



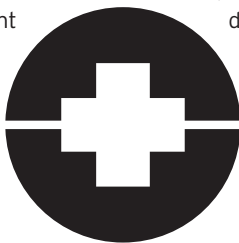
Don't be fooled by scam artists! We will never call, email or text you and ask for banking info. We won't demand immediate payment for a past due bill and threaten power shut-off. Get more tips on sdge.com/avoid-scams.

MARCH 2022

Medical needs? Get this prescription for savings

Certain medical needs may qualify you or someone in your home for savings every month on your gas and electric bill. Apply for the **Medical Baseline Allowance** program if you need to use more energy due to a qualifying medical condition or to prevent an existing condition from getting worse. Examples include:

- **A requirement for permanent space heating or cooling** due to paraplegia, quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system or a life-threatening illness.



- **Required use of a life-support device**, such as an aerosol tent, apnea monitor, kidney dialysis machine, motorized wheelchair or respirator (devices used for therapy don't qualify; only medical devices that sustain life or are needed for mobility).

To get a Medical Baseline Allowance application and more information, visit sdge.com/medical. Eligibility requirements include having a physician sign your application to certify the medical need.

Need help with your energy bill?

There are many assistance programs to help you with your monthly SDG&E bill and you may qualify for a bill discount. Flexible payment arrangements are available and income qualified customers can apply for debt forgiveness. Learn more at sdge.com/Assistance. Other programs include:

California Alternate Rates for Energy (CARE) Program:

Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your electric bill. Visit sdge.com/FERA to learn more.

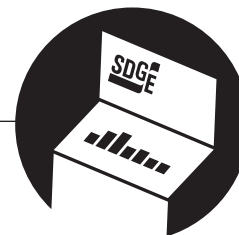
Energy Savings Assistance (ESA) Program: You may qualify to receive free energy-saving improvements for your home, such

as new appliances, lighting, insulation and more. Find details at sdge.com/ESAP.

Arrearage Management Plan (AMP): If you have outstanding bills and you are a CARE or FERA customer, you may be eligible for debt forgiveness. See if you qualify at sdge.com/AMP.

Low-Income Home Energy Assistance Program (LIHEAP): Offers up to \$1,000 in financial assistance towards your energy bill. This Federal assistance program also provides support for energy-related home improvements. Learn more at sdge.com/LIHEAP.

Business Customers: Set up a flexible payment plan so you can rest easy knowing you're covered. Visit sdge.com/recovery to learn more.



¿Necesita ayuda con su factura de energía?

Ofrecemos varios programas para ayudarlo con su factura mensual de SDG&E y puede calificar para un descuento en su factura. Arreglos de pago flexibles están disponibles y los clientes calificados por ingresos pueden solicitar la condonación de deudas. Obtenga más información en sdge.com/asistencia. Otros programas incluyen:

Programa de Tarifas Alternativas de Energía de California

(CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CARE.

Programa Familiar de Reducción de Tarifas Eléctricas (FERA, por sus siglas en inglés): Si no califica para CARE y su hogar tiene 3 o más personas puede calificar para FERA. Podría recibir un 18% de descuento en su factura de electricidad. Visite sdge.com/FERA para obtener más información.

Programa de Asistencia para el Ahorro de

Energía (ESA, por sus siglas en inglés): Puede calificar para

recibir mejoras gratuitas para su hogar que ahorran energía, como refrigeradores, la reparación de hornos, iluminación, aislamiento y más. Encuentre los detalles en sdge.com/ESAP.

Arrearage Management Plan (AMP): Si tiene facturas pendientes y es cliente de CARE o FERA, puede ser elegible para la condonación de deudas. Averigüe si califica en sdge.com/AMP.

Programa de Asistencia de Energía para Hogares de Bajos

Ingresos (LIHEAP, por sus siglas en inglés): Ofrece hasta \$1,000 en asistencia financiera para su factura de energía. Este programa de asistencia federal también brinda apoyo para mejoras en el hogar relacionados con la energía. Obtenga más información en sdge.com/LIHEAP.

Cientes comerciales: Configure un plan de pago flexible para que pueda estar tranquilo sabiendo que está cubierto. Visite sdge.com/recovery para obtener más información.



SAFETY TIP: Be prepared before an earthquake strikes. Identify safe places to “drop, cover and hold” at home. For more tips on staying safe, visit [sdge.com/safety](https://www.sdge.com/safety).

Protecting your privacy

You count on us to deliver clean, reliable and safe energy. You also count on us to protect your personal information. At SDG&E, privacy is fundamental to our business and we are committed to protecting your privacy.



Visit [sdge.com/privacy](https://www.sdge.com/privacy) for policy and procedure updates that reflect legal requirements or best practices. Plus, you can view our privacy notice and learn how we safeguard your energy-use information.

Accessible information, resources and services

SDG&E is committed to supporting our customers who have access and functional needs. Do you or does someone in your home have a disability or use an electronic medical device for your health, safety or independence? Do you prefer to receive information in a language other than English? We can provide communications to you in 21 languages including American Sign Language (ASL). Billing statements are available in large font or Braille for those who are blind or have low-vision. Depending on your needs, you may also qualify for bill discount programs.

To update your contact information and learn more about SDG&E's accessible resources, programs and services, visit [sdge.com/AFN](https://www.sdge.com/AFN) or email us at AFNsupport@sdge.com.

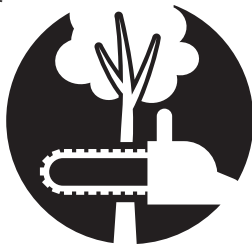
SDG&E is cutting back

Each year, SDG&E's Vegetation Management team partners with professional arborists and contractors to inspect nearly half a million trees and brush near power lines.

SDG&E's annual tree inspection includes trimming and removal to maintain clearance for overhead power lines, underground equipment, transmission towers and power poles.

This helps reduce the risk of fire, prevent power outages and save lives by removing electric shock hazards. SDG&E also performs quality assurance audits of the work to make sure we've done everything possible to help keep you and your family safe. As always, your safety is our top priority.

We don't stop there; trees near power lines can be a safety hazard. That's one reason SDG&E sponsors tree-planting events at schools. We share our expertise through community education and outreach so you can plant the right tree in the right place. Learn more at [sdge.com/TreeSafety](https://www.sdge.com/TreeSafety).



Proposition 65 warning

SDG&E is a regulated public utility that provides energy service to 3.6 million people through 1.4 million electric meters and 873,000 natural gas meters in San Diego and southern Orange counties. Our service area spans 4,100 square miles. For a map of our service area go to [sdge.com/about-us](https://www.sdge.com/about-us).

Natural gas and treated wood utility poles are used throughout our service area. In accordance with Proposition 65, the following warnings are provided:

Natural gas combustion

WARNING: Entering this area can expose you to chemicals including formaldehyde, which is known to the State of California to cause cancer, and carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

Treated wood utility poles

WARNING: Entering this area can expose you to chemicals including pentachlorophenol, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

Advertencia de la Proposición 65

SDG&E es una empresa de servicios públicos regulada que ofrece servicio de energía a 3.6 millones de personas a través de 1.4 millones de medidores eléctricos y 873,000 medidores de gas natural en los condados de San Diego y sur de Orange. Nuestra área de servicio abarca 4,100 millas cuadradas. Para ver un mapa de nuestra área de servicio visite [sdge.com/about-us](https://www.sdge.com/about-us).

En toda nuestra área de servicio se utilizan gas natural y postes de madera tratados para servicios públicos. De conformidad con la Proposición 65, se proporcionan las siguientes advertencias:

Combustión del gas natural

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluyen formaldehído, conocido por el estado de California como causante de cáncer, y monóxido de carbono, conocido por el estado de California como causante de defectos congénitos y otros daños reproductivos. Para obtener más información, visite www.P65Warnings.ca.gov.

Postes de madera tratados para servicios públicos

ADVERTENCIA: Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluye pentaclorofenol, conocido por el estado de California como causante de cáncer. Para obtener más información, visite www.P65Warnings.ca.gov.