

Exercise mode before EOC activation

The screenshot shows the SDGE Staff Portal in Exercise Mode. The browser address bar displays `https://portal.sdgepartners.com/dashboard`. The page header includes the SDGE logo and the text "EXERCISE MODE". A red notification banner at the top reads: "EXERCISE EXERCISE EXERCISE: SDG&E PSPS Exercise Scheduled May 13-16, test PSPS data below". Below the banner, a text block states: "EXERCISE EXERCISE EXERCISE: SDG&E will be conducting a multi-day Public Safety Power Shutoff (PSPS) exercise Monday, May 13 through Thursday, May 16. Our Public Safety Partners can anticipate receiving test notifications during this time. All messaging will contain the words 'EXERCISE' or 'TEST'. The Partner Portal will be displaying TEST PSPS data. Any PSPS data shown in the Partner Portal between May 13 and May 16 is displayed as part of the exercise and not representative of a real PSPS event. SDG&E has not initiated PSPS protocols, and conditions that generally warrant a PSPS are not currently forecasted."

On the left sidebar, the "Outages" section is expanded, showing "Viewing: All Outage Types" and "TOTAL ACTIVE OUTAGES: 211", with a note "4,680 from yesterday's peak". The main map area displays a map of San Diego with numerous blue dots representing active outages. The browser's taskbar at the bottom shows the time as 9:45 AM on 5/13/2024.

EOC activated, PSPS Emergency Created, but potential PSPS data not showing

The screenshot shows the SDGE Staff Portal in Exercise Mode after EOC activation. The browser address bar displays `https://portal.sdgepartners.com/dashboard`. The page header includes the SDGE logo and the text "EXERCISE MODE". A red notification banner at the top reads: "EXERCISE EXERCISE EXERCISE: SDG&E PSPS Exercise Scheduled May 13-16, test PSPS data below". Below the banner, the "SDG&E EOC STATUS" is displayed as "Level 3" with a "Details" button and a yellow "Activated" badge. The "PSPS" section shows "0" active PSPS with a note "No change". The "Outages" section is expanded, showing "Viewing: Public Safety Power Shutoff..." and "0" active outages. The main map area displays a map of San Diego with numerous blue dots representing active outages. The browser's taskbar at the bottom shows the time as 12:08 PM on 5/13/2024.

EOC Activation Timeline after first communication was sent

The screenshot shows the SDGE Staff Portal interface. The top navigation bar includes the SDGE logo and the text "Staff Portal". The main content area is titled "EXERCISE MODE". Below this, the "Event Name" is "PPSP Exercise05152024". The "Event Type" is "PPSP". The "Status" is "Activated". The "Activation Level" is "Level 3". The "Total Active Outages" is "180". The "Outage Peak" is "250". The "Start Date" is "5/13/24". The "End Date" is "--".

Below the event details, there is a table titled "EOC Activity" with columns "EOC Activity" and "Date & Time". The table contains three rows:

EOC Activity	Date & Time
[Communication] - THIS IS AN EXERCISE: SDG&E Exercise on PPS Notifications Scheduled May 13-16	5/13/24 11:23 AM
[Emergency] - PPS - PPS Exercise 05152024	5/13/24 11:15 AM
Activation level set to stage log: 3	5/13/24 11:14 AM

At the bottom of the table, there is a "Rows per page" dropdown set to "25" and a "1 - 3 of 3" indicator.

72 hours after automated GIS data feeds were fixed

The screenshot shows the SDGE Staff Portal interface. The top navigation bar includes the SDGE logo and the text "Staff Portal". The main content area is titled "Outages". The "Viewing" dropdown is set to "Public Safety Power Shutof...". The "ACTIVE PPS" count is "0". The "TOTAL SCOPE FOR PPS" count is "50158".

Below the summary, there is a map of San Diego and surrounding areas. The map shows various outages as blue dots and polygons. The map includes labels for "San Diego", "Tijuana", "Tecate", "Oceanside", "Escondido", "San Clemente", "Laguna Niguel", "Murieta", and "Salton Sea".

At the bottom of the map, there is a "Browser last updated: May 13, 2:10 PM" indicator.

Communication delivery details

The screenshot shows the 'Emergency Communication' page in the SDGE Staff Portal. The page has a dark blue header with the SDGE logo and a navigation menu. The main content area is titled 'Emergency Communication' and includes a '+ New Communication' button. Below the title, there are tabs for 'Ongoing', 'Past', and 'Non-Emergency'. The 'Ongoing' tab is selected, showing a list of communications. The first communication is 'PPSP Exercise 05152024' with a status of 'PPSP'. It was created on May 13, 2024, at 11:15 AM and updated on the same date at 11:15 AM. A '+ New Emergency Communication' button is also present. Below the list, there is a table with columns for 'Communication Name', 'Sent By', and 'Date & Time'. The table shows one entry: 'PPSP Exercise 05152024 - PPSP Exercise Notification' sent by 'kobeirne@semp...' on May 13, 2024. To the right of the table, there is a 'Delivery Details' section with a 'View' button. The delivery details show: Recipients: 1,019 - View Recipients List, Delivered: 982, Opened: 239, and Bounced: 62 - View Bounced List. The bottom of the screenshot shows a Windows taskbar with various application icons and a system clock indicating 2:13 PM on 5/13/2024.

Staff Portal | SDGE

Emergency Communication

+ New Communication

Ongoing Past Non-Emergency

PPSP Exercise 05152024
PPSP

Created on: May 13, 2024 at 11:15 AM Updated on: May 13, 2024 at 11:15 AM + New Emergency Communication

Communication Name	Sent By	Date & Time ↓
PPSP Exercise 05152024 - PPSP Exercise Notification	kobeirne@semp...	May 13, 2024 at ...

Items per page: 10 1 - 1 of 1

PPSP Exercise 05152024 - PPSP Exercise Notification View

Delivery Details

Recipients: 1,019 - View Recipients List

Delivered: 982

Opened: 239

Bounced: 62 - View Bounced List

I didn't get 48 hour screenshots

24 hour screenshots

The screenshot shows the 'EXERCISE MODE' dashboard in the SDGE Staff Portal. The dashboard has a dark blue header with the SDGE logo and a navigation menu. The main content area is titled 'EXERCISE EXERCISE EXERCISE: SDG&E PPSP Exercise Scheduled May 13-16, test PPSP data below'. Below the title, there is a map of San Diego County showing power shutoff locations. The map is labeled with various cities and regions, including Los Angeles, Pomona, Riverside, San Geronimo Pass, Cathedral City, Indio, Blythe, Yuma, San Luis Rio Colorado, Tijuana, San Diego, Escondido, and Oceanside. A legend on the left side of the map shows 'ACTIVE PPSP' with a blue dot and 'No change' with a grey dot. The total scope for PPSP is 30211. The bottom of the screenshot shows a Windows taskbar with various application icons and a system clock indicating 12:42 PM on 5/14/2024.

Staff Portal | SDGE

EXERCISE EXERCISE EXERCISE: SDG&E PPSP Exercise Scheduled May 13-16, test PPSP data below

Browser last updated: May 14, 12:42 PM

Address Lookup

Outages

Viewing Public Safety Power Shutof...

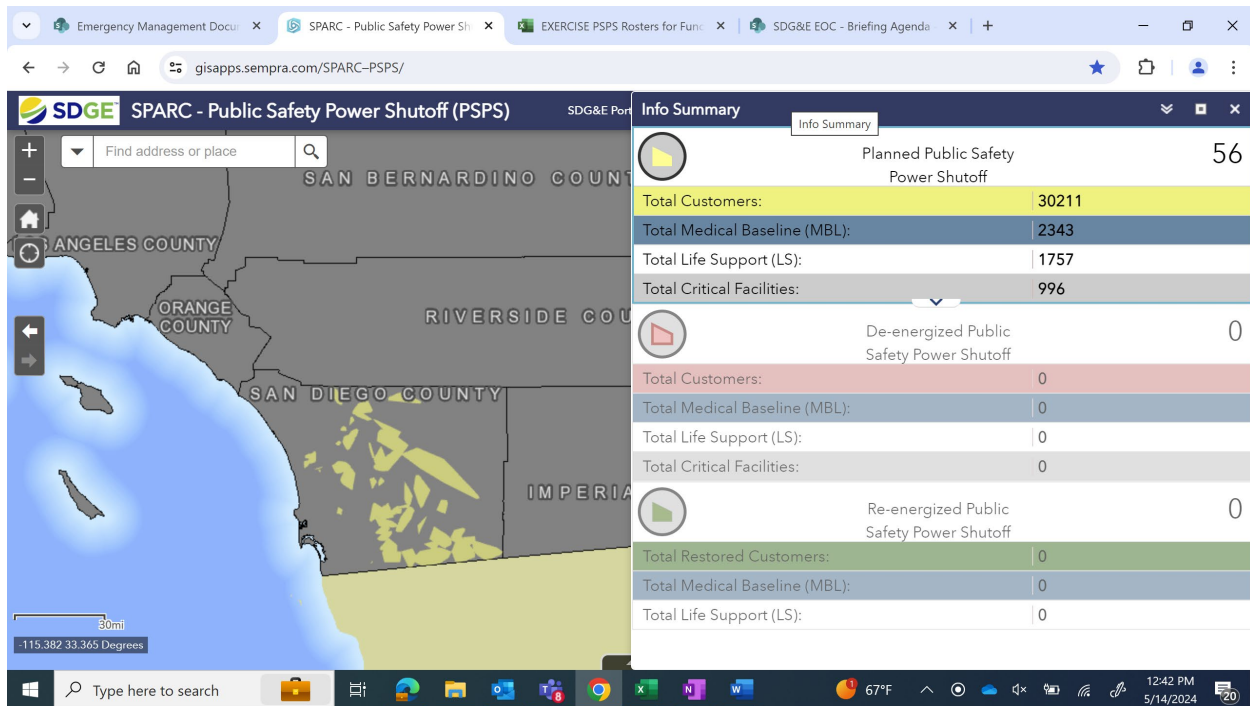
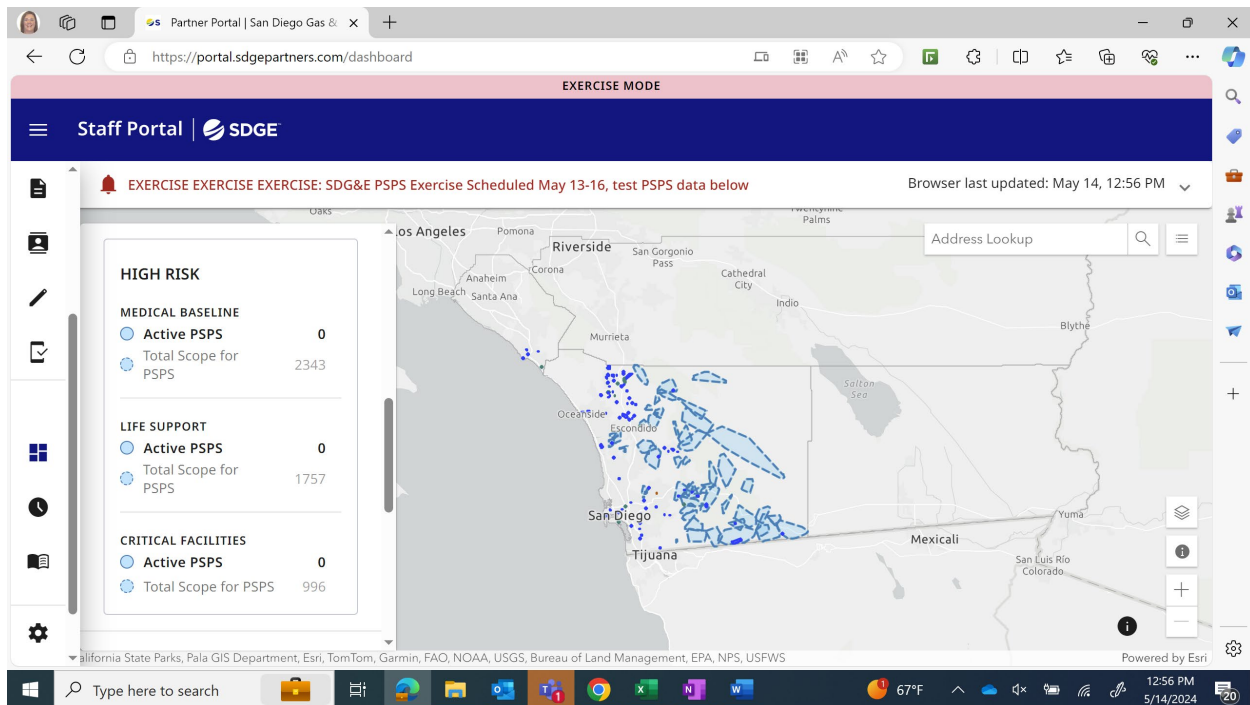
ACTIVE PPSP 0

No change

TOTAL SCOPE FOR PPSP 30211

California State Parks, Pala GIS Department, Esri, TomTom, Garmin, FAO, NOAA, USGS, Bureau of Land Management, EPA, NPS, USFWS

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Push Notification admin page

The screenshot shows the 'Push Notification admin page' in 'EXERCISE MODE'. The page is titled 'Staff Portal | SDGE'. On the left, there is a sidebar with navigation icons. The main content area is divided into two sections: 'EOC Activation / 72 Hour Notice' and '24 / 48 Hour Notice'. The 'EOC Activation / 72 Hour Notice' section lists several notifications sent on May 13, 2024, and August 26, 2023, and August 26, 2022. The '24 / 48 Hour Notice' section lists two notifications sent on May 14, 2024. On the right, there is a form to create a new notification. The form includes a 'Choose Notification Category' dropdown menu with 'EOC Activation / 72 hour notice' selected. Below this is a 'Message Header' field with the text 'EXERCISE- Message Header (i.e., Potential Outage)'. The 'Message Content' field contains the text 'Message Content' and 'EXERCISE'.

EXERCISE MODE

Staff Portal | SDGE

EOC Activation / 72 Hour Notice

- ✓ Sent on May 13, 2024 at 11:35 AM by BSauerha@sdge.com
- ✓ Sent on October 26, 2023 at 8:42 PM by
- ✓ Sent on August 25, 2023 at 2:51 PM by
- ✓ Sent on August 26, 2022 at 9:10 PM by
- ✓ Sent on August 26, 2022 at 9:09 PM by
- ✓ Sent on August 26, 2022 at 9:06 PM by
- ✓ Sent on August 26, 2022 at 7:45 PM by

24 / 48 Hour Notice

- ✓ Sent on May 14, 2024 at 12:53 PM by mwarner@sdgecontractor.com
- ✓ Sent on May 14, 2024 at 10:36 AM by mwarner@sdgecontractor.com

Exercise Mode

Choose Notification Category

After sending the notification out, a delivery timestamp will be shown on the left under the chosen category.

Notification Category

EOC Activation / 72 hour notice

Message Header

This field defines the title of the push notification. There is a 40 character limit.

EXERCISE- Message Header (i.e., Potential Outage)

Message Content

This field defines the body of the push notification. There is a 150 character limit.

Message Content

EXERCISE

Updated banner message talking about data discrepancy

The screenshot shows the 'Updated banner message talking about data discrepancy' in 'EXERCISE MODE'. The page is titled 'Staff Portal | SDGE'. The main content area features a banner message with a red bell icon. The banner text reads: 'EXERCISE EXERCISE EXERCISE: SDG&E PSPS Exercise Scheduled May 13-16, test PSPS data below'. Below the banner, there is a detailed message explaining the exercise and the potential for data discrepancies. The message states: 'EXERCISE EXERCISE EXERCISE: SDG&E will be conducting a multi-day Public Safety Power Shutoff (PSPS) exercise Monday, May 13 through Thursday, May 16. Our Public Safety Partners can anticipate receiving test notifications during this time. All messaging will contain the words "EXERCISE" or "TEST". The Partner Portal will be displaying TEST PSPS data. Any PSPS data shown in the Partner Portal between May 13 and May 16 is displayed as part of the exercise and not representative of a real PSPS event. Due to exercise artificialities, customer counts may not be consistent on all of our apps. SDG&E has not initiated PSPS protocols, and conditions that generally warrant a PSPS are not currently forecasted.' Below the banner, there is a map of San Diego and its surrounding areas, showing various locations like Oceanside, Escondido, Santee, El Cajon, San Diego, and Chula Vista. On the left, there is a sidebar with navigation icons. The main content area also includes a section titled 'Outages' with a dropdown menu for 'Viewing' set to 'All Outage Types' and a 'TOTAL ACTIVE OUTAGES' count of 262. The bottom of the page shows a Windows taskbar with various application icons and a system tray with the date and time.

EXERCISE EXERCISE EXERCISE: SDG&E PSPS Exercise Scheduled May 13-16, test PSPS data below

Browser last updated: May 14, 2:56 PM

EXERCISE EXERCISE EXERCISE: SDG&E will be conducting a multi-day Public Safety Power Shutoff (PSPS) exercise Monday, May 13 through Thursday, May 16. Our Public Safety Partners can anticipate receiving test notifications during this time. All messaging will contain the words "EXERCISE" or "TEST". The Partner Portal will be displaying TEST PSPS data. Any PSPS data shown in the Partner Portal between May 13 and May 16 is displayed as part of the exercise and not representative of a real PSPS event. Due to exercise artificialities, customer counts may not be consistent on all of our apps. SDG&E has not initiated PSPS protocols, and conditions that generally warrant a PSPS are not currently forecasted.

Outages

Viewing

All Outage Types

TOTAL ACTIVE OUTAGES

262

San Diego

Chula Vista

San Diego

El Cajon

Santee

Escondido

Oceanside

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