

Customer Project Lifecycle: Contacts and Timelines^{1, 2}

00	01	02	03	034	04	05
Pre-Application Activities	Project Initiation	Preliminary Engineering & Design	Final Design	Regulatory Review	Pre-Construction	Construction
Customer-determined	4-7 weeks³	16-23 weeks	12-18 weeks from receipt of all required documentation	6-18 weeks ⁵	4-6 weeks	Customer-determined
SDG&E Resources Builder Services sdge.com/builder- services Land Services sdge.com/ landservices	SDG&E Contacts Design and Project Management (DPM) Southern region 858-636-6805 Northern region 760-480-7603	SDG&E Contacts • Project Planner or Service Planner/ Coordinator • Project Desginer • Land Services Project Resources Online Builder Services Portal (BSP)	 SDG&E Contacts Coordinator or planner Project Designer Land Management or Real Estate Representative Project Resources Online Builder Services Portal (BSP) 	SDG&E Contacts • Land Management or Real Estate Representative	SDG&E Contacts Trench Desk South of Hwy 56 619-699-1039 North of Hwy 56 760-432-5805 Orange County 949-361-8061	SDG&E Contacts Coordinator or planner Inspector Technician(s)

Notes

- 1. Timelines and activities in this document reflect those for complex projects (e.g., subdivisions, developments involving design by SDG&E). Requests that do not involve design by SDG&E (e.g., service work) tend to have shorter timelines and typically do not require approval from the California Public Utilities Commission (CPUC). Additional information is available at sdge.com/apply-service.
- 2. Durations of project phases are estimates only; phase durations represent activities managed by SDG&E and do not include time for activities that are the responsibility of the customer/applicant.
- 3. Project phases may take more or less time than estimated based on SDG&E's receipt of all required documents, fees, and information from the requesting party.
- 4. Not all projects require CPUC authorization. SDG&E will typically notify the customer of regulatory compliance obligations during Preliminary Engineering & Design. Projects that do not require approval from the CPUC will not include the Regulatory Review portion of Phase 3, as shown above.
- 5. Unless a timely protest is filed or the appropriate Industry Division determines an advice letter contains incomplete information, the Commission, or in appropriate cases, the Executive Director or Director of the appropriate Industry Division, shall act upon the advice letter by no later than 120 days after filing by either approving, modifying, or denying the advice letter. Industry Division staff can determine an Advice Letter contains inadequate information (requires modification) or can determine the matter is complex or beyond their delegated authority and submit the matter to the Commission for resolution, both of which extend time of review.

Customer Project Lifecycle Overview: Activities



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Pre-Application

Including, but not limited to:

- Permits
- Civil plans
- Architectural plans
- Site information (e.g., title report, APN)

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Project Initiation

Including, but not limited to:

- Applicant's final submittal
- Project or job number assigned
- Project documentation and fees collected
- Project coordinator or planner assigned

Preliminary Engineering & Design

02

Including, but not limited to:

- Preliminary design, conflict check, load studies
- Land rights research
- Preliminary identification of applicable regulatory obligations (e.g., Public Utilities Code Section 851)
- Applicant approval of preliminary design

03

Final Design

Including, but not limited to:

- Final design and conflict check
- Contract signed and work order fees paid
- If filing with the CPUC is required, collection and preparation of materials, which may include, without limitation:
 - Appraisal or valuation, as appropriate
 - Final exhibits (e.g., maps, surveys, designs)
 - Legal agreement(s) (e.g., joint use agreement, consent agreement)
 - o CEQA documentation

03*

Regulatory Review

Including, but not limited to:

- Preparation and review of regulatory filing (e.g., advice letter)
- Submittal to CPUC
- CPUC review and disposition

*This step may be required based on project-specific information; this requirement will typically be determined in Phase 2. 04

Pre-Construction

Including, but not limited to:

- Pre-construction meetings
- Trench and conduit installation
- Inspections (SDG&E and jurisdiction having authority)
- Billing account setup

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Construction

Including, but not limited to:

- Meter installation(s)
- System energization

Customer-determined

4-7 weeks

16-23 weeks

12-18 weeks from receipt of all required documentation

6-18 weeks

4-6 weeks

Customer-determined

Visit sdge.com/builder-services for additional project resources