

Application of San Diego Gas & Electric
Company (U-902-M) for Approval of
Electric and Natural Gas Energy Efficiency
Programs and Budgets for Years 2009
through 2011

Application 08-07- 023

Exhibit No.: _____
Witness: Athena M. Besa

SUPPLEMENTAL TESTIMONY
OF
SAN DIEGO GAS & ELECTRIC COMPANY

CHAPTER II

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

July 2, 2009

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- Adjustments to expected useful lives and other measures not covered by the Verification Report based on the December 2008 DEER¹.

SDG&E notes that its use of the results from the Verification Report to develop its proposal should not be interpreted that it agrees with the results in the Verification Report and reserves the right to present arguments against its results at the next discussion of its 2006-2008 earnings claim.

The following table shows SDG&E's Proposed 2009-2011 Cumulative Goals:

Table 1-1: Proposed 2009-2011 Three-Year Cumulative Goals

KWH	2009	2010	2011	TOTAL
Annual Goal	160,911,000	155,952,000	149,625,000	466,488,000
2006-2008 Verification Impacts	76,725,580	76,725,580	76,725,580	230,176,740
EUL Decay Impacts	21,530,764	28,047,255	12,642,105	62,220,125
TOTAL	259,167,344	260,724,835	238,992,685	758,884,864
KW	2009	2010	2011	TOTAL
Annual Goal	30,577	29,661	28,427	88,666
2006-2008 Verification Impacts	8,695	8,695	8,695	26,086
EUL Decay Impacts	10,148	10,738	7,226	28,112
TOTAL	49,421	49,095	44,348	142,863
THERMS	2009	2010	2011	TOTAL
Annual Goal	3,276,000	3,510,000	3,822,000	10,608,000
2006-2008 Verification Impacts	932,876	928,136	920,283	2,781,295
EUL Decay Impacts	3,853	6,856	87,512	98,221
TOTAL	4,212,729	4,444,993	4,829,795	13,487,517

Note: The therm annual goal was updated to reflect the 22% reduction authorized in D.09-05-037 OP 3.

B. Portfolios and Funding Levels Appropriately Balance Short-Term and Long-Term Savings

SDG&E believes its portfolio is appropriately balanced on short-term versus long-term savings. As an indicator, the overall weighted average measure life for SDG&E's proposed

¹ Energy Division directed the utilities to use the December 2008 DEER update for the purpose of this application.

1 portfolio is 14.60 years which is greater than the 10 year life assumed in the CPUC goals
2 decision (D.04-09-060).

3 **C. Portfolios Reasonably Allocate Funding Among Market Sectors**

4 SDG&E has extensively analyzed the service territory-specific information provided in
5 the draft California Energy Efficiency Potential Study 2008² to guide the development of its
6 sector and end-use allocations, i.e., residential, commercial, and industrial. Although the study
7 provides a significant amount of useful information for program planning for the Residential,
8 Commercial, and Industrial sectors, the study provided limited data for the Agriculture sector.
9 This, however, is not detrimental to the development of a robust portfolio as the Agriculture
10 sectors is not significant relative to the Commercial and Industrial sectors in SDG&E's service
11 territory.

12 The following table shows the comparison of SDG&E's proposed sector goals with the
13 draft 2008 Potential Study.

14 SDG&E has also used data regarding potential by end use to guide the type and mix of
15 measures to be included in the portfolio. The following table shows the comparison of
16 SDG&E's proposed end use distribution with the draft Potential Study.

² California Energy Efficiency Potential Study 2008 (Draft), Itron, Inc., February 2008

Table 1-2: Comparison of SDG&E Portfolio and Energy Efficiency Potential by Sector

Market Sector	% of Total Budget	% of Total KWH	% of Total KW	% of Total KWH	% of Total KW
Residential	25%	40%	36%	51%	42%
Commercial	58%	48%	55%	40%	51%
Industrial	13%	6%	4%	9%	6%
Agricultural	4%	0%	0%		
Codes and Standards	0%	6%	5%		
Total ³	100%	100%	100%		

1 - The total budget by market sector is sum of rebate incentive, payments to upstream vendors, direct install material and labor costs. Excludes marketing and administrative related costs.

2 - LIEE savings are included in the Residential Sector Impacts, 3% for KWH and 3% for KW.

3 - Projected savings impacts include Intergrated Audit Program.

D. Portfolio Cost-Effectiveness Takes into Account Uncertainty of Key Input Parameters

The savings for these programs are derived from savings estimates for each of the measures that the program is proposing to promote. The individual measure savings and other load impact estimates (e.g., kWh, kW and therm savings per unit, program net-to-gross ratios, incremental measure costs and useful lives) are primarily derived from the 2008 Database for Energy Efficiency Resources (“DEER”).³ If the measure is not documented in DEER, SDG&E provides documentation in its workpapers to support its estimates of the measure’s load impacts. Documentation includes, but is not limited to, load impact evaluations of past programs, market data, engineering model outputs, or manufacturer test data, etc. This is consistent with Policy Rule IV.11 of the Commission’s Energy Efficiency Policy Manual (“Policy Manual”) Version 4.0.⁵

³ Based on DEER Updates provided by Commission’s Energy Division Staff, May 30, 2008 and updated in December 2008.

1 SDG&E has used the E3 calculator developed and updated by E3 under the direction of
2 the Commission's Energy Division staff. See Appendix A for the cost effectiveness parameters
3 and E3 calculator results.

4 **1. Total Resource Cost Test and Program Administrator Cost Test**

5 The Policy Manual directs the utilities to use the Total Resource Cost Test ("TRC") as
6 the primary indicator of energy efficiency program cost effectiveness, which is consistent with
7 the Commission's intent that ratepayer-funded energy efficiency should focus on programs that
8 serve as resource alternatives to supply-side options. The TRC test measures the net resource
9 benefits from the perspective of all ratepayers by combining the net benefits of the program to
10 participants and non-participants. The benefits are the avoided costs of the supply-side resources
11 avoided or deferred as adopted in D.05-04-024 and updated by the April 21, 2008 *Assigned*
12 *Commissioner's Ruling and Administrative Law Judge's Ruling Regarding May 15, 2008 Energy*
13 *Efficiency Portfolio Plans for 2009—2011* ("April 21 Ruling"). The April 21 Ruling directs the
14 utilities to use the updated 2007 generation cost values as adopted in Resolution E-4118.

15 TRC costs, on the other hand, include the incremental cost to install the energy efficient
16 measures/equipment relative to the standard case and the costs incurred by the program
17 administrator. The Policy Manual (Policy Rule IV.2) directs the utilities to use its own weighted
18 average cost of capital, as adopted by the Commission. Consistent with D.09-05-037 OP 7,
19 SDG&E has always used its pre-tax discount rate in its July 21, 2008 and March 2, 2009
20 applications. SDG&E's discount rate for this application is 8.4 percent.⁴

21 In addition to the TRC test, the utilities are also required to consider in evaluating
22 program and portfolio cost effectiveness the Program Administrator Cost ("PAC") test (Policy

⁴ Effective January 1, 2008, SDG&E's authorized return on rate base ROR became 8.40 percent, for its electric distribution and natural gas businesses per D.07-12-049.

1 Rule IV.3.). The PAC benefits are the same as the TRC test but costs are defined to include the
 2 costs incurred by the program administrator (including financial incentives or rebates paid to
 3 participants), but not the costs incurred by the participating customer. The discount rate used for
 4 the PAC test is the same as that of the TRC test.

5 Applying both the TRC and PAC cost effectiveness test is referred to as the “Dual-Test”.
 6 Policy Rule IV.6. requires a prospective showing of cost effectiveness using the Dual-Test at the
 7 portfolio level to qualify for program funding.

8 The estimated TRC and PAC ratios of SDG&E’s 2006-2008 portfolio for its proposed
 9 Portfolio is as follows:

10 Table 1-3: Portfolio Cost Effectiveness (CO2 Adder at \$15/tonne)

Cost Effectiveness (Lifecycle Present Value Dollars)						
	Cost	Benefits			Benefit - Cost	
		Electric	Gas	Incentives	NPV	B/C Ratio
Program TRC (\$)	\$ 469,595,470	\$502,840,757	\$77,531,211	NA	\$110,776,498	1.24
Program PAC (\$)	\$ 463,630,330	\$502,840,757	\$77,531,211	NA	\$116,741,638	1.25
Program RIM (\$)	\$ 960,539,610	\$502,840,757	\$77,531,211	NA	(\$380,167,642)	0.60

11
12
13 **2. Environmental Benefits**

14 D.05-04-024 adopted the various costs used to value a select group of environmental
 15 adders. These adders include NOx, PM-10 and CO2. The April 21 Ruling directs the utilities to
 16 include a second case scenario using an updated carbon value of \$30/tonne in addition to the
 17 base case adopted by D.05-04-024. These environmental adders and the updated carbon value
 18 have been are incorporated into the updated E3 calculator. The tables below show the updated
 19 cost effectiveness results based on the updated environmental adder costs for SDG&E’s
 20 proposed portfolio. It should be noted that the E3 calculator does not attribute a dollar benefit
 21 for CO2 reductions due to natural gas savings.
 22

Table 1-4: Portfolio Cost Effectiveness (CO2 Adder at \$30/tonne)

Cost Effectiveness (Lifecycle Present Value Dollars)						
	Cost		Benefits		Benefit - Cost	
		Electric	Gas	Incentives	NPV	B/C Ratio
Program TRC (\$)	\$ 469,595,470	\$534,931,202	\$77,531,211	NA	\$142,866,942	1.30
Program PAC (\$)	\$ 463,630,330	\$534,931,202	\$77,531,211	NA	\$148,832,083	1.32
Program RIM (\$)	\$ 960,539,610	\$534,931,202	\$77,531,211	NA	(\$348,077,198)	0.64

E. Portfolio is Designed to Overcome Identified Barriers to Market Transformation, and Advance Integration Objectives

Identifying and addressing barriers to success is a key component to the Program Implement Plans (“PIP”) contained in Appendix B. In general, the success barriers facing most of the programs include awareness, performance/reliability uncertainty, first cost and financing. Each PIP addresses mitigation measures for these hurdles with some of the more common being targeted marketing, demonstration projects, split incentives and On-Bill Financing. An example of a targeted marketing activity is our co-branding activity with retailers which leverages retailer access to the customer with SDG&E’s energy efficiency messages and is employed in our Residential Energy Efficiency programs. Addressing performance/reliability uncertainty usually involves completing demonstration tests to provide customers with evidence of successful installations. An example of this technique is often employed in our Non-residential Custom program. Overcoming financial barriers typically involves providing incentives at multiple levels in the product delivery stream including manufacturer/distributor incentives to ensure availability, retailer incentives to ensure stocking and/or customer incentives to overcome pay-back hurdles. This technique is used in our residential and commercial AC replacement programs implemented by third parties. Financing barriers are typically caused by scarcity of capital within an organization. This applies to almost every non-residential program and is the main driver behind our On-Bill Financing program and our proposed Green Energy Systems program.

1 **II. Program Design Achieves Savings Objectives**

2 **A. Portfolios Provide Sufficient Strategies to Address Opportunities to Reduce**
3 **Critical Peak Loads and Improve System Load Factors**

4 SDG&E's 2009-2011 Energy Efficiency Portfolio ("Portfolio") encompasses a wide
5 variety of measures that are intended to address the various the different end use potentials
6 indentified in the 2008 California Energy Efficiency Potential Study. At the same time, the
7 proposed portfolio is designed to meet or exceed both energy savings and demand reduction
8 targets as proposed in Witness Gaines', Chapter I, Section 3 testimony. SDG&E's proposed
9 2009-2011 portfolio has a peak-to-energy ratio of 0.22.

10 **B. Portfolio Adequately Describes Strategies to Minimize Lost Opportunities**

11 SDG&E's proposed portfolio offers strategies to minimize lost opportunities. SDG&E
12 believes that lost opportunities occur when customers are not afforded opportunities to install
13 comprehensive energy efficiency upgrades. SDG&E has improved its program designs
14 consistent with the California Long Term Energy Efficiency Strategic Plan ("CEESP")
15 underlying theme of comprehensiveness and "whole house" approaches to further California's
16 aggressive energy efficiency goals. The following are illustrative examples of
17 comprehensiveness in SDG&E's program designs.

18 In the residential sector, SDG&E 2009-2011 portfolio of programs is generally designed
19 to avoid lost opportunities through a "comprehensiveness" strategy. For example, programs will
20 feature a "Whole House" performance training element for home contractors and installers
21 focused on whole house energy performance, including effective air sealing, insulation and
22 ventilation. Customers will be encouraged to consider investing in comprehensive projects as
23 opposed to piecemeal purchases of equipment.

24 SDG&E will be offering comprehensive services to its nonresidential customers such that

1 it facilitates identification of as many opportunities to improve their energy efficiency as
2 possible. An example is SDG&E's new mobile workshops wherein onsite energy efficiency
3 seminars at selected customer industrial sites, combined with its flexible incentive programs
4 allows the customer to implement all identified energy efficiency upgrades. On-bill financing
5 and its new Green Energy Systems program would offer financing options to further encourage
6 comprehensive installations.

7 Another way that SDG&E seeks to minimize lost opportunities is through its new
8 construction energy efficiency programs seek to support the utility Strategic Plan, the Big Bold
9 Energy Efficiency Strategies and promote a sustainable future for southern California. By
10 addressing the environment, energy and resources efficiency, the programs seek to support the
11 residential 2020 goals of zero net energy in new construction. Coupled with the focus on
12 sustainable design and green building practices, the program will seek to influence the design
13 and construction of sustainable communities in its broadest definition.

14 Beginning in 2009, the SDG&E program managers will be responsible for segments
15 rather than specific programs. The goal of this change is to be even more knowledgeable about
16 the needs of customer segments (residential owners and renters; non-residential manufacturing,
17 agricultural, hospitality, foodservice, institutional, etc.) and increase market penetration through
18 segment specific marketing and outreach. This additional step of segmentation enhances the
19 company's ability to design program and communications materials geared towards managing
20 the customer's energy needs in a comprehensive manner rather than the traditional method of
21 offering independent programs.

22 **C. Successful and Cost-Effective Programs Will Continue**

23 SDG&E is not only proposing to continue its successful programs but improve each of
24 these programs. SDG&E has reduced the number of core programs to reduce customer and

1 market actor confusion due to different program offerings that were offering competing
2 rebates/incentives for like measures. Further review and consolidation has been accomplished as
3 the utilities worked with the Energy Division and its consultants to define the proposed 12
4 statewide programs. SDG&E has also reviewed its existing 2006-2008 third party programs and
5 offered contract renewals to several successful programs.

6 **D. Program Design Reflects Cumulative Savings Approach Requirements**

7 As discussed in previous sections, SDG&E's portfolio is designed to meet the proposed
8 2009-2011 three-year cumulative goal.

9 **E. Proposal to Include Energy Savings from "Spillover" Activities**

10 D.07-10-032 (at pages 123-128) reopens the discussion on whether or not it is appropriate
11 for the utilities to take credit for "spillover" effects due to programs. It would appear that the
12 fundamental question is not whether "spillover effects occur from the programs (both from
13 program participants and non-program participants), but whether or not there are EM&V
14 methodologies that can accurately measure the specific spillover impacts of a utility program.

15 D.05-04-051, Finding of Fact 27 states,"

16 "The speculative nature of any attempts to quantify spillover effects significantly
17 reduces their applicability as an analytical tool at this time. Moreover,
18 discounting the accounting of free-ridership through "spillover," as PG&E
19 proposes, would make it particularly difficult to attribute indirect program
20 benefits to education and information programs, without double-counting those
21 benefits."

22 Spillover and Net-to-Gross ("NTG") analyses are intrinsically related to each other.

23 SDG&E and SoCalGas have taken the position that current methodologies for estimating NTG

1 are flawed and by extension⁵ so are the methodologies measuring spillover effects if no
2 significant progress is made on developing new or improving current methods.

3 The July 1, 2008 “Proposed Decision Adopting Interim Energy Efficiency Savings Goals
4 for 2012 Through 2020, and Defining Energy Efficiency Savings goals for 2009 Through 2011”
5 OP 4 adopts gross goals, not net of free riders goals. SDG&E believes that moving to gross
6 goals mitigates issues related to measuring NTG and spillover effects.

7 With respect to program offerings influencing “spillover” effects, SDG&E’s portfolio of
8 programs are designed to influence market actors to the greatest extent possible. For example,
9 upstream programs (e.g., manufacturers, distributors, retailers) provide energy efficiency
10 equipment at reduced prices to all customers. It is indeed difficult to discern each customer’s
11 motivation for purchasing the energy efficiency equipment when the price is already reduced.
12 However, it is impractical to attempt to determine an individual’s motivation well after the fact
13 of his or her purchase of an item of energy efficiency equipment and then differentiate utility
14 incentives based on that dimly recalled, ex-post facto “motivation”. Moreover, upstream
15 programs are one of the most efficient program designs to influence the energy efficiency market
16 at all levels of the supply chain.

17 Education & Training programs provide accessible energy efficiency information to
18 customers so that they can make decisions that are pro-energy efficiency. Frequent messaging,
19 communications, seminars and workshops reinforce these concepts so that at time of purchase
20 energy efficiency is one of the customer’s top considerations. The ultimate goal for market
21 transformation is that customers will purchase energy efficient equipment on its intrinsic value

⁵ Attachment A of “Comments of San Diego Gas & Electric Company (U 902 M) and Southern California Gas Company (U 904 G) on Energy Efficiency Savings Goals through 2020 and Related Topics Pursuant to Assigned Commissioner and Administrative Law Judge’s Ruling Seeking Comment on Definition of Energy Savings Goals for 2009 Through 2011” submitted June 11, 2008.

1 without the need for a rebate or incentive which is then a 100% spillover effect. SDG&E's
2 Education & Training programs are designed to help reach that goal.

3 SDG&E's New Construction programs offer design team incentives along with Title 24
4 and sustainability workshops and training. These incentives reinforce the desired outcome of
5 influencing the design team (architects, engineering firms, etc.) to propose higher efficiency
6 design options to builder- and owner-clients and help influence their final design decision. As
7 more architects, engineering firms incorporate energy efficiency into their design practice, the
8 industry will ideally transform itself thus facilitating the adoption of higher codes and standards,
9 and creating significant spillover effects.

10 These are but a few examples of strategies in SDG&E's portfolio that bring about
11 spillover effects.

12 **F. Proposal for Measurement of Market Transformation Programs and** 13 **Potential Phase Out of Program activity in Transformed Markets**

14 Over the years, California has invested in market effects studies that can track changes in
15 a product market.⁶ (e.g., California Residential Efficiency Market Share Tracking: Appliances
16 2005, Itron, 2006). Furthermore, California has formal protocols to conduct market effects
17 studies.⁷ This body of evaluation work provides adequate methodologies to measure market
18 transformation.

19 As California embarks on aggressive market transforming activities such as the BBES
20 and the strategies laid in the CEESP, studies need to commence as soon as possible to begin
21 tracking the progress of programs so that there is a credible baseline established to determine

⁶ California Residential Efficiency Market Share Tracking: Appliances 2005, Itron, 2006

⁷ The California Evaluation Framework, TecMarket Works, June 2004; and California Energy Efficiency Evaluation Protocols: Technical, Methodological, and Reporting Requirements for Evaluation Professionals, TecMarket Works, April 2006.

1 progress towards market transformation. See Section 3 below for more discussion on proposed
2 market transformation/effects studies.

3 **G. Portfolios Include Strategic Promotion of Emerging Technologies that are**
4 **Anticipated to Increase Savings Potential**

5 Emerging Technologies is an important component of SDG&E’s program portfolio as the
6 “incubator” of new measures for inclusion in the tradition incentive programs. We do not have a
7 specific budget allocated to “strategic promotion of emerging technologies” but we do have a
8 process in place to take full advantage of new technologies, regardless of the source of the
9 technology. The process has worked well in the past and we are confident will continue to work
10 as we move forward. Under that process, once an emerging technology project is complete and
11 results are available, the technology is handed over to the appropriate Segment Manager for
12 program development and implementation. Depending on the technology, it may simply be
13 incorporated into an existing program such as the Nonresidential Standard program, or it may
14 warrant a specialized program design and implementation. Either way, the impacted segment
15 utilizes its allocated program budget or Third Party budget as appropriate. We have anticipated
16 this somewhat unpredictable shift in funding in our budget planning and have found in the past
17 that there is generally a rough balance between new measures being introduced and mature ones
18 falling off because of obsolescence or changes in market conditions. As a result, we are
19 confident we have sufficient funds to adequately support the marketing and commercialization of
20 new technologies that may reasonably be expected to appear during the program cycle.

21 **H. Portfolios Contribute to the Green Building Initiative**

22 Please refer to Appendix F Table 2-4 for the portfolio’s contributions to the green
23 Building Initiative. The Statewide Commercial Program and Institutional Partnership Programs
24 in Appendix B for the different program activities that support the goals of the Green Building

1 Initiative.

2 **III. Proposed Portfolio Design Reflect Market Strategies, Market Transformation,**
3 **Integration, and Delivery Channels to Enhance Customer Participation in Demand-**
4 **Side Resources**

5 **A. SDG&E's Proposed 2009-2011 Program Portfolio**

6 SDG&E's 2009-2011 provides a list of comprehensive Energy Efficiency services to its
7 customers with a focus towards achieving BBES and implementation of the CEESP strategies.

8 The following tables provide an overview of the portfolio budgets for its Proposed portfolio.

9 Program Detail budgets are available in Appendix C.

1
2

Table 1-5: Proposed 2009-2011 Program Budgets

Category	Program Name	2009	2010	2011	2009-2011	Percent of Total Program Budget
SW-CORE	SW-AgA - Calculated	\$3,215,403	\$3,322,878	\$3,386,342	\$9,924,622	2.9%
SW-CORE	SW-AgB - Deemed	\$793,256	\$815,893	\$853,335	\$2,462,484	0.7%
SW-CORE	SW-AgC - Nonresidential Audits	\$74,712	\$74,712	\$74,712	\$224,135	0.1%
SW-CORE	SW-AgD - Pump Test & Repair	\$148,704	\$148,704	\$148,704	\$446,113	0.1%
SW-CORE	SW-AgE - Continuous Energy Improvement	\$100,849	\$100,849	\$100,849	\$302,546	0.1%
SW-CORE	SW-C&SA - Building Standards Advocacy	\$456,227	\$456,227	\$456,227	\$1,368,681	0.4%
SW-CORE	SW-C&SB - Appliance Standards Advocacy	\$156,425	\$156,426	\$156,426	\$469,276	0.1%
SW-CORE	SW-C&SC - Compliance Training	\$356,341	\$356,341	\$356,341	\$1,069,024	0.3%
SW-CORE	SW-C&SD Reach Codes	\$456,247	\$456,247	\$456,247	\$1,368,740	0.4%
SW-CORE	SW-ComA - Calculated	\$4,315,757	\$4,339,474	\$4,006,356	\$12,661,587	3.7%
SW-CORE	SW-ComB - Deemed	\$12,021,424	\$12,230,247	\$11,861,267	\$36,112,937	10.4%
SW-CORE	SW-ComC - Nonresidential Audits	\$631,093	\$631,093	\$631,093	\$1,893,278	0.5%
SW-CORE	SW-ComD - Continuous Energy Improvement	\$784,009	\$784,009	\$784,009	\$2,352,028	0.7%
SW-CORE	SW-ETA - Assessments	\$2,136,640	\$2,136,640	\$2,136,640	\$6,409,919	1.9%
SW-CORE	SW-ETB - Scaled Field Placement	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ETC - Demonstration / Showcasing	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ETD - Market and Behavioral Studies	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ETE - Technology supply-side efforts	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ETF - Technology Incubation	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ETG - Technology Test Centers (TTC)	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ETH - ZNE lab (PG&E)	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-HVACA - Residential Energy Star Quality Instal	\$38,175	\$38,175	\$38,175	\$114,526	0.0%
SW-CORE	SW-HVACB - Commercial Quality Installation	\$35,769	\$35,769	\$35,769	\$107,306	0.0%
SW-CORE	SW-HVACC - Commercial Upstream Equipment	\$22,320	\$22,320	\$22,320	\$66,961	0.0%
SW-CORE	SW-HVACD - Quality Maintenance Program	\$68,151	\$68,151	\$68,151	\$204,452	0.1%
SW-CORE	SW-HVACE - Technology & Systems Diagnostics	\$300,500	\$300,500	\$300,500	\$901,499	0.3%
SW-CORE	SW-HVACF - HVAC WE&T	\$45,727	\$45,727	\$45,727	\$137,181	0.0%
SW-CORE	SW-HVACG - HVAC Core	\$26,287	\$26,287	\$26,287	\$78,862	0.0%
SW-CORE	SW-IDSM - SW Integrated DSM	\$200,041	\$200,041	\$200,041	\$600,122	0.2%
SW-CORE	SW-IndA - Calculated	\$9,287,154	\$9,569,362	\$9,654,323	\$28,510,840	8.2%
SW-CORE	SW-IndB - Deemed	\$3,895,795	\$3,917,200	\$3,651,595	\$11,464,589	3.3%
SW-CORE	SW-IndC - Nonresidential Audits	\$201,766	\$201,766	\$201,766	\$605,297	0.2%
SW-CORE	SW-IndD - Continuous Energy Improvement	\$246,836	\$246,837	\$246,837	\$740,509	0.2%
SW-CORE	SW-ME&OA - Marketing, Education & Outreach (Core)	\$2,973,233	\$2,973,233	\$2,973,233	\$8,919,698	2.6%
SW-CORE	SW-ME&OB - SW Marketing, E&O FYP	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-ME&OC - ME&O Strategic Plan	\$0	\$0	\$0	\$0	0.0%
SW-CORE	SW-NCNR - NRNC Savings By Design	\$5,463,851	\$5,521,742	\$5,411,611	\$16,397,205	4.7%
SW-CORE	SW-NCResA - RNC	\$2,686,148	\$2,701,136	\$2,681,306	\$8,068,590	2.3%
SW-CORE	SW-ResA - Residential Basic Lighting	\$5,562,362	\$5,564,932	\$5,291,227	\$16,418,520	4.7%
SW-CORE	SW-ResB - Advanced Consumer Lighting	\$3,745,111	\$3,764,070	\$3,499,618	\$11,008,799	3.2%
SW-CORE	SW-ResC - Multi-Family	\$2,205,964	\$2,176,592	\$2,005,811	\$6,388,367	1.8%
SW-CORE	SW-ResD - Home Efficiency Rebates	\$8,363,699	\$8,230,479	\$8,165,221	\$24,759,400	7.2%
SW-CORE	SW-ResE - Home Efficiency Surveys	\$1,307,533	\$1,307,533	\$1,307,533	\$3,922,598	1.1%
SW-CORE	SW-ResG - Business/Consumer Electronics/Plug Load	\$950,064	\$977,783	\$963,271	\$2,891,118	0.8%
SW-CORE	SW-WE&TA - Strategic Planning & Implementation	\$378,263	\$270,323	\$160,073	\$808,658	0.2%
SW-CORE	SW-WE&TB - WE&T Centers - SDERC, Food Service Cen	\$4,126,233	\$4,126,233	\$4,126,233	\$12,378,699	3.6%
SW-CORE	SW-WE&TC - WE&T Connections - PEAK Program	\$635,550	\$635,550	\$635,550	\$1,906,650	0.6%
	SW-Core Subtotal	\$78,413,615	\$78,931,477	\$77,120,723	\$234,465,815	67.8%
Partnerships	L-InstP01 - CA Depart of Corrections Partnership	\$275,526	\$275,526	\$275,526	\$826,577	0.2%
Partnerships	L-InstP02 - CA Community College Partnership	\$375,252	\$375,252	\$375,252	\$1,125,755	0.3%
Partnerships	L-InstP03 - UC/CSU/IOU Partnership	\$935,235	\$935,235	\$935,235	\$2,805,704	0.8%
Partnerships	L-InstP04 - State of California /IOU Partnership	\$289,186	\$289,186	\$289,186	\$867,559	0.3%
Partnerships	L-InstP05 - University of San Diego Partnership	\$270,249	\$270,249	\$270,250	\$810,749	0.2%
Partnerships	L-InstP06 - San Diego Cnty Water Auth Partnership	\$397,214	\$397,215	\$397,216	\$1,191,646	0.3%
Partnerships	LGovP01 - City of Chula Vista Partnership	\$1,884,770	\$1,884,770	\$1,884,769	\$5,654,309	1.6%
Partnerships	LGovP02 - City of San Diego Partnership	\$2,006,262	\$2,006,262	\$2,006,265	\$6,018,788	1.7%
Partnerships	LGovP03 - County of San Diego Partnership	\$1,172,285	\$1,172,285	\$1,172,284	\$3,516,853	1.0%
Partnerships	LGovP04 - City of San Juan Capistrano Partnership	\$190,006	\$190,006	\$190,006	\$570,018	0.2%
Partnerships	LGovP05 - Port of San Diego Partnership	\$779,369	\$779,369	\$779,371	\$2,338,110	0.7%
Partnerships	LGovP06 - SANDAG Partnership	\$796,319	\$796,319	\$796,318	\$2,388,955	0.7%
Partnerships	LGovP07 - ICLEI Partnership	\$156,873	\$156,873	\$156,874	\$470,619	0.1%
Partnerships	LGovP08 - New Cities Partnership	\$778,987	\$778,988	\$778,988	\$2,336,963	0.7%
	Partnership Subtotal	\$10,307,532	\$10,307,534	\$10,307,539	\$30,922,604	8.9%

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Table 1-5: Proposed 2009-2011 Program Budgets (Continued)

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Category	Program Name	2009	2010	2011	2009-2011
Local Core	Local01 - Local Whole House Performance	\$1,025,385	\$1,615,861	\$1,236,354	\$3,877,600
Local Core	Local02 - Local Island Program	\$2,003,523	\$2,038,420	\$1,897,537	\$5,939,480
Local Core	Local03 - Local Non-Residential (BID)	\$21,088,014	\$21,267,115	\$22,783,578	\$65,138,707
Local Core	Local04 - Local Sustainable Communities (RMV)	\$321,360	\$321,360	\$321,360	\$964,081
Local Core	Local05 - OBF	\$875,000	\$875,000	\$875,000	\$2,624,999
Local Core	Local06 - Local Strategic Development & Integrat	\$698,796	\$698,796	\$698,796	\$2,096,387
	Local Core Subtotal	\$26,012,078	\$26,816,551	\$27,812,624	\$80,641,253
3rd Party	3P-NRes01 - Non-Res HVAC Tune-up/Quality Installa	\$3,203,998	\$4,788,000	\$4,788,000	\$12,779,998
3rd Party	3P-NRes01u - Non-Res HVAC Tune-up/Quality Installa	\$45,039	\$45,039	\$45,039	\$135,117
3rd Party	3P-NRes02 - SaveGas – Hot Water Control	\$195,668	\$195,668	\$195,668	\$587,004
3rd Party	3P-NRes02u - SaveGas – Hot Water Control	\$41,778	\$41,779	\$41,779	\$125,335
3rd Party	3P-NRes03 - Business Energy Assessment (BEA)	\$230,925	\$232,115	\$213,375	\$676,415
3rd Party	3P-NRes03u - Business Energy Assessment (BEA)	\$22,769	22768.9	\$22,769	\$68,307
3rd Party	3P-NRes04 - M2M Hot Water & HVAC Controls for Res	\$883,216	\$120,409	\$130,815	\$1,134,440
3rd Party	3P-NRes04u - M2M Hot Water & HVAC Controls for Res	\$41,778	\$0	\$0	\$41,778
3rd Party	3P-NRes05 - Smart Controls for Pools & Spa	\$1,006,884	\$0	\$0	\$1,006,884
3rd Party	3P-NRes05u - Smart Controls for Pools & Spa	\$41,778	\$0	\$0	\$41,778
3rd Party	3P-NRes06 - Energy Efficient Water Pumping	\$162,150	\$185,500	\$152,327	\$499,977
3rd Party	3P-NRes06u - Energy Efficient Water Pumping	\$19,633	\$19,633	\$19,633	\$58,900
3rd Party	3P-NRes07 - Healthcare Energy Efficiency Program	\$1,767,147	\$1,767,147	\$1,767,147	\$5,301,441
3rd Party	3P-NRes07u - Healthcare Energy Efficiency Program	\$38,802	\$38,802	\$38,802	\$116,407
3rd Party	3P-NRes08 - Lodging Energy Efficiency Program	\$1,657,108	\$2,738,219	\$1,287,875	\$5,683,202
3rd Party	3P-NRes08u - Lodging Energy Efficiency Program (LE	\$41,971	\$41,971	\$41,971	\$125,912
3rd Party	3P-NRes09 - Mobile Energy Clinic (MEC)	\$0	\$0	\$0	\$0
3rd Party	3P-NRes09u - Mobile Energy Clinic (MEC)	\$0	\$0	\$0	\$0
3rd Party	3P-NRes10 - K-12 Private Schools and Private Coll	\$0	\$0	\$0	\$0
3rd Party	3P-NRes10u - K-12 Private Schools and Private Coll	\$0	\$0	\$0	\$0
3rd Party	3P-NRes11 - Portfolio of the Future (PoF)	\$916,667	\$916,667	\$916,667	\$2,750,001
3rd Party	3P-NRes11u - Portfolio of the Future (PoF)	\$28,717	\$28,717	\$28,717	\$86,150
3rd Party	3P-NRes12 - Comprehensive Industrial Energy Effic	\$1,361,205	\$1,403,740	\$1,488,818	\$4,253,763
3rd Party	3P-NRes12u - Comprehensive Industrial Energy Effic	\$41,671	\$41,671	\$41,671	\$125,012
3rd Party	3P-NRes13 - Retro commissioning (RCx)	\$1,264,333	\$1,269,711	\$1,194,701	\$3,728,746
3rd Party	3P-NRes13u - Retro commissioning (RCx)	\$22,769	\$22,769	\$22,769	\$68,307
3rd Party	3P-Res01 - Res HVAC Tune-up/Quality Installation	\$3,890,275	\$3,865,804	\$3,586,710	\$11,342,789
3rd Party	3P-Res01u - Res HVAC Tune-up/Quality Installation	\$187,948	\$191,949	\$193,449	\$573,345
3rd Party	3P-Res02 - Comprehensive Mobile Home (SW)	\$2,583,333	\$2,583,333	\$2,583,334	\$7,750,000
3rd Party	3P-Res02u - Comprehensive Mobile Home (SW)	\$84,667	\$84,667	\$84,667	\$254,001
3rd Party	3P-Res03 - Electric Resistant Heating Program	\$0	\$0	\$0	\$0
3rd Party	3P-Res03u - Electric Resistant Heating Program	\$0	\$0	\$0	\$0
3rd Party	3P-Res04 - K-12 Energy Efficiency Education (E3)	\$636,795	\$668,368	\$694,837	\$2,000,000
3rd Party	3P-Res04u - K-12 Energy Efficiency Education (E3)	\$50,355	\$50,355	\$50,355	\$151,066
3rd Party	3P-Res05 - Mullt-family < 30	\$0	\$0	\$0	\$0
3rd Party	3P-Res05u - Mullt-family < 30	\$0	\$0	\$0	\$0
3rd Party	3P-Res06 - CHEERS	\$160,799	\$160,799	\$160,799	\$482,397
3rd Party	3P-Res06u - CHEERS	\$34,952	\$34,952	\$34,952	\$104,857
3rd Party	3P-Xc02 - Time Delay 20% Cooler	\$0	\$0	\$0	\$0
3rd Party	3P-Xc02u - Time Delay 20% Cooler	\$0	\$0	\$0	\$0
3rd Party	SW-ComE - Direct Install	\$13,196,345	\$13,272,906	\$12,204,904	\$38,674,154
3rd Party	SW-ResF - Appliance Recycling	\$5,073,846	\$5,100,468	\$4,727,412	\$14,901,726
	Third Party Subtotal	\$38,935,324	\$39,933,926	\$36,759,960	\$115,629,210
	Total Program Budget	\$153,668,549	\$155,989,488	\$152,000,846	\$461,658,882

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Table 1-6: Proposed 2009-2011 Program Goals

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Category	Program Name	2,009			2,010			2,011		
		KWH	KW	Therm	KWH	KW	Therm	KWH	KW	Therm
SW-CORE	SW-AgA - Calculated	1,041,493	87	277,345	1,047,754	87	292,635	960,422	80	317,924
SW-CORE	SW-AgB - Deemed	0	0	310,418	0	0	327,531	0	0	355,836
SW-CORE	SW-AgC - Nonresidential Audits	0	0	0	0	0	0	0	0	0
SW-CORE	SW-AgD - Pump Test & Repair	0	0	0	0	0	0	0	0	0
SW-CORE	SW-AgE - Continuous Energy Improvement	0	0	0	0	0	0	0	0	0
SW-CORE	SW-C&SA - Building Standards Advocacy	12,542,000	2,598	-113,587	14,461,000	2,829	-125,917	25,004,000	4,228	-270,288
SW-CORE	SW-C&SB - Appliance Standards Advocacy	0	0	0	0	0	0	0	0	0
SW-CORE	SW-C&SC - Compliance Training	0	0	0	0	0	0	0	0	0
SW-CORE	SW-C&SD Reach Codes	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ComA - Calculated	7,473,136	2,601	-48,526	7,517,837	2,616	-48,816	6,890,983	2,398	-44,744
SW-CORE	SW-ComB - Deemed	44,422,506	9,470	332,908	44,703,189	9,533	352,050	41,024,817	8,758	389,817
SW-CORE	SW-ComC - Nonresidential Audits	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ComD - Continuous Energy Improvement	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETA - Assessments	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETB - Sealed Field Placement	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETC - Demonstration / Showcasing	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETD - Market and Behavioral Studies	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETE - Technology supply-side efforts	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETF - Technology Incubation	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETG - Technology Test Centers (TTC)	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ETH - ZNE lab (PG&E)	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACA - Residential Energy Star Quality Instal	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACB - Commercial Quality Installation	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACC - Commercial Upstream Equipment	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACD - Quality Maintenance Program	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACE - Technology & Systems Diagnostics	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACF - HVAC WE&T	0	0	0	0	0	0	0	0	0
SW-CORE	SW-HVACG - HVAC Core	0	0	0	0	0	0	0	0	0
SW-CORE	SW-IDSM - SW Integrated DSM	0	0	0	0	0	0	0	0	0
SW-CORE	SW-IndA - Calculated	5,724,545	1,422	1,082,203	5,759,243	1,431	1,141,875	5,279,373	1,312	1,240,599
SW-CORE	SW-IndB - Deemed	10,766,583	1,516	130,794	10,831,669	1,525	138,494	9,927,545	1,397	152,140
SW-CORE	SW-IndC - Nonresidential Audits	0	0	0	0	0	0	0	0	0
SW-CORE	SW-IndD - Continuous Energy Improvement	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ME&OA - Marketing, Education & Outreach (Core)	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ME&OB - SW Marketing, E&O FYP	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ME&OC - ME&O Strategic Plan	0	0	0	0	0	0	0	0	0
SW-CORE	SW-NCNR - NRNC Savings By Design	6,480,079	2,339	267,582	6,519,034	2,353	282,333	5,975,659	2,157	306,732
SW-CORE	SW-NCResA - RNC	297,300	357	34,372	299,088	359	36,267	274,158	329	39,401
SW-CORE	SW-ResA - Residential Basic Lighting	62,828,220	10,437	-1,228,366	62,865,540	10,443	-1,229,095	58,890,960	9,783	-1,151,388
SW-CORE	SW-ResB - Advanced Consumer Lighting	11,128,093	1,843	-217,677	11,194,992	1,854	-218,986	10,261,864	1,699	-200,733
SW-CORE	SW-ResC - Multi-Family	5,517,439	1,002	164,285	5,550,492	1,008	163,713	5,089,188	925	171,698
SW-CORE	SW-ResD - Home Efficiency Rebates	3,782,266	1,900	1,213,008	3,798,034	1,909	1,213,008	3,570,857	1,783	1,213,008
SW-CORE	SW-ResE - Home Efficiency Surveys	0	0	0	0	0	0	0	0	0
SW-CORE	SW-ResG - Business/Consumer Electronics/Plug Load	319,495	47	0	321,530	47	0	305,250	45	0
SW-CORE	SW-WE&TA - Strategic Planning & Implementation	0	0	0	0	0	0	0	0	0
SW-CORE	SW-WE&TB - WE&T Centers - SDERC, Food Service C	0	0	0	0	0	0	0	0	0
SW-CORE	SW-WE&TC - WE&T Connections - PEAK Program	0	0	0	0	0	0	0	0	0
	SW-Core Subtotal	172,323,155	35,617	2,204,758	174,869,402	35,994	2,325,092	173,455,077	34,894	2,520,002
Partnerships	L-InstP01 - CA Dept of Corrections Partnership	0	0	0	0	0	0	0	0	0
Partnerships	L-InstP02 - CA Community College Partnership	0	0	0	0	0	0	0	0	0
Partnerships	L-InstP03 - UC/CSU/IOU Partnership	0	0	0	0	0	0	0	0	0
Partnerships	L-InstP04 - State of California /IOU Partnership	0	0	0	0	0	0	0	0	0
Partnerships	L-InstP05 - University of San Diego Partnership	0	0	0	0	0	0	0	0	0
Partnerships	L-InstP06 - San Diego Cnty Water Auth Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP01 - City of Chula Vista Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP02 - City of San Diego Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP03 - County of San Diego Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP04 - City of San Juan Capistrano Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP05 - Port of San Diego Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP06 - SANDAG Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP07 - ICLEI Partnership	0	0	0	0	0	0	0	0	0
Partnerships	LGovP08 - New Cities Partnership	0	0	0	0	0	0	0	0	0
	Partnerships Subtotal	0	0	0	0	0	0	0	0	0

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Table 1-6: Proposed 2009-2011 Program Goals (continued)

Category	Program Name	2,009			2,010			2,011		
		KWH	KW	Therm	KWH	KW	Therm	KWH	KW	Therm
Local Core	Local01 - Local Whole House Performance	323,694	228	14,955	334,854	241	15,834	298,419	214	14,468
Local Core	Local02 - Local Island Program	415,855	232	5,566	427,624	238	5,598	378,393	210	5,132
Local Core	Local03 - Local Non-Residential (BID)	46,100,670	10,135	1,775,831	46,396,066	10,198	1,888,350	48,964,944	10,749	2,061,103
Local Core	Local04 - Local Sustainable Communities (RMV)	0	0	0	0	0	0	0	0	0
Local Core	Local05 - OBF	0	0	0	0	0	0	0	0	0
Local Core	Local06 - Local Strategic Development & Integrat	0	0	0	0	0	0	0	0	0
	Local Core Subtotal	46,840,218	10,595	1,796,351	47,158,544	10,677	1,909,783	49,641,755	11,172	2,080,703
3rd Party	3P-NRes01 - Non-Res HVAC Tune-up/Quality Installa	15,513,599	6,221	-3,261	15,608,308	6,259	-3,281	14,305,675	5,737	-3,007
3rd Party	3P-NRes01u - Non-Res HVAC Tune-up/Quality Installa	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes02 - SaveGas - Hot Water Control	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes02u - SaveGas - Hot Water Control	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes03 - Business Energy Assessment (BEA)	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes03u - Business Energy Assessment (BEA)	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes04 - M2M Hot Water & HVAC Controls for Res	0	0	187,078	0	0	197,392	0	0	214,450
3rd Party	3P-NRes04u - M2M Hot Water & HVAC Controls for Res	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes05 - Smart Controls for Pools & Spa	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes05u - Smart Controls for Pools & Spa	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes06 - Energy Efficient Water Pumping	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes06u - Energy Efficient Water Pumping	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes07 - Healthcare Energy Efficiency Program	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes07u - Healthcare Energy Efficiency Program	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes08 - Lodging Energy Efficiency Program	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes08u - Lodging Energy Efficiency Program (LE	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes09 - Mobile Energy Clinic (MEC)	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes09u - Mobile Energy Clinic (MEC)	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes10 - K-12 Private Schools and Private Coll	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes10u - K-12 Private Schools and Private Coll	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes11 - Portfolio of the Future (PoF)	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes11u - Portfolio of the Future (PoF)	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes12 - Comprehensive Industrial Energy Effic	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes12u - Comprehensive Industrial Energy Effic	0	0	0	0	0	0	0	0	0
3rd Party	3P-NRes13 - Retro commissioning (RCx)	3,194,766	0	95,843	3,213,971	0	96,419	2,946,080	0	88,382
3rd Party	3P-NRes13u - Retro commissioning (RCx)	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res01 - Res HVAC Tune-up/Quality Installation	134,929	215	-638	135,729	216	-641	124,365	198	-588
3rd Party	3P-Res01u - Res HVAC Tune-up/Quality Installation	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res02 - Comprehensive Mobile Home (SW)	270,492	362	6,593	272,184	365	6,635	249,502	334	6,082
3rd Party	3P-Res02u - Comprehensive Mobile Home (SW)	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res03 - Electric Resistant Heating Program	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res03u - Electric Resistant Heating Program	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res04 - K-12 Energy Efficiency Education (E3)	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res04u - K-12 Energy Efficiency Education (E3)	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res05 - Multt-family < 30	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res05u - Multt-family < 30	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res06 - CHEERS	0	0	0	0	0	0	0	0	0
3rd Party	3P-Res06u - CHEERS	0	0	0	0	0	0	0	0	0
3rd Party	3P-Xc02 - Time Delay 20% Cooler	0	0	0	0	0	0	0	0	0
3rd Party	3P-Xc02u - Time Delay 20% Cooler	0	0	0	0	0	0	0	0	0
3rd Party	SW-ComE - Direct Install	17,530,460	4,895	-15,699	17,635,840	4,925	-15,793	16,165,795	4,514	-14,477
3rd Party	SW-ResF - Appliance Recycling	23,513,936	4,787	-453,423	23,654,751	4,815	-456,143	21,682,295	4,414	-418,108
	Third Party Subtotal	60,158,181	16,480	-183,507	60,520,783	16,580	-175,414	55,473,712	15,198	-127,265
	Total Portfolio	279,321,554	62,693	3,817,603	282,548,729	63,250	4,059,461	278,570,544	61,264	4,473,441

A brief description of each of the proposed SDG&E's Energy Efficiency programs is provided in the below. In order for SDG&E to meet these aggressive goals which are not significantly less than its 2008 Potential Study savings at full incremental cost, SDG&E may offer measure incentives at full or slightly less than full incremental measure cost to aggressively pursue significantly higher goals. Greater details of these programs are included in each of these

1 programs' PIPs contained in Appendix B.

2 **IV. Statewide Programs**

3 **A. Statewide Residential Energy Efficiency**

4 The Residential Energy Efficiency Program (“REEP”) is designed to offer and promote
5 specific and comprehensive energy solutions within the residential market sector. The
6 Residential portfolio employs various strategies and tactics to overcome market barriers and to
7 deliver programs and services aligned to support the Strategic Plan by encouraging adoption of
8 economically viable energy efficiency technologies, practices, and services. The ultimate focus
9 of the program is:

- 10 • To facilitate, sustain, and transform the long-term delivery and adoption of energy-
11 efficient products and services for single and multi-family dwellings.
- 12 • To cultivate, promote and sustain lasting energy-efficient behaviors by residential
13 customers through a collaborative statewide education and outreach mechanism.
- 14 • To meet consumers' energy efficiency adoption preferences through a range of offerings
15 including single-measure incentives and more comprehensive approaches.

16 **1. Lighting Incentive**

17 The Residential Lighting Incentive Program for Basic CFLs provides customers with
18 incentives in the form of discounts that greatly reduce the cost of energy-efficient lighting
19 products. It introduces energy-efficient lighting products to the market and strives to influence
20 future purchasing behaviors of customers. More than 370 retailers at over 2,700 store locations
21 are expected to participate.

22 **2. Advanced Consumer Lighting**

23 The Advanced Consumer Lighting program, likewise, provides customers with incentives

1 in the form of discounts that greatly reduce the cost of energy-efficient lighting products, and
2 introduces energy-efficient lighting products to the market and strives to influence future
3 purchasing behaviors of customers. A broad array of product types, models, and technologies
4 are available for this program's incentives. Typical technologies include specialty CFLs, LEDs,
5 cold cathode, and high-efficiency incandescent ("HEI"). In addition, the IOUs will collaborate
6 on a statewide Lighting Market Transformation program strategy.

7 **3. Home Energy Efficiency Rebates**

8 The Home Energy Efficiency Rebate ("HEER") Program is a continuation of the existing
9 HEER program. In accordance with the Strategic Plan, this program advances comprehensive
10 energy efficiency measures, including: whole house solutions, plug load efficiency, performance
11 standards, and integration opportunities with local government and DSM.

12 HEER meets the need of consumers either requiring a single measure or multiple devices
13 by encouraging the adoption of energy-efficient choices when purchasing and installing
14 household appliances and equipment. It does this by offering customers educational materials on
15 energy efficiency options and on rebate and other incentive offerings. In addition to influencing
16 efficient purchases, the program educates customers on how to use products correctly and guides
17 customers to explore other demand-side management opportunities, including Demand Response
18 ("DR"), as appropriate. In addition to an on-line rebate application process, the program offers
19 immediate point-of-sale ("POS") rebates for many measures at the retailer's cash register.

20 **4. Appliance Recycling Program**

21 The Appliance Recycling Program ("ARP"), a Third Party program, is a continuation of
22 the existing ARP. The program picks up operable but inefficient appliances from residential
23 dwellings and businesses and prevents their continued operation by recycling them in an

1 environmentally safe manner. In accordance with the Strategic Plan, this program advances
2 several comprehensive energy efficiency measures including: whole house solutions, plug load
3 efficiency, performance standards, local government and DSM integration opportunities. ARP
4 produces cost-effective energy savings and peak reduction in residential and non-residential
5 market sectors.

6 **5. Business and Consumer Electronics**

7 The Business and Consumer Electronics Program (“BCEP”) is a new addition to the 2009
8 - 2011 residential energy efficiency portfolio. The BCEP provides midstream incentives to
9 retailers to increase the stocking and promotion of high-efficient electronic products including
10 computers, computer monitors, cable and satellite set-top boxes, televisions, smart power strips
11 and additional business and consumer electronics as they become available to the market. The
12 program continues to expand the POS rebate delivery method and provides field support services
13 to update marketing materials in retail stores and support education to the retailer sales force.
14 The BCEP includes a linkage to an online information system designed to identify the most
15 energy-efficient and environmentally friendly products available in the market for multiple
16 categories, including televisions, appliances, and computers.

17 This program supports the Strategic Plan by motivating retailers to stock more efficient
18 products, which in turn can drive manufacturers toward the development and introduction of
19 more efficient products into the market. Since the midstream incentives are offered on measures
20 that have been identified as “plug load” products, BCEP addresses the “plug load” efficiency
21 strategy identified in the Strategic Plan.

22 **6. Home Energy Efficiency Surveys**

23 The Home Energy Efficiency Survey (HEES) Program is a continuation of the existing

1 HEES Program. In accordance with goals of the Strategic Plan, the HEES Program will work
2 towards advancing whole-house energy solutions. HEES will also pursue innovative initiatives
3 to reverse the growth of plug load energy consumption through behavioral solutions, and, as
4 warranted, DSM integration opportunities. The HEES Program is used to reach out to customers
5 in multiple languages through different delivery channels to perform a variety of energy surveys.
6 The program provides survey results to enable participants to understand how their energy use
7 varies throughout the year and how their household compares with similar households. This
8 multi-language approach enhances the program's ability to reach California's diverse culture and
9 provides efficiency recommendations based on a stand alone and whole-house system approach.
10 Additionally, HEES provides information and referrals to other energy efficiency programs,
11 water conservation efforts, demand response and low-income programs, as applicable.

12 **7. Multifamily Energy Efficiency Rebates**

13 The Multifamily Energy Efficiency Rebate ("MFEER") Program is a continuance of the
14 existing Residential Multifamily Energy Efficiency Rebate Program. The program promotes
15 energy efficiency and provides equipment rebates to owners and tenants of multifamily
16 properties, including residential apartment buildings, condominium complexes, and mobile home
17 parks.

18 **B. Statewide Lighting Market Transformation**

19 The Statewide Lighting Market Transformation Program ("LMT") establishes processes
20 through which the IOUs can develop and test market transformation strategies for emerging
21 lighting technologies (products, systems and design strategies) as well as for technologies
22 already incorporated into their energy-efficiency programs. The LMT Program will address
23 lighting opportunities across residential, commercial, and industrial market segments for both

1 replacement and new construction activities. These LMT activities augment and leverage the
2 existing IOU programs for evaluating and testing the market transformation needs for short and
3 long term activities to get to the zero net energy (“ZNE”) goals in the CEESP. LMT includes
4 market research and coordination activities as well as an educational component aimed toward
5 improving the information available to consumers, contractors, and other market actors regarding
6 new and existing lighting technologies. The program also formalizes a process by which the
7 IOUs can rapidly introduce advanced lighting solutions and emerging technologies to the
8 marketplace, continually improve the IOUs’ current lighting programs across all market sectors,
9 and develop innovative new program strategies to continually advance the lighting market.

10 **1. Lighting Technology Advancement Sub-Program**

11 The Lighting Technology Advancement Sub-Program explores and chooses processes by
12 which the IOUs can rapidly introduce advanced lighting solutions and emerging lighting
13 technologies to the marketplace. This Sub-Program contains elements to conceptualize and test
14 initiatives that introduce mid-term improvements to current lighting programs in response to
15 product and market developments across all market sectors.

16 **2. Lighting Education and Information Sub-Program**

17 The Lighting Education and Information Sub-Program addresses the pressing need for
18 more accessible information on lighting technologies across all market sectors and among IOU
19 staff and installation contractors. The Sub-Program helps identify and utilize avenues by which
20 advanced lighting education can be applied to pipelines for large-scale customer applications.

21 **3. Lighting Market Transformation Sub-Program**

22 The Lighting Market Transformation Sub-Program enables the IOUs to identify gaps in
23 LMT strategies for different technologies and create data-driven solutions. These solutions will

1 inform and leverage energy-efficiency program efforts to fill the gaps in market transformation
2 strategies for each lighting technology. The Sub-Program will develop and test innovative
3 program strategies to advance market transformation and help enfold proven approaches into
4 resource-based production programs. This third Sub-Program will integrate the findings and
5 networks uncovered by the first two Sub-Programs to implement synergistic activities that drive
6 the market forward. It will collaborate with other lighting programs to plot paths and monitor
7 progress toward achieving ZNE objectives.

8 **C. Statewide Commercial Energy Efficiency Program**

9 The Statewide Commercial Energy Efficiency Program offers California’s commercial
10 customers a statewide-consistent suite of products and services to overcome the market barriers
11 to optimized energy management. The program targets integrated energy management solutions,
12 including energy efficiency, demand response, and distributed generation, through strategic
13 energy planning support; technical support services, such as facility audits, and calculation and
14 design assistance; and financial support through rebates and incentives.

15 Targeted end-users include all commercial sub-segments such as distribution warehouses,
16 office buildings, hotels, motels, restaurants, schools, universities, colleges, hospitals, retail
17 facilities, entertainment centers, and “hard-to-reach” smaller customers that have similar buying
18 characteristics.

19 **1. Calculated**

20 The Calculated program offering provides standardized incentives for customized and
21 integrated energy efficiency/DR projects for retrofit, and RetroCommissioning (“RCx”) projects,
22 and offers comprehensive technical and design assistance for each. It overcomes information,
23 technical, and financial barriers. Because it provides a customized calculation method that can

1 consider system and resource interactions, it will be the preferred approach for supporting the
2 integrated, whole system, and multi-resource management strategies of the CEESP.

3 **2. Deemed Rebate**

4 The Deemed rebate offering provides utility representatives, equipment vendors, and
5 customers an easy-to-use mechanism to cost-effectively subsidize and encourage adoption of
6 mass market efficiency measures through fixed incentive amounts per unit/measure.

7 **3. Non-Residential Energy Audits (NRA)**

8 Non-Residential Audits (“NRA”), including basic audits, Integrated Audits, and Retro
9 Commissioning audits, provide an inventory of technical project opportunities and financial
10 analysis information that can be used to populate a customer’s short- or long-term energy plan,
11 and overcome both informational and technical customer barriers.

12 **4. Direct Install**

13 The Direct Install rebate offering provides small business customers that have a small
14 peak demand the opportunity to have a third-party contractor retrofit existing systems to energy
15 efficient systems at no cost to the customer.

16 As part of the Direct Install sub-program, the Mobile Energy Clinic program (“MEC”)
17 encompasses three market segments: furniture stores, restaurants, and small retail and service
18 facilities. The program’s goal is to improve energy efficiency for these business segments
19 throughout the SDG&E service territory, as they represent a significant, energy-intensive sector
20 of the retail market that has not been specifically targeted by other energy efficiency programs.
21 Contractor’s staff will use a combination of marketing strategies to enroll customers in the
22 program.

1 **5. Continuous Energy Improvement (“CEI”)**

2 CEI is a non-resource sub-program that describes the strategic planning tools and
3 resources which lay the groundwork for long-term integrated energy planning and serve as a
4 launching platform for other utility and non-utility programs and services. Through analysis,
5 benchmarking, long-term goal setting, project implementation support, performance monitoring,
6 and ultimately energy management certification, CEI aims to transform the market from a
7 “project-to-project” approach to a continuous improvement pathway. In support of the
8 California Long Term Energy Efficiency Strategic Plan, a CEI approach also sets the stage for
9 non-energy resource integration, such as greenhouse gas reduction, water conservation strategies,
10 and regulatory compliance.

11 **D. Statewide Industrial Program**

12 The Statewide Industrial Program offers California’s industrial segment a statewide-
13 consistent suite of products and services designed to meet customer needs, overcome market
14 barriers to optimized energy management, enhance adoption of integrated demand-side
15 management (“IDSM”) practices, and advance the industry toward achieving the goals of the
16 Strategic Plan. The Program overcomes barriers through strategies that provide an integrated
17 solution to the customer; create heightened awareness through education and outreach; and foster
18 continuous energy improvement. The Program also promotes use of commonly accepted
19 standards, such as those established by the International Organization for Standardization
20 (“ISO”) or the US Department of Energy (“DOE”), to document a facility’s attainment of high
21 resource management levels. Once achieved, the Program will offer branding and certification
22 assistance to garner market recognition for their accomplishment. In addition, the Program will
23 support training to create a highly skilled energy efficiency workforce that is accessible to

1 industry.

2 **1. Nonresidential Energy Audits**

3 Non-Residential Audits, including basic audits, Integrated Audits, and RCx Audits,
4 provide an inventory of technical project opportunities and financial analysis information that
5 can populate a customer’s short- or long-term energy plan, as well as overcome informational
6 and technical customer barriers.

7 **2. Calculated**

8 The Calculated program offering provides standardized incentives—as well as
9 comprehensive technical and design assistance—for customized and integrated energy
10 efficiency/DR initiatives in new construction, retrofit, and RCx projects. This sub-program
11 overcomes informational, technical, and financial barriers, and because it presents a calculation
12 method that can consider system and resource interactions, it will be the preferred approach for
13 supporting integrated, whole system, and multi-resource management strategies of the Strategic
14 Plan.

15 **3. Deemed**

16 The Deemed rebate offering provides utility representatives, equipment vendors, and
17 customers an easy-to-use mechanism to cost-effectively subsidize and encourage adoption of
18 mass market efficiency measures through fixed incentive amounts for installed energy-saving
19 projects.

20 **4. Continuous Energy Improvement**

21 CEI, a non-resource sub-program, describes a collection of strategic planning tools and
22 resources that lay the groundwork for long-term integrated energy planning and provide a
23 platform for launching other utility and non-utility programs and services. Through analysis,

1 benchmarking, long-term goal setting, project implementation support, performance monitoring,
2 and ultimately energy management certification, CEI aims to transform the market away from a
3 “project-to-project” approach and toward a continuous improvement pathway. In support of the
4 Strategic Plan, CEI also sets the stage for integration of non-energy resources, such as
5 greenhouse gas (“GHG”) reduction, water conservation, and regulatory compliance.

6 **E. Statewide Agricultural Program**

7 The Statewide Agriculture Program offers California’s diverse agricultural customers a
8 statewide-consistent suite of products and services to overcome the market barriers to optimized
9 energy management. The program targets integrated energy management solutions, including
10 energy efficiency, demand response, and distributed generation, through strategic energy
11 planning support, technical support services, such as facility audits, pump tests, calculation and
12 design assistance, and financial support through rebates and incentives. The Program adopts and
13 supports the strategies and actions of the Agriculture and Industrial chapters of the CEESP.

14 Targeted end-users include agricultural growers (crops, fruits, vegetables, and nuts),
15 greenhouses, post-harvest processors (ginners, nut hullers, and associated refrigerated
16 warehouses), and dairies. Food processors targeted through each utility’s program efforts may
17 also include fruit and vegetable processors (canners, dryers, and freezers), prepared food
18 manufacturers, wineries, and water distribution customers. As described in the market
19 characterization summary below, market sub-segments in this Program vary widely and require
20 targeted strategies.

21 **1. Non-Residential Audits**

22 Non-Residential Audits, including basic audits, Integrated Audits, and RCx audits,
23 provide an inventory of technical project opportunities and financial analysis information that

1 can be used to support a customer’s short- or long-term energy plan, and overcome both
2 informational and technical customer barriers.

3 **2. Calculated**

4 The Calculated program offering provides standardized incentives for customized and
5 integrated energy efficiency/DR projects in new construction, retrofit, and RCx projects, and
6 offers comprehensive technical and design assistance for each. It overcomes information,
7 technical, and financial barriers. As a more customized calculation method that can consider
8 system and resource interactions, it will also be the preferred approach for supporting the
9 integrated, whole system, and multi-resource management strategies of the Strategic Plan.

10 **3. Deemed**

11 The Deemed rebate offering provides utility representatives, equipment vendors, and
12 customers an easy-to-use mechanism to cost- effectively subsidize and encourage adoption of
13 mass market efficiency measures through fixed incentive amounts per unit/measure for energy
14 saved/projects installed. While Deemed rebates lend themselves well to penetrating the small
15 and medium customer market, they are also a cost effective and efficient way to process large
16 customer projects targeted through large customer strategies.

17 **4. Continuous Energy Improvement**

18 CEI, a non-resource sub-program, describes a collection of strategic planning tools and
19 resources that lay the groundwork for long-term integrated energy planning and serve as a
20 launching platform for other utility and non-utility programs and services. Through analysis,
21 benchmarking, long-term goal setting, project implementation support, performance monitoring,
22 and potentially access to energy management certification offered through evolving DOE and
23 ISO efforts, CEI aims to transform the market from a “project-to-project” approach toward a

1 continuous improvement pathway. In support of the CEESP, the CEI approach also sets the stage
2 for non-energy resource integration, such as GHG reduction, water conservation strategies, and
3 regulatory compliance.

4 **5. Pump Test and Repair**

5 Because pumps account for an estimated 80 percent of the electric load in California's
6 agricultural segment, the Pump Test and Repair sub-program aims to overcome key
7 informational, technical, and financial barriers to pump optimization by offering pump tests,
8 repair incentives, and targeted education, training and technical support for customers and pump
9 companies. Each IOU's database of pump test results will be used in the near-term to target
10 pumps in need of repair as a means to capture savings. However in the mid-term, this pump
11 performance data aggregated at the statewide level will contribute to the development of metrics
12 and targets for pump improvements, in support of the pumping focus in the Agricultural
13 Strategic Plan.

14 **F. New Construction Program**

15 The New Construction Program is a statewide program that will continue the
16 transformation process of California's residential and nonresidential new construction markets
17 consistent with the vision of the CEESP and a more sustainable energy efficient future. Through
18 several Sub Program elements, the New Construction Program aims to ensure:

- 19 • Home builders of all production volumes in California will be encouraged to construct
20 homes that exceed California's Title 24 energy efficiency standards by at least 15%;
- 21 • Residential new construction will work towards reaching ZNE performance for all single
22 and multi family homes by 2020;

- By 2011, 50% of new homes built in California will be 35% more efficient than 2005 Title 24 standards and 10% will be 55% more efficient;
- Plug loads will be managed for decline through technological innovation spurred by market transformation and customer demand for energy efficient products;
- Nonresidential new construction will be progressively more efficient and include clean, on-site distributed generation, moving towards ZNE by 2030.

1. Savings By Design (“SBD”)

This Sub Program aims for significant energy efficiency improvements in the nonresidential new construction industry, and is designed to overcome customer and market barriers to designing and building high performance facilities. Since 1999, SBD has provided statewide consistency, program stability and savings.

Through an integrated design approach (a Whole Building Approach that encourages performance significantly better than Title 24 code by offering a variety of financial incentives) as well as a Systems Approach for simpler facilities where integrated opportunities are limited, SBD encourages energy efficiency and green building practices in new commercial buildings. These financial incentives are supplemented by a variety of other support activities such as: feasibility studies and pilot projects, training and education, conferences and workshops, scholarships, and program marketing activities. In the 2009-2011 portfolio period, SBD will advance a broader palette of technical and financial resources to aid the proactive design of new facilities in accordance with the most cost-effective energy and resource efficiency standards. SBD will incorporate several new approaches towards integrated design and green building certification in support of the CEESP.

2. California Advanced Homes Program

The California Advanced Home Program (“CAHP”) encourages single and multi-family

1 builders of all production volumes to construct homes that exceed California’s Title 24 energy
2 efficiency standards by a minimum of 15 percent. This goal will be achieved through a
3 combination of incentives, technical education, design assistance, and verification. With respect
4 to the CEESP (Section 2, Strategy 1-1), the CAHP targets an interim goal of 50 percent of
5 residential new construction to Tier II (2005) level by 2011, and a final goal of 100 percent of
6 residential new construction to “net zero” by 2020.

7 Through a pay-for-performance sliding scale incentive structure that is based on a whole
8 building approach, CAHP will encourage builders to exceed Title 24 energy efficiency standards
9 by 15% to 45%. Performance Bonus adders, Design Team Incentives and some prescriptive
10 measure incentives will also be included to encourage green building initiatives, energy star
11 appliances, compact homes, and solar thermal installations. In addition, several non incentive
12 customer services will be offered, including: technical support to Energy Analysts and Design
13 teams, Design Team Assistance, Economic modeling / measure selection support to builders,
14 marketing support and DSM coordination for builders to maximize demand side reductions.
15 CAHP will be closely coordinated with the ZNE Homes, described below.

16 **3. Zero Net Energy Homes**

17 The Zero Net Energy Homes (“ZNEH”) sub-program examines a wide array of energy
18 saving technologies, accelerates the market acceptance of new and emerging technologies,
19 explores new solutions, and encourages distinctive approaches in demonstration projects.
20 Participating builders will be encouraged to incorporate environmentalism, economics, and
21 social equity in their design, while integrating landscape into the built environment for human
22 interaction. Each being distinctive, these case studies will be positioned to highlight the
23 underutilized potential of sustainability in residential new construction. IOUs will seek to
24 integrate R&D ideas from Emerging Technologies, PIER, LBNL and other avenues to further

1 assist the projects in advancing sustainability and achieving higher levels of energy efficiency.

2 **4. Manufactured Housing**

3 This Sub Program promotes the construction of new manufactured homes that comply
4 with ENERGY STAR[®] energy efficiency standards. It targets manufacturers, retailers, and
5 homebuyers of new manufactured homes. The current baseline for manufactured homes is the
6 Housing and Urban Development (“HUD”) standard specification. The program encourages
7 manufacturers to go beyond HUD and install “right-size” heating, cooling, and ventilation
8 equipment (“HVAC”), install high-efficiency HVAC equipment, and evaluate homes on a
9 whole-building basis covering windows, insulation levels, and quality installation inspections.

10 The key objectives of this Sub- Program are to capture cost effective energy savings and demand
11 reduction opportunities and move the industry towards zero-net energy. Additionally, this Sub
12 Program aims to move the market segment from ‘HUD compliant’ to ENERGY STAR and
13 provide savings for customers purchasing energy efficient manufactured homes. The program
14 will also include an education and outreach component.

15 **G. Residential and Commercial HVAC Program**

16 The Residential and Commercial HVAC Program is a state-wide program that will
17 continue the transformation process of California’s HVAC market to ensure that:

- 18 • HVAC technology, equipment, installation, and maintenance are of the highest quality;
- 19 • Quality installation and maintenance practices are easily recognized and requested by
20 customers;
- 21 • The HVAC value chain is educated and understands their involvement with energy
22 efficiency and peak load reduction; and

- The above changes lead to sustained profitability for HVAC trade allies as the business model for installing and maintaining heating and cooling systems changes from a commodity-based to a value-added service business.

SDG&E and other IOUs propose building towards this vision for HVAC by implementing a comprehensive set of downstream, midstream, and upstream strategies that builds on existing program, education, and marketing efforts and leverages relationships within the HVAC industry to transform the market towards a sustainable, quality driven market. Through this state-wide HVAC Program and a state-wide HVAC Industry Leadership Task Force, we will gain a better understanding of the market response to our programs as well as the behavioral implications of the various market participants, and then actively revise/update strategies and programs accordingly, as guided by the CEESP.

1. ENERGY STAR Residential Quality Installation

This Sub Program is applicable to installations of central air conditioning (“CAC”) systems and air-source heat pump (HP) systems, with a rated capacity up to 65,000 BTU/H. Through this Sub Program, a financial incentive will be available to homeowners who have a system installed in accordance with the Environmental Protection Agency (“EPA”) HVAC Quality Installation Guidelines. The installation requirements are illustrated in detail in American National Standards Institute/ Air Conditioning Contractors of America report (*ANSI/ACCA 5 QI-2007: HVAC Quality Installation Specification*). In addition to this incentive, homeowners will also receive an ENERGY STAR certificate for their qualifying installation. Contractors will be actively recruited into the sub-program by offering them the opportunity to receive performance incentives such as utility co-branding opportunities and diagnostic equipment for reaching specific performance milestones.

1 **2. Commercial Quality Installation**

2 This sub-program is applicable to installations of packaged HVAC systems, with a rated
3 capacity up to 760,000 BTU/H. Through this sub-program, a financial incentive will be
4 available to contractors who complete a system installation in accordance with the appropriate
5 industry standards [e.g. ACCA, Sheet Metal and Air Conditioning Contractors' National
6 Association (“SMACNA”) and American Society of Heating, Refrigerating and Air-
7 Conditioning Engineers (“ASHRAE”)]. Contractors will be actively recruited into the sub-
8 program by offering them the opportunity to receive financial and performance incentives such
9 as utility co-branding opportunities, diagnostic equipment for reaching specific performance
10 milestones and assistance aligning with the Energy Star Service & Product Provider program.

11 **3. Upstream HVAC Equipment Incentive**

12 This sub-program offers incentives to distributors who sell qualifying high efficiency
13 HVAC equipment. The logic that underscores this sub-program’s design is that a small number
14 of distributors and manufacturers are in a position to impact hundreds of thousands of customers
15 and influence their choice of equipment by increasing the stocking and promotion of high
16 efficiency HVAC equipment. The Upstream model cost-effectively leverages this market
17 structure and existing relationships. The sub-program also provides an online rebate application
18 system to facilitate distributor sales and invoice tracking, which further reduces administrative
19 costs as compared with paper application processing.

20 **4. Residential & Commercial Quality Maintenance Development**

21 This sub-program may represent one of the more creative aspects of the HVAC “Big
22 Bold Energy Efficiency Strategy.” It is based on the assumption that there are energy and
23 demand savings achievable through the regular application of quality maintenance (“QM”)

1 | procedures applied to existing residential and commercial HVAC equipment. This sub-program
2 | intends to: (1) quantify those potential savings; and (2) if cost-effective, develop both a
3 | residential and a small commercial program to implement a comprehensive, continuously
4 | improving O&M activity that captures savings and provides a high return on investment (“ROI”)
5 | to the end-user thus driving the market transformation of the HVAC industry.

6 | **5. Technologies and System Diagnostics Advocacy**

7 | This sub-program is a coordination and advocacy program that addresses the priority
8 | need for immediate and comprehensive action dealing with elements critical to increasing,
9 | optimizing and maintaining the energy and peak electricity efficiency performance of direct
10 | expansion (“DX”)/vapor-compression–based cooling equipment and accelerating the market
11 | introduction of a range of advanced evaporative-based cooling technologies. The Program will
12 | be implemented by the Western Cooling Efficiency Center and funded by the IOUs. The sub-
13 | program includes unprecedented participation by HVAC industry stakeholders in Research
14 | Development and Demonstration (“RD&D”), design, continuous review and updating, and
15 | operation of HVAC-related IOU programs. The sub-program includes cooperation and
16 | collaboration with the HVAC industry for the purpose of substantially advancing HVAC-related
17 | program quality and effectiveness. A continuous program improvement process will be
18 | introduced to provide an active, real-time means for improving program effectiveness and
19 | incorporating results in between planning cycles.

20 | **6. HVAC Workforce Education and Training**

21 | This sub-program will deliver a dedicated industry-specific effort that offers education
22 | and training opportunities targeted at all levels of the HVAC value chain. Prior to starting such
23 | an activity, and as outlined in the Strategic Plan, the sub-program will conduct a comprehensive

1 training needs-assessment to determine industry skill gaps, identify opportunities for
2 collaboration with existing HVAC education and training infrastructure, and implement
3 recommendations needed to close gaps at all levels of the industry.

4 **H. Statewide Codes & Standards**

5 The Codes and Standards (“C&S”) Program saves energy on behalf of ratepayers by
6 directly influencing standards and code-setting bodies to strengthen energy efficiency
7 regulations, by improving compliance with existing codes and standards, and working with local
8 governments to develop ordinances that exceed statewide minimum requirements.

9 The C&S Program conducts advocacy activities to improve building and appliance
10 efficiency regulations. The principal audience is the California Energy Commission (“CEC”),
11 which conducts periodic rulemakings, usually on a three-year cycle (for building regulations), to
12 update building and appliance energy efficiency regulations. C&S also seeks to influence the
13 DOE in setting national energy policy that impacts California.

14 **1. Building Code and Appliance Standards Advocacy**

15 C&S advocacy comprises a portfolio level strategy that complements incentive and
16 information offerings in several ways. Since IOU incentive and rebate programs typically
17 capture only a small percentage of the market, a transition to regulatory intervention is essential
18 to maximize portfolio energy savings. This transition to code causes a once high-margin product
19 to become an industry standard; thereby reducing the overall cost to society for energy
20 efficiency. This commoditization effect, in turn, spurs innovation for new high-margin products
21 since most manufacturers and other industry practitioners seek to compete in part on high-margin
22 differentiated products.

23 As involuntary interventions, codes and standards are effective at breaking down market

1 barriers such as split incentives between building owners and tenants that are difficult to
2 overcome through incentive and information programs. Minimum code requirements direct
3 consumers', builder's and renovation contractor's choices of materials and appliances to higher
4 efficiency products, thereby reducing monthly energy bills to tenants. Regulations also improve
5 equity in benefits from IOU customer investments in energy efficiency through rates. Through
6 codes and standards, positive changes initiated through voluntary programs targeting early
7 adopters are extended to all customers. Hence, hard-to-reach groups that do not participate in
8 voluntary offerings benefit through C&S.

9 **2. Compliance Enhancement ("CE")**

10 Compliance improvement is increasingly important to the energy efficiency industry in
11 California. Having supported the commercialization of efficient technologies and practices
12 through IOU incentive and rebate programs, achieving satisfactory compliance is a crucial
13 requirement for capturing market change for the long-term benefit of society. Broad compliance
14 is necessary to level the playing field for well-intentioned suppliers and contractors who are
15 otherwise faced with a competitive disadvantage when complying with regulations. Greater
16 compliance strengthens voluntary program baselines, provides a solid foundation for future
17 robust advocacy efforts, and improves throughput of California's energy efficiency industry by
18 removing an industry bottleneck.

19 The CE subprogram, whose primary purpose is to increase the number of customers
20 complying with code, is based on the Code Compliance Enhancement Programs Protocol
21 featured on pages 100-103 of California Energy Efficiency Evaluation Protocols: Technical,
22 Methodological, and Reporting Requirements for Evaluation Professionals. Per the evaluator's
23 protocols, Compliance Enhancement Programs require a separate program theory and logic

1 model, and before and after measurements of compliance rates. Hence, a separate logic model
2 for the CE subprogram is included at the end of this document. This subprogram has two
3 elements including measure-specific and holistic.

4 **3. Reach Codes**

5 The Reach Codes subprogram will develop and/or support the development of reach
6 codes, or locally adopted ordinances, that exceed statewide minimum requirements. Reach
7 codes are typically codes adopted by local governments and provide a means to test new codes as
8 well as testing the efficacy of increasing the stringency of existing codes at a local level prior to
9 disseminating the code on a statewide basis. Each jurisdiction's experience with local codes can
10 be used to inform the state's process by documenting both the successes and barriers faced for
11 both adoption and implementation.

12 The Program will encourage all local governments to first optimize compliance with
13 existing codes. In addition to the biggest savings opportunity, sub-optimal compliance with the
14 existing code will erode potential savings from a new code. The Reach Code subprogram is
15 designed to facilitate mutual support from the utilities and local governments to realize the full
16 savings potential from codes, both statewide, and at a local level.

17 **I. Statewide Emerging Technologies Program**

18 The mission of the Emerging Technologies Program (“ETP”) is to support increased
19 energy efficiency market demand and technology supply (the term “supply” encompasses
20 breadth, depth, and efficacy of product offerings) by contributing to development and
21 deployment of new and underutilized energy efficiency measures (that is, technologies, practices,
22 and tools), and by facilitating their adoption as measures supporting California’s aggressive
23 energy and demand savings goals.

1 **a. Technology Resource Incubator Outreach (“TRIO”) Program**

2 TRIO is a statewide program that aims to draw a greater number of providers of desired,
3 energy saving measures into the utility EE programs (and the IDEEA program, for Southern
4 California Edison) by:

- 5 • Providing training workshops
- 6 • “Mentoring” on energy efficiency
- 7 • Coordinating with existing clean tech programs (such as the California Clean Tech Open
8 and various clean tech business clusters)

9 **b. Zero Net Energy Laboratory**

10 PG&E has proposed a Zero Net Energy Laboratory subprogram within the utility’s ETP
11 PIP. SDG&E’s ETP will leverage and co-fund activities at the laboratory to gain information on
12 technologies that could be utilized to achieve the zero energy goals.

13 Aware of the need for new technologies to meet California’s ZNE goals for homes and
14 commercial buildings, vendors are presenting a range of products designed to provide specific
15 energy savings benefits. However, before incorporating such products into customer offerings,
16 independent verification of performance and energy savings claims under a controlled laboratory
17 setting are needed to avoid expending time, money, and resources on offerings that do not
18 provide the expected energy savings and other customer benefits--and put customer satisfaction
19 at risk.

20 **c. Zero Net Energy Demonstration «GreetingLine»**

21 SDG&E’s ETP will exchange information and collaborate with PG&E on the utility’s
22 Zero Net Energy Demonstration Home program, as issues related to the consumption of natural
23 gas are identified and potential project ideas are scoped.

1 Achieving California’s ambitious ZNE goal for new homes will require a host of
2 innovations and a shift beyond the single technology approach into whole home solutions. To
3 accomplish this, new technologies, a clear understanding of the evolving performance of
4 integrated technologies, and real-world experience with technologies will be critical for future
5 program successes.

6 Also needed are resources for education and training homeowners, builders,
7 manufacturers, contractors and others about ZNE homes. These resources need to be sufficiently
8 concrete to raise confidence in the collective ability to achieve the ZNE goal—and sufficiently
9 stimulating enough to spark innovation in the market and market actors. Today, no such
10 resource exists.

11 **d. Technology Centers**

12 This subprogram will leverage and co-fund technology testing at SCE Technology Test
13 Centers including ZNE test facility for technologies that impact natural gas use. Southern
14 California Edison’s TTCs provide unique capabilities for evaluating performance of new
15 technologies. The TTC is currently comprised of three test facilities focused on distinct end
16 uses: Refrigeration, Air Conditioning, and Lighting. These facilities are widely known for their
17 past accomplishments in testing and promoting energy efficient technologies and strategies.

18 In the 2009-2011 program cycle, a fourth test facility will be added to the portfolio to
19 help meet California’s new ZNE goal for residential construction, with potential to also address
20 commercial needs. This facility, the Advanced Residential Test Center (“ARTC”), will be used
21 to investigate the viability of energy efficiency, demand response, smart meters, and on-site
22 renewable generation in meeting the needs of builders and occupants. It will be designed as a
23 flexible facility to accommodate a range of different envelope, space conditioning, lighting, plug
24 load, and renewable technologies. The ARTC will provide the opportunity to examine these

1 technologies on a system level, while individual benefits can be assessed in the existing TTCs.

2 **J. Statewide Workforce Education & Training (“WE&T”)**

3 The Statewide IOU WE&T Program represents a portfolio of education, training and
4 workforce development planning and implementation funded by or coordinated with the IOUs.
5 Education and training is a vital component to each of the IOU energy efficiency portfolio filings
6 for 2009-2011 and integral in supporting achievement of IOU energy savings targets and the
7 workforce objectives set forth in the CEESP. Workforce Education & Training has become an
8 important crosscutting activity for the IOUs in an effort to not only educate and train current
9 workers, but to prepare future workers to be able to successfully perform the jobs needed to help
10 achieve increased energy savings targets for the IOUs and California’s clean energy goals.

11 WE&T relies on statewide coordination to collaboratively create a comprehensive
12 training platform that leverages the potential of key stakeholders with the resources, knowledge
13 and commitments to implement an education and training strategy that focuses on integrating
14 existing workforce skills with new workforce needs, as well as expand outreach efforts to
15 increase awareness and demand for green careers.

16 **e. WE&T Centergies**

17 The WE&T Centergies sub-program is generally organized around market sectors and
18 cross-cutting segments to facilitate workforce education and training appropriate to achieve the
19 energy savings, demand reductions and related energy initiatives required of the IOUs. Energy
20 Centers represent the largest component of this sub-program group, have many years of
21 experience in creating and disseminating high-quality programs, and provide WE&T curriculum
22 and related deliverables - training courses, seminars, workshops, clean energy technology
23 demonstration, equipment efficiency testing, interactive training exhibits and lectures to promote
24 industry trends and developments for advancing energy efficiency as a professional discipline.

1 Statewide Energy Education and Testing Centers (“Energy Centers”) are located in the IOU’s
2 service territories. For many years, they have served as the IOU’s primary delivery channels for
3 mid-stream/up-stream workforce education and training, information dissemination, and
4 education/outreach coordination. IOU administered Third-party, Partnership, Local Government
5 and Emerging Technology programs, C&S,HVAC, LIEE, as well as other community-based
6 training efforts are supported by the Energy Centers to sponsor workforce training courses.

7 The Statewide Building Operator Certification (“BOC”) Training Partnership, the second
8 component of this subprogram, will continue to play a major role in improving and maintaining
9 California’s energy efficient green collar building workforce stock of building engineers,
10 stationary engineers, maintenance supervisors, maintenance workers, facility coordinators,
11 HVAC technicians, electricians, and others in the facility operation and maintenance field. The
12 IOUs have been collaborating with BOC to offer California building operators competency-
13 based training and certification, resulting in improved job skills and more comfortable, efficient
14 facilities. Operators earn certification by attending training and completing project assignments
15 in their facilities. Training topics include facility electrical, HVAC and lighting systems, indoor
16 air quality, environmental health and safety, and energy conservation. The IOUs will work with
17 BOC to shape and realign the BOC certification program to be consistent with the CEESP.

18 **f. WE&T Connections**

19 The WE&T Connections statewide sub-program is organized around downstream and
20 upstream IOU relationships with the educational sector, entry and intro-level community-based
21 training efforts that support workforce development in energy efficiency, energy management
22 and new emerging green careers. This sub-program focuses emphasis on education curriculum
23 and related activities that inspire interest in energy careers, new and emerging technology, as
24 well as future skills development to advance the energy initiatives and goals of the state. This

1 sub-program involves expanded relationship building to foster curriculum development and
2 related training that are a result of existing and expanding industry needs. IOUs will work with
3 education institutions, labor and communities to nurture interest in green careers by K-12,
4 community college, occupational, vocational, and major university students, as well as assist in
5 growth of low-income and transitional workforce targeted clean energy training programs.

6 **g. WE&T Planning**

7 The WE&T Planning sub-program involves management and execution of several
8 strategic statewide planning tasks and resulting project implementation actions initiated by the
9 Strategic Plan. The tasks and projects are seen as instrumental in delivering mechanisms and
10 protocols that facilitate on-going momentum and focus on the achievement of workforce,
11 education and training long-term goals. The WE&T Planning sub-program facilitates
12 implementation and completion of the four key strategic tasks identified in the Strategic Plan to
13 drive long-term WE&T development:

- 14 • Form an IOU/CPUC WE&T Task Force
- 15 • Conduct a Needs Assessment
- 16 • Create a WE&T Specific Web Portal
- 17 • Facilitate bi-Annual WE&T Public Workshops

18 **K. Marketing, Education & Outreach**

19 The purpose of Marketing, Education and Outreach (“ME&O”) program is to increase
20 utility customer awareness and participation in cost-effective energy-saving activities offered by
21 the utilities, as well as to promote behavior changes that result in energy management efforts that
22 save energy and reduce GHG emissions, in coordination with demand response and renewable
23 self-generation options. To be successful, ME&O must move consumers through a transitional

1 process from awareness to attitude change to action.

2 Californians are currently engaged in a broad public discussion about energy use and its
3 relationship to global warming and the environment. AB 32 set the stage for a statewide
4 transition to a clean energy future by requiring the reduction of greenhouse gas emissions to
5 1990 levels by 2020. Across numerous studies, energy efficiency strategies consistently are
6 identified as uniquely able to significantly reduce GHG emissions and do so with a net economic
7 savings. As a result, there is increased awareness among consumers and businesses to do their
8 part. A strategic window of opportunity exists to use ratepayer-funded ME&O to leverage
9 public and private messages on global warming to achieve greater impact on consumer
10 awareness of, and demand for, energy efficient actions.

11 **1. Statewide Marketing & Outreach**

12 The Statewide Marketing & Outreach campaign is a three-firm effort currently
13 implemented under the Flex Your Power brand that has been carefully planned and executed
14 since 2003, with the guidance of and in conjunction with the state’s IOUs and the California
15 Public Utilities Commission (“CPUC”). The campaign plans for which they are responsible are:

Firm	Campaign Plan
Efficiency Partnership (EP)	General Market
Staples Marketing (Staples)	Hispanic Market
Runyon Saltzman & Einhorn, Inc. (RS&E)	Rural-Area Market

16 The objective is to educate ratepayers about how they can take action on energy
17 efficiency by giving them the necessary tools and information on how to do so. Overall the
18 campaign focuses on providing information resources on purchasing energy efficiency products
19 and services, as well as behavior changes that include conservation and efficiency actions.

20 Working in collaboration, utilities have taken great care to integrate campaigns and to

1 avoid duplication and overlap among markets. For example, the overriding messages
2 encouraging reduction of energy consumption are essentially the same, all utilities feature and
3 operate under the Flex Your Power brand, and utilities share resources and call to action tools
4 such as brochures, a Web site (www.fypower.org and www.flexyourpower.org) and toll-free
5 telephone line (1-866-431-FLEX). Conversely, IOUs plan and place media so that each
6 campaign augments the overall effort, and doesn't compete or duplicate mediums. In other
7 words, programs are designed to work in conjunction and are executed accordingly.

8 **2. Strategic Plan Implementation**

9 The goal of the ME&O Strategic Planning effort is to create a culture in California that
10 practices energy efficiency and other demand side management options as a way of life resulting
11 in both short term and long term behavior change. Because many consumers believe that they
12 are already doing everything they can to save energy⁸, a concerted effort must be made to
13 convince them that they can, in fact, do more.

14 In alignment with the CEESP, branding, segmentation and social marketing activities will
15 be key components of both the assessment/creation of California's new DSM brand and
16 implementation of a statewide marketing and outreach plan. The results will inform the
17 Commission's decision regarding the future direction of statewide marketing and outreach which
18 could involve continuing with or broadening the scope of the current statewide marketing and
19 outreach program, or launching an entirely new DSM brand for California in years 2010-2011.

20 **L. Statewide Integrated DSM Program**

21 The CEESP encourages programs that integrate the full range of DSM options: energy
22 efficiency ("EE"), demand response ("DR"), and distributed generation ("DG") as fundamental

⁸ Statewide Flex Your Power 2007 Tracking Study – Hiner & Partners, Inc.

1 to achieving California’s strategic energy goals.

2 The IOUs have identified integrated DSM (“IDSM”) as an important priority. SDG&E
3 has included separate exhibits on IDSM as well as specific integration activities within each
4 program implementation plan at the Statewide and local program levels as instructed by the
5 CPUC.

6 In addition to SDG&E and other IOUs’ individual IDSM activities and pilots, the IOUs
7 are proposing a statewide IDSM effort that will establish a Statewide Integration Task Force
8 (“Task Force”). Efforts of the Task Force will encompass activities that promote in a statewide-
9 coordinated fashion two specific IDSM strategies identified in the Strategic Plan [e.g.
10 stakeholder coordination (Strategy 1.3) and new technologies (Strategy 1.4)]. The IOUs believe
11 that Strategy 1.1—“Carry out integrated marketing of DSM opportunities across all customer
12 classes” should be coordinated with the statewide Marketing, Education and Outreach efforts and
13 implemented at the local level by the IOUs focused on particular segment and customer-specific
14 strategies. The Task Force will coordinate closely with the ME&O statewide team to ensure a
15 consistent approach and the gain knowledge from statewide and local marketing and outreach
16 efforts.

17 **V. SDG&E Local Programs**

18 **A. Local Institutional Partnerships**

19 Institutional Partnerships are designed to create dynamic and symbiotic working
20 relationships between IOU, state or local governments and agencies or educational institutions.
21 The objective is to reduce energy usage through facility and equipment improvements, share best
22 practices, and provide education and training to key personnel. SDG&E’s 2009-2011 statewide
23 partnership portfolio will focus strongly on supporting the key CEESP’s goal of DSM
24 Integration and Coordination, which includes establishing integration procedures, piloting DSM

1 integration programs, and improving regulatory coordination. The 2009-2011 Institutional
2 Partnerships will also concentrate on innovative delivery channels and funding mechanisms to
3 meet current economic conditions and achieve program integration and savings.

4 **1. California Community Colleges (“CCC”) Partnership**

5 The CCC/IOU Energy Efficiency Partnership has been a successful collaboration
6 between the CCCs and the four IOUs. The CCC system comprises 110 two-year public colleges
7 statewide organized into 72 self-governing Districts. It serves more than 2.6 million students
8 coming from a wide range of cultural and economic backgrounds, and represents the largest
9 system of higher education in the world. SDG&E alongside the other IOUs (PG&E, SoCalGas
10 and SCE) will continue this collaboration, which started with the 2006-2008 CCC/IOU Energy
11 Efficiency Partnership, to share best practices and implement energy efficiency programs and
12 projects for immediate and long-term energy savings and peak demand reduction.

13 This partnership provides a unique opportunity to deliver cost effective energy savings
14 while leveraging the CCC’s local and statewide new construction bond funding. The 2009-2011
15 CCC/IOU Partnership will expand its efforts for the implementation of energy-efficient Retrofits,
16 New Construction Design Assistance facilitated by the Savings By Design program, DR, Retro-
17 Commissioning (RCx), and Monitoring-Based Commissioning (MBCx) projects. The program
18 will also focus its efforts on training and education, which will expand existing education
19 programs by training faculty and staff in best practices on energy efficient technology
20 implementation and energy management.

21 **2. California Department of Corrections and Rehabilitation (“CDCR”)** 22 **Partnership**

23 SDG&E and the CDCR are collaborating to continue the Department of Corrections and
24 Rehabilitation/IOU Partnership for the 2009-2011 cycle. The CDCR/IOU partnership is a

1 customized statewide energy efficiency partnership program that accomplishes immediate, long-
2 term peak energy demand savings and establishes a permanent framework for sustainable, long-
3 term comprehensive energy management programs at CDCR institutions served by California's
4 four large IOUs.

5 This program capitalizes on the vast opportunities for efficiency improvements and
6 utilizes the resources and expertise of CDCR and IOU staff to ensure a successful and cost-
7 effective program that meets all objectives of the CPUC. The program also leverages the
8 existing contractual relationship between CDCR and Energy Service Companies ("ESCOs") to
9 develop and implement energy projects at CDCR facilities statewide. CDCR is comprised of
10 Adult Institutions, Parole Offices, Community Conservation Camps, and Juvenile Facilities
11 which encompass an estimated 47,714,415 square feet of occupied space.

12 **3. UC/CSU Partnership**

13 The University of California, California State University ("UC/CSU"), SDG&E and the
14 three other IOUs are collaborating to continue the Energy Efficiency Partnership Program to
15 share energy efficiency best practices and to implement energy efficiency projects for immediate
16 and long-term energy savings and peak demand reduction.

17 The UC/CSU/IOU Partnership is a natural fit with the goals, objectives and strategies
18 articulated in the CEESP. The partnership was designed to achieve immediate energy and
19 demand savings and establish a permanent framework for sustainable, comprehensive energy
20 management programs. The partnership program is an existing statewide nonresidential program
21 that will continue in the 2009-2011 program cycle. It will continue to offer incentives for retrofit
22 projects, monitoring-based commissioning, and training for campus energy managers.

1 **4. State of California Partnership**

2 SDG&E and the State of California are collaborating to continue the State of
3 California/IOUs Energy Efficiency Partnership program for the 2009-2011 program cycle. This
4 program's goals include sharing energy efficiency best practices and implementing projects to
5 capture immediate and long-term energy savings and to produce mechanisms for peak demand
6 reduction.

7 **B. Local Government Partnerships**

8 SDG&E's Local Government Partnership program is complex and multi-dimensional to
9 capture the varied ways that SDG&E works with governments in its 2009-2011 portfolio. First,
10 local governments are a distinct customer segment that operates with their own unique
11 challenges and needs related to energy efficiency. Second, local governments also serve as a
12 delivery channel for specific products and services when they serve as Local Government
13 Partnerships. Finally, local governments have a unique role as leaders of their communities.
14 Increasingly, local governments are interpreting their moral responsibility for community well-
15 being to include reducing GHG emissions, increasing renewable energy usage, protecting air
16 quality, creating green jobs, and making the community more livable and sustainable.

17 The Government Partnership program is designed to reach local governments in all of
18 their roles. Depending upon the activity, SDG&E may play a different role with the local
19 government, ranging from service provider to supporter to equal partner. Governments
20 increasingly engage in strategic planning for GHG reduction not only in their facilities
21 (represented in the municipal GHG inventory) but also in the community (analyzed in the
22 community GHG emissions inventory). Opportunities increase for partnerships with utilities to
23 meet mutual goals of energy reduction. These governments can not only coordinate and

1 integrate demand-side management opportunities in each sector or market they influence, but
2 also effectively leverage and promulgate low-income offerings.

3 **1. Government Facilities**

4 The Government Facilities element will be implemented by most of the unique individual
5 Local Government Partners (“LGPs”). If an individual LGP has a distinctive or targeted
6 approach to Government Facilities, that LGPs individual PIP will contain additional information.
7 The individual LGPs will primarily target local government facilities/sites that are owned or
8 leased by public agencies including city halls, administrative offices, recreation centers, fire
9 stations, and libraries.

10 Individual LGPs play an important role in assisting local governments (cities, counties
11 and special districts) with retrofitting the facilities that they own and operate to achieve short and
12 long term savings. While all local governments have access to SDG&E’s programs and
13 incentives to save energy, SDG&E’s Government Partnership program will work closely with
14 the LGPs to foster government facilities’ energy savings and to place these projects in the
15 context of sustainability and climate change initiatives.

16 **2. Strategic Plan Support**

17 The Strategic Plan Support element will be implemented primarily through the unique
18 program elements of the Emerging Cities coordinating with the SANDAG partnership and some
19 components of the individual partners which are specifically designed to actualize the vision set
20 forth in the long term strategic plan: California’s local governments will be leaders in using
21 energy efficiency to reduce energy use and global warming emissions both in their own facilities
22 and throughout their communities.

23 Individual LGPs will also play an important role in furthering the strategic plan. If an

1 individual LGP has a different or targeted approach to Government Facilities, that LGP's
2 individual PIP will contain additional information.

3 **3. Core Program Coordination**

4 The Core Program Coordination element will be implemented to some degree by all of
5 the unique individual LGPs. If an individual LGP has a distinctive approach to Core Program
6 Coordination, that LGP's individual PIP will contain additional information. Within
7 Government Partnerships, the unique elements of Emerging Cities will also support the Core
8 Program Coordination element.

9 Because of their close ties to the community, individual LGPs may identify opportunities
10 to serve customer energy needs through integrated demand side management products including
11 energy efficiency, demand response, low income programs, and codes and standards assistance
12 as well as other utility programs including distributed generation. Such coordination provides
13 customers with comprehensive solutions and minimizes overlap of effort and service. Where the
14 LGP identifies a need that they do not currently service, they can refer participants to programs.
15 The Partnership will provide the participant with contact information for the relevant programs
16 and assistance as required. If program overlap is determined to exist, the Partnership will notify
17 SDG&E of the program(s) involved and discuss and coordinate efforts so as not to duplicate
18 services and compete for customers.

19 **4. Emerging Cities**

20 The Emerging Cities program ("ECP") will build the capacity of local governments to
21 engage in energy efficiency and will provide support to local governments and communities to
22 achieve their energy use and GHG reduction goals. SDG&E will provide an integrated suite of
23 program elements, including tools and technical assistance, to all cities and counties in the

1 service area. The tightly-integrated program services, offered by SDG&E and selected service
2 providers, will include:

- 3 • Government facility efficiency tools, code compliance and reach code support, guiding
4 documents, community financing, and templates for outreach tools;
- 5 • Peer-to-peer learning networks, support, and opportunities;
- 6 • Robust communication of best practices and case studies; and
- 7 • Recognition program.

8 The Emerging Cities program was initially developed to incorporate key strategies from
9 the workshops and documents that led to the CEESP.

10 SDG&E plans to expand support for local GHG and energy use reduction efforts through
11 the Emerging Cities program. This program will work closely with communities and municipal
12 governments to help them increase their capacity to engage in energy efficiency and achieve
13 their energy use and GHG reduction goals. SDG&E will increase its capacity to deliver energy
14 program specific data so that governments can develop GHG strategies that take advantage of
15 Utility programs to help meet their GHG reduction and renewable goals. Improved information,
16 shared with governments, enables governments to increase use of Utility offerings and energy
17 savings by leveraging government's unique roles. The Emerging Cities program is available to
18 all governments in SDG&E's service area.

19 **5. Fluorescent Lamp Recycling Partnerships (Unique Program Element)**

20 SDG&E is not offering this program.

21 **6. Individual Local Government Partnerships**

22 **a. County of San Diego**

23 The City proposes to partner with SDG&E to leverage the County's assets with the

1 programs offered by SDG&E. The anticipated outcomes are five-fold: 1) Maximize energy
2 efficiency program penetration; 2) Achieve short and long-term energy savings and demand
3 reduction for municipal operations and the community; 3) Reduce greenhouse gas emissions
4 through energy and water conservation; 4) Design and enforce codes and standards and provide
5 education and training to the diverse community served; and 5) Increase referrals to services
6 provided by SDG&E.

7 **b. City of Chula Vista**

8 Building upon its past successes, the 2009-2011 SDG&E/Chula Vista Energy Efficiency
9 Partnership's goal is to create innovative approaches to improving community and municipal
10 energy efficiency and achieving both direct and indirect energy savings. The Partnership will
11 combine and leverage the resources of four City departments to deliver cost-effective, holistic
12 opportunities for promoting energy efficiency within the community. The program components
13 include municipal facility efficiency improvements, strengthened building energy codes and
14 inspections, energy-saving redevelopment planning and design and community-based energy
15 conservation education and facility assessments.

16 **c. City of San Juan Capistrano**

17 The City of San Juan Capistrano will partner with SDG&E's Energy Efficiency Local
18 Government Partnership program in order to reduce energy consumption, achieve long and short
19 term energy savings goals, explore DR opportunities and serve as a model city for neighboring
20 communities as a leader in sustainability.

21 **d. San Diego Port Authority**

22 The goal of this partnership is to enhance the Port's role in the region as an
23 environmental steward by maximizing energy efficiency on Port tidelands and providing

1 outreach to the general public. The partnership is comprised of five integrated elements: an
2 Energy Efficiency Education and Outreach program, a Land Use and Development Opportunities
3 Program, a Facilities Retrofits Program, a Sustainable Energy Plan, and participation in a Chula
4 Vista Bayfront Sustainability Plan.

5 **e. San Diego Association of Governments (“SANDAG”)**

6 The SANDAG Partnership will take advantage of its capacity as the regional planning
7 organization to provide outreach, planning and technical assistance to its member agencies on
8 energy and climate change. SANDAG, in coordination with SDG&E’s Emerging Cities
9 program, will develop comprehensive energy management plans for its participating member
10 agencies which will address energy efficiency, renewable energy, and carbon dioxide emissions
11 among other sustainability measures for municipal buildings as well as transportation and land
12 use decisions.

13 **f. ICLEI – Local Governments for Sustainability, U.S.A., Inc. (“ICLEI”),**
14 **the Institute for Local Government (ILG) and the Local Government**
15 **Commission (LGC)**

16 SDG&E is offering assistance to help local governments reduce their carbon footprint
17 through increased energy efficiency. This offering will primarily be delivered through the non-
18 profit organizations, ICLEI, the ILG and the LGC. This collaborative effort is structured to
19 leverage the unique resources, assets, relationships, communications channels, programs,
20 training, models and tools brought by each non-profit organization to support the CEESP. This
21 is a statewide local government strategic element support effort among the four investor-owned
22 utilities.

23 **C. Comprehensive Home Performance Program**

24 SDG&E’s Comprehensive Home Performance program (“CHPP”) is a new addition to

1 the 2009-2011 Residential Energy Efficiency Portfolio. The program proposes to deliver
2 comprehensive energy efficiency improvement packages tailored for both the home resale and
3 home modeling markets. The CHPP solicits, screens, and trains qualified residential repair and
4 renovation contractors to assemble capable contracting teams and perform whole-house
5 diagnostics, propose a comprehensive energy efficiency improvement package, and complete the
6 improvements. The program also includes marketing activities to help educate customers on
7 CHPP program services as well as providing additional customer leads to trained and
8 experienced contractors. Incentives and available financing options will be provided to help
9 offset the initial homeowners cost for the energy efficiency Home Performance improvements.
10 Contractors will receive an incentive for formal home diagnostics, post retrofit quality assurance
11 testing and reporting data on all jobs. Furthermore, the program will provide consistent
12 standards and professional identity in association with the national Home Performance with
13 ENERGY STAR® program.

14 The CHPP services for participating contractors includes: orientation, training in both
15 technical and business/marketing/sales topics, field mentoring and support, specialty
16 teambuilding, website materials, email newsletters, an online peer group Q&A forum, and a
17 broad range of alliance-building, education and marketing services.

18 **D. Local Kitchen Learning Center**

19 Currently, SDG&E's service territory is the only IOU in the state that does not offer a
20 food service center for its customers. Restaurants consist of establishments engaged in the sale
21 and service of consumable goods. This sector represents 6950 electric accounts (5.9% usage)
22 and 4741 gas accounts (10.5% usage).

23 This will provide an opportunity to offer education and training services on various
24 aspects of food service facility design, maintenance and operations (seminars, design

1 consultations and EE site audits) and participating in industry outreach and events. Additionally,
2 this center will play a unique role in supporting SDG&E energy efficiency and demand reduction
3 programs by generating project leads for those programs.

4 The goals of the Program are to:

- 5 • Work directly with the Food Service and Hospitality segments to disseminate expert,
6 hands-on insight regarding energy efficiency technology and practices with a view to
7 reducing energy usage, operational and maintenance costs, and improve productivity.
- 8 • Provide education and training to a variety of midstream and upstream market
9 professionals (e.g. architects, designers, engineers, distributors, managers, educators,
10 contractors, and others) to be used in planning, administering, implementing and
11 evaluating their energy efficiency practices.

12 **E. Micro Grid Comprehensive Energy Efficiency Delivery Pilot**

13 SDG&E's Transmission and Distribution Group is preparing to begin a demonstration
14 project that will investigate improving the reliability of delivering electricity by providing local
15 generation to select substations. Through this project SDG&E will select a representative
16 substation and site a dedicated power plant to meet the energy needs of customers fed from the
17 substation. Additionally, this project will investigate new communication and control strategies
18 required to serve this unique "Micro Grid".

19 This effort will allow SDG&E to form new, creative partnerships with key stakeholders
20 like CCSE and local governments to achieve an integrated demand-side management
21 community. This innovative pilot will provide a path for future programs to offer
22 comprehensive energy solutions to customers. In addition to energy efficiency, this pilot is
23 unique in the level of coordination and integration with other programs like DR, CSI and Smart

1 Meters to achieve cross-cutting energy solutions for customers.

2 **F. Local Non-Residential Program**

3 The SDG&E Local Non-Residential program (“Energy Bid”) is a customized incentive
4 program designed to fit the unique needs of non-residential customers.

5 Energy Bid will serve all non-residential market segments within the SDG&E service
6 territory. The Program will provide incentives for EE projects (energy-efficient retrofits or
7 replacement of existing equipment at SDG&E customer sites). To qualify, a project must save at
8 least 500,000 kWh per year for electric projects or 25,000 therms per year for gas projects. To
9 maintain flexibility in the Program, the minimum savings amount may be lowered for pilot
10 programs, measures that do not qualify for other SDG&E EE programs, and the discretion of the
11 SDG&E program manager.

12 **G. On-Bill Financing**

13 The On-Bill Financing program is designed primarily to facilitate the purchase and
14 installation of comprehensive⁹, qualified energy efficiency measures by customers who might
15 not otherwise be able to act given capital constraints and/or administrative and time burdens. It
16 is designed to build on the success of the 2006-2008 program cycle offering. SDG&E proposes
17 to establish a \$9 million sustainable loan pool from non-PGC ratepayer funds to fund loans
18 during 2009, 2010 and 2011.

19 Participating customers who install comprehensive projects are eligible to receive a full
20 rebate or incentive from the participating programs and to finance the balance of comprehensive,
21 qualified energy efficiency and demand response measures. The loan is not transferable.

⁹ Comprehensive is defined as two or more distinct measure types not including CFLs or delamping.

1 **H. Strategic Development and Integration**

2 In order to create market transformation in California, SDG&E is committed to the vision
3 and goals outlined in the CEESP. This plan includes customer segmentation and targeted
4 program development and the integration of EE/DSM and emerging high efficiency technologies
5 coupled with innovative and comprehensive program design and theory. A focused team of
6 qualified resources has been identified to support these activities and drive the direction of the
7 programs through innovation and the inclusion of best practices. This team will be dedicated to
8 this activity and will act as a coordinating entity by collaborating with regulatory, program,
9 technology and other staff.

10 The team will be specifically responsible for overseeing activities associated with
11 achieving strategic plan goals and ensuring that the strategic plan itself is updated so that it
12 provides relevant guidance and direction on a continuous basis. The team will be responsible
13 for:

- 14 • Cooperatively developing milestones toward achieving strategic objectives and
15 evaluating the progress of programs toward these milestones as well as meeting sector
16 goals.
- 17 • Facilitating the evolution of program design to ensure support of the long-term strategic
18 vision and direction.
- 19 • Researching, identifying and supporting incorporation of best practices in both current
20 and future programs.
- 21 • Providing guidance and acting as an ongoing information source for pilot programs,
22 integration activities and program innovations associated with emerging technologies,
23 best practices, and market awareness.

- 1 • Representing SDG&E in Strategic Planning activities. This includes the representation of
2 SDG&E at all California Strategic Planning meetings. SDG&E subject matter experts
3 will provide input as the plan evolves in order to keep it current and valuable. The team
4 will share lessons learned and successful strategies with the other IOUs.
- 5 • Incorporating stakeholder input in the long-term planning process, collaborating with
6 other utilities and the CPUC to conduct public workshops such as an annual California
7 Energy Efficiency Summit.
- 8 • Acting as a liaison between external parties and internal staff to ensure that there is a
9 complete and ongoing feedback loop with lessons learned and recommendations being
10 fully shared and leveraged.
- 11 • Ensuring that, as specific objectives emerge and the plan evolves, lessons learned are
12 available for incorporation into existing programs as well as for future planning.
- 13 • Collaborating with the Emerging Technologies group to ensure that cutting edge
14 technologies are quickly adopted and incorporated into the programs thru 2011 and
15 beyond.
- 16 • Working in partnership with, and providing information and guidance to, program sector
17 management to ensure that interim milestones and approaches are directed toward the
18 long-term vision.

19 **I. Sustainable Communities Case Studies Program**

20 SDG&E’s Sustainable Communities (“SC”) program provides the framework for the
21 design and building of communities that support the environment through energy- and resource-
22 efficiency. SC helps to enhance quality of life by protecting and preserving natural resources
23 and improving economic development. Incentives and other assistance are available to

1 developers, building owners, and design teams that construct highly energy-efficient buildings
2 with sustainable design, and long-term energy-efficiency.

3 This highly innovative program will be SDG&E’s flagship program providing the path
4 for all other programs in meeting California’s long-term energy efficiency goals, including zero
5 net energy homes by 2020. This program will enable market transformation resulting in
6 measurable energy efficiency, integrated demand response, distributed generation, renewables
7 and natural resource savings while optimizing long term ecological, social and economic health
8 of California. It accomplishes this by comprehensively integrating the “vertical” development
9 (buildings and their components) with the “horizontal” development (land and utility and
10 transportation infrastructure) over the full planning horizon. This holistic approach to program
11 design and implementation is coupled with a new management model and evolutionary
12 improvements in energy, water and air quality savings over the project life.

13 **VI. Third Party Programs**

14 **A. Appliance Recycling**

15 The Appliance Recycling program (“ARP”) provides long-term coincident peak demand
16 reduction and annual electric energy savings in the residential and nonresidential (small
17 commercial) sectors by retiring and permanently removing operating, inefficient refrigerators,
18 freezers and room air conditioners from service in SDG&E’s service territory. This program will
19 be part of SDG&E’s statewide residential portfolio.

20 **B. Business Energy Assessment (also known as “Energy Challenger”)**

21 The Energy Challenger program will build on the existing 2006-2008 Energy Challenger
22 program with a goal to engage 2,500 new small and mid-sized businesses (20-500 kW) in a web-
23 based energy audit/business assessment (delivered through the SDG&E website),. Energy

1 Challenger is a software application that seeks to empower business customers to self- assess
2 their energy management needs and prepare an action plan for improvement in less than 10
3 minutes. The Program will consist of an on-line business energy assessment/audit hosted by
4 EnVinta that provides each participant with an automated report and action plan. The report will
5 include links to the SDG&E's rebates, programs and services. The 2006-2008 program
6 exceeded its target of completing on-line energy audits for 2,000 small and mid-sized businesses
7 five months ahead of schedule.

8 Outreach will include innovative direct mail, e-mail and telephone contact to target
9 businesses. The program also includes a retention strategy to drive implementation of SDG&E
10 energy efficiency programs by automated follow-up and telephone implementation support. The
11 program has been customized for SDG&E services and is hosted by contractor (no Information
12 Technology requirements for SDG&E).

13 **C. CHEERS New Construction Advanced Rating**

14 The CHEERS New Construction Advanced Rating program supports the Residential
15 New Construction programs by developing a software enhancement to the CHEERS database
16 that calculates the as-built energy savings the program generates. The incremental energy
17 savings produced by the program will be reported by the Residential New Construction program
18 and will not be separately reported by the Advanced Rating program.

19 **D. Comprehensive Industrial Energy Efficiency**

20 The Comprehensive Industrial Energy Efficiency program will develop and implement
21 industrial energy efficiency projects with a focus on both demand reduction and energy
22 efficiency.

23 The program scope and objective will include an operational savings and continuous

1 improvement component called Monitoring and Targeting (“M&T”) services. This service is
2 offered to establish information processes and tools to provide industry benchmarking,
3 correlation of utility use to production levels, and continuous improvements (energy use
4 reductions) in energy efficiency in industrial facilities.

5 **E. Comprehensive Manufactured and Mobile Home Program**

6 The residential Comprehensive Manufactured and Mobile Home program is designed to
7 complement SDG&E’s Residential Energy Efficiency Portfolio by reaching manufactured and
8 mobile home customers. This is a targeted market that is not reached by statewide mass-market
9 programs, yet which shows rich potential for cost-effective energy and demand savings.

10 **F. M2M Hot Water & HVAC Controls for Restaurants Program**

11 The M2M Restaurant HVAC and Hot Water program will address two of the largest
12 users of energy in restaurants. The program will take a comprehensive approach to the target
13 sector and reduce energy usage by controlling HVAC and water heating systems in an integrated
14 manner.

15 **G. Healthcare Energy Efficiency Program**

16 The Healthcare Energy Efficiency program aims to deliver significant, measurable
17 energy savings in one of the state’s heaviest energy use sectors, healthcare. The program was
18 created to address the complex issues of the healthcare industry’s hesitancy to adopt energy
19 efficiency behaviors, initiate facility upgrades, and achieve cost-effective energy savings. This
20 program is currently offered in the SDG&E and SCE service territories.

21 **H. K-12 Energy Efficiency Education Program**

22 The K-12 Energy Efficiency Education program is designed to educate students about
23 energy with an emphasis on energy efficiency. The primary purpose of this program is to create

1 awareness amongst families, students, and teachers of the potential cost savings opportunities
2 available through behavioral changes related to energy use. The objective of the program is to
3 change the behavior of students so that they always exhibit good conservation practices at home
4 and school. The intent is to have participating local teachers influencing other local teachers to
5 become engaged and implement the curriculum in their classrooms. The San Diego Unified
6 School District (“SDUSD”) and the San Diego County Office of Education (“SDCOE”) will
7 engage science teachers through professional developments, measure knowledge outcomes as a
8 result of curriculum implementation, and survey teacher, students, and family behavioral changes
9 as a result of this curriculum implementation.

10 **I. Lodging Energy Efficiency Program**

11 The Lodging Energy Efficiency program is a comprehensive energy efficiency retrofit
12 program that delivers multi-measure retrofits and retro-commissioning services to medium and
13 large lodging facilities. The program provides an integrated approach to energy efficiency,
14 demand response and distributed generation specifically tailored to the hotel and motel market
15 segment throughout the SDG&E service territory. The program focuses on delivering cost-
16 effective energy efficiency savings and the development of demand response and distributed
17 generation opportunities. The program will provide ENERGY STAR benchmarking to all
18 interested participants and a post-installation savings review to ensure savings persist as a
19 resource that ratepayers can rely upon.

20 **J. Residential HVAC Tune-up/Quality Installation of New Equipment (also** 21 **known as “AC TIME”) Program**

22 AC TIME targets SDG&E residential customers with air-cooled, refrigerant-based direct
23 expansion air conditioning improvements. The objective of the program is to improve the
24 performance of existing HVAC systems for participating SDG&E customers through the use of

1 advanced diagnostic techniques, the replacement of existing inefficient air conditioners with new
2 high efficiency units, adherence to quality installation procedures, and quality of service training
3 designed to provide HVAC contractors with skills that enable them to move energy efficient
4 products and services through the market place.

5 **K. Portfolio of the Future Program**

6 Portfolio of the Future (“PoF”) is designed to leverage and enhance SDG&E’s ET efforts
7 by identifying and accelerating the market adoption of emerging technologies that can
8 significantly improve end-use electricity efficiency in SDG&E’s service territory. The PoF work
9 will accomplish this by:

- 10 • Helping to validate emerging technologies, demonstrate the benefits, build the necessary
11 market infrastructure, and promote and encourage early adoption by concurrently
12 providing assistance, defining the value proposition, and addressing market barriers.
- 13 • Building awareness regarding the benefits from the emerging technologies and setting the
14 stage for including some of the emerging technologies in the next cycle (2012 – 2014) of
15 energy efficiency programs.
- 16 • Proactively identifying promising opportunities that can reduce reliance on volatile
17 energy supplies.
- 18 • Leveraging the joint resources and assets of SDG&E; other utilities, including SCE and
19 PG&E; Navigant Consulting, Inc. (NCI); potential Research and Development (R&D)
20 partners, including the DOE, California Energy Commission’s (CEC) Public Interest
21 Energy Research program (PIER), New York State Energy Research and Development
22 Authority (NYSERDA), private equity, and venture capital funds; the utilities’
23 customers; other state and Federal agencies; and, local governments.

1 **L. Smart Controls for Pools and Spas Program**

2 This program will facilitate improved management of pool and spa heaters and pumps
3 with improved controls and time-temperature algorithms. The controls reduce pump and heater
4 run time, as well as overheating of the pool. This program will enhance the commercial target
5 by reducing gas and electric consumption at those particular sites. Smart controls reduce
6 consumption by managing the heaters properly, by not heating during non-use periods and
7 allowing the sun to heat the water. Water flow, back pressure, and chemical readings will also
8 help the pool vendor determine the optimal pump run times, back wash of filters, and chemical
9 additives. The program will provide proactive time-temperature devices that respond to current
10 and past conditions along with user input and digital sensors to provide accurate control of pool
11 and spa systems.

12 **M. Electric Resistant Heating Program**

13 The Electric Resistant Heating program will provide measurable direct savings via the
14 installation of a thermostat(s) for electric radiant heating in all-electric single family and multi-
15 family homes. This service will only be provided for customers in SDG&E's service territory
16 that have outdated, ineffective, or defective controls. The existing ineffective or defective
17 controls do not provide a functional on/off position or are out of calibration.

18 **N. Retrocommissioning (RCx) Program**

19 The Retrocommissioning program provides services and incentives to support
20 retrocommissioning of commercial buildings larger then 100,000 square feet in the SDG&E
21 territory. The program recruits potential candidates, screens and benchmarks buildings to
22 determine eligibility, qualifies retrocommissioning providers, and provides oversight of the
23 retrocommissioning process. Throughout the retrocommissioning process, the program oversees

1 the retrocommissioning provider’s investigation. Following investigation, the program helps
2 customers select measures for implementation then provides support throughout the
3 implementation process to maximize energy savings. When implementation is completed, the
4 RCx provider conducts verification of the measures and provides training to the building
5 operators to maintain the measures and associated energy savings over time. Finally, the RCx
6 program installs performance tracking and monitoring equipment as an offering to approximately
7 one third of the projects to provide ongoing monitoring and verification of energy savings.

8 **O. Hot Water Control with Continuous Commissioning (“SaveGas”)**

9 This program provides gas savings by implementing domestic hot water control systems
10 in hotels, motels, resorts and senior care facilities, plus their associated hot water consumers (e.g.
11 on-site kitchen and laundry facilities). A typical equipment arrangement consists of a hot-water
12 storage tank, a hot-water boiler which includes a circulation pump, a loop or network of piping to
13 supply the heated domestic hot water to the facilities guest rooms/dwelling units, and a
14 recirculation pump on the return line from the piping loop.

15 **P. Energy Efficient Water Pumping**

16 The Energy Efficient Water Pumping program aims to improve the energy efficiency of
17 water pumps used for irrigation and domestic water supply. The program will focus on three
18 market sub-segments: Agriculture, Municipal Water Agencies, and Large Turf Recreational
19 Facilities, such as golf courses and sports fields. Industrial process pumps, residential accounts,
20 and primary and secondary sewage pumps will be excluded. To achieve energy savings, this
21 program will offer SDG&E customer rebates for water pump audits and retrofits and technical
22 assistance/education regarding the operation, maintenance, and repair of water pumps. The
23 reduction in water use will also translate to embedded energy savings, as reduced water use

1 means less energy required to run and deliver water to a water pump.

2 **Q. Commercial Direct Install**

3 The Direct Install Sub-Program will deliver free energy efficiency retrofits to small
4 commercial customers with a monthly demand less than 50 kW. The program is designed to
5 increase the adoption of energy-efficiency measures by small and hard-to-reach commercial
6 customers by offering onsite audits and free installation of low-cost energy efficient equipment.
7 SDG&E will contract with a third-party vendor to deliver program services. To enroll customers
8 in the program, Contractor staff will go door-to-door at areas of high business concentration to
9 provide services on the spot. For chain stores, Contractor will market the program at the
10 corporate level. As stated previously, the Mobile Energy Clinic is a component under the
11 Commercial Direct Install sub-programs.

12 **VII. Third-Party Programs Competitive Bid Process**

13 SDG&E's Third Party Programs ("3P") are a diverse set of resource and non-resource
14 programs offered by outside vendors to its customers. The budget allocated to these programs
15 will meet or exceed the Commission's requirement that utilities dedicate at least 20 percent of
16 their energy efficiency budgets to 3P programs; however, specific proposed budgets and goals as
17 of this filing are not final because these amounts remain subject to Commission approval of its
18 Policy Recommendation regarding treatment of CEESP cost and completion of contract
19 negotiations with vendors. A complete list of third party programs that were identified for
20 potential implementation (pending final Commission approval of program budgets and
21 negotiations) are available in the 3P Program Implementation Plan in Appendix B.

22 SDG&E's 2009-2011 program cycle includes three types of 3P programs: competitively
23 bid programs, renewed programs, and potentially renewed programs. Renewed programs are

1 those 2006-2008 third-party programs that have demonstrated the ability to meet program goals
2 and/or deliver cost effective energy savings. Potentially renewed programs are those relatively
3 new third-party programs that SDG&E will evaluate the first quarter of 2009 for possible
4 renewal. Competitively bid programs are those that SDG&E selected through requests for
5 proposals (“RFPs”) to complement these programs and planned core utility programs.

6 **A. Third Party Program Competitive Process**

7 **1. Introduction**

8 SDG&E’s selection of third-party programs for the 2009-2011 program cycle includes
9 three groups of programs. These are competitively bid programs, renewed programs, and
10 potentially renewed programs. SDG&E elected to renew 2006-2008 third-party programs that
11 have demonstrated the ability to meet program goals and deliver cost effective energy savings.
12 In addition, there are some relatively new third-party programs that SDG&E chose to evaluate
13 further in the first quarter of 2009 for possible renewal. To complement these programs and the
14 planned SDG&E core IOU programs, SDG&E issued general and targeted third-party program
15 RFPs and selected those programs determined most likely to achieve the stated goals. Specific
16 program descriptions are in Appendix B.

17 Significant effort was made to reach out to entities in both the energy efficiency industry
18 and in the regional community at large. SDG&E believes the solicitations and proposal
19 submittals it received as part of this third-party process are representative of the expertise, skill,
20 and innovation available in the marketplace. Therefore, the third-party contribution to SDG&E’s
21 portfolio represents the more innovative and cost-effective offerings in the marketplace.
22 SDG&E energy efficiency programs achieve the objectives set forth by the Commission, such as
23 pursuit of cost-effective energy efficiency opportunities over both the short- and long-term and

1 focus on programs that serve as alternatives to more costly supply-side resource options
2 (“resource programs”).

3 SDG&E’s competitive bid selection process is fully compliant with D.05-09-043 (at
4 pages 17-18).

5 (1) SDG&E conducted its competitive bid selection process using the selection criteria
6 adopted for SDG&E in D.05-09-043 Attachment 6.

7 (2) SDG&E worked closely with its Peer Review Group (“PRG”) in developing both its
8 selection criteria and selection process and in reviewing the findings and recommendations of the
9 procurement process. SDG&E addressed all PRG concerns and reached a consensus on its final
10 selections.

11 (3) SDG&E’s final 2009-2011 portfolio consisting of its own programs, partnerships, and
12 these proposed selected third-party programs is cost effective and will meet or exceed the
13 Commission’s established energy savings and demand reduction goals.

14 It should be noted that the specific savings assumptions and other cost-effectiveness
15 assumptions that these selected third parties used in their proposals have not been updated to
16 conform with the 2008 DEER updates and therefore after their inputs have been adjusted to
17 conform with Commission’s final decision on the utilities cost effectiveness inputs, their
18 proposal may change. The specific program savings goals and budgets will be negotiated after
19 this filing is approved. No contracts will be executed until the Commission renders its approval
20 of SDG&E’s 2009-2011 Energy Efficiency Program Application.

21 **2. PRG Participation**

22 Representatives of SDG&E’s PRG were designated to monitor the bid evaluation
23 process, as described in D.05-01-055. The PRG was in general agreement with SDG&E’s

1 competitive bid solicitation process. They reviewed and offered numerous recommendations
2 regarding the RFP wording, bid scoring protocols, and portfolio review. SDG&E incorporated
3 PRG recommendations into its bid process and will continue to seek PRG input subsequent to
4 this filing and regularly during program implementation and administration.

5 **3. Flight Structure of Solicitations**

6 In an effort to improve the third-party solicitation process, SDG&E established a phased
7 approach to issuing and reviewing the RFPs. It was SDG&E's intent that such a phased process
8 would reduce the challenges faced by vendors responding to more than one RFP and thus
9 increase the quality of both the proposed programs and the received proposals. Each phase was
10 called a flight. The three flights in which SDG&E participated, and the corresponding RFPs
11 issued during each flight are listed below. All three flights issued RFPs for resource programs
12 only. In addition, Flight 1 was comprised of two stages. Stage 1 was a request for vendors to
13 submit an abstract of their proposed program. Stage 2 was a request for a those vendors who
14 passed the Stage 1 evaluation to submit full proposals. During Stage 2, the bidders were
15 expected to provide SDG&E with fully-developed program proposals, along with the necessary
16 documentation to substantiate proposed energy savings (E3 Calculators, DEER-related materials,
17 and/or workpapers). SDG&E believed that first reviewing abstracts would reduce the overall
18 preparation burden on the marketplace.

1
2

Table 1-13: Description of RFP Stages

Flight 1 - Stage 1	Statewide General Request For Abstracts	
	SDG&E Local Innovative (DEEP) Requests For Abstracts	
Flight 2	Statewide Targeted Request For Proposals	Energy Efficiency Program for Entertainment Centers K-12 Private Schools and Private Colleges Audit and Retrofit Program Manufactured Housing Program – New Construction
	SDG&E Targeted Requests For Proposals	Comprehensive Commercial Real Estate Developer Retrofit Energy Efficient Water Pumping Motor Efficiency Controller Res/Non-Res HVAC tune-up/ Quality Installation
Flight 3	SDG&E Targeted Requests For Proposals	Commercial Equipment Recycling Domestic Hot Water, Ventilation, and Lighting Electric Resistant Heating Enhanced Time Delay Motors Multi-family Energy Efficiency Direct Install (Less than 30 Units)
Flight 1 - Stage 2	Statewide General Request For Proposals	
	SDG&E Local Innovative (DEEP) Requests For Proposals	

3

- Statewide General Program Solicitations

4

SDG&E participated in the Statewide General RFP process. The intent of this

5

solicitation was to offer the marketplace the ability to standardize programs across the state and

6

potentially leverage economies of scale to the benefit of both the vendors and the ratepayers.

7

This solicitation did not define the design or implementation method of the program, but rather

8

gave bidders the opportunity to propose any cost effective program that would complement

9

SDG&E’s existing portfolio.

10

- Innovative Program Solicitations

11

SDG&E also demonstrated its willingness to explore new and innovative program

12

1 designs through solicitation of innovative program proposals. To encourage innovative program
2 design, the scoring criteria for this RFP removed the Reliability of Savings criterion and instead
3 assessed the degree of innovation.

- 4 • Targeted Solicitations

5 In its Application (“A.”) 05-06-106, SDG&E identified targeted Resource areas it
6 believes would yield innovative and cost-effective programs through the competitive bid process.
7 These areas were considered underserved through the existing utility portfolio. SDG&E sought
8 targeted Resource proposals for the areas listed above under Flights 2 and 3.

9 **4. Bid Submission and Preparation Process**

10 The objective of SDG&E’s activities prior to receipt of proposals in response to the
11 various RFPs was to maximize the value of the third-party competitive bidding process for both
12 the marketplace and ratepayers in the following manner:

- 13 • Help foster the expansion of a market of third-party EE program providers
- 14 • Maximize the exposure of the competitive bidding process to encourage a broad industry
15 response
- 16 • Provide education and feedback to vendors to increase the quality of their program design
17 and proposal content

18 The following subparagraphs summarize the third-party bid submission and preparation
19 process implemented by SDG&E. Many of the activities described were repeated for each flight.

20 **a. Summary of the Development of the Solicitation Process**

21 In late 2006, the IOUs and the local PRGs met to discuss the process by which a
22 statewide solicitation could be conducted. As reflected in the Energy Division report, the IOUs
23 and the PRGs agreed to various approaches to a statewide solicitation including the agreement
24 that the IOUs were to commit to a statewide solicitation process beginning 2009-2011.

1 In July 2007, the IOUs began discussions regarding the solicitation planning process by
2 sharing “lessons learned” from prior solicitations. IOUs also shared these past “lessons learned”
3 with their individual IOU PRGs during their local solicitations conducted during the 2006-2008
4 period. The “lessons learned” were used to improve the 2009-2011 solicitation process. Lessons
5 learned addressed the bidders, outreach and pre-notification, the RFPs, the bid stages, technical
6 documentation, scoring processes and criteria, and other key elements of the solicitation process.
7 The lessons learned and related solutions were incorporated into the design of the 2009-2011
8 solicitation.

9 During this time it was also determined that in order to meet a 2008 filing date and
10 program rollouts in the fourth quarter of 2008, the solicitation process would have to begin
11 immediately. The typical two-stage solicitation process takes approximately eleven (11) months
12 from beginning to end. Therefore, the IOUs realized that the typical schedule would have to be
13 significantly compressed in order to meet the 2008 filing date.

14 During July through September 2007, the IOUs continued to meet (face-to-face and via
15 conference calls) with a focus on understanding the individual IOU procurement process and
16 ways to find commonalities among the different IOU’s procurement approaches (e.g., online
17 systems, RFP requirements, bidder’s conferences, technical documentation workshops, scoring,
18 and evaluation processes, etc.).

19 Through this process, the IOUs closely coordinated, and operated joint working groups
20 for each of the following issues: statewide program identification, statewide general and local
21 innovative RFPs, scoring and weights, online procurement system and portal development, and
22 procurement/solicitation process coordination.

23 Additionally, the IOUs past experience has been that contracts held at a local level allow

1 each utility greater control over the program activities and provides the needed oversight to
2 ensure ratepayer funds are managed properly.

3 IOUs coordinated the outreach and bid pre-notification, created a joint statewide portal
4 for bidder registration, Proposal Evaluation and Proposal Management Application (PEPMA) for
5 solicitation updates and bid submission, The IOU's also held statewide bidder's conferences and
6 technical workshops, and offered the first statewide energy efficiency solicitation. While the
7 IOUs continuously seek to improve and increase coordination, the IOUs believe that their efforts
8 reflect significant improvement and a high degree of coordination amongst the IOUs.

9 D.07-10-032 allowed the IOUs to use the scoring criteria from the 2006-2008 cycle as the
10 basis for 2009-2011 scoring. In addition, it required "the utilities to conduct third-party
11 solicitations in time for inclusion in their energy efficiency portfolio applications", which was
12 originally due May 15, 2008. This direction made the early launch of the solicitations a priority.

13 **b. Questions and Answers**

14 During the Stage 1 solicitation process, bidders were asked to submit any questions about
15 the RFP (Abstract) and/or the process. SDG&E posted responses to bidders' questions. The
16 nature of the questions ranged from bid process timelines to clarification on specific bid program
17 requirements.

18 **c. E3 Calculator Workshop**

19 To increase the quality of the proposals and subsequent programs, bidders were required
20 to participate in an E3 Calculator workshop sponsored by SDG&E. The purpose of the
21 workshop was to familiarize bidders with how the E3 Calculator tool works and the inputs
22 required. The workshop was held via a web conference on several occasions to increase the
23 ability to reach perspective bidders. Several hundred vendor representatives participated in the

1 E3 Workshops and the Bidders Conferences held by SDG&E as part of this competitive bid
2 process.

3 **d. Evaluation Criteria**

4 These scoring criteria were as follows:

5 Table 1-14: Flight 1 – Stage 1, Statewide General
6 Resource Programs for Residential, Non-Residential, Cross-Cutting
7

Criteria	Weights
Proposal Responsiveness	Pass/Fail
Program Implementation and Feasibility	50%
- Feasibility	35%
- Portfolio Fit	35%
- Comprehensiveness	15%
- Reliability of Savings	15%
Cost Efficiency	30%
Skills and Experience	20%

8
9 Table 1-15 Flight 1 – Stage 1, Local Innovative
10 Resource Programs for Residential, Non-Residential, Cross-Cutting
11

Criteria	Weights
Proposal Responsiveness	Pass/Fail
Program Implementation and Feasibility	50%
- Feasibility	35%
- Portfolio Fit	35%
- Comprehensiveness	15%
- Innovation	15%
Cost Efficiency	30%
Skills and Experience	20%

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Table 1-16: Flight 2, Statewide and Local Targeted
Resource Programs for Residential, Non-Residential, Cross-Cutting

Criteria	Weights
Proposal Responsiveness	Pass/Fail
Program Implementation and Feasibility	35%
- Feasibility	35%
- Comprehensiveness	25%
- Reliability of Savings	30%
Cost Efficiency	30%
- \$/net kWh and \$/net therm	25%
- Levelized Cost	25%
- TRC	25%
- PAC	25%
Skills and Experience	25%
Supplier Diversity and Misc.	10%

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Table 1-17: Flight 3, Local Targeted
Resource Programs for Residential, Non-Residential, Cross-Cutting

Criteria	Weights
Proposal Responsiveness	Pass/Fail
Program Implementation and Feasibility	35%
- Feasibility	35%
- Comprehensiveness	25%
- Reliability of Savings	30%
Cost Efficiency	30%
- \$/net kWh and \$/net therm	25%
- Levelized Cost	25%
- TRC	25%
- PAC	25%
Skills and Experience	25%
Supplier Diversity and Misc.	10%

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Table 1-18: Flight 1 Stage 2, Statewide General
Resource Programs for Residential, Non-Residential, Cross-Cutting

Criteria	Weights
Proposal Responsiveness	Pass/Fail
Program Implementation and Feasibility	50%
- Feasibility	35%
- Portfolio Fit	35%
- Comprehensiveness	15%
- Reliability of Savings	15%
Cost Efficiency	30%
- \$/net kWh and \$/net therm	25%
- Levelized Cost	25%
- TRC	25%
- PAC	25%
Skills and Experience	10%
Supplier Diversity and Misc.	10%

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Table 1-19: Flight 1 Stage 2, Local Innovative
Resource Programs for Residential, Non-Residential, Cross-Cutting

Criteria	Weights
Proposal Responsiveness	Pass/Fail
Program Implementation and Feasibility	50%
- Feasibility	35%
- Portfolio Fit	35%
- Comprehensiveness	15%
- Innovation	15%
Cost Efficiency	30%
- \$/net kWh and \$/net therm	25%
- Levelized Cost	25%
- TRC	25%
- PAC	25%
Skills and Experience	10%
Supplier Diversity and Misc.	10%

8
9
e. Bid Evaluation Process

10 The competitive bid process involved multiple steps with several review cycles by
11 SDG&E Program Management, Engineering, Supplier Diversity, and Supply Management that

1 allowed for a complete, equitable, and standardized process that included quality control checks.
2 In addition, SDG&E hired an independent consulting group to coordinate the third-party
3 proposal review tasks and ensure that each proposal was treated in a fair and consistent manner.
4 The goal of the overall process was to ensure that the solicitation process moved forward in an
5 efficient manner for both the participating vendors and SDG&E staff and that the awarded third-
6 party programs provided the best portfolio fit to meet SDG&E's long term energy efficiency plan
7 and the CPUC's goals.

8 The final step in the selection process was to present a summary of the evaluation process
9 and the results of the SDG&E management review to the PRG. During this meeting, SDG&E
10 presented its findings and award decisions and explained the rationale for those decisions. The
11 PRG then made suggestions that modified SDG&E's original awards or concurred with
12 SDG&E's recommendations. The outcomes of these meetings and thus the final award
13 outcomes are summarized below.

14 **f. Results of Competitive Third-Party Solicitation Process**

15 In total, SDG&E received 109 abstracts and proposals. Ten proposed programs were
16 selected for award. The details of this selection are described below by flight.

17 **1. Flight 1 - Stage 1**

18 **a. Initial Results**

19 SDG&E received proposal abstracts from vendors for both the Statewide General and
20 Local Innovative solicitations. The results of the Flight 1 – Stage 1 review process were as
21 follows:

- 53 Abstracts Received
 - 31 Statewide General
 - 22 Local Innovative
- 4 Abstracts failed the Responsiveness Evaluation
- 7 Abstracts were Not Reviewed
 - 2 were duplicate submittals
 - 5 were proposals for programs that are being renewed by SDG&E outside of this procurement process
- 42 Abstracts were Reviewed
- 35 Abstracts were Recommended – Ask to submit full proposal under Stage 2
 - 19 Statewide General
 - 16 Local Innovative
- 7 Abstracts were Not Recommended – Not invited to submit a full proposal for Stage 2

1
2 To arrive at these results, SDG&E scored each abstract using the approved criteria
3 documented in the above. SDG&E decided that those bidders whose proposed programs scored
4 a zero on the cost effectiveness criterion would not be invited to submit a full proposal, but that
5 all other bidders would be invited to participate in Stage 2. This decision was made with the
6 goal of encouraging increased marketplace participation in third-party programs and with the
7 hope that in submitting full proposals, vendors would refine and improve their proposed
8 programs.

9 **b. PRG Input**

10 The PRG met with SDG&E on February 8, 2008, to review the Flight 1 - Stage 1 results.
11 SDG&E presented the final scores and rankings from the Stage 1 bid review process. The PRG
12 was concerned that SDG&E's standard to pass to Stage 2 was not stringent enough. The PRG
13 recommended that a minimum total score be established as an additional passing standard to
14 increase the quality of the proposals submitted during Stage 2. Based on a review of the
15 individual program scores, the PRG recommended and SDG&E agreed that proposed programs
16 need a 50% total score to be invited to Stage 2. This change modified the final Flight 1 – Stage 2

1 results as shown below:

- 2
- 42 Abstracts were Reviewed
- 27 Abstracts were Recommended – Ask to submit full proposal under Stage 2
 - 15 Statewide General
 - 12 Local Innovative
- 15 Abstracts were Not Recommended – Not invited to submit a full proposal for Stage 2

3 **2. Flight 1 - Stage 2**

4 **a. Initial Results**

5 SDG&E received proposals from the vendors who had passed Stage 1 for both Statewide
6 General and Local Innovative solicitations. The results of the Flight 1 – Stage 2 review process
7 were as follows:

- 27 proposals were received
 - 15 for the Statewide General RFP
 - 12 for the Local Innovative RFP
- 11 proposals were not evaluated
 - 10 failed the Responsiveness Evaluation
 - One vendor dropped out of the proposal process
- 16 proposals were reviewed
 - 10 for the Statewide General RFP
 - 6 for the Local Innovative RFP
- 2 proposals were selected for award
 - 1 from the Statewide General RFP
 - 1 from the Local Innovative RFP

8 The final selection criteria used for the two RFPs in this flight were to fill an existing
9 utility portfolio gap or to provide any truly innovative energy efficiency measure or
10 implementation methodology. The most common reason for not selecting proposed programs
11 was that they overlapped with existing SDG&E EE programs or existing third-party programs

12 **b. PRG Input**

13 The PRG met with SDG&E on April 21, 2008, to review the Flight 1 - Stage 2 results.

1 SDG&E presented the final scores and rankings from the review process. The PRG asked
2 questions about each proposal and discussed each proposal's score and possible fit within the
3 SDG&E portfolio. The PRG concurred with SDG&E's decisions and made no changes to those
4 shown above.

5 **3. Flight 2**

6 **a. Initial Results**

7 SDG&E received proposals from vendors for both Statewide and Local Targeted
8 solicitations. Flight 2 was comprised on targeted RFPs. Thus, in general, each program was
9 designed to fill a gap in SDG&E's current EE portfolio. For this reason, SDG&E awarded
10 contracts to the bidder best able to provide a cost-effective program that filled such a gap. In
11 three cases, no award was made because no proposed program met these criteria. In one case,
12 two awards were made for one program area because SDG&E decided that splitting the scope
13 offered the best combination of implementation performance and encouragement of the third-
14 party market. The results of the Flight 2 review process were as follows:

- All seven RFPs received one or more proposal responses
- 17 proposals were received
- Two failed the Responsiveness Evaluation
- 15 proposals were reviewed
- 5 proposals were selected for award

15 **b. PRG Input**

16 The PRG met with SDG&E on April 15, 2008, to review the Flight 2 results. SDG&E
17 presented the final scores and rankings from review process. The PRG asked questions about
18 each proposal and discussed each proposal's score and possible fit within the SDG&E portfolio.
19 The PRG concurred with SDG&E's decisions and made no changes to those shown above.
20

1 **4. Flight 3**

2 **a. Initial Results**

3 SDG&E received proposals from vendors for additional Local Targeted solicitations.
4 Flight 3 was comprised on targeted RFPs. Thus, in general, each program was designed to fill a
5 gap in SDG&E’s current EE portfolio. For this reason, SDG&E awarded contracts the bidder
6 best able to provide a cost-effective program that filled such a gap. In two cases, no bids were
7 received. In one other case, no award was made because no proposed program met these criteria.
8 The results of the Flight 3 review process were as follows:

- No proposals were received for two RFPs
- 12 proposals were received for the other four RFPs
- One failed the Responsiveness Evaluation
- 11 proposals were reviewed
- 3 proposals were selected for award

9
10 **b. PRG Input**

11 The PRG met with SDG&E on April 15, 2008, to review the Flight 3 results. SDG&E
12 presented the final scores and rankings from review process. The PRG asked questions about
13 each proposal and discussed each proposal’s score and possible fit within the SDG&E portfolio.
14 The PRG concurred with SDG&E’s decisions and made no changes to those shown above;
15 however, the PRG was concerned that one of the awarded programs, while filling a portfolio gap,
16 had a poorly defined implementation plan. The PRG recommended that SDG&E make award of
17 that program contingent upon the bidder working with SDG&E to develop an acceptable plan
18 which would increase the overall feasibility and effectiveness of the program.

19 **B. Third-Party Program Renewal Process**

20 **1. Introduction**

21 In addition to the competitive bidding process, SDG&E successfully implemented a
22 review and assessment of its existing 2006 – 2008 EE third-party programs and renewed those

1 programs that were judged likely to provide cost effective energy savings that were in line with
2 SDG&E and CPUC objectives during the 2009 – 2011 period.

3 **2. Renewal Results**

4 As a part of SDG&E’s commitment to allocate 20% of the 2009-2011 Energy Efficiency
5 Program Funds and CPUC Savings Goals to be contracted with third parties, SDG&E selected
6 seven (7) 2006-2008 third-party programs for renewal in the 2009-2011 program cycle. These
7 seven programs total \$29 million in funding during this 3-year period. These programs and
8 funds are incremental to those awarded under the competitive bidding process. No contracts will
9 be executed until the Commission renders its approval of SDG&E’s 2009-2011 Energy
10 Efficiency Application.

11 **3. Renewal Selection Process**

12 The objective of SDG&E’s renewal selection process was to identify existing third-party
13 programs that are likely to provide cost-effective energy savings during the 2009-2011 program
14 cycle in a manner that met the following general guidelines:

- 15 • Leverage utility knowledge and experience of the market, vendor, and program to allow
16 for a more informed assessment of future performance potential.
- 17 • Assess all existing programs in a fair and equitable manner.
- 18 • Minimize “rebid” and assessment effort for both the vendor and the utility but in a
19 manner that does not sacrifice a fair and accurate process.

20 The outcomes of the renewal selection process was a decision on each current 2006 –
21 2008 third-party program to renew, re-bid, or discontinue the program for the 2009 – 2011
22 program cycle. The renewal selection process was comprised of three basic steps, a review and
23 assessment of the existing programs, submission of 2009 – 2011 plans, and evaluation of those
24 plans.

1. Review and Assessment of 2006 – 2008 Programs

In late 2007, SDG&E developed a standard set of evaluation questions. These questions, which are listed below in the following subsection, were distributed to the appropriate SDG&E Program Managers. The Program Managers documented their responses to each question and used these responses to provide an overall recommendation to renew or not. Below are the renewal assessment questions:

- Program Goals and Achievements, Including Commitments: Is program at or ahead of contracted/revised forecast? If not, does implementer have a solid plan to meet goals?
- Program Cost: Is proposed program PAC Levelized Cost equal to or less expensive than original forecast? If not, did program change substantially from forecast to increase comprehensiveness or incorporate new delivery strategies?
- Cost-Effectiveness: Is TRC greater than or equal to original forecast? If not, did program change substantially from forecast to increase comprehensiveness or incorporate new delivery strategies?
- Actual Installed Measure Mix: Does the actual measure mix vary substantially from the forecasted measure mix? Particularly, is the actual mix less comprehensive, or does the end-use split vary dramatically from forecast?
- Customer Satisfaction /Program Quality: Does program have outstanding complaints from customers or other implementers, or outstanding inspection fails, excluding very recent issues that implementer hasn't had reasonable opportunity to resolve yet?
- Coordination/Vendor Relationship: Is existing coordination agreement working well? Is implementer pro-actively coordinating with other programs and stakeholders, including utility account representatives and programs, other third party programs, and local government partnerships? Is the vendor cooperative, responsive, and meeting needs? Are their responses timely?

- Regulatory and Reporting Compliance/Audits: Are implementer's reports accurate and on-time? Is implementer in compliance with all regulatory requirements? Is the implementer responsive to audit data requests? Are audit requests accurate and on-time?
- Are program/project savings claims clear, well documented and defensible?

2. Portfolio Fit

SDG&E EE Managers reviewed the existing third-party programs to assess their fit with the 2009-2011 portfolio objectives. Those programs that would be consistent with those goals were determined appropriate for renewal or re-bid. Two major factors determining portfolio fit were: the appropriateness of the program given the customer profile of the SDG&E service territory; and, the overlap of the program with other planning utility or third-party programs.

3. Evaluation Criteria

SDG&E used the Program Manager’s assessments as input to the final renewal selection process. The evaluation criteria for the renewal selection process were a combination of quantitative and qualitative criteria. These criteria were not scored but rather evaluated. An important aspect of the renewal criteria is the inclusion of the SDG&E Program knowledge of the relevant market segment conditions and the status, progress, and challenges faced by the current program. The final decisions to renew, re-bid, or discontinue were based upon evaluations of these criteria. The renewal evaluation criteria for Residential, Non-Residential, Cross-Cutting were as follows:

Table 1-20: Renewal Evaluation Criteria Resource Programs

Criteria	Threshold Level(s)
Savings Performance: Program has or is on-track to meeting savings goals	>50% of 3yr Goal
Budget Performance: Funds spent are reasonable given savings levels	% Savings Goal / % Budget > .8
Program Assessment: PM assessment of ongoing potential of the program	Good potential

1 Note, all renewal quantitative evaluation criteria values were evaluated as of December
2 31, 2007 and again on March 31, 2008.

3 Table 1-21: Renewal Evaluation Criteria
4 Non-Resource Programs for Residential, Non-Residential, Cross-Cutting

Criteria	Threshold Level(s)
Goal Attainment: Program has completed all or most of the task expected	Most task completed
Budget Performance: Funds spent are reasonable given tasks completed	< 90% of 3-year Budget Spent
Program Assessment: PM assessment of ongoing potential of the program	Good potential

5
6 **4. Submission and Review of Proposed 2009 – 2011 Programs**

7 After completing the evaluation process, SDG&E invited those vendors operating the
8 programs that passed the renewal evaluation to submit implementation plans and E3 calculators
9 for the 2009-2011 program cycle. SDG&E Program Management and Engineering staff
10 reviewed those plans. If the plans were found to be both reasonable and cost effective, then
11 SDG&E selected them for renewal negotiations.

12 **4. Potential Additional Third-Party Renewals**

13 In addition to the seven 2006 – 2008 third-party programs renewed as part of the process
14 described above, SDG&E has recently initiated an additional 6 programs. These programs were
15 started between the fall of 2007 and spring of 2008. Because these programs have just begun,
16 there is insufficient information to determine if they should be renewed for the 2009 -2011
17 program cycle. SDG&E plans to evaluate these programs in the first quarter of 2009 and use the
18 same evaluation criteria as used for the other 2006-2008 third-party programs. These programs
19 have the potential of adding an additional 6 million therms of savings to the SDG&E portfolio.

20 Overall, SDG&E believes that continuation of successful current third-party programs

1 will contribute to achieving cost effective energy savings for the customers of the SDG&E
2 service area.

3 **VII. Local Government Partnerships**

4 SDG&E is working in partnership with municipalities to deliver energy efficiency
5 programs to residential and commercial customers through the LGP marketing channels. The
6 LGP program is a multi-faceted approach in that SDG&E works with various City, County and
7 "quasi-government" departments to promote energy efficiency, energy conservation and demand
8 response. These collaborative programs are designed to enhance energy efficiency program
9 offerings as well as serve as a marketing channel for projects to complement the portfolio.
10 Specific program descriptions are in Appendix B.

11 Local Governments will provide additional marketing channels to educate their residents
12 and businesses about energy efficiency which is expected to result in additional energy savings
13 opportunities for the SDG&E portfolio.

14 City, County and "quasi-government's" are able to leverage their relationship with their
15 staff, residents and businesses to help the utility promote energy efficiency, energy conservation
16 and SDG&E programs and incentives. Partnering with local governments creates opportunities
17 to impact energy use in multiple market sectors including: municipal buildings and operations,
18 new home construction, existing home renovations, commercial redevelopment
19 (hotel/convention center complex), small businesses and neighboring South Bay communities.
20 These sectors are typically "hard to reach" and offer high energy-savings potential

1

Partners include:

- City of Chula Vista
- City of San Diego
- County of San Diego
- City of San Juan Capistrano
- Port of San Diego
- SANDAG
- ICLEI-Local Governments for Sustainability, Local Government Commission (“LGC”) and Institute for Local Government (“ILG”)
- Emerging Local Government Program: to provide additional opportunities during the program cycle to add LGP as needed.

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Program components include:

- Municipal facility retro fit for energy efficiency improvements,
- Strengthened building energy codes and enforcement,
- Land use planning and design
- Education and Outreach
- CFL bulb recycling programs
- Green Building program
- Peer to Peer

- Staff training program
- Permit expedite and fee reduction programs
- Energy Plan development

1
2 **A. LGP Selection Process**

3 In 2006-2008, SDG&E had a mixture of partnerships that consisted of statewide
4 government entities, local governments and “quasi-governments”¹⁰. This section describes
5 SDG&E’s proposal with respect to local government partnerships only. SDG&E’s statewide and
6 local institutional partnerships are discussed in other parts of this testimony. The statewide and
7 local institutional partnerships were not subject to the selection criteria developed for local
8 governments.

9 **1. Proposed Partnership Structure and Statewide Consistency**

10 SDG&E’s proposed local government partnership structure for 2009-2011 continues to
11 build upon the successes of the 2006-2008 local government partnerships. D.07-10-032 (at page
12 88) recognizes that “These entities may provide expertise the utilities do not have or better
13 access to target groups and local communities. Local governments may be able to combine
14 utility programs with their own complimentary, more comprehensive energy strategies.” In
15 addition, Chapter 12—Roles of Local Governments of CEESP explores a range of strategies that
16 local governments can implement “to promote energy efficiency technologies and practices
17 within their communities, in their own facilities and with their peers.” Concurrently, as the
18 CEESP was being developed, SDG&E and the other utilities worked with the PRG to develop

¹⁰ In agreement with the PRG, the IOUs define “quasi-government” to be a “non-profit that works directly with government entities, government associations, joint powers authorities, statewide associations, etc.”

1 selection criteria for 2009-2011 local government partnerships that would reflect the strategies
2 proposed for local governments in the CEESP. SDG&E's 2009-2011 portfolio plans to continue
3 existing successful partnerships, expand its partnership portfolio with additional new local
4 government partnerships, and expects to develop additional partnerships during the three-year
5 cycle subject to potential budget constraints. This proposed portfolio of local government
6 partnerships was developed with extensive consultation with the PRG as directed by the D.07-
7 10-032 (at page 106) and is consistent with the intent of the Decision and the Policy Manual
8 Rule VI.5.

9 The overarching structure of the local government partnerships is consistent statewide
10 with regards to program offering, eligibility, expectations, and results of the program. In 2006-
11 2008, SDG&E considered its approach to local governments more as a "pilot" effort, working
12 with only select cities, counties and quasi-governments. For 2009-2011, SDG&E is taking a
13 broader approach to working with local governments by offering a "portfolio" of program
14 elements. These elements range from basic support activities for local governments who are not
15 yet capable of supporting a fully-developed partnership effort, to those that are. In fact, a key
16 component of the LGP proposal is an effort at both the local and statewide levels to help develop
17 local governments along this continuum. This was loosely described as a "tiered" approach
18 during the planning process. While the details or extent of programs may vary among the
19 utilities, each IOU offers programs to local governments at different points along the energy
20 efficiency learning curve. Each IOU has programs available for all cities, counties and quasi-
21 governments in their territory to assist local governments in participating in energy efficiency.
22 Each IOU has a Partnership program that provides resources to Partners (selected via a consistent
23 process with identical selection criteria) to provide assistance in marketing utility programs, to

1 deliver products and services and to achieve saving savings and other goals.

2 D.07-10-032 OP 13 requires that the IOUs explain efforts undertaken to expand the LGP
3 effort for the 2009-2011 program cycle. In addition to providing expanded offerings to local
4 governments, which as noted above are intended to ensure al local governments have access to
5 more tailored EE services, SDG&E advertised the “call for abstract” (“CFA”) process (described
6 below in Section b below) to as many local government entities as possible. This included
7 sending the CFA to every city and county in its service territory, as well as known quasi-
8 government groups.

9 The proposed partnerships for 2009-2011 are presented in detail in the attached Program
10 Implementation Plan (“PIP”) (see Appendix B). The PIP is a summary of the various Abstracts
11 (response to the CFA) submitted by the prospective partner. At this point in the selection
12 process, all of the selections are preliminary and depend upon successful negotiation of a
13 partnership agreement. The Abstracts will need to be expanded to provide specific details of the
14 partnerships to meet the expectations of the PRG guidance. Consequently, the final PIP for each
15 specific partnership is expected to vary somewhat from what is shown, and SDG&E plans to
16 submit the final individual local government PIPs to the CPUC based on the final contracts.

17 2. Criteria and Process

18 D.07-10-032 directed the PRG to oversee the development of the selection criteria and
19 the subsequent selection of LGPs for the IOUs.¹¹ This section describes the process of creating
20 the selection criteria, the process created for selecting LGPs, and the role of the PRG in each
21 process.

¹¹ D.07-10-032, page 106 and OP 30.

1 *a. Criteria Development*

2 The process for selecting Partners was developed jointly by the IOUs with PRG input to
3 be consistent statewide. This involved an agreed-upon process to develop selection criteria,
4 where several meetings were held with local governments for their input, and included working
5 with the PRG. Although this process for selection was relatively structured, the process was not
6 a competitive solicitation process (like the third party solicitations).

7 Based on suggestions from the workshops held in late January, the IOUs drafted selection
8 criteria, which were reviewed by the PRG during a meeting in February. The IOUs revised the
9 criteria based on this input, and shared a final draft with the PRG on February 22, 2008.

10 The IOUs implemented the following recommendations of the PRG:

- 11 **1.** Define a Quasi Government Partnership as “non-profit that works directly with
12 government entities, government associations, joint powers authorities, statewide
13 associations, etc.)”
- 14 **2.** To be eligible for a partnership, all applicants must meet the definition of a
15 partnership, which is Governments, Government Associations, and Quasi-Government
16 groups (a non-profit organization that works directly with government entities,
17 government associations, joint powers authorities, statewide associations, etc.).
- 18 **3.** Add a criterion to evaluate the degree to which the submitted abstracts demonstrate
19 “Innovation and Reflects Strategic Planning.”
- 20 **4.** Clarify the Criteria definitions and sub-criteria descriptions (e.g. define “Skill and
21 Experience” Criteria to include experience with “related projects”).
- 22 **5.** Weight the criteria in a manner similar to the Third Party selection process, including
23 increasing the weighting for “Innovation and Reflects Strategic Plan” and decreasing
24 the weighting for “Feasibility.”

1 **6.** Send the draft Criteria to existing Partners for feedback.

2 The IOUs believe the final criteria, weighting and scoring process was mutually agreed
3 by the IOUs and the PRG. The IOUs and PRG supplemented the criteria with a jointly
4 developed definition of Partnership eligibility: New partnerships will be with government or
5 quasi-government (non-profit that works directly with government entities, government
6 associations, joint powers authorities, statewide associations, etc.) only. The final list of criteria
7 included:

- 8 • Cost Efficiency
- 9 • Skill and Experience
- 10 • Demonstrated Commitment
- 11 • Municipal Facility Buildings
- 12 • Feasibility
- 13 • Integrated Approach
- 14 • Comprehensiveness
- 15 • Innovation and Reflects Strategic Plan

16 ***b. Selection Process***

17 The process for selecting potential LGPs was based on the desire to make it as easy as
18 possible for all interested parties to submit proposals, recognizing the need to be fair and
19 consistent to all parties. After the criteria were finalized, the IOUs and the PRG agreed to issue a
20 Call for Abstracts (“CFA”), whereby a schedule and scoring criteria were communicated to
21 potential parties. The CFA included the following input from the PRG:

22 **1.** Require existing Partners to comply with CFA Criteria.

- 1 **2.** Require private sector firms and others who do not fit the definition of partner to
2 change the proposed structure.
- 3 **3.** Edit the CFA language and format (e.g. length of Partners Abstracts and further clarity
4 to Criteria definitions).
- 5 **4.** Score existing partners on the selection criteria.
- 6 **5.** Require both existing partners and potential new partners to submit abstracts that
7 reflect the selection criteria and the guidelines in the call for abstracts.
- 8 **6.** Send a pre-announcement to local governments and agencies alerting them to the
9 selection process and the upcoming CFA.
- 10 **7.** Send all abstracts submitted by prospective local government partners to the PRG for
11 review.

12 Once parties submitted their proposals, SDG&E reviewed and scored each proposal using
13 a 4 person team. SDG&E submitted a summary sheet of the abstracts, together with copies of all
14 submitted Abstracts, to the PRG on March 19, 2008. SDG&E participated in a meeting with the
15 PRG on March 27, 2008 to review the Abstracts, discuss evaluation scores, and receive input on
16 which direction to steer the partnerships as they developed specific program implementation
17 plans for the three-year cycle.

18 ***c. Review by PRG***

19 This section describes the role of the PRG in the review process for selecting the initial
20 LGPs for the IOUs (in addition to what's noted above). The IOUs worked closely with the PRG
21 throughout the Partnership development and selection process. Regarding the selection of
22 Partners for the 2009-2011 period, the PRG made, and SDG&E implemented, the following
23 recommendations:

- Identify in the May 15 filing partnerships selected for 2009-2011 and include a fund for additional partnerships, including new partnerships to be developed over the course of the program cycle and for current applicants whose proposals need additional work and focus to develop a successful partnership.
- Ask partners to provide a future work plan regarding municipal buildings to supplement the information that most provided in the abstract regarding past work on municipal buildings.

3. Energy Efficiency Policy Manual

This section describes how the process of LGP selection and development meets the requirements regarding LGPs as contained in the Energy Efficiency Policy Manual. Section IV. Policy Rule VI.5 refers to the role of the partner in program design, development planning and implementation. SDG&E believes that the abstract solicitation process described above follows the intent of Policy Rule VI.5, and plans to ensure further compliance with this Item as contracts are negotiated and the programs are implemented. Policy Rule VI.6 refers to standard contact language. The 2009-2011 contract “templates” will be substantially similar to 2006-2008 templates that were developed to meet policy requirements that address the rights and responsibilities of the partners, program flexibility, information sharing, intellectual property ownership, reimbursement turn-around, and dispute resolution. Modifications may be made to reflect the individuality of the different partnerships, and to clarify existing language.

XI. Summary of Energy Efficiency Market Transformation Strategies

SDG&E believes its entire portfolio is designed to contribute to market transformation at various stages in the process. At the earliest stage, our Emerging Technology program helps to incubate new technologies that have are either just emerging from R&D development to commercialization or products that have not been successfully commercialized due to poor marketing support and/or lack of credible energy savings tests. The Emerging Technology

1 organization has an ongoing effort to identify these products, analyze the missing value
2 proposition and project manage appropriate pilot tests to confirm or refute their value.
3 Successful products are immediately presented to the impacted segment manager for
4 incorporation into our program portfolio. Shower Start is a good, recent example of this
5 transition where this product was tested in late 2007 and early 2008 and is now being included in
6 our residential programs.

7 The program management staff then shepherds the product through the
8 commercialization process with the ultimate goal of handing off to Codes and Standards. The
9 commercialization process involves analyzing the target market for the product and evaluating
10 the optimal price and promotion options to increase market penetration. The options, depending
11 on the type of product, include adding it as a measure in the Residential Energy Efficiency
12 Program or the Nonresidential Standard Energy Efficiency Program and promoting it through
13 retailers and other mass market outreach efforts such as through our Local Government
14 Partnerships, or including it in the non-residential Custom program and marketing it through
15 Account Executives and vendors/contractors that serve that segment, or including it in our
16 Residential/Nonresidential New Construction programs and marketing it directly to architects
17 and builders. Alternatively, the product may warrant a specialized program to target a niche
18 market which may warrant a contract with a third party to directly market the product as a stand-
19 alone measure to a specific sub-segment of our customer base. A good example of a product
20 moving through this process is CFLs which have been included in our incentive programs for the
21 a number of years and are gradually increasing market acceptance to where legislation has
22 passed (Huffman AB1109, the 2007 California Lighting Efficiency and Toxics Reduction Act)
23 that specifies minimum lighting efficiencies.

1 Ultimately, a successful product will achieve increasing market acceptance, lower costs
2 through mass production, verified reliability through market testing and then be ready for
3 consideration as a code or standard. Our Codes and Standards organization is charged with
4 taking these mature products and, if appropriate for inclusion in a building or appliance code,
5 completing case studies appropriate for use in a code or standard proceeding (i.e. Title 24 or Title
6 20). These case studies are used in the regulatory proceedings to provide evidence that the
7 product is ready for code because of its demonstrated cost effectiveness, reliability and
8 acceptance in the marketplace. Recent examples of this transition from programs to code are T-8
9 lamps, electronic ballasts and two-speed pool pumps which were all included as measures in
10 earlier EE portfolios.

11 It is clear to SDG&E that identifying a specific component of our program portfolio as a
12 “market transformation” strategy, fails to recognize the breadth of the continuum of effort
13 necessary to achieve true market transformation. Our goal for all of our programs is to
14 continually feed the pipeline of energy efficiency products to our customers, move products
15 through market acceptance and into codes where 100% of the savings opportunities can be
16 achieved. We believe our proposed portfolio is well designed to achieve that goal.

17 Each proposed program has proposed metrics to track their progress towards achieving
18 market transformation. See Appendix B.

19 **X. On-Bill Financing (“OBF”) and Other Financing Opportunities**

20 The CEESP cites leveraging various financing opportunities in order to stimulate and
21 expand investments in energy efficiency.¹² SDG&E has been promoting financing options to its
22 residential multi-family and selected commercial customer groups (including local governments)

¹² California Energy Efficiency Strategic Plan, June 2, 2008, page 3-8.

1 through its 2006-2008 OBF program. This program has had measurable success in 2006-2008
2 and with the information provided by evaluation results, SDG&E has made modifications to
3 improve program design and encourage more participation. These changes occurred in 2006,
4 2008, and 2009 through Advice Letter Filings and PAG Notification Process. For the next
5 program cycle, SDG&E is only proposing changes to the funding mechanism for the loan pool.
6 Additionally, SDG&E is exploring other financing opportunities including potentially partnering
7 with financial institutions to increase financial assistance to customers; especially those
8 considered hard to reach.

9 **A. PY 2006-2008 OBF Program**

10 SDG&E proposed a robust OBF pilot effort for the 2006-2008 program cycle, which was
11 approved by the Commission in D.05-09-043. The OBF pilot was originally envisioned to be
12 implemented in two phases: Phase I was intended to be a two-year effort covering the initial
13 development of the program, including making changes to the billing systems, creating
14 marketing materials and efforts, and rolling out the program. Phase II was envisioned as a
15 proposal for the “next generation” of OBF that would be based on the learning experience of
16 Phase I.¹³ Due to unforeseen issues that occurred during the development and “beta” testing
17 periods, SDG&E requested and received approval for an extension of Phase I until the end of
18 2008.¹⁴ Additionally, that extension deferred the Phase II “proposal” to be included as part of
19 the 2009-2011 program filing (contained herein). During Phase I, as SDG&E gained experience
20 and received market feedback, it filed for and received authorization to increase the loan cap,
21 update credit requirements, and expand project eligibility.¹⁵ In D.07-10-032, the Commission

¹³ Spasaro Testimony, A.05-06-011, page 6.

¹⁴ Advice Letter 1904-E/1699-G, effective 7/13/07.

¹⁵ Advice Letter 1838-E/1650-G, effective 11/30/2006)

1 directed the California IOUs to propose OBF programs for institutional customers¹⁶ for the 2009-
2 2011 cycle.¹⁷ Accordingly, in May 2008, SDG&E moved forward with an expanded offering for
3 institutional customers by launching a “pilot institutional program” with a longer payback period
4 and higher loan ceiling. Additionally, in December 2008, SDG&E requested and was granted
5 approval to further broaden customer participation.¹⁸ At the end of 2008, SDG&E proposed its
6 “next generation” OBF program in a PAG Notification Letter and implemented it in January
7 2009. See Section 6 for more details on the program elements.

8 At this point in its evolution, SDG&E believes it is offering an extremely robust program,
9 and we are not considering any additional changes to the program. The “next generation loan
10 pool”, however, is being proposed in this Application contained herein.

11 **1. 2006-2008 OBF Program Summary and Results**

12 The OBF Program Phase I included using a manual system and fine-tuning of the
13 program’s operational requirements. The automated billing process was developed concurrently.
14 SDG&E met this program’s milestones. Most notably, the automated billing system was
15 operational in September 2007. This success was due to the commitment of several internal
16 SDG&E departments, Billing, IT, Accounting, Customer Services, Technical Services, and
17 Customer Programs to provide a fully functional OBF process and system.

18 Contractors have been the primary channel for customer participation and coordinating
19 measure installation represents the most complicated process for the customer. The contractors
20 using OBF as a financing tool, provided feedback on program requirements which SDG&E used
21 to continually streamline the procedures to increase both contractor and customer participation.

¹⁶ Tax-payer funded government institutions such as cities, counties, etc

¹⁷ D. 07-10-032, Page 92

¹⁸ Advice Letter 2049-E/1823-G, effective 1/16/2009

1 Key accomplishments of OBF include:

- 2 • Completion of billing system to allow for monthly billing of loan charges
- 3 • Completed payment of projects to participating installation contractors
- 4 • Completed Contractor Kick-off meeting to introduce OBF program
- 5 • Internal policies and procedures completed
- 6 • Successful On Bill Financing collaboration with Small Business Super Saver, Express
- 7 Efficiency, and Energy Bid programs
- 8 • 100% Inspection pass rate
- 9 • Only one default to date
- 10 • Successfully installed, financed and billed approximately 40 Institutional (tax-payer
- 11 funded) sites
- 12 • Program Participation Statistics:
 - 13 ➤ 250 Projects in financing process
 - 14 ➤ \$1,532,155– Approved from financing pending installation
 - 15 ➤ \$2,423,957- Paid and completed projects
 - 16 ➤ 25% taxpayer-funded customers
 - 17 ➤ 75% commercial business customers

18 **2. Lessons Learned From the Implementation Phase**

19 The 2006-2008 program cycle provided SDG&E with the following key lessons:

- 20 • Customers who are aware of and qualify for OBF have been very eager to take
- 21 advantage of the interest free financing to help with their capital constraints.
- 22 • Contractors who market OBF require additional training and guidance to navigate
- 23 the financing requirements and process.

- Customers prefer to use a list of pre-approved Contractors who market energy efficiency programs.
- Contractors who market utility programs should be required (in writing) to maintain a high level of customer service, accuracy and timeliness.
- On-Bill Financing requires on-going collaboration with internal departments including: IT, Billing, Accounting, Technical Services, Incentive and Rebate programs as well as Customer Services.
- Coordination with LGPs is key to driving energy efficient upgrades within institutional customer sites¹⁹

3. EM&V—Process Evaluation Results

D.07-10-032 OP 11 states, “SCE, SoCalGas and SDG&E shall present, as part of the strategic planning process, assessments of their respective on-bill financing pilot programs.” A formal EM&V “process evaluation”²⁰ of SDG&E’s OBF program was conducted early in the implementation of the program. While the conclusions of this study were based on few participants, the study results and program recommendations from the study, and subsequent actions taken, are summarized below.

- **In general, it appears OBF customers are satisfied with their participation in the program.** Customers interviewed did not issue any complaints with the OBF program. Their expectations were met concerning several topics with respect to the loan payback period, program measure offering and program staff. Customers realized they could not easily find a zero percent financing program from another source.
- **Hidden fees can create out of pocket expenses for customers.** Some contractors are charging various clean up and disposal fees to OBF participants. In the event of an

¹⁹ SDG&E recently expanded project eligibility for institutional customers during 2006-2008 program cycle to help ease financial and time constraints that frequently delay equipment installation.

²⁰ KEMA Process Evaluation of SDG&E’s 2006-2008 Non-Residential Energy Efficiency Programs, available on http://calmac.org/publications/SDGE_FINAL_Report_-_Volume_I_of_III.pdf

1 additional fee, customers do not have a clear mechanism to adjust their loan by the
2 amount of the additional cost.

3 *Action taken: SDG&E's on-going training and vendor participation guidelines have*
4 *addressed this issue and customers are made aware that all costs should be included in*
5 *the loan agreement at the time of signing.*

- 6 • **Contractors are an important factor in convincing participants to enroll in the OBF**
7 **program.** The results of the in-depth interviews show that contractors have considerable
8 influence on customer decisions.

9 *Action Taken: While vendors are not under contract with SDG&E, vendors are required*
10 *to sign a vendor agreement in order to participate in On-Bill Financing. OBF*
11 *representatives verify the customers' vendors prior to signing loan agreements.*

- 12 • **Skepticism exists around real vs. stated energy savings.** Many small businesses are
13 concerned about the accuracy of stated energy efficiency savings. Coupled with
14 economic barriers, implementation of energy efficiency measures can be challenging at
15 the very least. Convincing uncertain customers about the future benefits of energy
16 efficient technologies and practices is still a challenge for the OBF program.

17 *Action Taken: OBF representatives calculate projects based on pre-inspections and the*
18 *scope of work submitted by vendors on the customer behalf. The entire project scope and*
19 *summary is then shared with the customer and the vendor prior to signing the loan*
20 *agreement.*

21 The following are recommendations presented in the study:

- 22 • **Establish and publish an approved contractor list.** Providing an approved contractor
23 list will increase the accountability of contractors with the OBF program and encourage
24 contractors to perform quality installations. OBF should list only the most qualified
25 contractors with a proven track record of success.

1 *Action Taken: SDG&E has developed a mandatory vendor agreement specific to vendors*
2 *who market and participate in On-Bill Financing. Vendors must agree to standards,*
3 *milestones, and quality installations.*

- 4 • **Recommend customer-contractor inventories immediately after measure**
5 **installations.** To protect against simple contractor oversight and to aid the verification of
6 measure installation, customer should conduct a thorough post-installation inspection of
7 their equipment along side the contractor. This ensures that the equipment and the agreed
8 upon equipment totals, especially for lighting, are correctly installed. The post-inspection
9 will also aid in identifying equipment problems as early as possible.

10 *Action Taken: Due to bill impacts of OBF projects, all sites are pre- and post-inspected.*
11 *SDG&E Quality Assurance inspectors expedite post-installation site inspections. All*
12 *payments (rebate/incentive/project) are withheld pending a thorough accounting of*
13 *measures and hours of operation.*

- 14 • **Provide information on helping contractors market non-energy benefits.**
15 Highlighting the additional advantages of energy efficiency beyond cost at the point of
16 sale can weigh heavily on a customer's purchasing decision. This can include
17 environmental benefits, reduced wear and tear, avoidance of health violations, increased
18 quality of air, improved light color and temperature, lower maintenance costs, improved
19 worker productivity, and taking advantage of a zero percent financing before the
20 efficiency upgrade becomes a code and out of pocket expense.

21 *Action Taken: SDG&E will include in collateral materials information regarding non-*
22 *energy benefits.*

- 23 • **Consider extending the five-year loan payback requirement.** The five-year loan
24 payback requirement is disadvantaging OBF participation for non-lighting projects.
25 Program participation is substantially lower than previously forecasted. When project
26 payback periods exceed the five-year maximum under OBF, customers have no choice

1 but to go with the Express Efficiency program only or not install energy efficient
2 measures at all.

3 *Action Taken: Through this Application, SDG&E is requesting to raise loan maximums*
4 *to \$250,000 and extending loan terms to 10 years or useful measure life for institutional*
5 *customers only for the 2009-2011 program cycle.*

6 **4. Investigation of Other Financing Strategies**

7 SDG&E investigated other program strategies statewide and energy efficiency financing
8 programs in the New England area. While program offerings and concepts are relatively
9 consistent, eligible customers, loan funding sources and processes vary somewhat across
10 programs.

11 Key successful strategies include:

- 12 • Interest-free or low interest loans
- 13 • Managing default for ratepayers by:
 - 14 ➤ Performing credit checks (or payments history with utility)
 - 15 ➤ Allowing only low-risk customers to qualify (municipalities, etc.)
 - 16 ➤ Aiming for bill-neutrality
 - 17 ➤ Non-transferable loans
- 18 • Reducing administrative burden by maintaining a loan minimum

19 **5. Program Modifications to 2006-2008 Program**

20 OBF provides interest-free, unsecured, on-the-utility-bill financing for purchase and
21 installation of qualified energy efficiency measures offered through various rebate/incentive
22 programs offered by the Utility. When OBF was initially offered in 2006 the program had the
23 following guidelines:

- 1 • 10% reduction of rebate/incentive;
- 2 • Loan amount: \$5,000 to \$50,000 per meter;
- 3 • Five-year maximum loan term;
- 4 • Up to \$5 million of loan funds from utility working cash available during 2006—
- 5 2008;

6 In 2006, SDG&E made the following program requirement changes via Advice Letter
7 1838-E/1650-G and PAG approval:

- 8 • Loan amount: \$5,000 to \$50,000 per meter;
- 9 • Maximum loan term is five years for all market segments

10 In 2008, SDG&E proposed and received approval through the PAG Notification Process
11 to implement a pilot program for Tax Payer Funded, Institutional Customers with the following
12 specific changes to the 2006-2008 program guidelines:

- 13 • Maximum Project Payback and loan terms: 10 years or useful measure life (whichever is
- 14 shorter)
- 15 • Maximum Loans Amount - \$100,000 per meter

16 In January 2009, with approval from PAG, SDG&E implemented its 2009 OBF Program
17 with the following specific changes to the 2006-2008 OBF program requirements: ²¹

18 (1) Making Reduced Rebate Conditional: Eliminate the reduced rebate requirement for
19 comprehensive projects (e.g., lighting-only projects will continue to be discounted, unless
20 additional measures are included)

²¹ To support these program changes, SDG&E filed Advice Letter 2049-E/1823-G to revise Rule No. 40 On-Bill Financing Program to remove all references to rebates/incentives to allow energy efficiency programs which do not offer rebate/incentives such as Emerging Technology Program to work with OBF. This Advice Letter was approved with an effective date of January 16, 2009.

1 (2) Loan Cap: Raise the loan cap from \$50,000 to \$100,000 per meter for qualifying
2 business/multifamily customers and from \$100,000 to \$250,000 per meter for taxpayer-funded
3 institutional customers.

4 **6. Proposed OBF Loan**

5 SDG&E proposes to create a new two-way balancing account for the loan pool, funded at
6 \$9 million from a refundable non-Public Purpose Program funds. For the 2006-2008 program
7 cycle (as well as during the bridge funding period), the loan pool funding was borrowed from
8 SDG&E's working cash as a way to jump-start the program. Now that SDG&E has experience
9 with loan funds needed to support the program, SDG&E proposes to establish a ratepayer-funded
10 loan pool to meet the anticipated demands during the 2009-2011 program cycle. Once
11 established, this loan pool is expected to be sustainable, as the loan repayments will be recycled
12 to fund additional loans (i.e., a "revolving" fund). Also, at the beginning of the next program
13 cycle, as part of the efforts to transition OBF loan pool from utility working cash to ratepayer
14 funding, SDG&E intends to transfer the remaining loan balances of existing loans to the newly
15 created ratepayer-funded loan pool. SDG&E requests \$9 million for this loan pool: No loan cap
16 is proposed for this loan pool as SDG&E believes that OBF is contributing to a cost effective
17 portfolio by providing positive support to energy efficiency rebate/incentive programs and
18 should be allowed to grow as needed. This will create a sustainable loan pool with non-Public
19 Purpose Program ratepayer funds since the loans are intended to be paid back and (minus
20 defaults) should not be a "cost" to the EE and DR programs. Loan defaults, on the other hand,
21 are costs to the program and will be charged to PPP funds with corresponding credits to the loan
22 pool through accounting entries as they occur.

1 To track the loan pool funding, SDG&E proposes to establish the On-Bill Financing
2 Balancing Account (“OBFBA”). The OBFBA is an interest bearing, two-way balancing
3 account, which will track the difference between ratepayer funding and actual loans provided to
4 customers participating in SDG&E’s OBF program. The two-way balancing account will afford
5 SDG&E the flexibility it needs to ensure the loan program will adhere to the requirements of its
6 commercial lender's license exemption. If approved, SDG&E would file a Compliance Advice
7 Letter within 90 days of the effective date of the decision on this program to establish the
8 OBFBA. Cost of loan defaults will be charged to Post-2005 Gas Energy Efficiency Balancing
9 Account (“PGEEBA”), Post-1997 Electric Energy Efficiency Balancing Account (“PEEEBA”),
10 or Advanced Metering and Demand Response Memorandum Account (“AMDRMA”)
11 respectively depending on the type of projects funded by the defaulting loan. The authorized
12 funding will be collected through gas transportation/electric distribution rates and allocated to
13 customers based on Equal Percent of Base Revenue (“EPBR”) for SDG&E gas, and a System
14 Average percentage Change (“SAPC”) methodology for SDG&E electric. The balance in the
15 OBFBA will be amortized as necessary to recover any undercollections associated with actual
16 loan funding above the authorized annual funding requirements embedded in rates in connection
17 with SDG&E’s annual regulatory account balance update filing for gas transportation/electric
18 distribution rates effective January 1 of the following year. After repayment of all loans and
19 termination of the OBF program, the disposition of the overcollection balance in the OBFBA
20 will be refunded to ratepayers in connection with SDG&E's annual regulatory account balance
21 update filing or address the balance in the SDG&E's next energy efficiency proceeding.

22 **B. Residential Financing Opportunities**

23 D.07-10-032 Conclusion of Law 25 states, “...The Utilities should ... assess the
24 opportunities for on-bill financing program for residential customers.” First, it is important to

1 note that SDG&E offers OBF to certain multi-family (“MF”) residential customers (i.e., MF
2 owners who do not reside on premise). While this is certainly a limited portion of the residential
3 market, SDG&E was hoping this would allow it to preliminarily gauge residential demand for
4 OBF.²² SDG&E will continue to offer OBF to this customer segment, and include the multi-
5 family market segment in its continuing investigation of residential financing options.

6 Second, consumer/residential financing has more involved lending laws than commercial,
7 which appear to be an administrative burden to comply with, including: lending law timelines,
8 Fair Credit Reporting Act, loan statement format requirements versus utility bill design, Truth in
9 Lending Act, Fair Debt Collection Act, Safeguards Rule, and loan repayment terms. The
10 extensive reporting, disclosure, and compliance requirements associated with consumer debt
11 potentially increases program administration costs.

12 While SDG&E is subject to the commercial versions of those laws, they appear to be less
13 onerous than the consumer lending laws. The Department of Corporations in its Release 60-FS
14 (“Release”), issued on July 14, 2006, determined that the investor-owned utilities are not
15 “engaged in the business” of a finance lender or broker under Financial Code Section 22100 of
16 the California Finance Lenders Law (“CFL”) when making commercial loans under the
17 conditions described in the Release.²³ Therefore, the IOUs are not required to obtain a finance
18 lender or broker license under the CFL when engaged in these financing activities “for energy
19 efficiency purposes.” Without this commercial lender license exemption from the Department of
20 Corporation, SDG&E may have been subject to a potentially large annual license fee (and a

²² Spasaro testimony, A. 05-06-011, page 10.

²³ The Release sets specific limitations to lenders, borrowers, and loans with respect to financing programs offered by the public utilities. As stated on page 2 of the Release, the exemption is specific to commercial, non-residential customers including governmental agencies and owners of residential multi-family units who do not live on the premises and that loans are not to be used for personal, family or household purposes.

1 bond). The Release specifically noted that it did not apply to consumer lending.

2 Third, offering OBF more broadly to the residential market raises certain issues.
3 Residential energy efficiency project payback periods tend to be very long and not likely to meet
4 the project payback limit required for OBF loans. Increasing the payback period requirement to
5 allow more projects to qualify could result in risky loans, as the risk of defaults increases with
6 longer loan terms. Another potential issue for residential markets is the non-transferability of
7 OBF loans. This is another program requirement intended to reduce defaults, and minimize
8 administration costs, as the utility has no credit or payment information on the new owner of the
9 financed equipment. In addition, the alternative of requiring the loan to be paid in full upon
10 moving could very well counteract the benefit of the “no upfront capital cost” and make the
11 program less appealing to residential customers. Furthermore, it could even increase default
12 rates, especially in a down real estate market where many people are forced to move due to
13 inability to meet mortgage obligations. SDG&E believes that controlling defaults is especially
14 important in the residential markets based on results of other utility residential financing
15 programs, some with default rates up to 20%.

16 The above considerations are related to SDG&E’s opportunities to being a financial
17 lender for the residential segment. However, SDG&E promotes other types of financing for
18 residential customers. SDG&E is one of the major sponsors of “The Energy Loan”, a Fannie
19 Mae special product developed to provide homeowners with an unsecured finance option for
20 specified energy efficient home improvements. This program is administered by Viewtech, an
21 experienced lender with utility-sponsored programs in the nation and has been instrumental in
22 the development of contractor quality control standards and processes; developing unique and
23 proprietary quality control techniques specific for service-conscious utilities. Additional

1 information on this program can be found at <http://www.energyloans.org/main.htm>.

2 SDG&E will continue to include multifamily housing in its OBF offering and will
3 continue to investigate financing programs for residential markets. Two main options are being
4 considered and evaluated:

- 5 • AB811: This legislation would allow cities to use the property tax bill and
6 “assessment districts” to create a way for property owners to finance qualifying
7 energy efficiency and photovoltaic equipment (via the California Solar Initiative
8 program). SDG&E strongly supports AB811 as a way to more broadly finance
9 energy efficiency equipment, and plans to promote it after it is signed into law.
- 10 • Partnering with a bank/ financial institution: SDG&E is researching the
11 possibility of partnering with banks or other funding institutions to offer energy
12 efficiency financing to residential customers. Partners may help to minimize
13 utility risk and lower transaction costs while offering financing options to
14 customers and projects outside SDG&E’s current commercial lender license
15 exemption from the Department of Corporations.

16 **C. Additional Financing Options**

17 **1. CEC’s Energy Efficiency Financing Program**

18 In addition to SDG&E’s activities above, SDG&E will also work with customers to take
19 advantage of the CEC’s Energy Efficiency Financing program which provides financing for
20 schools, hospitals and local governments through low-interest loans for feasibility studies and the
21 installation of energy-saving measures.

22 **2. Issuing “Energy Efficiency” Bonds**

23 As noted above, AB811 allows cities to use the property tax bill to create a way for
24 property owners to finance qualifying energy efficiency and photovoltaic equipment (via the
25 California Solar Initiative program). AB811 was initiated by the City of Palm Desert as a way to

1 help achieve the ambitious energy savings goals of the Palm Desert Demonstration Partnership
2 program (with Southern California Gas Company and Southern California Edison). SDG&E
3 strongly supports AB811 as a way to more broadly finance energy efficiency equipment, and
4 plans to promote it with other cities. To implement, cities would offer bonds through “assessment
5 districts” (the source of the loan funds), and then offer their constituents low-interest loans that
6 could be paid back on their property tax bills. The key target market is residential property
7 owners. While these bonds/loans would be available to solar PV equipment, it is SDG&E’s
8 intent to focus on energy efficiency measures in support of SDG&E’s goals.

9 **3. Partnering with Financial Institutions**

10 SDG&E is very supportive of partnering with financial institutions to provide energy
11 efficiency loans to customers in an efficient and effective manner to supplement the on-bill
12 financing option. In particular, SDG&E recognizes that financial institutions have the loan
13 program expertise (credit scoring, etc.) to be a significant player in helping to facilitate upfront
14 equipment costs. SDG&E sees this partnership arrangement as the future to providing customer
15 solutions to high upfront cost energy efficiency investments. With the current troubles in the
16 banking community regarding the subprime and housing crisis, SDG&E intends to move
17 prudently and in more of a pilot-niche market approach to these partnerships, and promote on-
18 bill-financing as its primary vehicle for financial solutions until a more stable and robust
19 financial market returns.

20 In this regard, SDG&E has also had preliminary conversations with a local, minority
21 owned bank in San Diego that markets to small businesses in low income areas. The discussions
22 have explored potentially partnering to offer Energy Efficiency (Green) Loans and also
23 Renewable Loans to small commercial businesses in San Diego. The goal is to provide greater

1 dollars available for investment in Green Loans and support the CEESP statement (at pages 3-8)
2 to identify existing needed tools, instruments and information necessary to attract greater
3 participation of capital markets in funding efficiency transactions. Also, specifically noted was
4 the goal of providing financing alternatives for hard to reach customers in addition to utility's
5 on-bill financing option. This is the first of potentially several banks that SDG&E anticipates
6 having discussions with regarding support of Energy Efficiency related investments.

7 This particular bank would reach low and moderate income businesses since its charter is
8 to "serve the underserved" in several areas of San Diego. Most of this particular bank's loans go
9 to small business owners who are defined as of low or of moderate income. Although, the bank
10 is small it provides a unique conduit for those hard to reach businesses that may not be serviced
11 by larger banks or may not be focused on Energy Efficiency.

12 The partnership concept could be described as follows (numerics are provided purely for
13 illustrative purposes):

14 "SDG&E would provide through its Energy Efficiency Program budget an
15 investment of up to \$1 million in this bank as an equity investment and the bank
16 would then be permitted by its regulators to leverage up this new equity capital by
17 a factor of about 10 to 1. Consequently, a \$1 million investment would provide
18 up to \$10 million of available Energy Efficiency/or Renewable & Green loans to
19 customers who perhaps would be otherwise hard to reach. Additionally, the bank
20 would do all the underwriting, credit checks and absorb related loan losses. Since
21 SDG&E's Energy Efficiency Program would be an equity investor in the bank it
22 would be subject to losses up to the equity investment amount if the bank became
23 illiquid and suffered significantly greater losses than expected."

24 SDG&E is requesting Commission approval to allow it to take the next steps in
25 continuing discussions which could lead to partnering with this bank and future banks in similar
26 relationships. Subsequent partnerships with financial entities could be customized relationships
27 so that both SDG&E's and each bank's goals could be accommodated. Prior to finalizing
28 arrangements, SDG&E will file an Advice Letter to request Commission approval for such

1 partnerships.

2 **4. Green Energy Systems**

3 SDG&E, in some instances, encounters new and existing customers who are presented
4 with the opportunity to maximize the energy savings on a major energy systems project they are
5 planning (*e.g.* chiller system, boiler, co-generation), but for reasons such as scarce capital or
6 perceived risk, elect not to make the investment in the highest efficiency option. This results in a
7 lost opportunity for energy savings for the 20 to 30-year life of the equipment. In order to avoid
8 this lost opportunity, SDG&E proposes the development of a “Green Energy Systems” (“GES”)
9 program, pursuant to which they would have the ability to own or finance these large energy
10 systems. Utility-owned or financed projects would be required to maximize the use of cost
11 effective equipment. The customer would then pay, in concept, a surcharge that is lower than the
12 incremental energy savings they are experiencing and would thus have a positive cash flow.

13 Under GES, SDG&E will seek to identify projects with the following characteristics:

- 14 • The project is of sufficient size to warrant the effort (>\$2,000,000 investment)
- 15 • The building is intended to be owner occupied or owner managed
- 16 • The HVAC system is a central plant configuration

17 If an appropriate project is identified and the owner is willing to enter into a contractual
18 agreement with SDG&E to own and operate the building’s HVAC central plant, SDG&E will
19 file an advice letter or other CPUC required filing for approval of incremental capital and
20 maintenance costs for the project and will demonstrate that the project meets the following
21 criteria:

- 1 • The project is cost effective as a stand alone energy efficiency project and
2 delivers incremental energy savings beyond what the building owner would
3 otherwise have installed
- 4 • The capital requirement is between \$2,000,000 and \$20,000,000
- 5 • The savings associated with the project will count toward determination of
6 SDG&E's Minimum Performance Standard but would not count toward
7 determination of its Performance Earnings Basis

8 If approved, SDG&E will sub-contract out the design, construction and operation of the
9 facility but will serve as its project manager to ensure that it is constructed and operated at the
10 design efficiency levels.

11 **XI. Coordination of Program Delivery and Marketing/Outreach and Integrated with**
12 **Other Demand-Side Management Programs**

13 On March 7, 2008 the Energy Division conducted a workshop to explore IDSM ideas and
14 to address potential issues/challenges of integrating various demand-side management programs
15 so that they collectively produce greater results. Subsequently the *Joint Assigned*
16 *Commissioners' Ruling Providing Guidance on Integrated Demand-Side Management in 2009-*
17 *2011 Portfolio Applications* ("Joint ACR") was issued in April 11, 2008. The Ruling provides
18 guidance to the utilities regarding IDSM, ME&O, ZNE and other IDSM pilot projects and
19 operational improvements was issued by the Commission. Additionally, on April 21, 2008
20 Assigned Commissioner's Ruling Requesting Comments on Proposed Energy Efficiency
21 Measure for the California Solar Initiative Program, was issued to further the discussion how
22 best to integrate/coordinate energy efficiency efforts with CSI.

23 This section of the testimony presents SDG&E's current and proposed integration
24 activities across various program portfolios in different Commission proceedings, EE, LIEE, DR,
25 AMI, DG and CSI. SDG&E submitted its 2009-2011 LIEE application (A.08-05-024) on May

1 15, 2008 and received approval in D.08-11-031. SDG&E amended its 2009-2011 DR
2 application (A.08-06-002) on September 19, 2008. The Commission issued D.07-04-043 on its
3 AMI (“Smart Meter”) proceeding. SDG&E notes that it is not the current program administrator
4 of the DG and CSI program portfolios and they are currently assigned to the California Center
5 for Sustainable Energy (“CCSE”). Although, these various proceedings are currently
6 independent of each other, the CEESP provides vision and strategy to leverage these various
7 program efforts to ensure the realization of the aggressive BBEES laid out by the Commission in
8 D.07-10-032.

9 This section can be considered a “stand alone” chapter as required by the April 11 Joint
10 ACR. This comprehensive presentation of SDG&E’s IDSM efforts across the different
11 proceedings is being presented for the first time in this EE application as the EE application is
12 the last application to be submitted to the Commission.²⁴ This was to ensure that all EE activities
13 and programs addressing IDSM were fully vetted and developed prior to it being submitted in
14 other proceedings.^{25, 26} In the following sections, SDG&E addresses various aspects of its IDSM
15 efforts in the order of priorities laid out by the April 11 Joint ACR.

16 **A. Comprehensive and Coordinated Marketing, Packaging and Delivery**
17 **(Coordination)**

18 This section discusses the various integrated outreach and education of customers that
19 optimizes utility engagement with customers.

²⁴ The May 5th ACR and June 2nd ACR reset the due dates for the 2009-2011 EE application from May 15 to June 2 and finally to July 21.

²⁵ SDG&E will present this same chapter in the DR proceeding..

²⁶ On July 1, 2008, SDG&E submitted “Response of San Diego Gas & Electric Company to Assigned Commissioner’s Ruling Ordering Large Investor-Owned Utilities to Comply with Prior Commission/Commissioner Directives” in which SDG&E discusses various LIEE integration efforts with EE and DR (at pages 4-6).

1 **1. Customer Programs Organization**

2 Currently, SDG&E’s Customer Programs organization is responsible for both Energy
3 Efficiency and Demand Response Programs. The department was reorganized in 2006 such that
4 these programs reside respectively by sector with its Residential segment manager and
5 Commercial segment manager. This was SDG&E’s initial effort in integrating its EE and DR
6 program management. Moving forward into 2009, SDG&E is enhancing its comprehensiveness
7 by restructuring how it designs and manages its program. In the past its programs were managed
8 across the residential and non-residential markets uniformly. Beginning in 2009, the program
9 managers will be responsible for segments rather than specific programs. The goal is to be even
10 more knowledgeable about the needs of customer segments (residential owners and renters, non-
11 residential manufacturing, agricultural, hospitality, foodservice, institutional, etc) and increase
12 market penetration through segment specific marketing and outreach. This additional step of
13 segmentation enhances the company’s ability to design program and communications materials
14 geared towards managing the customer’s energy needs in a comprehensive manner rather than
15 the traditional piecemeal of offering independent programs. This approach will encourage
16 segment program managers to first understand a customer’s energy needs and offer assistance
17 consistent with the loading order of the Energy Action Plan. Employees will receive proper
18 training and have opportunities to improve their jobs skills to effectively manage the market
19 segments assigned to them.

20 **2. Marketing, Education and Outreach (“ME&O”)**

21 **a. SDG&E-Specific ME&O Communication Strategies**

22 SDG&E’s messaging strategy will be to present IDSM as the complete energy
23 management solution that can help customers save energy, as well as manage their energy costs.
24 This effort is intended to improve customers understanding of “energy management” as a whole

1 in regards to how EE/LIEE, DR and CSI can work together. Some of SDG&E's specific
2 communications strategies:

- 3 • For general awareness communications, “un-brand” programs and instead focus
4 messaging on program benefits (e.g., SDG&E is simplifying its nonresidential programs
5 to move away from traditional program names such as Express Efficiency but work
6 closely with customers to identify incentive opportunities.) This ultimately leads to better
7 customer segmentation, personalized communication and messaging that is relevant
- 8 • For program-specific promotions, “match” programs together in terms of appropriateness
9 for the customer and focus on benefits (e.g., LIEE energy efficiency customer programs,
10 segmentation of commercial customers and targeting residential customers using other
11 segmentation tools such as Prism codes).
- 12 • Solutions will be bundled to aggressively include EE, LIEE, DR and CSI opportunities.
13 This will focus communications on customer benefits and industry segment needs; not
14 programs. SDG&E will provide energy management “packaged” solutions for each
15 industry segment. Example: “Get the complete Energy Management Solution tailored for
16 your business.
- 17 • SDG&E began using the “Go Green. Save Green” theme in its 2007 residential energy
18 efficiency program communications. This will be expanded into all communications to
19 reinforce how taking advantage of these programs can help them achieve their “green”
20 goals (GHG emissions reductions, conservation, approval of their customers, and other
21 benefits) while also saving money in the long run.
- 22 • Expand EE and LIEE in-home education to residential customers that will include
23 information on GHG, Smart Meters, and tie-in with EE, DR, CSI.
- 24 • New Construction programs will continue to work with various industry participants to
25 encourage comprehensive solutions in new homes and buildings that incorporate not only
26 EE measures, but also DR technologies (programmable smart thermostats, Auto DR) and
27 CSI opportunities. This approach is essential to meeting the Commission’s BBEES
28 towards net zero energy new construction homes and building.

- 1 • Local Government Partnerships (“LGPs”) provide opportunities to communicate the
2 IDSM message not only to their own organization but to their peers and their
3 constituency through communication avenues unique to them.
- 4 • EE Third Party programs also present opportunities to provide IDSM messaging and
5 customer education materials to general residential customers, LIEE customers and
6 nonresidential customers. Third Party program providers are encouraged to co-brand and
7 co-market with SDG&E and other Third Party providers where multiple program
8 opportunities exist. An example is the co-marketing of the AC tune-up program with the
9 Summer Saver AC cycling program

10 **b. Statewide ME&O**

- 11 • EE Statewide ME&O is primarily implemented through Flex Your Power with additional
12 ME&O efforts for hard-to-reach customers. On the other hand, DR Statewide ME&O is
13 implemented through Flex Your Power Now! These two programs are complimentary
14 since it provides a common platform that allows customers to associate “Flex Your
15 Power” with managing energy through energy efficiency incentive programs,
16 conservation messages and during critical peak times.
- 17 • As part of CEESP, the Commission intends to develop a statewide brand and web portal
18 that could encompass not only EE but all other aspects of IDSM to have a centralized
19 location for IDSM information. SDG&E will actively participate in this activity.

20 **c. Customer Relations Management Tool (“CRM”)**

21 CRM is a comprehensive information technology tool that is designed to integrate and
22 optimize the administration of all demand response and energy efficiency programs at SDG&E.
23 Some of the functionality of the system include rebate and incentive processing for both EE and
24 DR program participants, online enrollment, consolidated results tracking and reporting,
25 automated energy savings calculations, customer equipment database, marketing plan
26 development and market segment development. This integrated tool will facilitate the ongoing
27 development and management of integrated DSM programs at SDG&E

1 **B. Operational Improvements (Program Delivery Coordination to Enable**
2 **System Integration)**

3 **1. Exemplary Specific Programs That Offer IDSM Audits**

4 The following list of programs that SDG&E has proposed in its LIEE, DR and EE
5 applications are not meant to be an exhaustive list of programs that offer IDSM.

- 6 • The Home Energy Comparison Tool (“HECT”), SDG&E’s online tool that compares a
7 residential customer’s energy usage to other customers who have similar demographics in
8 their neighborhood and used in conjunction with SDG&E’s Home Energy Efficiency
9 Survey, provides EE and DR recommendations for customers to reduce their energy use.
10 Customers without on-line access can avail themselves of this service by calling
11 SDG&E’s Energy Information Center. This tool has been in place since 2007 and will be
12 enhanced and offered to LIEE customers. Additionally, SDG&E is undergoing a
13 comprehensive review of current and planned energy and bill management tools with
14 regards to energy, rates and bill analysis to determine a single integrate strategy and plan
15 to provide comprehensive, “simple to use” and accessible tools for its customers.
- 16 • Home Energy Efficiency Survey (“HEES”) is a comprehensive multi-lingual energy audit
17 tool designed to reach a wide range of residential customers via online, phone or direct
18 mail. The audit results provide customers with suggested EE and DR recommendations
19 to reduce their energy use and energy costs. The survey tool also supports the CSI
20 requirement that homeowners complete an EE audit prior to participating in the CSI
21 program.
- 22 • CFL recycling program will be available to all SDG&E residential customers, both LIEE
23 and non-LIEE customers. Key elements include distribution of CFL disposal bags at all
24 lighting turn-in exchanges and outreach events. In addition, the information will include
25 a listing of various participating retail sites throughout San Diego County that LIEE
26 participants can visit to properly dispose of CFL waste products.

- 1 • PEAK Student Energy Actions (“PEAK”) program, offered by SDG&E in partnership
2 with The Energy Coalition, is a standards-based program focused on DR and EE that
3 educate children about energy usage and management and provides them with tools to
4 “practice” learnings at home.
- 5 • KWickView tool (DR) assists customers with energy management and is available to all
6 nonresidential customers with demand greater than 200 KW and all other DR customers.
- 7 • DR Customer Education, Awareness and Outreach program will be coordinated with
8 various EE education and outreach efforts to provide comprehensive energy options to
9 customers.
- 10 • SDG&E has updated its protocols to deliver combined EE and DR audits through its
11 Technical Assistance program (DR) and its Green Business Assessments (EE). These
12 audit services could be used to meet CSI audit requirements. SDG&E will be adding
13 green house gas emission inventory calculators to the audit process in 2009.
- 14 • SDG&E’s Mobile Workshops (EE) which provides on-site training for large customers
15 and assists customers in identifying their integrated energy management opportunities.

16 **2. IDSM Coordination of Incentive Programs**

- 17 • In the residential market, SDG&E will continue to jointly market its Summer Saver DR
18 program (AC cycling) with its AC tune-up program. LIEE customers with air
19 conditioners are also eligible to participate in both programs. As SMART METERS are
20 rolled out during this program cycle, SDG&E has plans to utilize increased customer
21 usage data to better target high energy users and provide customers with customized
22 feedback in their homes’ EE and DR opportunities.
- 23 • Multi-family - SDG&E's LIEE will leverage with EE programs and activities to ensure
24 that all possible efficiency opportunities within this sector are fully captured. The LIEE
25 program excludes efficiency improvements within common areas, and also excludes
26 tenants within a given complex that do not meet certain income guidelines. Coordination
27 with EE will allow SDG&E to more effectively “cover” any” potential efficiency gaps
28 and ensures greater program participation.

- 1 • Home Electronics - REEP intends to explore untapped savings opportunities through plug
2 load efficiency. A recent EIA study of residential electricity end use estimated that
3 electronic (plug load) products will account for 19% of the residential electricity
4 consumption by 2020. The largest product contributor will be entertainment type
5 equipment. The continued purchase of these high energy use products will eventually
6 off-set the efficiency gains associated with other home products (refrigerators,
7 dishwashers, etc). Therefore a statewide collaborative campaign will be undertaken in
8 2009-2011 to educate consumers about their purchases and to work closely with retailers
9 and manufacturers to promote and stock consumer plug load products that use
10 considerably less energy. The educational campaign will include development of
11 informational collaterals and fact sheets. LIEE's collaboration will include providing this
12 information in the customer's home assessment and energy audit and EE's collaterals at
13 LIEE community outreach and events.
- 14 • For customers with existing central or room air conditioning units not eligible for
15 replacements, due to outside approved climate zones and/or not LIEE eligible, SDG&E's
16 LIEE team will work with EE to provide information to LIEE customers regarding the
17 EE air conditioning programs and services. The programs and services include HVAC
18 tune-ups and annual bill credits for cycling their central air conditioner. These services
19 are currently provided through SDG&E's EE Third Party programs.
- 20 • All LIEE customers in need of appliances not provided through the LIEE program will be
21 referred to LIHEAP agencies if qualified, or to SDG&E's EE programs for efficiency
22 ratings and rebates information.
- 23 • LIEE plans to coordinate with EE Third Party program implementers, such as the
24 Mobile/Manufactured Home Innovative Outreach and Measure program, where low-
25 income customers residing in mobile/manufactured homes will be provided the
26 opportunity to enroll in LIEE and other assistance programs. SDG&E will meet with the
27 third party contractor to discuss and pursue integrating both programs and expect to have
28 a partnership with LIEE program in place within the next four months.

- 1 • For the 2009-2011 SDG&E Energy Efficiency Third Party Contractor programs, both EE
2 and LIEE personnel will work closely together to determine which residential contractor
3 programs could have LIEE integrated into the program. As third party contracts are
4 negotiated in the following months, SDG&E will discuss with the EE-selected third
5 parties (which will be submitted to the Commission in SDG&E 2009-2011 EE
6 application on July 21, 2008), the third parties capacity and incremental budget
7 requirements to incorporate LIEE outreach, education and services into their proposed EE
8 program. Additionally, SDG&E will provide training and education to third party
9 contractors who are not currently participating as LIEE contractors. This will ensure that
10 LIEE customers are either offered or made aware of the portfolio of energy savings
11 programs and services that are available to them and the benefits that can be achieved
12 from program participation, i.e., energy savings, greenhouse gas reduction and other
13 benefits.
- 14 • The Energy Saver Bonus program provides incremental incentives to
15 customers/contractors that implement an EE and DR program at a customer site. This
16 program has proven effective at convincing DR Aggregators to expand their business
17 model to include EE products and likewise with EE contractors to also offer DR products
18 to customers and will be leveraged even further in the future. Incremental incentives are
19 funded out of respective EE or DR programs. If the customer is approached by a DR
20 contractor and successfully participates in an EE program, the incentive is funded
21 through DR. On the other hand, if an EE customer enrolls in a DR program through the
22 outreach efforts of the EE contractor, the incentive is funded through EE.
- 23 • The Technical Incentives (“TI”) (DR) easily coordinates with any of the nonresidential
24 EE incentive programs. For example, a customer who installs an EE measure (e.g., high
25 efficient chiller) and also installs either Auto DR technology or reliable EMS systems is
26 eligible for EE incentives for the high efficiency chiller and TI incentives for the Auto
27 DR/EMS system. EE/DR incentives are determined by the benefits associated with EE
28 and DR, respectively.

- 1 • SDG&E was recently awarded, by the CEC, the New Solar Homes program
2 administration in San Diego and is integrating the program into its New Construction
3 energy efficiency program and DR programs to provide a complete energy management
4 solution to this customer segment. This integration effort provides a testing ground for
5 development of future Codes & Standards for ZNE.
- 6 • SDG&E's Sustainable Communities (EE) program (now integrated into its Savings By
7 Design Program), first offered in 2004-2005 program cycle, has been offering IDSM
8 services to SDG&E's new construction community through the promotion of sustainable
9 design and green building practices. Customers that go through this program are
10 candidates for LEED certification. One of SDG&E's program participants, a multi
11 family/community center" project earned the first "Zero Energy Net Home" project
12 designation by the CEC. SDG&E proposes to continue this program in its 2009-2011 EE
13 application.
- 14 • SDG&E requests CPUC approval to include gas fuel renewable projects in its EE
15 programs. We have experienced several opportunities to increase the efficiency of
16 digester gas production facilities that would ultimately reduce the amount of natural gas
17 used at the facility. We have not funded these projects because they may use the digester
18 gas to fuel an existing cogeneration facility. However, by allowing these projects to
19 participate in SoCalGas' EE programs we will achieve energy savings integrated with
20 GHG emission reductions through the use of renewable energy.
- 21 • SDG&E also requests CPUC approval for customer use of available Waste Heat
22 Recovery Systems and Steam Backpressure Turbines for use as Customer energy
23 efficiency measures throughout the State of California.

24 As energy efficiency matures, and long term measures are installed, there is a constant
25 reduction in energy efficiency program opportunities for California IOUs to promote, and for
26 customers to implement. In addition, IOU energy efficiency programs have stayed relatively
27 constant in their structure and scope over the past several program cycles.

1 Add to this, increasing energy savings requirements placed on the California IOUs as
2 well as the increasing legislative mandates placed on California industry to reduce Greenhouse
3 Gas Emissions (GHG's), and it becomes apparent that to accomplish the energy savings goals
4 and meet the GHG reduction requirements, energy efficiency programs should take a broader
5 "total resource" conservation approach to energy efficiency, including energy reductions that
6 may be achieved at the Power Plant level.

7 Several significant energy efficiency opportunities that are widely recognized but are
8 currently not eligible to participate in IOU incentive programs include cross-cutting waste heat
9 recovery generation opportunities, back pressure steam turbine generation, and turbo expander
10 generation energy efficiency opportunities.

11 Cross-cutting waste heat recovery opportunities use waste heat that would otherwise be
12 rejected to the atmosphere to provide "free" fuel to drive a process. The processes that can be
13 driven include absorption refrigeration/cooling operations and heat recovery steam generators
14 ("HRSG") that can generate steam to drive steam turbines. The steam turbines can then provide
15 continuous shaft power to drive pumps, fans, chillers, air compressors and electric generators.
16 Since most of these applications are dominated by electricity, an HRSG driven system offers the
17 additional benefits of reduced electric load congestion and reduces stress on the electric
18 transmission grid.

19 Back pressure steam turbine ("BPST") projects offer customers the ability to generate
20 shaft work on site for pumps, fans, air compressors, refrigeration systems, and power generation.
21 Benefits of installing back pressure steam turbines within a high pressure boiler system include;
22 reduced electric grid congestion and demand reduction, and fuel savings when compared to the
23 fuel required to produce the equivalent shaft work or power at a central power plant.

1 In addition, these types of cross-cutting energy efficiency projects can be significant
2 energy savings measures, GHG reduction tools, permanent demand reduction measures and
3 highly effective total resource conservation measures. They can also be implemented on a
4 statewide basis across all IOUs.

5 **C. Optimization (Technology & Systems Integration)**

6 **1. EE/DR Emerging Technologies (“ET”)**

7 SDG&E EE and DR Emerging Technologies programs are implemented by the same
8 organization under SDG&E’s Research and Development department. This strategic
9 organizational decision allows SDG&E to effectively foster technology investment and
10 development that supports both EE and DR in a more integrated fashion. SDG&E expects that
11 through these efforts the commercialization of strategic EE and DR measures will be expedited
12 so that they become more accessible to customers. This integrated group can significantly
13 contribute to the development of communication standards of various communicating devices
14 that would allow customers to manage their energy remotely such as Home Area Networks
15 (“HAN”) and smart appliances.

16 The EE and DR portfolios budgets have identified separate ET budgets.

17 **2. PIER/SMUD/SDG&E Pilot**

18 SDG&E has partnered with Sacramento Municipal Utility District (“SMUD”) and PIER
19 to work with a Developer to build 2 ZNE subdivisions, one in Sacramento and the other in San
20 Diego. These homes will contain high efficiency windows, insulation, lighting, HVAC, water
21 heating and appliances; photovoltaic arrays; DR-enabled; energy storage (in some cases); and
22 V2G and V2H test. Results from these projects are expected to be replicable; expand our

1 knowledge; set the stage for the next level ZEH that will have a nationwide impact. SDG&E's
2 contribution to this project is coming out of its 2006-2008 ET program budget.

3 **3. Codes & Standards**

4 SDG&E has proposed Codes & Standards programs in both its DR and EE applications,
5 with separate budgets. The objective is to promote through CASE studies and active
6 participation in CEC proceedings the next generation of California Title 24 codes and standards
7 that incorporate integrated systems that provide both EE and DR benefits.

8 **4. Smart Meters**

9 Starting as early as next year, smart meters will allow customers to see how much energy
10 they are using at any given time, with the use of a smart device, such as an in-home display. In
11 addition, customers will be able to view their previous day energy usage online.

12 Through the Emerging Technologies program efforts described above, projects are
13 planned to develop technologies that enable customers to tap into their "smart" home while they
14 are away. For example, a smart home equipped with a HAN will allow customers to remotely
15 connect to, monitor and control many different automated digital devices. For example, a
16 homeowner at work or on vacation can potentially use a cell phone or their computer to switch
17 appliances on or off, arm a home security system, control temperature gauges, control lighting or
18 program a home entertainment system. Alternatively, the monitoring devices could notify the
19 customer when an appliance is no longer operating at peak efficiency and suggest maintenance
20 actions.

21 From a DR perspective, SDG&E's smart meter could become a part of a customer's home
22 area network and potentially communicate peak day events to customer digital devices. For
23 example, on a hot day, the smart meter could send a signal to the home's HAN to help the
24 customer conserve energy. Various smart devices could then process this signal, based on

1 customer's preferences. A smart refrigerator might reduce energy consumption for the duration
2 of the conservation effort, or the customer could monitor and control the devices via cell phone
3 or e-mail, including turning devices on or off and up or down. The smart meter infrastructure
4 will help enable the smart devices of tomorrow.

5 **D. Statewide Integrated DSM Program**

6 The CEESP encourages programs that integrate the full range of DSM options: EE, DR
7 and DG as fundamental to achieving California's strategic energy goals.

8 The IOUs have identified IDSM as an important priority. SDG&E has included separate
9 PIPs on IDSM as well as specific integration activities within each program implementation plan
10 at the Statewide and local program levels as instructed by the CPUC.

11 In addition to SDG&E and other IOUs' individual IDSM activities and pilots, the IOUs
12 are proposing a statewide IDSM effort that will establish a Statewide Integration Task Force
13 (Task Force). Efforts of the Task Force will encompass activities that promote in a statewide-
14 coordinated fashion two specific IDSM strategies identified in the Strategic Plan (e.g.
15 stakeholder coordination (Strategy 1.3) and new technologies (Strategy 1.4)). The IOUs believe
16 that Strategy 1.1—"Carry out integrated marketing of DSM opportunities across all customer
17 classes" should be coordinated with the statewide Marketing, Education and Outreach efforts and
18 implemented at the local level by the IOUs focused on particular segment and customer-specific
19 strategies. The Task Force will coordinate closely with the Marketing, Education and Outreach
20 statewide team to ensure a consistent approach and the gain knowledge from statewide and local
21 marketing and outreach efforts.

22 **E. Strategic Development and Integration**

23 In order to create market transformation in California, SDG&E is committed to the vision

1 and goals outlined in the CEESP. This plan includes customer segmentation and targeted
2 program development and the integration of EE/DSM and emerging high efficiency technologies
3 coupled with innovative and comprehensive program design and theory. A focused team of
4 qualified resources has been identified to support these activities and drive the direction of the
5 programs through innovation and the inclusion of best practices. This team will be dedicated to
6 this activity and will act as a coordinating entity by collaborating with regulatory, program,
7 technology and other staff.

8 The team will be specifically responsible for overseeing activities associated with
9 achieving strategic plan goals and ensuring that the strategic plan itself is updated so that it
10 provides relevant guidance and direction on a continuous basis. The team will be responsible
11 for:

- 12 • Cooperatively developing milestones toward achieving strategic objectives and
13 evaluating the progress of programs toward these milestones as well as meeting sector
14 goals.
- 15 • Facilitating the evolution of program design to ensure support of the long-term strategic
16 vision and direction.
- 17 • Researching, identifying and supporting incorporation of best practices in both current
18 and future programs.
- 19 • Providing guidance and acting as an ongoing information source for pilot programs,
20 integration activities and program innovations associated with emerging technologies,
21 best practices, and market awareness.
- 22 • Representing SDG&E in Strategic Planning activities. This includes the representation of
23 SDG&E at all California Strategic Planning meetings. SDG&E subject matter experts
24 will provide input as the plan evolves in order to keep it current and valuable. The team
25 will share lessons learned and successful strategies with the other IOUs.

- 1 • Incorporating stakeholder input in the long-term planning process, collaborating with
2 other utilities and the CPUC to conduct public workshops such as an annual California
3 Energy Efficiency Summit.
- 4 • Acting as a liaison between external parties and internal staff to ensure that there is a
5 complete and ongoing feedback loop with lessons learned and recommendations being
6 fully shared and leveraged.
- 7 • Ensuring that, as specific objectives emerge and the plan evolves, lessons learned are
8 available for incorporation into existing programs as well as for future planning.
- 9 • Collaborating with the Emerging Technologies group to ensure that cutting edge
10 technologies are quickly adopted and incorporated into the programs thru 2011 and
11 beyond.
- 12 • Working in partnership with, and providing information and guidance to, program sector
13 management to ensure that interim milestones and approaches are directed toward the
14 long-term vision.

15 **E. Proposed IDSM Pilot—Sustainable Community Case Studies**

16 SDG&E, together with SoCalGas, will be working with a Master Community Developer
17 on a development with a long build out schedule to serve as a test bed for integrating proven and
18 emerging technologies for EE/DR and CSI with the goal of promoting sustainable design and
19 ZNE. More details on the program implementation plan can be found in Appendix B.

20 The objectives of the pilot are: develop cross-cutting Integrated Program Design; provide
21 comprehensive energy management solutions designed into the development; stimulate Market
22 Transformation in community design and marketing techniques; and leverage upstream energy
23 savings in SDG&E’s infrastructure design, thereby yielding multiple benefits for ratepayers and
24 other stakeholders.

1 **1. Develop Cross-Cutting Integrated Programs Design:**

- 2 • Performance-based program embraces residential (SFD, SFA and MFA) and non-
- 3 residential (retail, office, schools) in one program
- 4 • Includes multiple stakeholders incentives (e.g., master developer, builder, end-user, trade
- 5 and supply chain partners, and public-sector)
- 6 • Integrates horizontal (infrastructure), vertical (green buildings) and people/ratepayers
- 7 (education, training) needs
- 8 • EE/DR/CSI and transportation integration
- 9 • Anticipated implementation across program-cycles

10 **2. Provide Comprehensive Energy Management**

- 11 • Promote connectivity of “Smart Home” with “Smart Grid”
- 12 • Leverages upstream (infrastructure) and downstream (building) synergies
- 13 • Incorporates integrated horizontal (land use) and vertical (buildings) design optimization
- 14 • Promote energy and demand management solutions
- 15 • Integrates emerging and proven technologies
- 16 • Provides feedback loops for end-users (e.g., in-home displays)

17 **3. Provide Integrated Sustainable Communities Incentives**

- 18 • Includes multiple stakeholders (master developer, builder, end-user, design, trade and
- 19 supply chain partners, and public-sector)
- 20 • Integrated computer modeling
- 21 • Performance-based metrics (energy, water, waste, air quality, and Gags)
- 22 • Pre-development, construction, post-construction
- 23 • Education and training of stakeholders
- 24 • Design assistance
- 25 • Streamlined processing

- Market research and analysis
- Monitoring and verification

SDG&E is entering this project at approximately year 5 of the process of a projected 15-20 year project.

SDG&E's requested budget for the 2009-2011 program cycle is limited to funding the initial preparation work including analysis and evaluations of the proposals. It is possible that within the program cycle, new homes and small commercial business buildings may be completed but it is not anticipated that there will be a large number of these buildings. If the project accelerates quicker than the timeline shown above and SDG&E requires additional funding, SDG&E will request additional funding from the Commission through the Advice Letter process.

F. Proposed IDSM Pilot—Micro Grid Comprehensive Energy Efficiency Delivery Pilot

SDG&E's Transmission and Distribution Group is preparing to begin a demonstration project that will investigate improving the reliability of delivering electricity by providing local generation to select substations. Through this project SDG&E will select a representative substation and site a dedicated power plant to meet the energy needs of customers fed from the substation. Additionally, this project will investigate new communication and control strategies required to serve this unique "Micro Grid".

This effort will allow SDG&E to form new, creative partnerships with key stakeholders like California Center for Sustainable Energy ("CCSE") and local governments to achieve an integrated demand-side management community. This innovative pilot will provide a path for future programs to offer comprehensive energy solutions to customers. In addition to energy efficiency, this pilot is unique in the level of coordination and integration with other programs

1 like DR, CSI and Smart Meters to achieve cross-cutting energy solutions for customers.

2 **G. Making IDSM a Success**

3 Currently these different components of IDSM are in several regulatory proceedings with
4 different policy objectives and rules. Different methodologies for measurement and verification,
5 and cost effectiveness are in place for each of these programs. However, as we analyze and
6 incent these customer projects that present themselves through these IDSM efforts, it will be
7 become imperative that new approaches to valuation and measurement will need to be
8 developed. For example, customers would prefer that these integrated project cost effectiveness
9 are analyzed at the project level and not as individual components. In the TI/EE example above,
10 the customer would most likely be persuaded to install the integrated system if the project
11 sponsor could do a payback analysis that identifies the consolidated savings from the project.
12 This would require new methodologies to determine energy savings and demand reductions and
13 cost effectiveness. Additionally, the EE or TI measure on a stand alone basis could present
14 themselves as non-cost effective but when bundled together may improve its cost effectiveness.
15 This is one of the major activities identified in the statewide IDSM program.

16 In order for IDSM to succeed, new and improved cost effectiveness analysis tools need to
17 be developed that will value integrated projects. Determining energy savings and demand
18 reductions for integrated projects may be more efficient than trying to determine benefits
19 incrementally. Finally, the Commission may need to begin integrating proceedings, not only on
20 a funding cycle basis but also procedurally. SDG&E welcomes the integration of the LIEE and
21 EE proceedings in one Rulemaking.

22 **XII. Proposed Training Programs In Support of Strategic Plan Vision**

23 The goal of a statewide Workforce Education and Training (“WE&T”) Strategic Planning

1 Program is to ensure California’s workforce is sufficiently trained and engaged to contribute in
2 achieving the state’s energy efficiency potential. WE&T Strategic Planning is a joint IOU
3 program that serves as a planning support and administrative function to accomplish the greater
4 CEESP” WE&T long-range activities and goals. For more details see Appendix B.

5 In order to meet the state’s growing workforce demand, a concerted planning effort with
6 a wide variety of initiatives and multiple funding sources beyond ratepayer funds is required.
7 Such an effort will demand the collaboration and involvement of secondary and post-secondary
8 education leaders, technical and professional organizations, state agencies, economic and labor
9 development organizations, utilities, and construction and manufacturing businesses that deliver
10 energy efficiency solutions. The IOUs will support the larger statewide effort, and will help
11 facilitate ongoing development of WE&T activities through their WE&T Strategic Planning
12 Program.

13 As activities to further develop the WE&T, SDG&E will continue to offer education and
14 training through its ERC and other success education and training programs in its portfolio.

- Other Administrative Costs include managerial and clerical labor, including payroll taxes and vacation/sick leave, human resources support and development, travel and conference fees. These include administrative costs incurred by third party program implementer or any subcontractor to the program.
- Overhead and General and Administration Costs includes program support for regulatory reporting, IT services & support, reporting databases, EM&V/ED data request responses, third party bidding process, CPUC financial audits, regulatory filings support and other adhoc support required across all programs. Regulatory support **does not** refer to the IOU's corporate Regulatory and Legal Functions. These functions are not covered by EE funds.

2. Marketing and Outreach Costs

Marketing and Outreach Costs are costs incurred by the program to provide promote the program and energy efficiency, in general. These include items such as advertising, brochures, program collateral, seminars and the labor incurred in the marketing of the program.

3. Direct Implementation Costs

Direct Implementation Costs include rebates, incentives paid to customers, installation and services, including labor, any hardware and materials required for installation, and the labor and material costs incurred for rebate processing and inspections.

4. Evaluation, Measurement and Verification (“EM&V”) Costs

EM&V Costs are the labor and material costs incurred to conduct process and measurement studies required to evaluate the program. SDG&E only provides the EM&V budget at the portfolio level and not at the program level pending further direction from the Commission. The 8 percent budget of total program allocation for EM&V excludes SDG&E’s proposed funding for activities associated with SDG&E’s support of CEESP.

The following tables provide the proposed program budgets by program year. Detailed

1 program costs are available in Appendix F Table 7.1.

2 Table 2-1: Proposed 2009-2011 Program Budgets

3

Category	Program Name	2009	2010	2011	2009-2011
	SW-Core Subtotal	\$78,413,615	\$78,931,477	\$77,120,723	\$234,465,815
	Partnership Subtotal	\$10,307,532	\$10,307,534	\$10,307,539	\$30,922,604
	Local Core Subtotal	\$26,012,078	\$26,816,551	\$27,812,624	\$80,641,253
	Third Party Subtotal	\$38,935,324	\$39,933,926	\$36,759,960	\$115,629,210
Programs	Total Program Budget	\$153,668,549	\$155,989,488	\$152,000,846	\$461,658,882
LIEE	LIEE - Low Income EE (LIEE)	\$0	\$0	\$0	\$0
EM&V	EM&V - Evaluation Measurement & Verification	\$12,293,484	\$12,479,159	\$12,160,068	\$36,932,711
	Total Portfolio Budget	\$165,962,033	\$168,468,646	\$164,160,914	\$498,591,593

4

5

6 II. Proposed 2009-2011 Energy Efficiency Fundshifting Guidelines

7 For the 2006-2008 program cycle, the Commission recognized and approved the need for
8 IOU program administrators to have flexibility “to make decisions, without undue restrictions or
9 delays, so they can effectively manage their portfolios to meet or exceed the Commission’s
10 savings goals cost-effectively.”²⁸ The proposed fund shifting guidelines (“Guidelines”) are an
11 extension of the fund shifting guidelines approved for 2006—2008 energy efficiency programs.
12 In the 2006—2008 program cycle, the Commission recognized and approved the need for IOU
13 program administrators to have flexibility to use their knowledge of evolving market conditions
14 and technologies to maximize energy savings. Additionally these Guidelines are needed to
15 provide the IOU program administrators with flexibility to manage the 2009-2011 portfolio,
16 adapt to changing market conditions, and optimize resource potential to meet the hard line
17 energy savings and demand reduction targets, annually and cumulatively. SDG&E fund-shifting
18 and program flexibility proposals are consistent with PG&E, SCE and SoCalGas.

19 SDG&E proposes selective modifications to the current Guidelines to: (1) change to the

²⁸ D.05-09-043, dated September 22, 2005, Section 8.9 Fund Shifting Guidelines, p. 144.

1 current treatment of mid-cycle portfolio funding augmentation; (2) recognize the elimination of
2 the policy advisory group in 2009-2011; and (3) clarify language contained within the 2006-2008
3 Guidelines for 2009-2011. These proposed Guidelines are consistent with PG&E, SCE and
4 SoCalGas' proposals.

5 **A. Proposed Modification of Fund-Shifting Proposals to Align With the Other**
6 **IOUs and Accommodate the Strategic Plan**

7 In Decision (D.) 05-09-043, the CPUC adopted fund-shifting rules to provide the utilities
8 with flexibility in managing their EE portfolios over each program cycle, within certain
9 parameters. In Decision 07-10-032, the CPUC affirmed those fund-shifting rules for 2009-2011
10 programs as well as addressed rolling budget cycles and encumbering funds from subsequent
11 budget cycles.

12 For 2009-2011, SDG&E requests that the CPUC modify the fund-shifting rules from
13 D.05-09-043 to facilitate incorporation of the Strategic Plan and the 12 statewide programs.

14 Accordingly, SDG&E requests that Resource/Non-Resource Program categories be defined as:

15 1) Residential- Residential; 2) Non-Residential – Commercial, Agricultural, and Industrial; and
16 3) Crosscutting (New Construction, IDSM, Workforce, Education, and Training; Local
17 Integration Programs; On-Bill Financing; Lighting Market Transformation, HVAC and Local
18 Government Partnerships).

19 In addition, SDG&E requests that all programs exempted from the PEB be subject to the
20 existing fund-shifting rules for the ET category. Since the Strategic Planning-oriented items are
21 focused on emerging policies and technologies, it is appropriate for these activities to be subject
22 to the same fund-shifting rules as ET. See Appendix D for these proposed changes to Table 8
23 from D.05-09-043.

1 **1. Funding Proposal Reflects Rolling Budget Cycle as Set Forth in**
2 **D.07-10-032**

3 In Decision 07-10-032 (p. 95), the CPUC permitted the IOUs for the 2009-2011 cycle
4 and beyond to “spend next-cycle funds in the current budget cycle (once the next-cycle portfolio
5 has been approved) to avoid interruptions of those programs continuing into the next cycle and
6 for start-up costs of new programs.” The CPUC then lays out rules for spending next-cycle
7 funds. Unfortunately, this process does not avoid the interruptions from program cycles since
8 the IOU portfolio is typically not approved until September or October of the year prior to the
9 start of the program cycle and in multiple instances portfolio approval has been delayed beyond
10 October (as is the current case). Well before September or October, third-parties and
11 government partnerships, as well as core program, managers are requesting assurance that
12 incentives and programs will be available for the next year (next cycle). Moreover, IOUs are
13 allocating resources to ensure timely start for the next program cycle. SDG&E requests that this
14 procedure be revised to allow utilities to spend up to 15 percent of the next-cycle funds prior to
15 the next-cycle portfolio being approved. This revised process will allow the IOUs to facilitate
16 the rolling-budget concept envisioned by the CPUC. Accordingly, SDG&E requests authority
17 from the CPUC to spend up to 15 percent of next-cycle funds in the year prior to a new cycle.

18 **2. Proposal for Encumbering Funds from Subsequent Budget Cycle Is**
19 **Reasonable**

20 SDG&E is concerned that the “Funding Projects with Lead Times Beyond Three Years”
21 process laid out by the CPUC in D.07-10-032 (pp. 97-98) cannot be implemented as written.
22 While the process for encumbering funding laid out by the CPUC is reasonable and provides
23 adequate guidance for SDG&E to commit funds from the next program cycle to fund programs
24 that will not yield savings in the current cycle, it requests that long-term projects that require

1 funding beyond the 3-year program cycle be specifically identified in the utility portfolio plans.
2 In addition, the utility portfolio plans are required to include an estimate of the total costs broken
3 down by year and associated energy savings. SDG&E cannot predict the expected energy saving
4 projects that will be committed during the 2009-2011 program cycle at this time. These long-
5 term projects will be identified as SDG&E works with its customers in promoting EE
6 opportunities. SDG&E proposes to identify these long-term projects as well as the dollar value
7 of the encumbered funds, up to 20 percent of the value of the current program cycle budget as
8 stated in D.07-10-032, in its quarterly reports to the CPUC. This will allow the CPUC to review
9 the encumbered funds on a regular basis and will facilitate SDG&E' pursuit of projects that will
10 produce energy savings beyond the current program cycle.

11 //

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1 **SECTION 3**
2 **PROPOSED EVALUATION, MEASUREMENT AND VERIFICATION PLANS AND**
3 **BUDGETS**

4 **I. Introduction**

5 Consistent with D.07-10-032 9 (at page 110), SDG&E's budget proposal includes a set
6 aside of 8 percent of its total portfolio funding for both utility and Commission-managed EM&V
7 studies, policy support, and strategic planning projects. SDG&E recommends that consistent
8 with the 2006-2008 EM&V allocation, 6 percent be allocated for the Commission staff budget
9 and 2 percent for the IOU budget. However, because of the substantially larger budget amounts
10 in the 2009-2011 program cycle, SDG&E is unconvinced that a total set-aside of 8 percent of
11 each IOU's total portfolio budget, for both the IOU and ED portions of the budget, is necessary.
12 The estimated 2009-2011 EM&V budget under SDG&E's Proposed Portfolio is \$36.9million.
13 Therefore, SDG&E recommends that following the approval of the 2009-2011 program
14 portfolios, that the utilities work closely with Commission staff and CEC staff to develop
15 appropriate EM&V plans and budget requirements. Similar to the 2006-2008 process, SDG&E
16 recommends that the utilities submit advice letters for approval to provide public review and
17 formal Commission approval.

18 This section of the testimony will describe general plans for SDG&E's own energy
19 efficiency process evaluation and market analysis projects.

20 To provide continuous feedback to the 2009-2011 Energy Efficiency programs and
21 improve the programs through the three-year cycle, SDG&E will conduct various process
22 evaluations and program/measure-specific market analysis. Additionally, SDG&E may
23 coordinate with the other IOUs to conduct the studies required by California Title 20 over the
24 next three years: Residential Appliance Saturation Study ("RASS"), Commercial End Use Study
25 ("CEUS") and the Industrial End Use Study ("IEUS").

1 SDG&E proposes to group programs based on target markets or customers to facilitate
2 evaluations but still allowing for “program”-specific analyses as required. Some of the
3 objectives for evaluation or analysis are:

- 4 • To review the broad market segments and the programs being offered to help determine if
5 the programs being offered are optimally designed;
- 6 • To determine if there are unnecessary overlaps between the programs, if significant parts
7 of the market are being missed by the program designs, and/or if the targeted markets
8 should be defined differently

9 Since program funding is for three years, ongoing feedback by the process evaluations
10 will be beneficial for continuous improvement of the program design and implementation. In
11 order to meet this objective, SDG&E anticipates issuing evaluation RFPs in the first quarter of
12 2010 that combine both Process Evaluations and Market Analysis for each of the groups
13 identified, although additional RFPs may be developed to address unanticipated program needs
14 through the program cycle. At this time, SDG&E’s proposed grouping of programs into Process
15 Evaluations and Market Analysis is as follows:

16 Group 1: Residential Programs

17 Group 2: New Construction Programs (subset for residential and nonresidential)

18 Group 3: Partnership Programs

19 Group 4: Non-Residential Programs

20 Group 5: Statewide Programs: will include programs where projects are embarked on
21 jointly with the other IOUs and other stakeholders.

22 **II. SDG&E-Specific Program Activities**

23 In addition to the above groupings, over the course of the funding cycle SDG&E
24 anticipates identifying specific needs for certain programs to be studied in order to optimize

1 program achievements. While many of the programs and specific areas of research are unknown
2 at this time, SDG&E believes there will be a need to study program components that aren't
3 materializing as anticipated. Therefore, as these issues occur, SDG&E will select a contractor
4 and submit its request to the Energy Division to obtain approval to conduct the study as required
5 per the California Evaluation Energy Efficiency Protocols²⁹ ("Protocols").

6 **A. Process Evaluations of Standard Portfolio**

7 The process evaluation consists of in-depth examinations of the design, delivery, and
8 operations of energy programs in order to improve the ability of the program to achieve energy
9 savings and accomplish other program goals. The California Evaluation Framework³⁰
10 (Framework) defines a process evaluation as:

11 "A systematic assessment of an energy efficiency program for the purposes of (1)
12 documenting program operations at the time of examination, and (2) identifying
13 and recommending improvements that can be made to the program to increase the
14 program's efficiency or effectiveness for acquiring energy resources while
15 maintaining high levels of participant satisfaction."³¹

16 Certainly, the primary reason for conducting process evaluations is to identify and
17 recommend changes in a program's operational procedures or systems that can be expected to
18 improve the program's efficiency or cost-effectiveness. These recommendations need to be
19 developed so that they support the program or the program's operational practices consistent
20 with the program theory or with recommended change to the program theory.³²

21 The goals of Process Evaluations, as articulated in Chapter 8 of the Framework, include:

²⁹"Process Evaluation Protocol in the California Energy Efficiency Evaluation Protocols: Technical, Methodological and Reporting requirements for Evaluation Professionals," prepared for the California Public Utilities Commission by The TecMarket Works Team, April 2006.

³⁰ "The California Evaluation Framework," prepared for the California Public Utilities Commission and the Project Advisory Group, June 2004 by the Tec Market Works team.

³¹ Ibid, p. 207

³² Ibid, p. 209.

- 1 • Improve program performance with respect to internal administration, promotional
2 practices, program delivery, incentive levels, and data management,
- 3 • Provide information to regulators and other interested parties that energy programs are
4 being implemented effectively and modified or refined as necessary,
- 5 • Provide a means of improving customer satisfaction and identifying market threats and
6 opportunities,
- 7 • Provides a means of contributing to industry-wide knowledge in order that other
8 providers may improve their programs,
- 9 • Improve program implementation efficiency,
- 10 • Assess market segments and targeting of specific segments,
- 11 • Improve the quality of measures installed,
- 12 • Identify program design issues,
- 13 • Providing an accounting of program progress, and
- 14 • Examine special issues (measure life, program comprehensiveness, etc.)

15 Additionally, the Process Evaluation Protocol in the Protocols identifies key issues to be
16 considered:

17 Program Design

- 18 • Program design, design characteristics and design process;
 - 19 • Program mission, vision and goal setting and its process,
 - 20 • Assessment or development of program and market operations theories and
21 supportive logic models, theory assumptions and key theory relationships –
22 especially their casual relationships; and
 - 23 • Use of new or best practices.
- 24

1 Program Administration

- 2 • Program oversight and improvement process;
- 3 • Program staffing allocation and requirements;
- 4 • Management and staff skill and training needs;
- 5 • Program information and information support systems; and
- 6 • Reporting and the relationship between effective tracking and management,
- 7 including both operational and financial management.

8 Program Implementation and Delivery

- 9 • Description and assessment of the program implementation and delivery
- 10 process;
- 11 • Quality control methods and operational issues;
- 12 • Program management and management's operational practices;
- 13 • Program delivery systems, components and implementation practices;
- 14 • Program targeting, marketing, and outreach efforts;
- 15 • Program goal attainment and goal-associated implementation processes and
- 16 results;
- 17 • Program timing, timeliness and time-sensitive accomplishments; and
- 18 • Quality control procedures and processes.

19 Market Response

- 20 • Customer interactions and satisfaction (both overall satisfaction with key
- 21 program components and including satisfaction with key customer-product-
- 22 provider relationships and support services);

- 1 • Customer participant energy efficiency or load reduction needs and the ability
- 2 of the program to provide for those needs;
- 3 • Market allies interactions and satisfaction;
- 4 • Low participation rates or associated energy savings;
- 5 • Market allies needs and the ability of the program to provide for those needs;
- 6 • Reasons for overly high free-riders or too low a level of market effects, free-
- 7 drivers or spillover; and
- 8 • Intended or unanticipated market effects.³³

9 **B. Quantitative Baseline and Market Transformation Information**

10 Market Transformation has not been a major focus of the California energy efficiency
11 programs since the energy crisis. Consequently, relatively little attention has been given in
12 recent years to identifying and gathering data on indicators of change towards market
13 transformation. For some programs or sub-programs that promote a single end use or measure,
14 there may be some data available for this purpose, probably from industry sources, that we have
15 not yet identified. For many of the programs, however, this kind of long-term, consistent, and
16 expensive data collection has not been done in California.

17 The utility program planners have worked closely with their respective EM&V staffs and
18 with each other to identify available information and propose potential metrics that can be used
19 for the program implementation plans. Each utility and each program has some data available,
20 but attempts to distill the limited available information into a common set of agreed-upon metrics
21 have proved far more difficult to accomplish at this time and instead suggest a means of
22 developing meaningful indicators. At the June 19, 2009 Energy Division-sponsored

³³ Protocols, pp. 135-136

1 Performance Metrics Workshop, there was discussion of development of performance metrics
2 after the July 2nd supplemental application filing. SDG&E believes that it is important to
3 ascertain whether or not metric tracking should be funded by EM&V and should be part of the
4 final submittal of EM&V proposed projects and budgets.³⁴

5 The utilities will develop meaningful baseline and market transformation concepts and
6 metrics for programs that do not currently have them, and then propose to design and administer
7 studies to gather and track consistent, reliable and valid baseline and market effects data.

8 SDG&E would propose to use the program logic models and “The California Evaluation
9 Framework (2004)” as guides, and to begin this work after approval of the Application using
10 funding provided for EM&V.

11 SDG&E expects that the baseline studies: (1) adequately describe the operation of
12 markets that are targeted by a program; (2) confirm our tentative identification of measurable
13 parameters that would indicate changes towards greater efficiency in the market(s) and that are
14 likely to be affected by the program; and, (3) gather the current values of those parameters, to
15 serve as baselines against which future market movement can be tracked.

16 **C. Title 20 Saturation Study Requirements**

17 Title 20 of the California Code of Regulations §1343 requires electric and gas utilities to
18 conduct saturation surveys for its Residential, Commercial and Industrial customers for the
19 purpose of estimating end-user energy requirements. These studies are typically referred to as
20 the RASS, CEUS and IEUS. Data and analyses from these studies are not only useful for
21 statewide evaluation of energy requirements but also provide program management staff

³⁴ Energy Division staff indicated at the June 17, 2009 EM&V workshop that there will be a submittal of final EM&V plans and budgets similar to the 2006-2008 EM&V process.

1 necessary information to improve their program design and determine market opportunities.

2 SDG&E will work with CEC staff and other utilities to determine the optimum study plans and
3 efficacy of conducting statewide saturation surveys.

4 **D. Statewide and National EM&V Organization Activities**

5 SDG&E, together with PG&E, SCE and SoCalGas, have coordinated/sponsored
6 statewide EM&V activities, meetings and forums that allow a wide variety of stakeholders to
7 participate and be informed of ongoing utility EM&V activities and state-of-the-art EM&V
8 practices and coordinate statewide utility EM&V activities. An example of this is the California
9 Measurement Advisory Council (“CALMAC”), which the utilities alternate chairing. The
10 utilities also provide support for maintaining the CALMAC website (<http://calmac.org/>) which
11 houses all measurement and evaluation studies sponsored by California since 1994.

12 The California utilities also provide support/sponsorships of national evaluation
13 activities, examples of which are: Efficiency Valuation Organization that sponsors, among other
14 things, the International Performance Measurement and Verification Protocols (“IPMVP”),
15 Consortium for Energy Efficiency (“CEE”) Energy Star Awareness Surveys, American Council
16 for an Energy-Efficient Economy (“ACEEE”) Summer Study, etc.

17 **E. EM&V Strategic Planning Activities**

18 SDG&E has proposed several strategic planning activities in support of the CEESP.
19 These are discussed in Section 1 above. SDG&E proposes to conduct appropriate EM&V
20 studies to establish baselines, market transformation-type studies and evaluate the effectiveness
21 of its pilot proposals. SDG&E will work with the other utilities and Commission staff to review
22 and finalize study designs and determine whether statewide studies can be conducted for these
23 strategic planning activities.

1 **F. SDG&E EM&V Staffing Requirements**

2 SDG&E will require staffing in order to conduct and manage its own internal EM&V
3 studies; manage out-sourced EM&V Process Evaluation and Market Assessment studies; provide
4 required data by the Load Impact contractors selected by Energy Division Staff; respond to data
5 requests from outside parties, provide input to Energy Division evaluations and studies;
6 participate in CPUC sponsored workshops and forums; manage Statewide Studies; and provide
7 feedback to program implementers.

8 **III. Energy Division-Managed Studies**

9 D.05-01-055 establishes that Energy Division staff will be responsible for “program and
10 portfolio-related impact studies”; and research and analysis in support of Commission Policy
11 Oversight. These activities are also to be funded through the utilities Energy Efficiency portfolio
12 budgets. As stated above, SDG&E is assuming a 6 percent allocation of the EM&V budget
13 similar to the 2006-2008 evaluation. A more refined EM&V budget for ED and the utilities is
14 expected to be established once the utilities, Energy Division and CEC staff have had an
15 opportunity to review the needs of Commission-approved 2009-2011 program portfolios.

16 //

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1 **SECTION 4**
2 **REVENUE REQUIREMENTS AND COST RECOVERY**

3 **I. Overview**

4 SDG&E in its amended filing presents a portfolio that is consistent with the latest
5 Commission policy direction laid out in D.09-05-037. The 3-year funding level proposed by
6 SDG&E for its EE program is \$498,591,593.

7 The increased costs for 2010 will also include a true-up of the authorized 2009 bridge
8 funding revenue requirement adopted in D.08-10-027³⁵ recorded in its Energy Efficiency 2009-
9 2011 Memorandum Account (“EEMA”)³⁶ offset by any available overcollections recorded in its
10 balancing accounts for program years prior to 2009. SDG&E’s approved 2009 bridge funding is
11 \$101,735,767.

12 **A. Proposed Portfolio Funding**

13 In order to meet the adopted savings and demand reduction goals and to support the
14 CEESP, SDG&E is proposing a total program budget of \$498,591,593 for 2009-2011, with
15 annual budgets of \$165,962,033, \$68,468,647 and \$164,160,913 for 2009, 2010 and 2011,
16 respectively. These budgets are further divided into the electric and natural gas budget
17 requirements for each year. The electric and gas budgets were determined based on the program
18 designs and the targeted measures. For electric measures, the incentive program budgets for
19 these measures determine for the most part the electric incentive budget. For gas measures, the
20 incentive program budgets for these gas measures determine for the most part the gas incentive
21 budget. There are measures, however, that have both gas and electric benefits. For these

³⁵ D.08-10-027, Decision Adopting Bridge Funding for 2009.

³⁶ The Energy Efficiency 2009-2011 Memorandum Account (EEMA) was established pursuant to Decision (D.) 08-10-027 and approved through Advice Letter 2034-E, 1809-G. The purpose of the EEMA is to record the difference between the revenue requirement adopted for the 2009 Bridge Funding period and the revenue requirement requested in SDG&E’s 2009-2011 Energy Efficiency Application (A.) 08-07-023.

1 measures the incentives are allocated between the electric and gas budget by using the electric
2 and gas percentage allocations of the program benefits (using the total avoided cost benefits in
3 dollars). With the exception of lighting programs, the program administration costs were also
4 allocated between gas and electric budgets using the same avoided costs percentages. The
5 following section presents the electric and natural gas funding proposals.

6 SDG&E is proposing a 2009-2011 total electric budget of \$436,857,127, with the annual
7 electric budget of \$145,412,995, \$147,609,246, and \$143,834,886 for years 2009, 2010 and
8 2011, respectively, which will be funded through a combination of Public Goods Charge
9 (“PGC”) (these are also referred to as Public Purpose Program (“PPP”) funds, authorized by
10 Assembly Bill (“AB”) 995, and Procurement funds,³⁷ originally authorized in D.03-12-062 for
11 2004 through 2005 only.³⁸ D.05-09-043 OP 4 authorized the continuation and increase in
12 Procurement funds for 2006-2008. SDG&E also proposes to fund the electric budget
13 requirements first through the identification of unspent and uncommitted PGC program dollars
14 from previous years (including applicable interest), PGC overcollections related to sales, and the
15 interest that has accrued in the Post-1997 Electric Energy Efficiency Balancing Account
16 (“PEEEBA”) and the Electric Procurement Energy Efficiency Balancing Account (“EPEEBA”)
17 plus current year PGC collection. This will include a true-up of the authorized 2009 bridge
18 funding revenue requirement adopted in D.08-10-027³⁹ recorded in its EEMA. SDG&E is
19 proposing to continue the collection of Procurement funds which will be used to fund the
20 remainder of the electric budget requirements. The electric procurement funds are recorded in
21 SDG&E’s EPEEBA.

³⁷ The terms “Public Goods Charge” and “Public Purpose Program” are used interchangeability.

³⁸ D.03-12-062 at page 67.

³⁹ D.08-10-027, Decision Adopting Bridge Funding for 2009.

1 During the 3-year program cycle, SDG&E’s authorized PGC funds, including unspent
2 and uncommitted and annual escalations due to inflation. Procurement funds at the current
3 authorized level of approximately \$25 million, and balancing account interest will not be
4 sufficient to meet the budget proposed in this application. Pursuant to Public Utilities Code
5 §399.8, the non-low income component of the PPP rate may not exceed the level of the rate
6 components effective on January 1, 2000. Therefore, SDG&E proposes to fund any “shortfall”
7 through the continuation of the Energy Efficiency Procurement charge at a rate level necessary to
8 recover the overall electric efficiency “shortfall.”

9 SDG&E seeks authorization of its projected total 2009-2011 gas budget requirements of
10 \$61,734,466, with annual budgets of \$20,549,038, \$20,859,401, \$20,326,027 for years 2009,
11 2010 and 2011, respectively. For its natural gas budget, SDG&E is proposing to use the PPP
12 Gas surcharge funds authorized through AB 1002 and D.04-08-010. SDG&E also proposes to
13 fund the gas budget requirements through the identification of unspent and uncommitted PGC
14 program dollars from its Post-1997 Gas DSM and Post-1992 Gas DSM (pre-1998) Balancing
15 Accounts (including applicable interest), as well as PGC overcollections related to sales plus
16 current year PGC collection. SDG&E is currently authorized to collect over \$7 million. Any
17 “shortfall” will be addressed by increasing the level of PPP funds collected through the Gas PPP
18 Surcharge. The Gas Surcharge is updated annually through an advice letter request filed in
19 October to establish the PPP surcharge rates effective January 1 of the subsequent year.

20 The following table shows the annual budget requirements for the 2009-2011 Proposed
21 Program Portfolio, the available funds in each of the balancing accounts, the current levels of
22 authorized PGC and Procurement funding, and the budget allocations across customer class.

1
2

Table 4-1: Proposed Portfolio—Available Funds or Shortfalls for 2009 through 2011 Programs

	165,962,033		168,468,647		164,160,913		498,591,593	
	2009		2010		2011		TOTAL	
	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
Total Program Budget³	145,412,995	20,549,038	147,609,246	20,859,401	143,834,886	20,326,027	436,857,127	61,734,466
Electric PGC Budget	34,800,000	20,549,038	35,530,800	20,859,401	36,276,947	20,326,027	106,607,747	61,734,466
Electric Procurement Budget	110,612,995		112,078,446		107,557,939		330,249,380	
Total Program Budget	145,412,995	20,549,038	147,609,246	20,859,401	143,834,886	20,326,027	436,857,127	61,734,466
PGC Balancing Account								
Authorized Public Goods Charge (PGC) - Collections ¹	34,800,000	15,597,291	35,530,800	15,924,834	36,276,947	16,259,256	106,607,747	47,781,381
Forecasted Unspent/Uncommitted PGC/Procurement Energy Efficiency Budget	39,600,000	4,070,660	33,906,828	603,744	-	603,744	73,506,828	5,278,148
Forecasted Unspent/Uncommitted Pre-1998 DSM Year end 2008 Balance	-	-	447,520	457,504	-	457,504	447,520	915,008
Amortization of Unspent Funds in Rates ⁴	(39,600,000)	(4,070,660)	(34,354,348)	(1,061,248)	-	(1,061,248)	(73,954,348)	(6,193,156)
Other Available Funds From PGC Balancing Account			-	(4,951,747)	-	(9,886,314)	N/A	N/A
Total Available PGC Balancing Account Funds	34,800,000	15,597,291	35,530,800	10,973,087	36,276,947	6,372,942	106,607,747	47,781,381
Procurement Balancing Account								
Current Authorized Collection ²	51,338,475		51,338,475		51,338,475		154,015,425	-
Other Available Funds From Procurement Balancing Account			(59,274,520)		(120,014,491)		N/A	N/A
Total Available Procurement Balancing Account Funds	51,338,475		(7,936,045)		(68,676,016)		154,015,425	-
Total Available Funding	86,138,475	15,597,291	27,594,755	10,973,087	(32,399,069)	6,372,942	260,623,172	47,781,381
PGC (Shortfall) Excess	-	(4,951,747)	-	(9,886,314)	-	(13,953,085)	-	(13,953,085)
Procurement (Shortfall) Excess	(59,274,520)	NA	(120,014,491)	NA	(176,233,955)	NA	(176,233,955)	

Assumptions/Notes:

- (1) For 2009, amounts are in 2009 rates per Advice Letters 2053-E (12/29/08) and 1810-G (10/31/08).
For 2010 and 2011, assume 2009 authorized revenues in PPP rates for energy efficiency and an escalation rate of 2.1% annually based on the 2004 Gross Domestic Product Deflator for years 2007 and 2008.
- (2) Assume 2009 authorized electric revenues in PPP rates for Procurement continues for 2010 and 2011.
- (3) SDG&E's forecasted annual expenditures (see Appendix F-1 Table 4.1) based on the forecasted program activity may vary from the requested budget.
However, the carry over/carry under within the program cycle should compensate for this difference.
- (4) For 2009, amounts are in 2009 rates per Advice Letters 2053-E (12/29/08) and 1810-G (10/31/08).
For 2010 and 2011, amounts are included in rate calculations for this filing.

3

1 **II. Closure of Pre-1998 Demand-Side Management (“DSM”) Balancing Accounts**

2 SDG&E has been maintaining its Electric and Gas Post 1992 DSM (pre-1998) Balancing
3 Accounts to cover any outstanding activities related to its PY 1994 through PY 1997 beyond
4 1997. With the AEAP Settlement approved in D.03-08-028, SDG&E has determined that it no
5 longer has any outstanding electric or gas activities that need to be tracked in these balancing
6 accounts. Should the Commission approve SDG&E’s budget request and the funding sources as
7 shown in Table 4-1, SDG&E is proposing to transfer the balance in these accounts to the electric
8 and gas PEEEBAs and close the Electric and Gas Post-1992 (pre-98) DSM Balancing Accounts.
9 The Electric and Gas DSM Bidding Balancing Accounts will be addressed outside of this
10 application.

11 **III. Management of SDG&E’s Electric Procurement Energy Efficiency Balancing**
12 **Account and Post-1997 Electric Energy Efficiency Balancing Account**

13 Consistent with its proposal recently filed in Advice Letter 2006-E, SDG&E plans to
14 annually transfer the funds as identified in Table 4-1 lines 7, 18, and 23 from SDG&E’s Electric
15 Procurement Energy Efficiency Balancing Account (“EPEEBA”) to the Post-1997 Electric
16 Energy Efficiency Balancing Account (“PEEEBA”) in order to efficiently record all 2009-2011
17 energy efficiency electric expenditures.⁴⁰ For 2006-2008 the Commission did not approve a
18 distinct set of electric energy efficiency programs associated with electric procurement and a
19 separate set of electric energy efficiency programs associated with SDG&E’s PGC fund;
20 however, it did authorize the collection of both electric procurement and energy efficiency
21 funding from customers, the funds from these two sources are used to fund all of SDG&E’s
22 electric energy efficiency activities. Therefore, in order to track and report total electric
23 expenditures accurately and efficiently, SDG&E will transfer funds from its EPEEBA to the

⁴⁰ Advice Letter 2006-E was filed on July 17, 2008.

1 PEEEBBA on an annual basis so as to minimize efforts in managing two separate balancing
2 accounts and ensuring accurate reporting of electric expenditures. SDG&E will continue to
3 collect and record revenues as set forth in this request into its EPEEBBA and PEEEBBA. SDG&E
4 will make the appropriate transfer in December close of business and the transfer will be
5 reflected in SDG&E's Annual PPP Update Advice Letter, which is filed in October 1 of every
6 year effective on January 1 of the following year.

7 **IV. Proposed Funding Flexibility For Electric and Gas Program Budgets**

8 SDG&E proposes funding flexibility for its electric and gas budgets that would allow
9 SDG&E to continue to fund successful program activities in each fuel category should they
10 require greater funds than what was originally planned for. The current natural gas and electric
11 budget proposals were developed based on the forecasted benefits that each set of programs will
12 bring. However, during the program cycle, the natural gas programs may require more program
13 funds than what the Commission finally approves for this program cycle and ,on the other hand,
14 the electric programs may not require as much as what is finally approved. The reverse may also
15 be true. SDG&E proposes that the Commission allow SDG&E to continue funding each set of
16 programs as necessary during the program cycle without additional authorization in order to
17 ensure meeting both SDG&E's electric and natural gas savings goals for as long as SDG&E does
18 not exceed the authorized total 2009-2011 energy efficiency budget (electric and gas combined).
19 SDG&E proposes to true-up its gas and electric PPP balancing accounts at the end of the 2009-
20 2011 program cycle to reflect the actual gas and electric expenditures for the program cycle. The
21 PPP electric balancing account will be trued-up in 2010 via the Advice Letter process set forth in
22 D.03-04-027 OP 2 that orders SDG&E to file an advice letter by October 1 of each year to revise
23 its electric PPP rates effective January 1 of the following year. Similarly SDG&E will true-up its
24 natural gas PPP balancing account in 2010 via the Advice Letter process set forth in D.04-08-010

1 OP 22 that orders SDG&E to update on an annual basis its surcharge rates to fund PPP programs
2 effective January 1 of the following year.

3 **V. Electric Cost Allocation Methodology**

4 SDG&E is proposing no changes in the current customer class allocations for electric
5 energy efficiency program costs identified in Table 4-2 and Table 4-3. The current factors were
6 adopted in D. 05-09-043.

7 SDG&E does not propose to alter the cost allocation of the Non-Low Income component
8 of the PPP rate in this proceeding. The Non-Low Income component of the PPP rate is allocated
9 to customers based on the System Average Percent (“SAPC”) methodology for the Renewables,
10 and the RD&D components.

11 SDG&E recovers its electric energy efficiency program costs through a portion of the
12 Non-low Income component of the electric PPP surcharge, as well as through the Procurement
13 Energy Efficiency Surcharge rate authorized in D.03-12-062. Pursuant to Public Utilities Code
14 Section 399.8, the non-low income component of the PPP rate may not exceed the level of the
15 rate components effective January 1, 2000. Therefore, SDG&E proposes to recover future EE
16 revenue requirement increases above the authorized amount included in the PPP Non-low
17 Income component through the Procurement EE Surcharge rate mechanism. Therefore the
18 procurement EE Surcharge revenue allocation would be a residual calculation, designed to
19 achieve the total proposed EE cost allocation by class constant.

20 **A. Rate Design Proposal for SDG&E Electric Budgets**

21 Consistent with the revenue allocation approach, the electric EE surcharge is determined
22 by dividing the EE program costs by total forecast kWh sales. SDG&E used California Public
23 Utilities Commission (CPUC) approved billing determinants based on its 2008 General Rate

1 Case Phase 2 to formulate the EE rate.⁴¹ SDG&E's currently effective direct allocation
 2 methodology was adopted by the CPUC in D.05-09-043. SDG&E proposes no change to this EE
 3 rate design method in this proceeding. Surcharge rate impacts for SDG&E's electric customers
 4 for years 2009-2011 are shown below in Tables 4-2 and 4-3 for 2010 and 2011, respectively.

5 Table 4-2: Energy Efficiency – Electric 2010 Proposed Class Average Total Rates
 6

	Present Total Rate (¢/kWh)	2010 Proposed Total Rate (¢/kWh)	Change	
			(¢/kWh)	(%)
Residential	18.147	18.714	0.567	3.10%
Small Comm.	18.484	19.391	0.907	4.90%
Med. & Large C&I	15.414	15.995	0.581	3.80%
Agriculture	17.933	18.776	0.843	4.70%
Lighting	15.868	16.406	0.538	3.40%
System Total	16.686	17.296	0.61	3.70%

7
 8

⁴¹ A new SDG&E 2008 electric sales forecast was approved in D.08-02-034.

Table 4-3: Energy Efficiency – Electric 2011 Proposed Class Average Total Rates

	Present	2011	Change	
	Total Rate (¢/kWh)	Total Rate (¢/kWh)	(¢/kWh)	(%)
Residential	18.147	18.585	0.438	2.40%
Small Comm.	18.484	19.185	0.701	3.80%
Med. & Large C&I	15.414	15.863	0.449	2.90%
Agriculture	17.933	18.584	0.651	3.60%
Lighting	15.868	16.283	0.415	2.60%
System Total	16.686	17.157	0.471	2.80%

VI. Natural Gas Allocation Methodology and Rate Design Proposal

SDG&E is proposing no changes to the current customer class allocations for natural gas energy efficiency program costs identified in Table 4-1. See Table 4-4 and 4-5 for 2010 and 2011, respectively, for the resulting PPP Surcharge Rate impacts for SDG&E’s natural gas customers..

Table 4-4: Energy Efficiency – Gas 2010 Proposed Class Average Total Rates

Customer Class		CARE Customers			Non-CARE Customers		
		2009	2010	% Change	2009	2010	% Change
		¢/th	¢/th	%	¢/th	¢/th	%
Core							
	Residential	3.641	4.535	24.50%	6.673	7.567	13.40%
	Commercial/Industrial	4.959	8.87	78.90%	7.992	11.903	48.90%
	Natural Gas Vehicle	N/A	N/A	N/A	3.408	3.408	0.00%
Noncore							
	Commercial/Industrial	N/A	N/A	N/A	8.283	12.415	49.90%

Table 4-5: Energy Efficiency – Gas 2011 Proposed Class Average Total Rates

Customer Class		CARE Customers			Non-CARE Customers		
		2009	2011	% Change	2009	2011	% Change
		¢/th	¢/th	%	¢/th	¢/th	%
Core							
	Residential	3.641	4.49	23.30%	6.673	7.523	12.70%
	Commercial/Industrial	4.959	8.676	75.00%	7.992	11.709	46.50%
	Natural Gas Vehicle	N/A	N/A	N/A	3.408	3.408	0.00%
Noncore							
	Commercial/Industrial	N/A	N/A	N/A	8.283	12.21	47.40%

SECTION 5
WITNESS QUALIFICATIONS

My name is Athena M. Besa. My business address is 8335 Century Park Court, Suite 1200, San Diego, California 92123-1257. I am employed by San Diego Gas & Electric Company as the Customer Programs Policy and Support Manager in the Customer Programs Department for SDG&E and SoCalGas. In my current position, I am responsible for the measurement of energy efficiency, demand response and customer assistance programs; regulatory reporting requirements, energy efficiency forecasting and the financial management of the Customer Programs department.

I attended the University of the Philippines in Quezon City, Philippines. I graduated with a Bachelor of Science degree in Statistics in 1983, and a Master of Science degree in Statistics in 1986. I have completed coursework at University of California, Davis towards a Doctorate degree in Statistics.

I was hired by SDG&E in 1990 in the Load Research Section of the Marketing Department. Since that time I have held positions of increasing responsibility in the Department. I have been in my present position for five years. I have previously testified before this Commission in several Annual Earnings Assessment Proceedings and the PY2000/2001 Energy Efficiency Program Application Proceeding.

The purpose of my testimony is to support Sections 1, 2, 3 and 4 of this Exhibit and Appendices A, B, C, and D.