



A Semptra Energy utility

Convenient? **Check.**
Secure? **Check.**
Eco-friendly? **Check.**

When you're ready to stop writing checks, switch to paperless billing with My Account at sdge.com/myaccount.

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Plant trees in safe spots to help prevent outages and fires

With trees, beauty is more than branch deep. Trees help clean the air, prevent erosion and conserve watersheds. They can add shade, greenery, fresh fruit or flowers - even property value. When branches or roots touch overhead or underground electric equipment, however, it can cause problems with safety and reliability.

Pair the right tree with the right place. By knowing how trees grow - and where to plant them - you can help prevent electric shock hazards, power outages and fires.

- You'll find five types of trees that are popular locally and compatible with overhead power lines in our brochure, "Tree care for power safety," at sdge.com/treesafety.
- Browse our tree planting selection guide to learn more about trees you're considering.

Know what's below. Before you break ground:

- Contact DigAlert at **811** or digalert.org at least two working days in advance.

DigAlert will arrange to locate and mark underground utility-owned lines - free - so you can avoid dangerous and costly damage.

- Have a qualified professional locate gas lines that belong to you - typically those that run from the meter to your gas appliances. See sdge.com/your-gas-lines.

Never prune trees near electric equipment.

It can cause severe shock or death if you touch an electric line or any object that's touching an electric line. State law requires any tree pruning within 10 feet of power lines must be done by a line-clearance-qualified arborist.

Report concerns. Call us at **1-800-411-7343** to request an inspection if you're concerned about vegetation growing close to a power line or transformer. If a tree poses a hazard, we'll prune it on a priority basis. For regularly scheduled vegetation management work in your area, visit sdge.com/treesafety.



Tree safety by the numbers

460,000+ trees inspected

per year for clearance from power lines throughout our service area.

180,000 trees pruned per year (approximately).

8,000 potentially hazardous and incompatible trees removed per year (approximately).

220 certified arborists and crews working year-round to maintain clearances between vegetation and electric equipment, including overhead and underground power lines, transmission towers and power poles.

17 years that the Arbor Day Foundation® has recognized SDG&E® as a Tree Line USA® Utility for best practices in tree care, worker training and public education.

It pays to drive clean

You may qualify for an annual credit on your SDG&E residential bill if you own or lease an all-electric vehicle or a



plug-in hybrid electric vehicle (EV). Last year, approximately 15,000 EV drivers applied and received a \$500 bill credit for each eligible EV. The amount of the Electric Vehicle Climate Credit (EVCC) varies each year, depending on the number of participants.

Apply by May 31

You need to enroll each year to get the credit. The deadline to apply this year is May 31. Visit sdge.com/evcc to enroll. If you qualify, a bill credit will be applied this summer, starting in June.

The Electric Vehicle Climate Credit is part of a statewide greenhouse gas reduction program administered by the California Air Resources Board and is funded through 2020.

Protecting your privacy

Your privacy is important. If you'd like to learn how we protect your information, visit sdge.com/privacy.



- You'll find details on how we safeguard your energy-use information in our **privacy notice**.
- For information on how we protect your privacy when you use our website, read our **privacy policy**.

You can also request both documents by calling us at **1-800-411-7343** or emailing privacy@sdge.com.

Check back occasionally for updates posted on our website. Periodic updates to our privacy policies and procedures reflect changes in legal requirements and best practices.

In addition, you're always welcome to contact us with any questions or suggestions about what we do to protect your privacy.

Stay in-the-know



With emergencies of any kind, you want to be prepared ahead of time. Stay informed by signing up for outage notifications via email, phone or text. Sign up for outage notifications in four easy steps*:

1. Go to My Account (sdge.com/MyAccount).
2. Click on the 'Alerts and Subscriptions' tab.
3. Select 'Outage Notifications' from the drop-down menu.
4. From there, choose the way you want to stay informed.

*If you've already signed up for outage notifications, double-check that your contact information is correct.



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California is fighting climate change! Look for a bill credit in the electric and gas sections of your bill. The credit is your share of payments from a state program managed by the California Air Resources Board. To learn more, see the enclosed letter.

Proposition 65 warning

As a result of Proposition 65, the state of California lists substances known to cause cancer or reproductive harm. We want you to be aware of the following so you can minimize exposure to substances on the state's list related to natural gas and electricity distribution.

SDG&E uses natural gas and petroleum products, solvents and other chemicals in our operations. We also deliver natural gas to our customers and use wooden utility poles treated with wood preservatives. Petroleum products, natural gas and their combustion byproducts, wood preservatives and other chemicals used in our operations contain chemicals "known to the state of California" to cause cancer, birth defects or other reproductive harm. Avoid contact with wooden utility poles. More safety information can be found at <https://www.epa.gov/ingredients-used-pesticide-products/overview-wood-preservative-chemicals-0>.

Natural gas

In its original state, natural gas contains substances on the state's list of substances known to cause cancer or reproductive harm. To reduce exposure, leave the area of the gas leak and call us immediately at **1-800-411-7343**.

Natural gas combustion

All combustion, including the combustion of natural gas, produces substances on the state's list of substances known to cause cancer or reproductive harm.

Facilities and work sites

Some materials found at our facilities and work sites contain substances on the state's list of substances known to cause cancer or reproductive harm. We handle all materials carefully for your good health as well as ours; however, exposure to substances on the state's list may occur at these locations.

For more information, visit the state's Proposition 65 website at oehha.ca.gov/proposition-65.

Protegemos su privacidad

Su privacidad es importante. Si desea conocer cómo protegemos su información, visite sdge.com/privacy.



- Encontrará detalles sobre cómo salvaguardamos la información sobre su consumo de energía en nuestro **aviso de privacidad**.
- Para informarse acerca de cómo protegemos su privacidad cuando usa nuestro sitio web, lea nuestra **política de privacidad**.

También puede solicitar ambos documentos llamándonos al **1-800-311-7343** o enviando un mensaje por correo electrónico a privacy@sdge.com.

Vuelva a visitarnos de vez en cuando para conocer las actualizaciones publicadas en nuestro sitio web. Las actualizaciones periódicas a nuestras políticas y procedimientos de privacidad reflejan cambios en los requisitos legales y mejores prácticas.

Además, siempre puede ponerse en contacto con nosotros si tiene alguna duda o sugerencia acerca de lo que hacemos para proteger su privacidad.

Advertencia de la Proposición 65

Como resultado de la Proposición 65, el estado de California proporciona una lista de las sustancias que son conocidas como causantes de cáncer o daños reproductivos. Queremos que esté consciente de lo siguiente para que pueda reducir al mínimo la exposición a las sustancias relacionadas con la distribución de gas natural y electricidad que aparecen en la lista del estado.

En SDG&E usamos gas natural y productos de petróleo, solventes y otras sustancias químicas en nuestras operaciones. Asimismo, distribuimos gas natural a nuestros clientes y utilizamos postes de madera tratados con conservantes para madera para el servicio público de electricidad. Los productos de petróleo, el gas natural y sus derivados de la combustión, junto con conservantes para madera y otras sustancias químicas utilizadas en nuestras operaciones contienen químicos "conocidos por el estado de California" como causantes de cáncer, defectos congénitos u otros daños reproductivos. Evite el contacto con postes de madera de servicios públicos eléctricos. Puede encontrar más información de seguridad en <https://www.epa.gov/ingredients-used-pesticide-products/overview-wood-preservative-chemicals-0>.

Gas natural

En su estado original, el gas natural contiene sustancias que aparecen en la lista del estado de sustancias conocidas como causantes de cáncer o daños reproductivos. Para reducir la exposición, abandone el lugar de la fuga de gas y llámenos inmediatamente al **1-800-311-7343**.

Combustión del gas natural

Toda combustión, incluida la combustión del gas natural, produce sustancias que se mencionan en la lista del estado de sustancias conocidas como causantes de cáncer o daños reproductivos.

Instalaciones y sitios de trabajo

Algunos materiales que se encuentran en nuestras instalaciones y lugares de trabajo contienen sustancias que aparecen en la lista del estado de sustancias conocidas como causantes de cáncer o daños reproductivos. Manejamos todos los materiales con precaución para cuidar su buena salud y la nuestra; no obstante, la exposición a sustancias mencionadas en la lista del estado tal vez ocurra en estos lugares.

Para más información, visite el sitio web de la Proposición 65 que tiene el estado en oehha.ca.gov/proposition-65.