

**ORA DATA REQUEST**  
**ORA-SDG&E-DR-069-PM1**  
**SDG&E 2016 GRC – A.14-11-003**  
**SDG&E RESPONSE**  
**DATE RECEIVED: FEBRUARY 20, 2015**  
**DATE RESPONDED: MARCH 11, 2015**

1. Has SDG&E requested or been approved funding from 2009-2017 for O&M expenses or capital expenditures in an application or decision other than a General Rate Case for CISCO “internal customer information and billing system (SMJ-13).” If the answer is yes, please provide yearly 2009-2017 approved/requested funding, copies of testimony describing the request, and copies of the Decision approving funding.

**SDG&E Response:**

No, SDG&E has not requested or been authorized funding from 2009-2017 for O&M expenses or capital expenditures in an application or decision other than a General Rate Case for CISCO “internal customer information and billing system (SJM-13).”

In addition, SDG&E has requested and received funding approval for Dynamic Pricing from the Commission in D.12-12-004. SDG&E has also requested funding for Electric Vehicle Grid Integration Pilot Program in the pending application proceeding A.14-04-014 (filed April 11, 2014). These programs interface with CISCO’s billing system.

Please see attachments “ORA-SDGE-DR-69-Q1.pdf “and “ORA-SDGE-DR-69 Q1b.pdf” for relevant testimony (SDG&E witness Shulman) and the final decision for Dynamic Pricing.

Please use the link to access SDG&E’s application and testimonies for the Electric Grid Integration Pilot Program: <http://www.sdge.com/regulatory-filing/10676/sdge-electric-vehicle-grid-integration-pilot-program>

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2. Regarding the statement used throughout SDG&E-19-WP “2014 adjustment to current contractual obligations. 2015 & 2016 escalation based upon a combination of historical averages, warranty expirations, and business-driven growth. IT contract costs, including maintenance agreements, network services, client support services, and other contracts are anticipated to escalate by approximately 8% per year in 2015 and 2016, based on expanding services, warranty expiration, and vendor cost escalations.” Based on the above statement please provide the following (for each O&M expense historical and forecast please provide responses in nominal and base year 2013 \$):
- a. Yearly 2009-2013 recorded and 2014-2016 forecast O&M expenses for telecommunications contracts.
  - b. Yearly 2009-2013 recorded and 2014-2016 forecast O&M expenses for service contracts.
  - c. Recorded 2009-2013 and forecast 2014-2017 O&M expenses not included in responses to data requests ORA-SDG&E-027-PM1, Q. 2, SDG&E-052-PM1, Q.2, or items a and b above included in the “IT contract costs” forecast.
  - d. Please provide in Excel format all calculations SDG&E used in determining the forecast “8% per year in 2015 and 2016, based on expanding services, warranty expiration, and vendor cost escalations.”
  - e. Forecast O&M expenses for “IT contract costs” by cost center yearly 2014-2016 delineated by labor and non-labor.
  - f. Recorded O&M expenses for “IT contract costs” by cost center yearly 2009-2013 delineated by labor and non-labor.
  - g. Supporting documentation for each instance SDG&E used “2014 adjustment to current contractual obligations” in development of the O&M expense forecasts.
  - h. Identify if the “contractual obligation to support Oracle database software” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3091) is recorded as “IT contract costs.” If the answer is yes, please state so, if the answer is no, explain why these costs are not “IT contract costs.”
  - i. Identify if the “contractual obligation to support GIS system software” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3623) is recorded as “IT contract costs.” If the answer is yes, please state so, if the answer is no, explain why these costs are not “IT contract costs.”
  - j. Identify if the “professional services contracted through Microsoft for implementing incremental SharePoint tools and features” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-4001) are recorded as “IT contract costs.” If the answer is yes, please state so, if the answer is no, explain why these costs are not “IT contract costs.”
  - k. Identify if the “Information Security – pre-paid warranty expirations (Contract Costs)” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3781) are recorded as “IT contract costs.” If the answer is yes, please state so, if the answer is no, explain why these costs are not “IT contract costs.”

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**Question 2 (Continued)**

- l. Identify if the “Information Security – Annual vulnerability and penetration testing assessments on SDG&E/SCG Crit Infrastructure – consulting” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3781) are recorded as “IT contract costs.” If the answer is yes, please state so, if the answer is no, explain why these costs are not “IT contract costs
- m. Identify if “Apptio business performance measurement system” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3900) is recorded as “IT contract costs.” If the answer is yes, please state so, if the answer is no, explain why these costs are not “IT contract costs.”

**SDG&E Response 02:**

Questions 2.a – 2.c - Please see Attachment ORA-SDG&E-DR-069-PM1 Q2a.

Question 2.d - Please see Attachment ORA-SDG&E-DR-069-PM1 Q2d.

Question 2.e – 2.f Please see Attachment ORA-SDGE-DR-069-PM1 Q2.e\_f.

Question 2.g – SDG&E used an iterative process to review specific contract cost information and obtain management input regarding the most accurate 2014 forecast assumptions at that point in time (Q4, 2013). Intermediate versions of those documents are typically not retained and therefore supporting documentation for each instance where SDG&E used 2014 adjustments to current contractual obligations are not available. This process resulted in a forecasted reduction of \$1.2 million (3%) as compared to Base Year 2013 actuals.

Questions 2.h – Yes, “contractual obligation to support Oracle database software” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3091) is recorded as “IT contract costs.”

Questions 2.i - Yes, “Contractual obligation to support GIS system software” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3623) is recorded as “IT contract costs.”

Questions 2.j - Yes, “Professional services contracted through Microsoft for implementing incremental SharePoint tools and features” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-4001) are recorded as “IT contract costs.”

Questions 2.k- Yes, “Information Security – pre-paid warranty expirations (Contract Costs)” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3781) are recorded as “IT contract costs.”

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**SDG&E Response 02 Continued :**

Questions 2.l - Yes, “Information Security – Annual vulnerability and penetration testing assessments on SDG&E/SCG Crit Infrastructure – consulting” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3781) are recorded as “IT contract costs.”

Questions 2.m - Yes, “Apptio business performance measurement system” (data request ORA-SDG&E-052-PM1, Q.11 Cost Center 2100-3900) is recorded as “IT contract costs.”

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3. Please provide yearly historical O&M expenses and capital expenditures 2009-2013 and forecast 2014-2017 for CISCO “internal customer information and billing system (SMJ-13).”

**SDG&E Response 03:**

Please see attachment ORA-SDG&E-DR-069-PM1 Q3.xlsx

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4. Has SDG&E used funding in years 2009-2013 from a decision other than a GRC to fund O&M expenses or capital expenditures included in SDG&E-19? If the answer is yes, please provide the following for each instance:
  - a. Identify the source of funding.
  - b. Provide the recorded 2009-2013 spending O&M expense and/or capital expenditures.
  - c. Explain why SDG&E has included a funding request in TY 2016 GRC.

**SDG&E Response 04:**

No, SDG&E has not used funding in years 2009-2013 from a decision other than a GRC to fund O&M expenses or capital expenditures included in SDG&E-19.

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5. Please identify if SDG&E has forecast any non-recurring or one time O&M expenses for TY 2016. If so, provide a description of the activity, O&M expense forecast for 2016, and the cost center where expenses are forecast.

**SDG&E Response 05:**

The only non-recurring or one time O&M expenses that have been forecast in TY 2016 are -

- Description of activity: Cisco replacement Operating and Maintenance Business Case Preparation.
  - Assumes 6 to 10 contractors would backfill for internal Subject Matter Experts (SMEs) assigned to core project team. Assumes non-negotiated vendor pricing for 3rd party consultants to assist core project team.
- O&M expense forecast for 2016: \$2,000,000
- Workgroup: 1IT001 – IT Applications NSS

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6. Please provide a spreadsheet with all incremental FTE's not included in SDG&E's response to data request ORA-SDG&E-052-PM1, Q. 4 with the following information:
  - a. Associated labor and non-labor forecast yearly 2013 recorded to TY 2016 forecast by cost center.
  - b. If SDG&E utilized any resources other than professional judgment to determine the additional FTE's please provide all resources SDG&E used in determining the forecast.

**SDG&E Response 06:**

- a. Please see attachment ORA-SDG&E-DR-069-PM1 Q6a Attachment.xlsx
- b. SDG&E did not utilize any resources other than professional judgment to determine the additional FTE's.



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7. In response to data request ORA-SDG&E-052-PM1, Q.11, Cost Center 2100-3623, SDG&E states under assumptions “Contractual Obligation to support GIS system software. These costs were previously recorded in 2013 and forecasted in 2014-2015 in Electric Operations.” Based on this statement please identify in TY 2016 GRC testimony where SDG&E accounted for the transition of costs from Electric Operations to an IT cost center. Include Cost Center(s) and copies of testimony and WP’s supporting the transition of costs.

**SDG&E Response 07:**

Upon further review, it appears that the portion of GIS system software maintenance costs mentioned above was not transitioned out of the testimony and workpapers of the Electric Operations witness. This will be corrected at the earliest opportunity.

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8. In response to data request ORA-SDG&E-052-PM1, Q.11, Cost Center 2100-3091, SDG&E states “Oracle database maintenance cost increases due to the current ULA expiration.” Based on this statement please provide the following:
- a. The most current ULA with Oracle.
  - b. Date ULA was executed and the date of expiration.
  - c. Current status of any Oracle database software contracts for 2016-2018 and include copies of any signed contracts.
  - d. Provide all information used in determining the “Estimated contractual obligation to support Oracle database software” increase of \$1.0 million in 2016.

**SDG&E Response:**

Documents provided in support of this response are confidential, and thus have been appropriately marked as *Confidential Pursuant to Public Utilities Code Section 583 and General Order 66-C.*

**RESPONSE REMOVED DUE TO CONFIDENTIALITY**

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9. SDG&E-19, p. SJM-13 states: “In addition, I am requesting increased costs to support 12.7 additional Full Time Equivalent (“FTE”) labor resources needed to support enhanced business systems, such as the Customer Energy Network (“CEN”), Customer Relationship Management (“CRM”), Smart Pricing Program (“SPP”), Construction Planning & Design (“CPD”) and PowerWorks systems (\$1,747k) (see Ex. SDG&E-19-WP-, 1IT001.000).” Based on this statement please provide the following:
- a. Did SDG&E utilize any resources other than professional judgment to determine the 12.7 additional FTE’s? If the answer is yes, please provide all resources SDG&E used in determining the forecast.

**SDG&E Response 09:**

SDG&E did not utilize any resources other than professional judgment to determine the 12.7 additional FTE’s.