



A Sempra Energy utility®

Download SDG&E's mobile app at sdge.com/app. You can set up alerts to stay on top of your energy use and costs, view and pay your bill, track power outages and restoration times and update your emergency contact information.

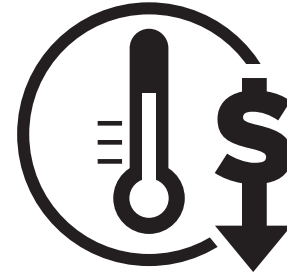
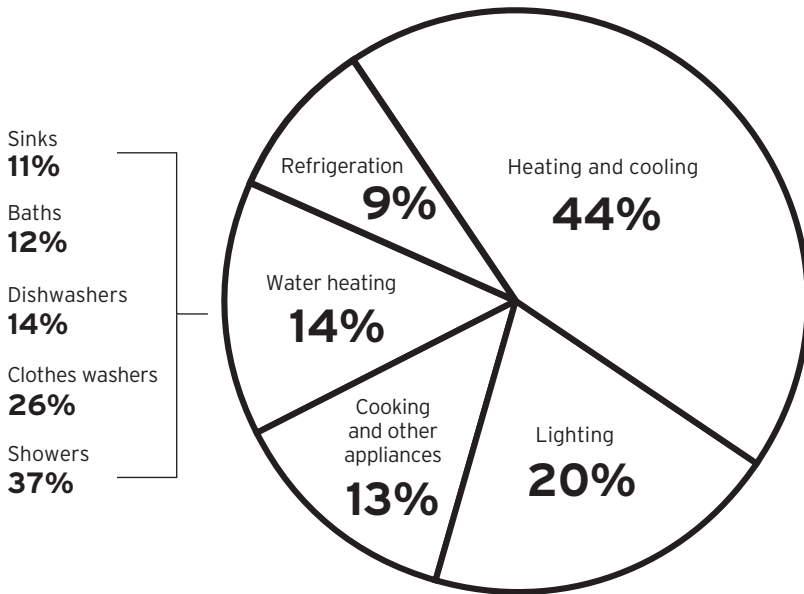
JANUARY 2021

Home energy use by the numbers

If you've ever wondered where your energy dollars go, you can get a general idea from the chart below for typical household energy costs per year. See your energy use breakdown by category and get a personalized savings action plan at sdge.com/myaccount. After login, select "My Energy Overview" at the navigation bar, then "Home Energy Analysis." Take a quick survey and check out your results! This feature is not available for EcoChoice customers.

Where do your energy dollars go?

Estimated percentages of total annual household energy costs



Reduce heating costs this winter

Spending more time at home this winter means energy use could be higher and your monthly bill may be, too. We're here to help with more ways to save on your energy bill. We know that every little bit helps, especially now.

- Being on the right pricing plan can make a difference on your bill. Compare pricing plans to ensure you are on the best plan for your household at sdge.com/pricing.
 - Use appliances before 4 p.m. or after 9 p.m. when demand for power is lower.
 - Use your exhaust fans sparingly. Your bathroom fans and oven hoods are overlooked sources of heat loss in the winter because they can pull warmth from your home.
 - Get a more predictable bill by signing up for the Level Pay Plan at sdge.com/LPP. Level Pay averages your bill every three months; you don't pay less or more.
 - Let the sunshine in. Take advantage of the world's best furnace – the sun! Open your curtains during the day to naturally heat your home.
 - Check your home's insulation. It's like a winter coat for your house. The heavier it is, the warmer your home will be.
 - Hot air rises so run your ceiling fan clockwise, at the lowest speed, to help push the warmth back down to you.
 - Use less hot water (it takes energy to heat up water), wash your clothes in cold water and install low-flow faucets and showerheads.
 - Move furniture and belongings away from heating vents so they can deliver all the heat you're paying for.
- Visit sdge.com/winter for more energy-saving ideas.

What's in a dollar's worth of electricity?

On the average residential electric bill:

- About **50%** of every dollar pays for the electricity itself – SDG&E passes on the cost directly to a customer and does not markup that cost.
- About **35%** supports investments in the local electric grid.
- About **15%** goes for the state's transmission lines, public purpose programs, energy-efficiency efforts and other programs.

You'll find specific cost information every month on your SDG&E® bill in the section titled "Breakdown of Electric Charges."

Stay safe in stormy weather

When stormy weather is headed your way, be aware and be prepared for high winds and heavy rainfall. Don't touch downed power lines; call **911**. Get more safety tips at sdge.com/safety.





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Paying your bill online is quick and easy.
Convenient? Check. Secure? Check. Eco-friendly? Check.
Switch to paperless billing with My Account at sdge.com/myaccount.

Need help with your energy bill?

You may qualify for a bill discount or home improvements. SDG&E's assistance programs help lower your monthly energy bill while keeping your home comfortable.



California Alternate Rates for Energy (CARE) Program: Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your electric bill. Visit sdge.com/FERA to learn more.

Energy Savings Assistance (ESA) Program: You may qualify to receive free energy-saving improvements for your home, such as new appliances like refrigerators, furnace repair, lighting, insulation and more. Find details at sdge.com/ESAP.

Medical Baseline Allowance Program: If you or someone in your household has a qualifying medical condition or needs certain medical equipment in your home, you may be eligible to receive more electricity or natural gas at a lower cost through the Medical Baseline Allowance program. To learn more or apply, visit sdge.com/Medical.

Online applications are easy, fast and convenient. For details visit sdge.com/Assistance.

¿Necesita ayuda con su factura de energía?

Usted puede calificar para un descuento en su factura o mejoras en el hogar. Los programas de asistencia de SDG&E ayudan a reducir su factura mensual de energía mientras mantiene su hogar cómodo.

Programa de Tarifas Alternativas de Energía de California (CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CARE.

Programa de Asistencia de Tarifa Eléctrica Familiar (FERA, por sus siglas en inglés): Si no califica para CARE y su hogar tiene 3 o más personas, puede calificar para FERA. Podría recibir un 18% de descuento en su factura de electricidad. Visite sdge.com/FERA para obtener más información.

Programa de Asistencia para el Ahorro de Energía (ESA, por sus siglas en inglés): Puede calificar para recibir mejoras gratuitas para el ahorro de energía en su hogar, tales como electrodomésticos nuevos como refrigeradores, reparación de hornos, iluminación, aislamiento y más. Encuentre los detalles en sdge.com/ESAP.

Programa de Subsidio de Referencia Médica: Si usted o alguien en su hogar tiene una afección médica que califica o necesita cierto equipo médico en su hogar, puede ser elegible para electricidad o gas natural a una tarifa más baja. Para obtener más información o presentar una solicitud, visite sdge.com/programa-medico.

Las aplicaciones en línea son fáciles, rápidas y convenientes. Para obtener más información, visite sdge.com/assistencia.

Clip to contribute to the Renewable Energy Program

You can make voluntary contributions to a state trust fund aimed at growing California's renewable resources. Here's one way to donate the next time you pay your SDG&E bill:

1. Write a check made payable to "Renewable Resource Trust Fund."
2. Clip out this article.
3. Put your donation and this article in the same envelope you use to mail your SDG&E bill payment.

We'll forward your donation to the California Energy Commission, which administers the fund. Donations support the Commission's Renewable Energy Program for producing more electricity from sustainable resources, such as wind, solar, geothermal and biomass energy. Contributions are **not** tax deductible.

For more information, visit energy.ca.gov/renewables/history or contact the Renewable Energy Call Center at **1-844-454-2906** or by email at renewable@energy.ca.gov.



\$1,500 California Clean Fuel Reward is here

The California Air Resources Board and SDG&E are teaming up to offer the California Clean Fuel Reward of up to \$1,500 off the purchase or lease of an eligible **new** Battery Electric (BEV) or Plug-in Hybrid (PHEV) vehicle. This instant electric vehicle reward is offered at participating retailers on a sliding scale, depending on battery size. Get details at cleanfuelreward.com. You must register the vehicle in California and reside in California. The vehicle needs to be purchased at a participating dealer on November 17, 2020, or later. If you bought your vehicle prior to that date or you didn't buy from a participating retailer, you may qualify for other rebates or tax credits. Learn more at bit.ly/3gsrifm.