



Celebrate Earth Month! Plant a garden, use a refillable water bottle, ride your bike, help clean a local beach, unplug and spend time outdoors.

APRIL 2022

3 reasons electric vehicles are the perfect choice for you

You might not realize it, but there are lots of reasons an electric vehicle (EV) could be the perfect fit for you. Whether you're looking for the ideal road trip companion or just looking for something you can rely on day-to-day, there's an EV that has just what you're looking for. Here are three reasons to LOVELECTRIC and embrace the EV lifestyle.

1. EVs go wherever you want to go.

EVs are more than capable of taking you on your daily drives. Many EVs have ranges of more than 200 miles per charge. Plus, our service territory has over 3,000 public chargers. You can find these at Park & Ride locations, and there are also many chargers available at schools, parks and beaches.

2. EVs are low maintenance.

EVs have significantly lower maintenance costs because they don't

need oil changes, coolant, transmission fluid, belts or costly engine parts. Estimates show EV drivers can save up to 30% on annual maintenance costs. Check out more savings at sdge.com/ev-compare.

3. There are many low-cost options.

With federal, state and local incentives, the cost to buy or lease EVs are lower than you might expect. Make sure to check out what's available at sdge.com/ev-incentives including the statewide Clean Fuel Reward that offers up to \$750 when you purchase or lease a new EV.

Falling in love has never been easier! For more resources and information about why it's time to love electric vehicles, visit sdge.com/LovElectric.



Protect yourself from SDG&E scam artists

Criminals impersonating SDG&E® come up with new ways to defraud people and we've noticed a spike in scammers targeting our customers. The scams we're seeing involve threatening to turn off a customer's power unless they make an immediate payment for a past-due bill. Some of these phone calls are made to look as if they're coming from our official number - this is called ID-spoofing.



Here are things you need to know:

1. SDG&E will never contact customers to get their credit card or banking information over the phone, nor would we ever send our employees to knock on doors for payment. Never provide financial information unless YOU made the call.

2. If someone claims to work for SDG&E to enter your home or business, ask them to show you their company identification card, ensure they're wearing an SDG&E official uniform and

look to see if they arrived in an SDG&E-marked company vehicle.

3. If you have a past-due balance, we'll always provide past-due notices in writing before shutting off service. We have programs to help with payment arrangements, too.

4. If you get a phone call from a person claiming to work for SDG&E and the caller asks for payment over the phone, it is a scam. Hang up.

5. Some thieves contact customers via email, cell or text and demand payment via Bitcoin or prepaid cards. In this scam, the con artist emails an online payment method featuring SDG&E's logo and a QR code (similar to a bar code).

New scams arise every day. Arm yourself with information by visiting sdge.com/avoid-scams so you don't become the next victim. If you believe you might have been a victim of fraud, please call us immediately at **1-800-411-7343**.

SDG&E's commitment to sustainability

April is Earth Month and to celebrate, we want to share with our customers several goals that will help us to deliver on our commitment to sustainability. Our new, comprehensive strategy includes goals in environmental stewardship, clean transportation, grid modernization, community engagement and company operations to support California's clean energy ambitions. We're focused on setting the standard for sustainability in several critical areas:

- Steadily evolving our robust wildfire mitigation operations
- Implementing an aggressive vehicle electrification plan
- Managing our natural gas system to zero leaks
- Innovating our grid to reduce emissions
- Expanding our clean technology portfolio with energy storage and microgrids
- Dedicating ourselves to environmental stewardship

To read our full report and detailed sustainability goals, visit sdge.com/sustainability.

Did you know that cars and trucks are the largest source of greenhouse gas emissions in the state?

Find out how to reduce your driving costs while curbing greenhouse gas emissions and improving air quality.

Visit sdge.com/LovElectric to learn about the benefits of driving electric.



California is fighting climate change! Look for a bill credit in the gas section of your bill this month. Your electric credit will be applied to your August and September bills. To learn more, visit cpuc.ca.gov/ClimateCredit.

Need help with your energy bill?

There are many assistance programs to help you with your monthly SDG&E bill and you may qualify for a bill discount. Flexible payment arrangements are available and income qualified customers can apply for debt forgiveness. Learn more at sdge.com/Assistance. Other programs include:

California Alternate Rates for Energy (CARE) Program:

Save 30% or more every month on your bill. Find out if you qualify at sdge.com/CARE.

Family Electric Rate Assistance (FERA) Program: If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your electric bill. Visit sdge.com/FERA to learn more.

Energy Savings Assistance (ESA) Program: You may qualify to receive free energy-saving improvements for your home, such as new appliances, lighting, insulation and more. Find details at sdge.com/ESAP.

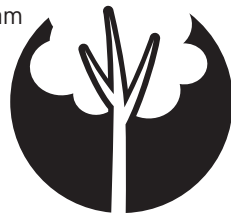
Arrearage Management Plan (AMP): If you have outstanding bills and you are a CARE or FERA customer, you may be eligible for debt forgiveness. See if you qualify at sdge.com/AMP.

Low-Income Home Energy Assistance Program (LIHEAP): Offers up to \$1,000 in financial assistance towards your energy bill. This Federal assistance program also provides support for energy-related home improvements. Learn more at sdge.com/LIHEAP.

Business customers: Set up a flexible payment plan so you can rest easy knowing you're covered. Visit sdge.com/recovery to learn more.

Get paid to plant a tree! New tree rebates now available.

The SDG&E Community Tree Rebate Program helps qualifying residential customers plant trees and other plant species that provide direct environmental, health and economic benefits throughout the region. This program is designed for customers in SDG&E's service territory, especially where trees may be needed to help make a positive impact in their community. Qualifying SDG&E customers can receive a \$35 rebate for planting or potting a 1- or 5-gallon tree/plant species (up to five rebates annually). You do not need a yard to qualify, as trees or other plant species can also be planted in large containers on outdoor balconies or patio areas. Your participation in this program helps our communities by supporting local biodiversity, improving air quality and sequestering carbon. Make a difference today at sdge.com/tree-rebate.



¿Necesita ayuda con su factura de energía?

Ofrecemos varios programas para ayudarle con su factura mensual de SDG&E y puede calificar para un descuento en su factura. Arreglos de pago flexibles están disponibles y los clientes calificados por ingresos pueden solicitar la condonación de deudas. Obtenga más información en sdge.com/asistencia. Otros programas incluyen:

Programa de Tarifas Alternativas de Energía de California

(CARE, por sus siglas en inglés): Ahorre un 30% o más cada mes en su factura. Averigüe si califica en sdge.com/CARE.

Programa Familiar de Reducción de Tarifas Eléctricas (FERA, por sus siglas en inglés): Si no califica para CARE y su hogar tiene 3 o más personas puede calificar para FERA. Podría recibir un 18% de descuento en su factura de electricidad. Visite sdge.com/FERA para obtener más información.

Programa de Asistencia para el Ahorro de

Energía (ESA, por sus siglas en inglés): Puede calificar para recibir mejoras gratuitas para su hogar que ahorran energía, como refrigeradores, la reparación de hornos, iluminación, aislamiento y más. Encuentre los detalles en sdge.com/ESAP.

Arrearage Management Plan (AMP): Si tiene facturas pendientes y es cliente de CARE o FERA, puede ser elegible para la condonación de deudas. Averigüe si califica en sdge.com/AMP.

Programa de Asistencia de Energía para Hogares de Bajos

Ingresos (LIHEAP, por sus siglas en inglés): Ofrece hasta \$1,000 en asistencia financiera para su factura de energía. Este programa de asistencia federal también brinda apoyo para mejoras en el hogar relacionados con la energía. Obtenga más información en sdge.com/LIHEAP.

Cientes comerciales: Configure un plan de pago flexible para que pueda estar tranquilo sabiendo que está cubierto. Visite sdge.com/recovery para obtener más información.

Payment arrangements are available for those in need

If you're having trouble paying your bill, SDG&E can help you make flexible payment arrangements. It's easy to set up. Visit sdge.com/MyAccount, select Billing in the main navigation and then click on **Payment Arrangements**.

Arreglos de pago están disponibles para aquellos que lo necesiten

Si tiene problemas para pagar su factura, SDG&E puede ayudarle a realizar arreglos de pago flexibles. Comuníquese con nuestro Centro de Atención al Cliente al **1-800-311-7343** para obtener más información. Estamos aquí para ayudar.