Proceeding No.: <u>I.08-11-006</u> Exhibit No.: Witness: <u>David L. Geier</u>

DIRECT TESTIMONY OF

DAVID L. GEIER

SAN DIEGO GAS & ELECTRIC COMPANY

(WITCH AND RICE FIRES)

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA June 5, 2009



1	DIRECT TESTIMONY OF
2	DAVID L. GEIER SAN DIEGO GAS & ELECTRIC COMPANY
3	
4	I. INTRODUCTION
5	Q: Please state your name and title.
6	A: David L. Geier. I am the Vice President of Electric Transmission and Distribution for
7	San Diego Gas & Electric Company ("SDG&E").
8	Q: Please describe your experience and responsibilities with SDG&E.
9	A: I have worked at SDG&E for just over 29 years, and I am currently Vice President –
10	Electric Transmission and Distribution, a position I have had since 2004. I oversee the operation
11	of SDG&E's distribution and transmission system and substations, including design and
12	engineering for new and existing distribution, transmission and substation facilities. I also
13	oversee the civil and structural engineering and licensing of new facilities. Prior to my current
14	role, I served as Director of Electric Grid Services for SDG&E. Other roles have included
15	Director of Electric Distribution Services, Manager of Direct Access Implementation and
16	manager and supervisor at several of SDG&E's operations and maintenance facilities.
17	Q: What is the purpose of your testimony?
18	A: There are three primary issues that I will address in my testimony. First, related to
19	the Witch Fire, I am providing a general overview of the faults that occurred on Tie Line 637 on
20	October 21, 2007 and SDG&E's response to those faults. Second, related to both the Witch and
21	Rice Fires, I am providing testimony to address CPSD's allegations that SDG&E did not provide
22	adequate cooperation with CPSD's investigation of the fires, including access to witnesses and
23	obtaining relevant information. As part of the cooperation discussion in my testimony and in
24	order to understand the context of the time in which CPSD began its investigation, I have also
25	included a description of the extreme circumstances that were in effect during the time of the
26	fires. Third, I will address SDG&E's reporting of the fires to the CPUC.
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1 **II**.

THE OCTOBER 21, 2007 FAULTS ON TIE LINE 637 (WITCH FIRE)

2 Q: On October 21, 2007, how did SDG&E's transmission system operate when faults 3 occurred?

A: Similar to other electric utilities across the country, SDG&E uses protection 4 devices on all of its transmission lines to ensure that the electric system detects and responds to 5 fault activity and isolates the faulted line. These protection devices measure currents and voltage 6 and detect any abnormal system conditions, or faults, on the associated lines. If a transmission 7 line faults, the protective relays operate to open the circuit breakers (de-energizing the line), and 8 the circuit breakers remain open for ten seconds before the reclosers attempt to reclose them. If 9 the circuit breakers do not reclose successfully, which would indicate that the fault has not 10 cleared after 10 seconds, the recloser "locks out" and prevents further automatic reclose 11 attempts. If the circuit breakers reclose successfully, the circuit is restored. As an additional 12 protection, even if the circuit breakers reclose successfully after 10 seconds, the recloser will 13 lockout if the line faults again within 120 seconds of the initial fault. If no additional faults 14 occur in that 120-second period, the recloser resets. My understanding is that these operations 15 are consistent with standard industry practice. 16

Q: Did SDG&E have specific procedures in effect on October 21, 2007, to be
followed in the event that a transmission line faulted and reclosed successfully?

A: Yes. Pursuant to SDG&E's Transmission Monitoring & Control ("TMC")
Procedure 1100 ("Transmission Line Fault Patrol") in effect on October 21, 2007, when a line
tripped and reclosed successfully and the cause for the trip was unknown, the lines would be
patrolled at the discretion of the field supervisor. In practice, the line would generally be
patrolled within one business day.

Q: Are you aware that faults occurred on Tie Line 637 on October 21, 2007?
A: Yes. According to SDG&E records, faults occurred at 8:53 a.m., 11:22 a.m.,
12:23 p.m., and 3:25 p.m. Relay target information subsequently retrieved from the substations
indicated that the first fault involved the C Phase and A Phase conductors and the other faults
involved the B Phase and C Phase conductors. SDG&E was not aware on October 21, 2007 that

the faults occurred in the span between poles Z416675 and Z416676. SDG&E was able to determine the location of those faults along Tie Line 637 only after it subsequently retrieved and analyzed relay event records from the substations.

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Q: Did the line protection devices associated with Tie Line 637 operate on October
21, 2007 in accordance with the process you described above?

A: Yes. When TL 637 faulted on October 21, 2007, the protection devices at each end of the line operated and opened the circuit breakers, which remained open for ten seconds before the reclosers attempted to reclose them. The circuit breakers reclosed successfully after each of the faults because the fault had cleared within ten seconds. TL637 did not trip to lockout on October 21, 2007 because the circuit breakers reclosed successfully after each of the faults and the line did not fault again within 120 seconds of the faults.

Q: Do you agree with the CPSD testimony that the circuit breakers on TL637
remained open for only about .09-.12 seconds after the faults on October 21, 2007?

A: No. After each of the faults on October 21, 2007, the circuit breakers remained open for 10 seconds after the relay operated before reclosing successfully, which was consistent with SDG&E's procedures. The CPSD appears to have misunderstood the data provided – the shorter durations the CPSD is citing refer to the length of time it took the circuit breaker to open after the fault occurred.

Q: What did SDG&E do in response to the faults that occurred on Tie Line 637 on
October 21, 2007?

A: After the first fault at 8:53 a.m., troubleshooters were dispatched to the Creelman 21 and Santa Ysabel substations to investigate the faults and report back regarding the fault 22 indicators, which provide information regarding the type of fault that occurred. Troubleshooters 23 are first responders and are among SDG&E's most highly skilled personnel; they are qualified 24 electric workers trained to recognize obvious safety hazards and to make conditions safe for the 25 public and employees. My understanding is that the troubleshooters reported back to Grid 26 Operations at approximately 10:00 a.m. that the circuit breakers had operated one time and that 27 one of the indicators specified that there had been one fault involving the C and A phase 28

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conductors. Troubleshooters were again dispatched to the substations following the second fault
at 11:22 a.m., and they reported back to Grid Operations at approximately 12:23 p.m. (Santa
Ysabel) and 12:56 p.m. (Creelman) that the circuit breakers had operated two additional times.
At 12:59 p.m., SDG&E's Transmission Construction & Maintenance ("TCM") group reported
that TL637 would be patrolled as soon as possible, and my understanding is that John Hotta, an
SDG&E Construction Supervisor, was dispatched to the site.

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Q: Was TL637 de-energized on October 21, 2007?

A: Yes, TL637 was de-energized at 3:27 p.m. at the request of John Hotta, the first responder at the Witch Fire site. My understanding is that Mr. Hotta requested that the line be de-energized at that time for the safety of the firefighters in the area and because the fire was still burning under and around the line in that area.

Q: Did SDG&E operate its system in accordance with the transmission line fault
 procedures in effect at the time?

A: Yes. As described above, the protection devices associated with Tie Line 637 operated as intended, and SDG&E promptly dispatched troubleshooters to the substations and initiated a patrol within a matter of hours after the first fault occurred. I believe that SDG&E's procedures at that time were prudent, in accordance with good utility practice and consistent with industry standards.

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III. SDG&E'S COOPERATION WITH CPSD'S INVESTIGATION (WITCH AND RICE FIRES)

Q: Do you agree with CPSD's representations that SDG&E demonstrated a lack of
 cooperation with CPSD's investigation of the fires, including preventing the CPSD from
 obtaining relevant information and access to witnesses?

A: No. SDG&E acted in good faith and to the best of its ability to provide accurate and
prompt information to the CPSD during the immediate aftermath of the fires, as well as since
that time. Furthermore, I see no indication that CPSD was somehow harmed in its investigation
based on SDG&E's alleged lack of cooperation. As the following discussion and timeline
demonstrate, CPSD received timely information and access to witnesses, particularly given the

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demanding circumstances that existed during and after the fires. It is important to understand
that when first contacted by CPSD regarding the fires, SDG&E was still in the midst of restoring
service to customers and in fact the fires in San Diego County were not completely extinguished
at that point, so SDG&E was still in emergency response mode. In spite of those huge demands
on SDG&E during and after the fires, SDG&E nevertheless acted diligently to assist CPSD and
to provide the access and information that CPSD requested.

For example, CPSD Utilities Engineer Mahmoud (Steve) Intably first contacted SDG&E 7 on November 6, 2007 to arrange a site visit, even though SDG&E personnel, contract employees, 8 and mutual aid workers were still fully immersed in fire response activities at that time. At least 9 one fire was still burning on November 6, 2007 (the Poomacha fire), and SDG&E's Emergency 10 Operations Center (EOC) was not de-activated until November 12. Intably was nonetheless 11 escorted by an SDG&E claims representative to the fire origination sites of the Witch, Guejito, 12 and Rice fires on November 9, just three days after his request. CPSD was also able to interview 13 the only two employees it requested to speak with in November and December 2007. CPSD did 14 not contact SDG&E about any additional employee interviews until late March 2008. SDG&E 15 also responded to all discovery from CPSD during this period in a timely manner, often within 16 days of the request. Where more voluminous productions were involved, responses were 17 provided generally within 10 to 14 days. Following Mr. Intably's site visits on November 9, he 18 sent CPSD's first data requests to SDG&E on November 15. SDG&E responded to those on 19 December 6. Not until January 16, 2008, did Mr. Intably send a second set of data requests, to 20 which SDG&E responded on January 24, 2008. That same date SDG&E received Mr. Intably's 21 third set of data requests, to which it responded on January 31, 2008. 22

During this same late January time period, Mr. Intably informed SDG&E that he desired to make another visit to the three fire sites. SDG&E advised Mr. Intably by phone that Cal Fire had assumed full control over the Witch site and that he would need to obtain written permission from Cal Fire Chief Pete Marquez for CPSD and SDG&E to access the site. Mr. Intably stated he would contact Cal Fire and request that permission be faxed or e-mailed to SDG&E. On or about February 5, SDG&E reminded Mr. Intably that, prior to the scheduled February 8 site visit,

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Cal Fire's written permission would need to be received. On February 7, not having heard from
either CPSD or Cal Fire, SDG&E itself contacted Chief Marquez directly to make sure the CPSD
site visit could go forward. On February 8, Chief Marquez faxed a letter permitting CPSD and
SDG&E access to the site that same day so long as certain conditions were met. On that same
date, Mr. Intably made visits with SDG&E and Cal Fire personnel to the sites of the Witch,
Guejito and Rice fires.

Attached to my testimony (Exhibit 1) is a timeline of relevant events that amply
illustrates these and other points (including but not limited to prompt responses to subsequent
data requests) and demonstrates that SDG&E cooperated fully with CPSD, even under the
extraordinary conditions that were in effect at the time of the fires all the way through the CPSD
issuing its report on September 2, 2008.

12 Q: Did you become aware of a statement by Richard Clark to the Commission about13 CPSD providing assistance to Cal Fire?

A. Yes. That was in January 2008. SDG&E learned that on January 10, 2008, Mr.
Clark informed the Commission at a business meeting that "Our part of the investigation of the
San Diego Firestorms will be completed next month. We are not sure when the fire agencies will
complete their investigations and begin any criminal or civil prosecutions, but we will be acting
in the capacity of expert witnesses in any prosecutions that may occur."

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Q. Was that of concern to SDG&E?

Yes, so much so that on January 22, 2008, one of our attorneys wrote a letter to A. 20 CPSD counsel in which he, in part, noted that Mr. Clark's comments about CPSD acting as 21 expert witnesses for any Cal Fire prosecutions, together with Cal Fire's declaration of the Witch 22 fire origination site as a crime scene, placed SDG&E and its employees in an awkward situation 23 given the potential for them to be coerced into responding to CPSD questions by virtue of 24 SDG&E's obligations to the Commission and then potentially have their answers used against 25 them in either a criminal prosecution or civil litigation. The first civil lawsuits against SDG&E 26 were filed November 13, 2007. In furtherance of our concern, on January 23, 2008, SDG&E 27 representatives met with Mr. Clark, CPUC General Counsel Randy Wu, CPSD counsel Ed 28

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Moldavsky, and Raffy Stepanian of CPSD and explained in more detail the awkward position for SDG&E and its employees vis-à-vis potential criminal and civil actions. However, SDG&E representatives did commit to be as cooperative as possible with CPSD's investigation, and as the timeline reflects, SDG&E was in fact cooperative.

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Q: You earlier referenced the severe demands that SDG&E was under during the fires and when CPSD first made contact with SDG&E for information. Can you please summarize the demands that were placed on SDG&E's system and its employees during the fires of October and November 2007?

A: Yes. The wildfires burned through large portions of San Diego County and 9 SDG&E's service territory beginning on October 21, 2007, with the last fire being fully 10 controlled on December 1, 2007. SDG&E's immediate response to this emergency required an 11 enormous effort to restore service to customers. At the peak of the fires, thousands of employees 12 were committed to this effort, together with an additional 203 mutual assistance personnel, plus 13 78 contract electric crews and 129 digging crews. The Harris fire, reported first on October 21, 14 2007, started in the border community of Potrero. It was followed in order by the Witch, 15 McCoy, Guejito, Coronado Hills, Rice, Poomacha, and Ammo fires. The Witch and Guejito 16 fires became the largest of the 2007 California fires, burning areas north and northeast of San 17 Diego. The last fire, the Poomacha fire, was the last to be fully controlled. 18

While service to all SDG&E customers was restored by November 12, 2007, work on the 19 system understandably continued at an intense level even after that date. Following restoration, 20 additional inspections were required, and additional pole replacements and system repairs 21 occurred. The Governor's incident summaries show these eight fires burned an estimated 22 combined area of more than 360,000 acres of land, damaged or destroyed over 1,700 residential 23 structures, and caused the evacuation of an estimated 513,000 people. In 2003, there were three 24 major fires burning simultaneously, whereas in 2007, five coincident major fires spread 25 resources further and created greater logistical challenges and tremendous manpower demands. 26 During the restoration process for the 2007 fires, a total of 1,605 distribution and 211 27 transmission poles were replaced. As of December 31, 2008, the total pole count for 28

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replacement associated with the fires had reached over 1,900 distribution poles and more than 270 transmission poles. SDG&E also replaced approximately 341 spans of distribution wire, 338 transformers, and numerous associated pieces of equipment.

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Q: Can you describe SDG&E's initial response efforts with respect to these wildfires?

A: Building on SDG&E's experience with the 2003 fires, SDG&E quickly moved to 5 mobilize personnel. Initially, emergency responders were dispatched, and on-duty personnel 6 from Electric Distribution Operations (EDO) and the EOC began monitoring the fires and 7 SDG&E system conditions. Anticipating the rapidly moving fires would cause severe damage 8 and service interruptions, requests were made at 4:22 a.m. on October 22, 2007 for districts to 9 retain their crews. The EOC was fully activated on Monday, October 22, 2007 at 5:00 a.m. The 10 total number of customers without power had risen to approximately 19,000 at that time. By 11 5:36 a.m., a control center notification canceled all routine work. At 6:45 a.m., the EOC, EDO, 12 six Construction and Operations (C&O) Centers, Grid Control, and Kearny Maintenance and 13 Operations conducted a conference call to brief staff on system status and to begin outlining a 14 detailed plan for potential resource requirements. By 7:30 a.m., SDG&E had 55 outages with 15 24,000 customers out of power. SDG&E raised its alert status, and estimates of customers out of 16 service were growing rapidly and predicted to get much worse. Field personnel were reporting 17 extensive damage to both distribution and transmission facilities, and it quickly became apparent 18 that the extent of the damage caused by the multiple fires was greater than could be managed with 19 available SDG&E resources and additional assistance would be required. Therefore, mutual aid, 20 contractor and helicopter services were placed on standby to aid in responding to the developing 21 emergency. 22

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Q: Can you please provide more detail about SDG&E's field response?

A: SDG&E called on all qualified field resources to respond to the fires. The first
priority was to make the system safe for the public and agency emergency personnel. From the
outset, crews began working around the clock to clear hazards, assess damage, and make repairs.
Damage assessment was a high priority for SDG&E, but it could not begin until the areas were
deemed safe for entry by Cal Fire. As home inspections were performed by fire, police, and local

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agencies, and utility personnel were allowed in a burned area, the next priority was to make the 1 area safe by removing both electrical and structural hazards. Since the fires affected some 2 densely populated residential areas, a "Street Safe" procedure was utilized for the first time, in 3 coordination with fire and police departments, to ensure public safety from damaged electric 4 facilities. Service crews and larger primary and secondary crews removed services from burned 5 homes, cleared wires and poles that had fallen, tested structural integrity, reinforced 6 compromised poles, and also completed an assessment of the area to determine what repairs 7 were needed to restore service. After crews were allowed access by Cal Fire, it took 8 approximately two full days to examine every street in each of the fire damaged communities, 9 remove the hazards, and assess for damage to begin system repair and restoration. As part of the 10 Street Safe effort, SDG&E worked closely with impacted communities and fire and police 11 departments to determine when it was safe for residents to return to their homes. 12

As these areas were made safe and assessed, restoration was prioritized and estimated.
The prioritization was designed to restore service to as many customers as possible, and as
quickly as possible. Work ceased on all routine construction and maintenance activities,
including new business. Local contractors already working for SDG&E were also taken off
routine projects and assigned to fire damage restoration.

18 Q: Were SDG&E's own resources sufficient to deal with the level of response and19 emergency required under these circumstances?

A: No. SDG&E also invoked mutual assistance agreements with other utilities, which 20 responded in the days and weeks following the onset of the fires. The mutual assistance 21 agreement provides for reciprocal emergency restoration services during any declared emergency 22 or disaster affecting member utilities. On October 22, 2007, activation of the EOC triggered the 23 formation of SDG&E's mutual assistance management team. Communications immediately 24 began about crew availability, response timing, and related logistics and contracts. SDG&E's 25 operations personnel were assigned as mutual assistance coordinators and qualified SDG&E 26 electrical technicians were assigned as mutual assistance crew liaisons. To ensure safety and 27 operating efficiency, an SDG&E liaison was assigned to every mutual assistance crew. Once 28

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mobilized, the combined mutual assistance workforce totaled 203 mutual assistance utility workers, 29 electric transmission and distribution overhead electric crews, nine heavy equipment operators, four gas crews, and seven fleet utility specialists.

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In addition to mutual assistance, local and out of state contract crews were utilized. 4 SDG&E requested that each electrical contractor that was already in the region doing business 5 with SDG&E assemble additional resources. Within the first week, linemen from other utilities 6 and out-of-state contractors also arrived. Contractors were used to clear downed power lines and 7 remove debris, dig pole holes, reconstruct the electric transmission and distribution systems, and 8 clean up destroyed facilities. At peak periods, contractors provided 78 electric crews and 129 9 digging crews, along with heavy equipment to pull electric line trucks into difficult locations. 10 SDG&E's Construction Services department, working in coordination with efforts directed from 11 SDG&E's C&O Centers, dispatched contract crews to fire damaged locations, generally 12 concentrating on specific geographical areas or electric distribution circuits. Contract 13 Administrators were assigned to each location to provide field coordination, tracking, and 14 oversight. Additional qualified resources from other parts of SDG&E served as Contract 15 Administrators, due to the large number of crews utilized during this crisis. Construction 16 Services supervisors and administrative employees provided 24 hours per day back office 17 support, as the field personnel worked to repair the damaged electric infrastructure. This work 18 continued until the mutual assistance effort was deemed complete and power for all but a few 19 customers had been restored. For SDG&E crews, the effort continued until all customers were 20 back in service, damage was repaired, and the scheduling of new business work was restored to 21 near normal. 22

Q: Can you please describe some of the unique demands that were placed on SDG&E's
 crews during the emergency and service restoration process?

A: Within urban areas, many of the electric distribution facilities affected by the fire
were mainly underground subsurface and pad-mounted equipment. Unlike an overhead system
where the damage is visible, fire damage to the electric distribution underground system is not as
easily detectable. As a result, SDG&E expended a great deal of effort testing and locating

damaged facilities. Damage to the underground system included melted cable near the entry of a
service to a burned building, heat damaged transformers, and melted conduit. An additional
challenge was that in some neighborhoods the location of burned homes was intermittent. Given
these conditions, SDG&E had to quickly reconfigure the system to make safe and cut loose
connections to damaged homes so that the circuits could be re-energized to serve the habitable
homes.

In some areas, such as Fallbrook and Palomar Mountain, damage to the electric 7 distribution feeder infrastructure was very extensive, cutting off electric supply to outlying 8 portions of communities that were outside of a burn area. Early on, SDG&E recognized the 9 needs of these customers and connected large generators to the undamaged and isolated sections 10 of circuits feeding these areas, thus providing power to these communities during the weeks that 11 crews needed to repair the electric systems. These generators were installed by electric 12 distribution crews and maintained 24 hours-a-day by substation electricians. SDG&E was able 13 to restore power to hundreds of customers days and weeks ahead of rebuilding facilities. 14

Q: Please describe other parts of SDG&E that were involved with the service restoration
 effort.

A: In addition to SDG&E's electric distribution crews, there were many other people 17 involved in coordinating and supporting the assessment and restoration efforts. Kearny 18 personnel completed switching operations in the substations for crew safety and operated 19 equipment supporting construction. Planners and designers from Project Management assessed 20 damage and wrote work orders for rebuilding the electrical system. Several district storeroom 21 workers served as tool and equipment "runners" for SDG&E, contract, and mutual aid crews. 22 Supervisors and Contract Administrators supported SDG&E crews and served as liaisons for 23 mutual aid and contract crews. Gas and street repair crews also served as equipment operators 24 and built access roads for electric crews. Managers and engineers supported the effort by 25 organizing the work, coordinating support for field personnel, and providing timely updates to 26 Electric Distribution and Grid Operations, and ultimately to SDG&E's customers. 27

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SDG&E, mutual assistance, and contract crews provided the experience, skill, direct

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labor, and equipment necessary to replace the damaged poles, wire, and other infrastructure. For 1 these crews to be as effective as possible, it was necessary that a host of other support 2 organizations work behind the scenes to ensure that the crews had everything they needed to 3 complete work safely, efficiently, and according to plan. Logistical support was one of the most 4 important undertakings during this extended emergency restoration effort. Basic necessities, 5 such as food, lodging, and sanitation facilities, had to be provided, especially since many of 6 those assisting in the restoration effort were from outside of the local area. Transportation, 7 communication devices, safety equipment, and a continuous supply of materials were essential to 8 completing repairs. 9

Also, during major emergencies, SDG&E's Strategic Lead position within the Business 10 Support team at the EOC has functional oversight of various support areas including fleet 11 mobilization, facility management, human resources, safety, environmental, material supply and 12 delivery, information technology, security, food service, hotels, and staging areas. SDG&E's 13 logistics team coordinated these essential behind-the-scenes functions for crews constantly on 14 the move, and met material requirements sometimes identified only hours before they were 15 needed for repairs in the field. SDG&E Logistics personnel forecasted needs for materials and 16 services based on gathered information from field assessments. To meet the initial requests for 17 material, local storeroom personnel were called out and assigned to shifts to provide 24-hour-a-18 day support. All 10 SDG&E storerooms were staffed and operational continuously throughout 19 the first three weeks. 20

SDG&E also formed an Inventory Management team, which estimated sizes and quantities 21 of poles, cross-arms, transformers, and hardware. Inventory levels were checked and purchases 22 expedited, ensuring the flow of material for a restoration effort that was continuously changing 23 as the event unfolded. In total, over 1,800 purchase order lines were placed with 18 suppliers. 24 Large quantities of wood poles were purchased during the event, which came from plants in 25 Canada, Washington, and Oregon, as well as California storage sites in Fresno and the Imperial 26 Valley. As the poles arrived on approximately 150 trucks from these locations, they had to be 27 unloaded, sorted, and reloaded for the delivery of appropriate sizes and lengths to as many as 15 28

different locations. Employees dedicated to this effort placed the purchase orders, directed each delivery, processed goods receipts, accepted requests from the field, specified reloading for delivery to the field, and coordinated the routing and unloading of the poles.

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For the storerooms to process and issue large quantities of material, SDG&E established 4 a team dedicated to expediting material requests. This team gathered information on material 5 needs from a variety of sources including damage assessment reports, repair orders, and 6 communications from crew leaders and liaisons in the field. Material requests were organized and 7 consolidated by type, timing, and location, and quickly compared to what stock was available or 8 scheduled to arrive from other sources. Employees were recruited and SDG&E trucks assembled 9 into a team of special "runners" capable of immediately dispatching to retrieve materials, 10 assembling them into an order, and then delivering the materials directly to the field for 11 installation by the crews. Establishing this process minimized delays by relieving crews from 12 having to return to staging areas or C&O Centers for additional parts, thus helping reduce overall 13 restoration time. 14

At the same time that SDG&E was managing the ongoing effort in the field, it was also 15 making a strong effort to communicate the situation to customers. For example, SDG&E's 16 customer service staff initially called all customers who had outages that were expected to last 48 17 hours or more by telephone to apprise them of the situation, and then updated them regularly as 18 additional information became available on the status of their restoration. Thousands of phone 19 calls were made, including calls to customers on restored circuits to identify any residual 20 problems. In addition, after fire agencies declared a burned area safe to enter, SDG&E assembled 21 a team to go door-to-door distributing information, and leaving door hangers at the homes of 22 customers who could not be reached. Included on the hangers were basic contact information, 23 estimated restoration times, and safety information concerning downed power lines and back-up 24 generation. Over 10,000 door hangers were distributed during the emergency: 6,000 for fire-25 safety and 4,000 for long-term outages. 26

SDG&E employees were also deployed to Public Evacuation Centers across the fireaffected areas to assist wherever possible. The teams answered questions about safety, billing,

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restoration of service, the process of having gas and electric service reestablished for homes that
 needed to be rebuilt, and other related topics. Materials were provided in English and Spanish,
 and bilingual speakers were made available to assist wherever possible. SDG&E employees
 from Customer Service, Project Management, and the executive team also attended town hall
 community meetings and answered questions. SDG&E staff also handled customer inquiries at
 crew staging areas and distributed the same materials as available at the resource centers.

SDG&E's Safety staff organized and conducted key safety orientation meetings for mutual 7 assistance crews and contractors before any of the crews deployed to the field. The 11 members 8 of the field safety team provided construction crews with daily safety tailgates at staging areas, 9 command centers, and/or work sites to inform them of changing fire hazards and the means to 10 deal with them. Additionally, SDG&E placed two Industrial Hygienists in the field along with 11 three Occupational Health Nurses to provide on-site safety and health services at the restoration 12 command centers. The 16 safety professionals deployed throughout the region kept safety 13 awareness at high levels during restoration activities. 14

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IV.

REPORTING OF THE FIRES TO CPSD (WITCH AND RICE FIRES)

Q: Are you also aware that the CPSD is taking the position that SDG&E "failed" to meet
 the accident reporting requirements for the above mentioned fires?

A: Yes.

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Q: Can you please respond to this claim?

A: The SDG&E Claims Department initially notified CPSD of the fires on October 22,
2007 at 1430 hours. The notice specifically stated that extreme Santa Ana winds had caused
several fires in the San Diego County area.

- 23 Q: Do you believe that this initial notification covered one fire or several fires?
 - A: Several. The notice indicates "several fires."
 - Q: Did SDG&E have any discussions with the CPSD after the initial notification?
- A: Yes. My understanding is that SDG&E's Claims staff in San Diego had several

27 phone conversations with Fadi Daye and/or Raffy Stepanian to arrange visits to the Witch, Rice

and Guejito sites. Steve Intably was escorted to the Guejito site on November 9, 2007 (and again

on February 8, 2008). Although SDG&E's initial notice referenced several fires, CPSD nonetheless asked that separate notices be provided for the Rice and Guejito fires, which SDG&E did on November 11, 2007.

Q: Was a 20 day follow-up letter sent to the CPSD pursuant to CPUC electric reporting requirements for the Witch, Rice and Guejito Fires?

A: No, follow-up letters were not sent out for any of the fires.

Q: Why wasn't this done?

A: Regrettably, the Claims Department did not follow through and send the 20 Day
follow-up letters. At this time, the Claims Department was investigating three confirmed
significant wild fires wherein SDG&E electric equipment was alleged to have been involved.
Additionally, staff was investigating several other significant wild fires. Due to the
unprecedented amount of investigation activity and despite a reminder notice to responsible staff,
the 20 Day CPUC follow-up letters did not go out as required.

- Q: To the best of your knowledge, prior to these fire incidents, had SDG&E failed to
 notify CPSD of an "electric related" incident and provide a 20 Day follow-up letter as required?
- A: No. We have researched our CPUC "electric related" reporting files and found that from 2001 to the present we reported 235 electric incidents to the CPSD pursuant to CPUC reporting requirements. With the exception of the 20 Day follow-up letters following the October 2007 Fires, SDG&E has not missed a deadline.

20 Q: Have you reviewed your internal process to ensure SDG&E will not miss an electric21 reporting requirement in the future?

A: Yes. We have reviewed our internal processes and have increased the internal
SDG&E "electric related" notifications to ensure compliance. Additionally, an electric
reportable incident will now be documented in our Outlook calendar system instead of our
Claims Riskmaster system. This will allow us to have electronic automatic reminders that will
be received by four individuals, thus reducing the likelihood of a reporting deadline being
missed.

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Q: Does SDG&E report fire incidents to the CPUC other than by the Claims Department

process described above?

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A: Yes. In instances such as the October 2007 fires, SDG&E activates its EOC as noted
above. The around-the-clock EOC team includes a Regulatory representative whose
responsibilities include communicating ongoing status to the CPUC regarding the fires and the
electric system status.

Q: Are you aware of the reporting practices that are undertaken by the EOC Regulatory
 representative?

A: Yes. The Regulatory representative provides periodic updates to the CPUC's Energy
Division and the CPSD with key status information, such as the number of customers out of
service, status of SDG&E's major transmission lines, and communications from the CAISO. In
addition to those two CPUC divisions, periodic updates are provided to the CPUC's Customer
Services Information Division, Department of Energy, the Federal Energy Regulatory
Commission and the North American Electric Reliability Corporation (NERC).

14 Q: Are you aware of EOC regulatory reporting activities specific to the October 200715 fires?

A: Yes. I have reviewed an internal e-mail status report prepared by Joe Kloberdanz, 16 EOC Regulatory representative, on October 24, 2007 (see Exhibit 2). Mr. Kloberdanz reported 17 that he contacted and provided updates on that date to a number of individuals and entities, 18 including the CPUC Energy Division through their emergency phone mail system and Fadi Daye 19 with CPSD. Mr. Kloberdanz' report further states that Mr. Daye informed him that CPSD did 20 not need to receive further updates directly due to the updates he was receiving indirectly 21 through the Energy Division updates. The report states: "Fad[i] Daye, CPUC Safety Division, 22 confirmed that we do not need to separately update him. He is satisfied to receive the updates he 23 is receiving from the Energy Division." 24

Q: Does it appear to you that the communications to the Energy Division weresatisfactory?

A. Yes. Mr. Kloberdanz' report states that Colleen Sullivan of the Energy Division
called on October 24, 2007 and commended SDG&E for "keeping her so well informed."

1	QUALIFICATIONS
2	My name is David L. Geier. My business address is 8330 Century Park Court, CP33,
3	San Diego, California. I am employed by SDG&E as Vice President – Electric Transmission
4	and Distribution and have held this position since 2004. In this role, I oversee the operation of
5	SDG&E's distribution and transmission system and substations and design and engineering for
6	new and existing distribution, transmission and substation facilities, including civil and structural
7	engineering and licensing of new facilities. Prior to my current role, I served as Director of
8	Electric Grid Services for SDG&E. Other roles have included Director of Electric Distribution
9	Services (in 2002), Manager of Direct Access Implementation and manager and supervisor at
10	several of SDG&E's operations and maintenance facilities. I joined SDG&E in 1980 and have
11	held a variety of positions of increasing responsibility since that time. I hold a Bachelor of
12	Science degree in Electrical Engineering from the University of Illinois and a Master of Science
13	in Electrical Engineering from San Diego State University. I am a registered Professional
14	Electrical Engineer in the state of California.
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