



California continues to fight climate change! Look for an electric bill credit in August and September. This will help provide some bill relief during the summer. Learn more at [sdge.com/ClimateCredit](http://sdge.com/ClimateCredit).

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## How to locate major pipelines near you

Pipeline markers indicate the locations of most major pipelines near you. Since most pipelines are buried underground, pipeline markers are intended to let you know the approximate locations of major pipelines and include our emergency number. **However, markers don't indicate the depth or number of pipelines\* in the area or their exact locations.**

We also provide an online map that shows the location of our transmission and higher-pressure distribution pipelines.

Access our online map at:  
[sdge.com/safety/gas-safety/natural-gas-safety-map](http://sdge.com/safety/gas-safety/natural-gas-safety-map).

You can view the location of all transmission pipelines in the United States through the National Mapping System at <https://pvnpm.phmsa.dot.gov/PublicViewer/>.



## Advertencia de la Proposición 65

SDG&E es una empresa de servicios públicos regulada que ofrece servicio de energía a 3.6 millones de personas a través de 1.4 millones de medidores eléctricos y 873,000 medidores de gas natural en los condados de San Diego y sur de Orange. Nuestra área de servicio abarca 4,100 millas cuadradas. Para ver un mapa de nuestra área de servicio vaya a [sdge.com/about-us](http://sdge.com/about-us).

En toda nuestra área de servicio se utilizan gas natural y postes de madera tratados para servicios públicos. De conformidad con la Proposición 65, se proporcionan las siguientes advertencias:

### Combustión del gas natural

**ADVERTENCIA:** Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluyen formaldehído, conocido por el estado de California como causante de cáncer, y monóxido de carbono, conocido por el estado de California como causante de defectos congénitos u otros daños reproductivos. Para obtener más información, vaya a [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

### Postes de madera tratados para servicios públicos

**ADVERTENCIA:** Entrar a esta área puede exponerle a sustancias químicas, entre las que se incluye pentaclorofenol, conocido por el estado de California como causante de cáncer. Para obtener más información, vaya a [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).



**REPORT** any pipeline damage by calling SDG&E immediately at **1-800-611-7343**. Even a slight gouge, scrape or dent to a pipeline may harm the integrity of the pipe or cause a dangerous leak in the future.

**CALL 911** promptly after evacuating the area if the damage results in a natural gas leak that may endanger life, cause bodily harm or property damage.

## Proposition 65 warning

SDG&E is a regulated public utility that provides energy service to 3.6 million people through 1.4 million electric meters and 873,000 natural gas meters in San Diego and southern Orange counties. Our service area spans 4,100 square miles. For a map of our service area go to [sdge.com/about-us](http://sdge.com/about-us).

Natural gas and treated wood utility poles are used throughout our service area. In accordance with Proposition 65, the following warnings are provided:

### Natural gas combustion

**WARNING:** Entering this area can expose you to chemicals including formaldehyde, which is known to the State of California to cause cancer, and carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

### Treated wood utility poles

**WARNING:** Entering this area can expose you to chemicals including pentachlorophenol, which is known to the State of California to cause cancer. For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

## Need help with your energy bill?



You may qualify for a bill discount or home improvements. Assistance programs help lower your monthly energy bill while keeping your home comfortable.

### California Alternate Rates for Energy (CARE)

**Program:** Save 30% or more every month on your bill. Find out if you qualify at [sdge.com/CARE](http://sdge.com/CARE).

### Family Electric Rate Assistance (FERA)

**Program:** If you don't qualify for CARE and your household has 3 or more people, you may qualify for FERA. You could receive an 18% discount on your electricity bill. Visit [sdge.com/FERA](http://sdge.com/FERA) to learn more.

### The Low-Income Home Energy Assistance

**Program (LIHEAP)** offers up to \$1,000 in financial assistance towards your energy bill. Learn more at [sdge.com/LIHEAP](http://sdge.com/LIHEAP).

Online applications are easy, fast and convenient. To learn more, visit [sdge.com/Assistance](http://sdge.com/Assistance).

\*NOTE: If you receive natural gas service from SoCalGas®, please contact SoCalGas directly regarding gas-related services and information available to you.

## Safety & Prevention Information

### How to recognize a pipeline leak

Be alert to any of the signs you may see, hear or smell when there is a natural gas leak.



**SEE**

If you see a damaged connection to a natural gas appliance, dirt/water blowing into the air, dry patch of grass, fire or explosion near a pipeline.



**HEAR**

If you hear unusual sounds like hissing or whistling.



**SMELL**

If you smell the distinctive odor\* of natural gas.

\*Some people may not be able to smell the odor of natural gas. They may have a weaker sense of smell, they may have become used to a smell if they have been exposed to it for a long period of time or another odor is masking the smell of natural gas. Additionally, certain conditions in pipe and soil can cause odors to fade.

### What to do if you suspect a natural gas leak

If you smell a natural gas odor, hear the sound of natural gas escaping or see other signs of a leak:

**IMMEDIATELY EVACUATE** the area, and from a safe location call **911** and SDG&E® at **1-800-611-7343**.\*\*

**DON'T** smoke, light a match, candle or other flame.

**DON'T** turn electrical appliances or lights on or off, operate motorized equipment or vehicles or use any device that could cause a spark.

**DON'T** attempt to control the leak or repair a damaged pipe or meter. Natural gas leaking from a plastic pipe can create static electricity that can ignite the natural gas.



### Use portable generators safely

A portable electric generator can be a valuable tool – but also extremely dangerous if not used correctly. For safety, here are some facts you should know before using a generator.

#### Safety first

Connecting a generator to another power source could damage your appliances and seriously injure or kill you or utility crew members who may be working on nearby power lines. Under California law\*, you're responsible for making sure your generator's electricity can't backfeed into SDG&E's power lines. To protect your life and the lives of others, follow these safety tips:

- Make sure you read, understand and carefully follow all manufacturer instructions before using the generator.
- Properly ground the generator as instructed.
- **Never connect the generator directly into any electric outlet.**

- Limit the total electric load to the manufacturer's rating for your generator.
- Use only UL-listed, three-prong extension cords of the proper size with your generator.
- Maintain good ventilation. Generators should always be located outside in a dry and well-ventilated area to prevent serious injuries or death resulting from carbon monoxide poisoning.
- Handle fuel carefully. Turn the generator off to refuel, because gasoline and its vapors can catch on fire if ignited by an electric spark. Store fuel in a properly designed container in a safe location, away from children.

#### Call before you run your generator

To talk to SDG&E® about your plans to run a generator, please call us at **1-800-411-7343**.

#### Get tips for choosing a generator

For more tips and a video on choosing and using a portable generator, visit

[sdge.com/generator](https://sdge.com/generator). Before buying a portable generator, consult a qualified electrician.

\*Health and Safety Code, Part 15 - Miscellaneous Requirements, Chapter 5 – Electric Hazards, Sections 119075-119090 – sets clear guidelines on the operation of electric generators.

### Pipeline maintenance and your safety

SDG&E pipelines deliver natural gas to approximately 863,000 residential and business customers. We routinely perform pipeline safety tasks – including patrolling, testing, repairing and replacing pipelines – and have ongoing technical training and testing for employees. Our integrity management plans outline our ongoing safety and maintenance activities and are available for review.

For more safety and prevention information, visit [sdge.com/safety](https://sdge.com/safety).

\*\*NOTE: If you receive natural gas service from SoCalGas®, please contact SoCalGas directly regarding gas-related services and information available to you.

\*\*NOTA: Si recibe servicio de gas natural de SoCalGas®, por favor, póngase en contacto con SoCalGas directamente respecto a los servicios y la información relacionada con el gas que está a su disposición.

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