

# Mobilehome Park Utility Conversion Program

MAY 2020 UPDATE



*The California Public Utilities Commission (CPUC) just approved a 10-year extension to the Mobilehome Park (MHP) Utility Conversion Program due to its remarkable success. The program extension will benefit the lives of almost 12,000 more mobile home residents, who will enjoy safer and more reliable gas and electric service.*



*SDG&E received state approval to provide safety and service reliability upgrades to thousands of additional mobilehome park residents under a 10-year extension of the MHP Program.*

SDG&E's MHP Program has already upgraded nearly 5,000 mobile homes in San Diego and South Orange Counties by installing new electric and gas meter systems that enhance home safety and energy service reliability.

Under the MHP Utility Conversion Program, SDG&E® replaces aging mobilehome park-owned energy distribution systems with new utility-owned infrastructure at qualifying mobilehome parks and manufactured housing communities. This increases safety and service reliability for owners, residents and the community. SDG&E's 100+ years of experience in the gas and electric industry ensures the systems will meet current codes and standards and be properly maintained for years to come.

## **Benefits for MHP owners**

- **Safety and reliability.** New, professionally installed energy distribution systems will enhance safety and electric service reliability.
- **Peace of mind.** Owners will no longer have to maintain or manage privately-owned gas and electric systems. The owner, in most

cases though, will still be responsible for maintaining the gas and electric lines from the resident's meter to the resident's space.

- **Saves time and effort.** Owners won't need to read meters, bill residents for utility service or respond to resident service questions. SDG&E will handle that now.
- **Little or no cost.** The program covers the cost of installing new utility service at each qualifying mobile home unit, including individual resident meters.

## **Benefits for MHP residents**

- **Safety and reliability.** New, professionally installed energy infrastructure will enhance safety at home and electric service reliability.
- **Upgraded electric capacity.** With electric service increased to 100-amp capability, residents may be able to add appliances in their home, like air conditioners, that may not have previously worked with the older electric system.

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- **Saves energy and money.** Qualified residents can take advantage of energy-saving programs, rebates and services and assistance programs. Learn more at [sdge.com/assistance](https://sdge.com/assistance).

### Program background

In March 2014, the CPUC established a 3-year voluntary MHP conversion pilot program for owners/operators of mobilehome parks and manufactured home communities. Around 75 percent of eligible mobilehome parks in SDG&E's service territory applied. The CPUC's Safety and Enforcement Division (SED) selected 30 of these mobilehome parks to participate totaling around 3,300 mobile home spaces or approximately 10 percent of mobilehome park applicants.

### Pilot extension

The pilot was well-received by mobilehome park owners, residents and other stakeholders. In September 2017, the CPUC extended the MHP Program through the end of 2019. The extension allowed an additional 21 mobilehome parks (nearly 2,900 spaces) to participate.

### Ten-year program approved

In April 2020, the CPUC unanimously voted to extend the MHP Program by an additional 10 years, with the goal of converting a total of 50 percent of eligible MHP spaces between 2015 (pilot inception) and 2030. Since the program's inception in 2015, SDG&E has upgraded service to nearly 5,000 mobile homes.

### My Account

Now, residents can better manage their energy use through MyAccount ([sdge.com/myaccount](https://sdge.com/myaccount)). Residents can pay bills, analyze billing statements, monitor energy use, sign up for paperless billing and more. For those on the go, SDG&E has a new mobile app that can be downloaded from the Apple App Store or Google Play.



**Smart meters will be installed towards the front of the home to provide quick and safe access to SDG&E crew, emergency crew and first responders.**

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### For more information

Call us at **1-855-846-7171** or email [MHP\\_Outreach@semprautilities.com](mailto:MHP_Outreach@semprautilities.com). You can also visit [sdge.com/mobilehome-conversion](https://sdge.com/mobilehome-conversion) or [cpuc.ca.gov/mhpupgrade](https://cpuc.ca.gov/mhpupgrade).

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