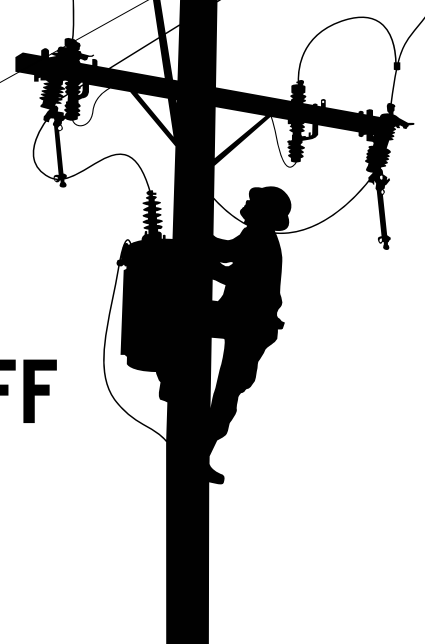


BE PREPARED FOR WILDFIRE & PUBLIC SAFETY POWER SHUTOFF

SDG&E® IS COMMITTED TO SAFETY



San Diego Gas & Electric® (SDG&E®) sometimes turns power off in fire-prone areas during adverse weather conditions as a safety precaution. This is known as a Public Safety Power Shutoff (PSPS). While these events are more likely to occur in high fire-risk areas, all San Diegans could be affected and should be prepared. SDG&E aims to send early notifications via phone calls, text alerts, emails and other means before turning off power.

STAY INFORMED AND BE PREPARED DURING PSPS

Whatever the circumstances, SDG&E will make every effort to communicate with you.



Update your contact information and/or sign up for outage notifications

Visit sdge.com/notifications or call **1-800-411-7343** to update your contact information and/or sign up to receive voice, text and/or email notifications, even if you don't have an SDG&E account.



Download the new PSPS app

SDG&E's new PSPS app, "Alerts by SDG&E", is a free tool that puts outage information at your fingertips throughout a PSPS event. Track PSPS outages for personal locations with the ability to save up to five addresses. Stay informed about power restoration efforts and estimated time of restoration. Get real-time status updates, directions to the nearest Community Resource Centers and access to additional SDG&E resources. Learn more at sdge.com/PSPSapp.



Prepare an emergency kit

During an emergency, every second counts. Careful planning can help keep you safe and reduce the stress of having to scramble for what you need. Be prepared with a written plan as well as supplies. Learn more and download emergency plan and emergency kit checklists at sdge.com/checklists.

Follow SDG&E on social media and the NewsCenter

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Nextdoor: San Diego Gas & Electric

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COMMUNITY RESOURCE CENTERS

SDG&E may open Community Resource Centers near affected communities during a PSPS event. Visitors can receive preparedness materials such as ice, water, snacks, charging for mobile devices, small, solar-powered batteries, radios and up to date information about the shutoff event. Public health protocols may also be in place including social distancing measures, routine deep cleaning and drive-through service. Learn more at sdge.com/resource-centers.



EVENT DURATION /BACKUP GENERATION

A PSPS event will require power to remain out for as long as a threat to public safety and to the electric system continues. Before power can be restored, crews must inspect power lines and equipment and make any needed repairs.

Exploring safe, alternative power sources to operate your critical equipment during PSPS events is encouraged. For additional information on choosing a generator or an alternative backup system, please consult a licensed electrician and SDG&E. Learn more at sdge.com/generator.

MEDICAL BASELINE ALLOWANCE PROGRAM

If you or someone in your household has a qualifying medical condition or needs certain medical equipment in your home, you may be eligible for more electricity or natural gas at a lower rate. The person with the qualifying medical condition must live at the address on the application, and the medical equipment must be for home use only. This program can also help by providing extra notifications in advance of a PSPS event. Learn more at sdge.com/medicalbaseline.

CARE AND FERA PROGRAMS

CARE and FERA are two SDG&E programs that can provide you with a monthly discount on your bill.

- California Alternate Rates for Energy (CARE) - 30% or more monthly bill discount.
- Family Electric Rate Assistance (FERA) - 18% monthly bill discount. FERA is only open to households with three or more people.

Learn about qualifications and income guidelines, and apply to these programs at sdge.com/CARE.

ENERGY SAVINGS ASSISTANCE PROGRAM

Energy-efficient home improvements can make your home more comfortable, save you money now, and for years to come. You may be eligible to receive low- or no-cost products and installation. Learn more and apply at sdge.com/ESA.

ACCESS AND FUNCTIONAL NEEDS (AFN) RESOURCES

SDG&E and 2-1-1 San Diego have further collaborated to support individuals with Access and Functional Needs to provide appropriate information and services to increase preparedness and self-resilience during PSPS events and emergencies. Services may include assisted transportation, backup power, preparedness items, food security, temporary shelter and welfare checks. Learn more at 211SanDiego.org or dial **2-1-1**.



To learn more about Public Safety Power Shutoffs, visit sdge.com/wildfire-safety.

