

**2016 Risk Assessment Mitigation Phase
Investigation 16-10-016
Workpapers to
Workplace Violence
(Chapter SCG-5-WP)**

January 2017



2016 Risk Assessment Mitigation Phase
SCG-05-WP
Risk: Workplace Violence (O&M)

Line No.	Mitigation	Project/Program	Project/Program Description	Status	Recorded (Directs, 2015 \$000)					Forecast Range (Directs, 2015 \$000)						Forecast Methodology
					2011	2012	2013	2014	2015	2017 Low	2017 High	2018 Low	2018 High	2019 Low	2019 High	
1	Physical Security	Physical Security Systems	Physical security measures put in place for the security/safety of employees and infrastructure	B/P	\$ 9	\$ 1	\$ 38	\$ 206	\$ 214	\$ 154	\$ 234	\$ 154	\$ 234	\$ 154	\$ 234	Zero-Based
2		Contract Security	Security guard staffing	B/P	1,238	1,274	1,281	1,150	1,674	2,855	3,055	3,141	3,361	3,455	3,697	5-Year Average
3	Physical Security Subtotal				1,248	1,275	1,319	1,356	1,888	3,009	3,289	3,295	3,595	3,609	3,931	
4	Planning, Awareness, and Incident Management	Workplace Violence Training	Workplace violence training provided by external resources	B	-	9	0	1	29	27	37	1	5	27	37	Trend
5		Active Shooter Training	Various workplace violence, active shooter, or hostile intruder training that are provided by Corporate Security	B/P	13	12	262	67	44	70	90	70	90	70	90	5-Year Average
6		Workplace Violence Mitigation Team	Responsible for developing and executing an effective Workplace Violence Prevention program	B	15	16	16	17	17	17	52	17	52	17	52	Base Year
7		Investigations	Corporate Security agent investigations on incidents or reports that may involve workplace violence	B/P	112	116	109	124	140	140	160	140	160	140	160	Base Year
8		Employee Awareness	Training, bulletins, communication to employees regarding safety/security	B/P	-	-	-	-	-	-	-	-	-	-	-	
9		New-hire screening processes	Background investigations for new hire candidates	B	46	71	56	55	63	48	68	48	68	48	68	5-Year Average
10		Employee Assistance Program(s)	Various assistance programs for employees focused on wellness	B	18	20	21	20	21	20	21	20	21	20	21	5-Year Average
11		D3 - Incident Management System	D3 - Incident Management System	B/P	9	9	9	9	9	17	24	17	24	17	24	Zero-Based
12		Social Media Monitoring	Social Media Monitoring	P						45	85	45	85	45	85	Zero-Based
13		Risk Management Program	Risk Management Program	B/P					100	180	220	180	220	180	220	Zero-Based
14		Security Agent	Additional agent	P						110	130	110	130	110	130	Zero-Based
15	Planning, Awareness, and Incident Management Subtotal				213	252	473	292	422	674	886	648	854	674	886	
16	TOTAL				\$ 1,460	\$ 1,527	\$ 1,792	\$ 1,648	\$ 2,310	\$ 3,683	\$ 4,176	\$ 3,943	\$ 4,449	\$ 4,283	\$ 4,817	

Notes:

- Baseline (B) and Proposed (P).
- Numbers in risk chapter tables may differ due to rounding.
- The purpose of Risk Assessment Mitigation Phase (RAMP) is not to request funding. Any funding requests will be made in the General Rate Case (GRC). The forecasts for mitigations are not for funding purposes, but are rather to provide a range for the future GRC filing. This range will be refined with supporting testimony in the GRC.

2016 Risk Assessment Mitigation Phase
SCG-05-WP
Risk: Workplace Violence (Capital)

Line No.	Mitigation	Project/Program	Project/Program Description	Status	Recorded (Directs, 2015 \$000)					Forecast Range (Directs, 2015 \$000)								
					2011	2012	2013	2014	2015	2017 Low	2017 High	2018 Low	2018 High	2019 Low	2019 High	2017-2019 Low (Sum)	2017-2019 High (Sum)	Forecast Methodology
1	Physical Security	Physical Security Systems	Physical security measures put in place for the security/safety of employees and infrastructure	B/P	\$ 81	\$ 261	\$ 271	\$ 85	\$ 93	\$ 1,425	\$ 2,025	\$ 118	\$ 198	\$ 118	\$ 198	\$ 1,661	\$ 2,421	Zero-Based
2		Contract Security	Security guard staffing	B/P	63	-	72	384	42	123	131	136	153	149	179	408	464	5-Year Average
3	Physical Security Subtotal				144	261	342	469	135	1,548	2,156	254	351	267	377	2,069	2,885	
4	Planning, Awareness, and Incident Management	Workplace Violence Training	Workplace violence training provided by external resources	B	-	-	-	-	-	-	-	-	-	-	-	-	-	
5		Active Shooter Training	Various workplace violence, active shooter, or hostile intruder training that are provided by Corporate Security	B/P	-	-	-	-	-	-	-	-	-	-	-	-	-	
6		Workplace Violence Mitigation Team	Responsible for developing and executing an effective Workplace Violence Prevention program	B	-	-	-	-	-	-	-	-	-	-	-	-	-	
7		Investigations	Corporate Security agent investigations on incidents or reports that may involve workplace violence	B/P	-	-	-	-	-	-	-	-	-	-	-	-	-	
8		Employee Awareness	Training, bulletins, communication to employees regarding safety/security	B/P	13	14	14	14	14	10	11	10	11	10	11	30	33	Zero-Based
9		New-hire screening processes	Background investigations for new hire candidates	B	-	-	-	-	-	-	-	-	-	-	-	-	-	
10		Employee Assistance Program(s)	Various assistance programs for employees focused on wellness	B	-	-	-	-	-	-	-	-	-	-	-	-	-	
11		D3 - Incident Management System	D3 - Incident Management System	B/P	-	-	-	-	-	-	-	-	-	-	-	-	-	
12		Social Media Monitoring	Social Media Monitoring	P	-	-	-	-	-	-	-	-	-	-	-	-	-	
13		Risk Management Program	Risk Management Program	B/P	-	-	-	-	-	-	-	-	-	-	-	-	-	
14		Security Agent	Additional agent	P	-	-	-	-	-	-	-	-	-	-	-	-	-	
15	Planning, Awareness, and Incident Management Subtotal				13	14	14	14	14	10	11	10	11	10	11	30	33	
16	TOTAL				\$ 157	\$ 274	\$ 356	\$ 483	\$ 149	\$ 1,558	\$ 2,167	\$ 264	\$ 362	\$ 277	\$ 388	\$ 2,099	\$ 2,918	

Notes:

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