencia de Energía para Hogares de Bajos Ingresos (LIHEAP) ofrece

hasta \$1,000 en asistencia financiera para su factura de energía. Obtenga más información en sdge.com/LIHEAP.

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite sdge.com/assistance.

Get to know your electricity provider

Has your community switched to a Community Choice Aggregator (CCA) to purchase and/or generate the electricity you use? Learn more about your community's electricity provider by visiting sdge.com/CCA.

How to read your gas and electric meters

Meters measure your energy use. If you'd like to know how to read them, visit sdge.com/read-your-meter.

- Electric meters have scrolling digital displays that show your kilowatt-hour (kWh) use, date, time and other system information.
- Gas meters have dials that can be read like the hands on a clock to measure natural gas use.



Cómo leer sus medidores eléctricos y de gas

Los medidores miden su consumo de energía. Si desea saber cómo leerlos, visite sdge.com/read-your-meter.

- Medidores eléctricos tienen pantallas digitales de desplazamiento que muestran su uso de kilovatios-hora (kWh), fecha hora y otra información del sistema.
- Medidores de gas tienen diales que se pueden leer como las manecillas de un reloj para medir el uso de gas natural.